

***COMPAQ***

# **USER'S GUIDE**

**iPAQnet™ Mobile Internet for Your Pocket PC**

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***iPAQnet™ Mobile Internet for Your Pocket PC***

iPAQ Pocket PCs

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# *chapter 1*

## GETTING STARTED

### Welcome

Congratulations on purchasing the Compaq iPAQnet™ Mobile Internet. Your new services include wireless web browsing through Go.Web and Internet e-mail on Windows CE™ devices through Go.Mail, provided in cooperation with GoAmerica. Using iPAQnet and your iPAQ Pocket PC with a PC Card™ Expansion Pack, you have access to the Internet and a powerful selection of web services, including many browser and messaging functions you may already know. iPAQnet Mobile Internet is frequently updated to provide you with the latest in wireless features available. Visit the iPAQnet home page on the web at [www.compaq.com/ipaqnet](http://www.compaq.com/ipaqnet) to find out what's new.

### Symbols and Conventions

Some or all of the following format conventions may be used in this guide to distinguish elements of text:

- Names of menus, commands and icons are shown in bold type as they appear on the display, for example, **Settings**, **Power**.



Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.



Text set off in this manner indicates that failure to follow directions could result in damage to equipment or loss of information.

**NOTE:** Text set off in this manner presents commentary, sidelights, or interesting points of information.

# About Graphics and Web Content

Due to the variety of display types available, iPAQnet Mobile Internet is designed to optimize the display of web pages on your iPAQ Pocket PC.

- **Graphics** tend to be large files and downloading them using wireless can be time consuming. iPAQnet can display graphics in a variety of formats to save time. You can adjust the display of graphics by setting your Go.Web **Preferences**.
- **Hyperlinks** or links generally appear as highlighted or underlined text, depending on the web page you are viewing. Selecting a link is as simple as tapping it on your Pocket PC screen. iPAQnet reports the download progress.

**NOTE:** It may not be possible to display the content of pages containing frames on your Pocket PC at this time. In addition, Java script features may not be supported.

## Where to Find Information

This reference guide describes your iPAQnet Mobile Internet software and provides an overview of the programs now available on your Pocket PC. For instructions on setting up your software, see the *Getting Started* card included with your Sierra Wireless AirCard®. The following table is a guide to additional information to help you use your new product:

For information on:	See this source:
<b>The iPAQnet Mobile Internet</b>	This user's guide.
<b>Connecting to and synchronizing with a computer</b>	The ActiveSync booklet or online ActiveSync Help on your computer. To view online Help, open Microsoft ActiveSync on your computer, then select <b>Help, Microsoft ActiveSync Help</b> .
<b>Up-to-date information on Windows®-powered devices including tips</b>	Microsoft Windows Powered Home Page <a href="http://www.microsoft.com/pocketpc">www.microsoft.com/pocketpc</a>
<b>The latest information and offers for your iPAQ</b>	Compaq Handheld Home Page <a href="http://www.compaq.com/handhelds">www.compaq.com/handhelds</a>
<b>iPAQ accessories and ordering</b>	<i>Accessories Information</i> and Handheld Home Page <a href="http://www.compaq.com/handhelds">www.compaq.com/handhelds</a>
<b>Technical support</b>	Compaq technical support at 1-800-OKCOMPAQ or online at <a href="http://www.compaq.com/handhelds">www.compaq.com/handhelds</a>

# chapter 2

## INSTALLATION AND CONFIGURATION

Learning to use your iPAQnet Mobile Internet is easy. This chapter describes the installation and configuration needed to use and customize your new product.

**NOTE:** It is assumed that you already have some experience using your Pocket PC. If you have never used your Pocket PC, please review your manuals before continuing.

**NOTE:** If you would like to open an account, visit the iPAQnet home page at [www.compaq.com/ipaqnet](http://www.compaq.com/ipaqnet) or call toll free at 1-866-iPAQnet before proceeding. To check on your account status, call 1-800-OK COMPAQ.

### Setting Up the PC Card Expansion Pack

The Compaq PC Card Expansion Pack must be configured for use before installing the iPAQnet software. Simply slide your iPAQ Pocket PC into the expansion pack and connect your AC adapter to your Pocket PC to avoid any battery drain while setting up iPAQnet. Follow any on-screen instructions.

**NOTE:** Do not insert your Sierra Wireless AirCard 300 at this time.

When you have configured your PC Card Expansion Pack and inserted the Sierra AirCard 300, your device attempts to verify the configuration by finding a signal and registering with the iPAQnet service. Signal verification and registration of your account may take up to a minute or more the first time you use your account. This is the only time you must run the modem configuration and register your account.

### Installing the AirCard Software

Before installation, close any programs that may be running. Use the following steps to install the AirCard software:

1. Insert the iPAQnet Mobile Internet Software and User Guide CD into your host PC. Installation begins automatically.

**NOTE:** If AutoPlay is not enabled, select **Start > Run**. Enter **x:\run\_cd** where **x** is the letter of your CD-ROM drive. Click **OK**.

2. Tap **Click here to get connected!**.

3. Tap **AirCard 300 Drivers** and follow the screen prompts to complete installation.

**NOTE:** If the host PC is actively connected to your Pocket PC, installation applies directly to your Pocket PC. If the Pocket PC is not connected, the software loads onto your host PC and downloads to your Pocket PC the next time it is connected.

4. Reset your Pocket PC when directed by the screen prompt. The AirCard software drivers are now installed.

**NOTE:** You must perform a normal reset of your iPAQ Pocket PC for proper installation. For information on resetting your device, refer to the documentation that came with your iPAQ Pocket PC.

## Installing iPAQnet

Use the following steps to install the iPAQnet software:

1. Disconnect your Pocket PC from your host PC.
2. Tap **Click here to get connected!**.
3. Tap **iPAQnet Mobile Internet Software** and follow the screen prompts to complete installation.
4. Connect your iPAQ Pocket PC to the host PC. The **Install iPAQnet for Pocket PC** dialog box appears.
5. Tap **Yes**. iPAQnet Mobile Internet is now installed on your Pocket PC.

**NOTE:** If you download the iPAQnet software from the web, you must launch the installation program from your download directory.

## Selecting a Carrier

Each region within North America has a maximum of two CDPD carriers, designated as A (non-wireline carrier) and B (wireline carrier), similar to cellular carriers. Your iPAQnet service works with either carrier type anywhere coverage is provided. Many cities have CDPD coverage from both A and B carriers however some areas offer coverage for only one. The setting you choose determines to which type of carrier your device connects. If that preferred carrier does not have coverage, your device automatically scans and connects to the other carrier type. However for the best service, it is important to select the carrier type that gives you the quickest connect times and the best service for the area in which you will be using your CDPD device.

You may want to test which carrier is best in your area. Begin by selecting A preferred. After using your device for a while and becoming accustomed to the degree of coverage with the A carrier, change the selection to B preferred and verify which carrier offers better service. You can learn more about which carrier types offer coverage in your geographical area by visiting [www.cdped.org](http://www.cdped.org). Be sure to check your local CDPD service provider's website for CDPD coverage maps to aid your selection.

# Aborting Installation

If you did not complete installation and want to re-install the software, you must first remove the software from both your host PC and iPAQ Pocket PC.

## Removing Software from Your Host PC

Use the following steps to remove the AirCard software from your host PC:

1. Click **Start > Settings > Control Panel**.
2. Double-click the **Add/Remove Programs** icon.
3. Select **AirCard 300 for Pocket PC CAB files** so it is highlighted.
4. Click the **Add/Remove** button. The **Confirm File Deletion** dialog box appears.
5. Click **Yes**. The **Remove Programs from Your Computer** screen appears until the uninstall is completed.
6. Click **OK**.

## Removing Software from Your Pocket PC

Use the following steps to remove the AirCard and iPAQnet software from your iPAQ Pocket PC:

1. Click **Start > Settings**.
2. Tap the **System** tab.
3. Tap the **Remove Programs** icon.
4. Tap **Sierra Wireless Inc. AirCard 300** so it is highlighted.
5. Tap **Remove**. A warning message appears.
6. Tap **Yes**. A message appears asking you to reset your Pocket PC. Tap **OK**, but do not reset your Pocket PC at this time.
7. Repeat steps 3 through 6, this time selecting **Compaq iPAQnet for Pocket PC**.
8. Reset your Pocket PC. For more information on performing a reset, refer to the documentation included with your iPAQ Pocket PC.

# Setting Up Your iPAQnet Account

Once you have successfully configured your Compaq PC Card Expansion Pack and installed iPAQnet, you can insert the AirCard 300 into your PC Card Expansion Pack. Be sure you have received account information such as your IP address and DNS number from Compaq before proceeding. If you have not received this information, call Compaq at 1-866-iPAQnet.

Use the following steps to enter you account information:

1. Tap **Start > Programs > AirCard Wireless Expert**.
2. Select your carrier: **iPAQnet Mobile Internet - 866 472 7638**.
3. Tap **Next**.
4. Make the following entries:
  - NEI (your IP address)
  - DNS (your cellular phone data provider's ID)
5. Tap **Next**.

**NOTE:** If you receive a message stating your device "Cannot Ping the network," simply tap **OK** to continue.

6. Tap **Next**.
7. Tap **Finish**.

## Launching iPAQnet

Now you are ready to launch the wireless web services and e-mail featured in Go.Web and Go.Mail. Tap **Start > Programs > iPAQnet**. Tap **Go.Web** and iPAQnet initiates a wireless connection and retrieves the Go.Web home page or tap **Go.Mail** and you have instant access to your e-mail. Browse the available selections using the scroll bar.

# Understanding Status Icons

iPAQnet uses status icons to inform you connection condition and data transfer progress.

- **Network Status.** This connection indicator represents the status of your network connection. If the indicator is green, you are connected. A yellow indicator shows you are connected under poor network conditions. A red indicator appears when you are attempting to connect to the network and when the indicator appears gray, you are offline.
- **Send/Receive Status.** When the Send/Receive 'Go' icon is animated, it indicates that iPAQnet is attempting to send or receive and the progress bar displays data transfer.
- **Signal Status.** Use the signal status to determine the relative strength of your network connection.



# chapter 3

## USING GO.WEB

If you already use a web browser, most Go.Web functions are familiar to you, but even if this is your first time going online, you will be wirelessly browsing the Web with a few simple steps.

### Connecting with Go.Web

1. Tap **Start > Programs > iPAQnet > Go.Web**. Go.Web begins and the status icons display the progress of your request as Go.Web makes a wireless connection and retrieves the iPAQnet Mobile Internet home page.
2. Scroll down through the page until you see the **News** menu.
3. Tap **News**. The latest information from Compaq displays. You can read any of these items by tapping the link you want to view.

You can return to the last page you viewed by tapping the **Back** button on the navigation bar. Return to the iPAQnet home page by tapping the **Home** button of the navigation bar.

### Using Connect

You can initiate a new wireless connection from Go.Web or reconnect after a loss of signal. Simply tap **Connect** from the **Tools** menu. Go.Web initiates a new connection using the default wireless service.

### Navigating with Go.Web

iPAQnet Mobile Internet stores the web pages you view in a cache. Tap the **Back** button on the navigation bar and you can access a page you've already viewed. Return to the iPAQnet home page from anywhere on the Web by tapping the **Home** button. If the entire page you have requested does not fit on your display, use the scroll bar to see the whole page.

## About Links

Most web browsing is accomplished by selecting 'links'. Links come in many different forms (pictures, text, icons) but can usually be identified as underlined or highlighted text on a web page. If you are not sure an item is a link, you can test it by tapping the item. If it is a link, the associated web page appears. If you are moved to a web page you didn't intend to view, tap the **Back** button on the navigation bar to return to the previous page or tap **Home** to return to the iPAQnet home page.

## Go.Web Browser Buttons

Browser buttons are used to make Go.Web functions easier to use. Go.Web icons appear on the navigation bar at the top of the screen. To make navigation easier, buttons are only accessible when a function is available. For example, if you cannot go backward, the **Backward** arrow is not accessible.

Icon	Go.Web Button Function
	<b>iPAQnet Home.</b> iPAQnet's home page is a customizable selection of powerful web services and information. Tap the <b>Home</b> button to return to the iPAQnet home page from anywhere on the Web.
	<b>Back.</b> Tap the <b>Back</b> button to return to the last web page you viewed.
	<b>Stop.</b> Tap the <b>Stop</b> button to stop a data transfer or halt a web page while loading.  NOTE: This button appears only while a page is loading.
	<b>Refresh.</b> Tap the <b>Refresh</b> button to update a web page or reload a page that may have displayed improperly.  NOTE: This button appears only after a page has finished loading.
	<b>Go.Mail.</b> Tap the <b>Go.Mail</b> button to switch from Go.Web to the Go.Mail application.

# Accessing Web Pages

## Compaq iPAQnet Home Page

iPAQnet Mobile Internet's home page is a customizable selection of powerful services that include news, sports, weather, financial and entertainment information, search engine access and more. You can customize your iPAQnet home page by visiting [www.compaq.com/ipaqnet](http://www.compaq.com/ipaqnet).

## Opening a New Web Page

1. Tap **View > File > Open**.
2. Enter a web page address or tap **Browse** to open a local file. You can also use the drop down arrow on the address bar to select from the last 10 pages you have viewed.
3. Tap **Go** to view the address you have entered. The **Send/Receive** status icon appears and the requested URL opens.

## Back

Use the **Back** button to move to a previously-viewed web page. Tap **View > Back** or tap the **Back** button to reload viewed web pages. As with other navigational icons, the **Back** button is accessible only when a viewed page exists.

## Forward

Use the **Forward** function to move to a previously-viewed web page. Tap **View > Tools > Forward** to reload viewed web pages. As with other navigational icons, the **Forward** function is accessible only when a viewed page exists.

## Stop

If you wish to stop a page from loading or if a page is taking too long to open, tap the **Stop** button. Tap **Tools > Stop** or tap the **Stop** button to stop a page from loading or to cancel your request. The **Stop** button is available only while iPAQnet is sending or receiving data.

**NOTE:** Depending on network traffic, it may take a moment for the **Stop** command to cancel an operation.

## Refresh

Sometimes you may want to ‘refresh’ the web page you are viewing. It may not have loaded properly or information may have updated since it was last displayed. Tap **Tools > Refresh** or tap the **Refresh** button to reload the current page.

**NOTE:** Tap **Refresh** to update the data and make sure you have the latest version of a page containing time-sensitive information.

## Searching the Web

Searching the web is easy. Simply tap **Tools > Go.Search**. Using the selected search engine, enter the subject(s) for which you want to search.

## Cookies

Cookies are small files left on your iPAQ Pocket PC to make future browsing faster or to pass information back to a web site without having to enter it every time, like your user name or screen size.

You can remove cookies from your device by tapping **Tools > Preferences** and the **Options** tab. Tap **Clear Cookies** and all cookies disappear.

## Cache

iPAQnet Mobile Internet automatically caches web pages you have viewed for faster browsing so pages do not have to reload every time you use the **Back** or **Forward** function. However, iPAQnet also does some intelligent caching so when you request timely information, a request is made to the network rather than from the cache. The number of pages cached is dependent upon the amount of memory available on your Pocket PC.

**NOTE:** Cached pages are not directly accessible. Use the **Favorites** option to save and provide quick access to your favorite web pages.

If you need to clear the cache, tap **Tools > Preferences** and the **Options** tab. Tap **Clear Cache**. This selection clears cached pages and does not remove favorites or other saved data.

You can adjust the cache size using the following steps:

1. Tap **Tools > Preferences**.
2. Tap the **Options** tab.
3. Tap **Max Cache Size** and enter the size based on the percentage of the device memory.
4. Tap **OK**.

# Favorites

iPAQnet Mobile Internet can save the name and URL of the web pages you use most often for quick and easy access. It is a good idea to create a favorite listing for the web pages you view frequently to save time entering the URL each time you visit.

## Adding, Editing and Deleting Favorites

Add a web page to your favorites list by first accessing the page you want to add. When the page is done loading, tap **View > Favorites > Add Favorite**. The current page is added to your Favorites.

If you need to make any changes to or delete a favorite, select the file you wish to change from the **Favorites** folder on your Pocket PC. Make your change(s) or delete the file.

## Viewing Favorites

View your list of favorites by selecting the site from the **View > Favorites** menu.

# Personalizing Your iPAQnet Home Page

You can easily personalize the information appearing on your home page using your desktop PC or your mobile device. Visit [www.compaq.com/ipaqnet/desktop](http://www.compaq.com/ipaqnet/desktop) on your desktop PC and make the necessary changes. Any changes you make using your desktop PC are reflected on your wireless device. You first must create a user ID and password for you to log in to the iPAQnet Mobile Internet.

## Creating a User ID

Create a unique user ID to identify your account. Go to [www.compaq.com/ipaqnet/desktop](http://www.compaq.com/ipaqnet/desktop) and select **Register Now**. Follow the instructions to create your account. Once you are registered, you need only to enter your user ID and password to gain access the next time you visit.

## Editing Content

*To edit what subjects appear on your home page:*

Select **Edit Content** under **Options for xxxxxx** where **xxxxxx** is the user ID you set up earlier. Choose the items you want to appear on the page by selecting the adjacent checkbox. When you are done, click **Save Changes**.

*To edit information within each subject:*

You can select what items appear within each topic box. For example, within **Stock Quotes** you can display your favorites stock's activity. Click the **Edit** button in the top right-hand corner of the topic box. Make any changes and click **Save Changes**.

# iPAQnet Preferences

Preferences are available from **Tools > Preferences** menu. You can also adjust the settings for your Go.Mail Account, Profile and Signature information, Web, Network, Cache and Graphics.

## Go.Web Preferences

Tap **Tools > Preferences** and you can adjust the following settings:

- **Go.Web Options:**

1. **Max Cache Size.** Allows you to set the maximum amount of space used by Go.Web to cache pages. Default limit is 10 percent of available device storage.

**NOTE:** As this limit is reached, older web pages are cleared from the cache to make room for new ones.

2. **Disconnect device idle time.** Allows you to set the number of idle minutes before the Pocket PC disconnects from the network. The default is four minutes.
3. **Maximum Page Size.** Allows you to set the largest page (in kilobytes) that Go.Web displays. The default is 1024kb.
4. **Clear Cache.** Removes cached web pages. After changing Go.Web options, tap **OK** to save your changes.
5. **Clear Cookies.** Removes cookies (specific stored browsing files) from your device.

- **Network Settings:**

1. **Use Dial-up Connection:** Select the connection you wish to use for your wireless connection.
2. **Use LAN Connections:** Select this option if you are using your Pocket PC on a LAN connection.
3. **Use CDPD Devices:** Select this option to automatically detect CDPD devices and use them. This option is selected as default.
4. **Enable Battery Charging:** Select this option if you wish to enable your Pocket PC and PC Card Expansion Pack's battery charging features.
5. **Server Address:** This information does not normally need to be changed once you have installed your iPAQnet software.

**NOTE:** Do not change this number unless instructed to do so by Compaq.

After changing Network settings, tap **OK** to save your changes.

- **Graphics:**

Go.Web can display graphics in a variety of ways. Depending on the graphics level selected, web pages display higher resolution graphics and load more slowly or use lower resolution graphics and load faster. The following displays are available:

Full Color Graphic	Reduced Color Graphic	Gray-scale Graphic	Reduced Gray-scale Graphic	B&W Dithered Graphic	Full Color Reduced Quality	Reduced Color Reduced Quality	Gray-scale Reduced Picture Quality	Reduced Gray-scale Reduced Quality	B&W Dithered Reduced Quality
Better Quality/Slower Download <-----					----->Better Performance/Lower Quality Graphic				

1. **Shrink Width to Fit Screen:** Select this option to adjust the display of web pages so that they conform to the width of the screen on your Pocket PC.
2. **Shrink images to screen width:** Select this option to adjust the display of images so that they conform to the width of the screen on your Pocket PC.

Tap **OK** to save your changes.

## Go.Web Tools Menu

The **Tools** menu is available from Go.Web and Go.Mail. In addition to being able to access navigational functions, the **Tools** menu has several other options. Tap **Tools** and the following options are available from Go.Web:

- **Stop:** Stop a web page from loading or cancel a request.
- **Refresh:** Reload the current web page.
- **Edit:** Access to text editing tools.
- **Go.Mail:** Close Go.Web and open your Go.Mail Inbox.
- **iPAQnet Home:** Retrieve the iPAQnet home page.
- **Go.Search:** Open the preferred search engine.
- **Preferences:** Set your Go.Web or Go.Mail preferences.
- **Wireless Device:** Display information and statistics for your Expansion Pack.\*
- **Connect:** Initiate a new wireless connection.
- **Work Offline:** Use Go.Web only with local files.

\* You can reset data statistics for your wireless card by tapping **Tools > Wireless Device**. Tap **Reset Counters**.

## Go.Web View Menu

Use the **View** menu to adjust the way the iPAQnet Mobile Internet display appears on your Pocket PC. Tap **View** and the following options are available from Go.Web:

- **Back:** Go to the previous web page.
- **Forward:** Go to the next web page.
- **Address Bar:** Display the Address bar.
- **Show Pictures:** Display graphics.
- **Font Size:** Adjust the font size displayed on your Pocket PC.
- **File:** Access a file.
- **Favorites:** Access a Favorite.
- **Properties:** Display the properties (title and address) of the current page.
- **Close:** Close the iPAQnet application.

## Go.Web File Menu

Tap **View > File** and the following options are available from Go.Web:

- **Open:** Allows you to open a new web page (URL).
- **Save As:** Saves the currently displayed page as a file on your Pocket PC.

# chapter 4

## USING GO.MAIL

If iPAQnet Mobile Internet is already installed it is not necessary to run the installation again to use Go.Mail. If you have not yet installed the iPAQnet applications, follow the installation instructions at the beginning of this manual before proceeding.

### Setting up Go.Mail

Before you can use Go.Mail, you need to enter some details about your e-mail account(s). The first time Go.Mail is run, the setup wizard appears and guides you through the setup process. Use the following steps to set up your e-mail account:

1. Tap the **iPAQnet** icon on your Pocket PC.
2. Tap the **Go.Mail** icon. If this is the first time you are using Go.Mail, the setup wizard appears and you must tap **Next** to continue.
3. Enter the information for your Mail Profile. This information is used for all of your e-mail accounts and attached to messages you send on the **From** line.
  - **Full Name:** Enter your name.
  - **Return Address:** Enter your e-mail address.
  - **Save copy of sent messages to 'Sent' folder:** Saves all messages you send in the **Sent** folder.
  - **Send outgoing messages immediately:** Sends messages immediately after you have composed them and tapped the **Send** button. If this option is not selected, your messages are saved in the **Outbox** and sent only when you perform a **Send/Receive** operation.
  - **Poll Interval:** The amount of time Go.Mail waits before checking for new e-mail.

4. Tap **Next**. The **Mail Signature** window appears. If you want to add a signature line to all messages you send, enter the signature line(s) to be attached. When you are done entering your signature or if you do not want to add a signature line, tap **Next** to continue.
5. Enter the name this account will be known by. For example, “My Mail” or “Business Mail”. This information is how your mailbox is identified on the Go.Mail display.
6. Tap **Next**.
7. Enter the information for your e-mail settings.
  - **POP3 Server Name:** Name of your e-mail server.
  - **User Name:** User name for this mail server.
  - **Password:** Password used for this mail server.
  - **Save Password:** Saves your password.
  - **Account active:** Activates your e-mail account.
8. Tap **Next**. The **Account Setup** window allows you to edit your e-mail preferences.
  - **By default, only download the first \* lines of the message:** Maximum number of lines downloaded for each message. The default is 50.
  - **When loading headers, retrieve up to \* headers:** Maximum number of message headers downloaded with each **Send/Receive** operation. The default is 50.
  - **Limit to \* number of days:** Maximum number of days (in age) a message can still be retrieved by Go.Mail.
9. Tap **Finish**. Your settings are saved and the mailbox you created is added as a new folder beneath your Inbox.
10. Tap **Send/Receive** to check for new messages.

## Editing E-Mail Accounts

You can edit an existing e-mail account to change your password, user name, add or delete a signature, or make other changes. Use the following steps to make your change(s):

**NOTE:** The Mail Profile is shared by all e-mail accounts. Any changes you make will be used by all accounts.

1. Tap **Tools > Preferences**.
2. Select the tab of the information you want to change.
3. Tap **OK** to save your changes.

# Multiple E-Mail Accounts

iPAQnet Mobile Internet allows you to use up to 10 different e-mail addresses. This makes it easy to track of the business and personal e-mail addresses you have. Each address has its own mailbox and shares all other folders, signature and Mail Profile information.

## Adding an E-Mail Account

1. Tap **Tools** > **Preferences** and tap the **Mail Accounts** tab.
2. Tap **Add**.
3. Enter the name this account will be known by, example “Personal Mail” then tap **OK**.
4. Enter the information for your POP3 server, user name and password. This information is available from your network administrator or Internet Service Provider.
5. Tap **Next** then tap **Finish**.
6. Repeat this process for each e-mail address you want to add.

It is not necessary to change your Mail Profile when adding a new account because the same profile is used for all accounts.

Icon	Go.Mail Button Function
	<b>Send/Receive:</b> Tap <b>Send/Receive</b> to send messages in your Outbox and check for new messages on your mail server.
	<b>Send Message:</b> Tap <b>Send</b> to send the current message.
	<b>Reply:</b> Tap <b>Reply</b> to respond to the author of the current message.
	<b>Reply All:</b> Tap <b>Reply All</b> to respond to the author and all recipients of the current message.
	<b>Forward:</b> Tap <b>Forward</b> to forward the current message to others and optionally add to the original message.
	<b>Delete Message:</b> Tap the <b>Delete Message</b> icon while reading a message to remove that message from your mailbox and place it in the trash.
	<b>Cancel:</b> Tap the <b>Stop</b> button to cancel composing the current message or stop a <b>Send/Receive</b> operation.
	<b>Go.Web:</b> Tap the <b>Go.Web</b> icon to close Go.Mail and open the Go.Web browser.

# Sending a Message

Use the following steps to compose a new message:

1. Tap **Compose > New Message**. The **Composition** windows appears. If you have added a signature line it appears in the message body.
2. Enter the recipients e-mail address(es) on the **To** line. You can also add addresses instantly from your address book by tapping the **Address Book** icon.
3. Tap the drop-down arrow adjacent to the **To:** field and add any information in the **Cc:** and **Subject** fields.
4. Tap the message area below the **Address** line and begin entering your message.
5. Tap the **Msg** menu to select an option or tap one of the message buttons to **Send** or **Save** your message. After you compose a message, you are returned to your **Inbox**. If you sent a message, the **Information** window appears to confirm that your message was sent. Tap **OK** to continue.

## Go.Mail Message Menu

The following options are available from the Go.Mail **Msg** menu while composing a message:

- Select **Send** or tap the **Send** button to send your message. If your **User Profile** is set to send messages immediately, your message is sent immediately. Otherwise, your message is placed on the Outbox and can be sent later by performing a **Send/Receive** operation.
- Select **Save to Drafts** or tap the **Save** button to save your message in the **Drafts** folder. The **Composition** window closes and your message is moved to the **Drafts** folder where you can work on it later. This is handy when you are not ready to send a message yet or have to stop composing before you are done.
- **Attachments:** Tap **Message > Attachments** to add or remove a file from your message.
- **Close:** Tap **Close** to cancel sending your message. You can now save the message to your **Drafts** folder or delete it.

## Retrieving Messages

Downloading messages from your Inbox is as easy as tapping **Send/Receive** or by tapping **Msg > Send/Receive**. iPAQnet checks the server for new messages and then downloads the messages headers to your Pocket PC according to your account preferences. Any messages in your Outbox are sent at this time.

In new messages are available, the information window displays the number of headers or messages retrieved. Tap **OK** to continue and new messages appear in your Inbox.

## Reading Messages

Use the following steps to read a single message:

1. Tap **Inbox**.
2. Tap **Send/Receive**. New message headers appear in the Inbox. Messages that have been retrieved but not yet read appear adjacent to an **Unopened Mail** icon. Any messages that have been retrieved and read appear adjacent to the **Open Mail** icon.
3. Double-tap the header line of the message you want to read. Go.Mail retrieves the body of the message and opens it for you.
4. Reply, forward, or delete the message by selecting the appropriate icon. Close the message window if you do not want to take action on your message.
5. Tap the up or down arrow on the **Navigation** bar and read the next or previous message.

**NOTE:** An e-mail message may not completely download to your Inbox if it's larger than the maximum message size set in your preferences. You can download the balance of the message by viewing the message and tapping **Message > Retrieve Entire Text**.

# Replying to a Message

## Replying to the Sender

1. Tap **Reply** while in the message.
2. Enter the reply text.
3. Tap **Send**.

## Replying to All

1. Tap **Reply to All** while in the message.
2. Enter the reply text.
3. Tap **Send**.

## Forwarding

1. Tap **Forward** while in the message.
2. Enter the e-mail address to whom you want to send.
3. Enter any text you want to add to the forwarded message.
4. Tap **Send**.

# Viewing Message Attachments

If a message contains an attachment, the paper clip icon appears with that message in your Inbox. When you open a message containing an attachment, the **Attachment** window appears below the message window with a list of attached files. Go.Mail displays text and most web graphic formats attached to an e-mail message. Other file types may not display properly or at all on your Pocket PC.

1. Double-tap the attachment you want to view.
2. Tap **Yes** to download the file. iPAQnet Mobile Internet downloads the attached file and displays it in a new window. If the attachment cannot be displayed, either an error message or the filename of the attachment appears.

## Adding an Attachment to a Message or Reply

1. Tap **Msg > Attachments**.
2. Tap **Add**. The **Open** file window appears.
3. Select the file or enter the file name.
4. Tap **OK**.

## Removing Message Attachments

1. Tap the attachment you want to remove.
2. Tap **Attachments > Remove**.

## Synchronization

Synchronizing refreshes your mailbox by deleting messages from your Pocket PC that are no longer on the mail server and downloading new message headers. Messages removed during synchronization are placed in the **Trash** folder. Tap **Tools > Synchronize**. The system deletes all messages from your Inbox that are no longer on the mail server and downloads new message headers to your Pocket PC.

# Trash

Deleted messages are removed from your mailbox and placed in the **Trash** folder. Simply select the messages you want to delete and tap the **Delete Message** icon. You can also delete a message by tapping the **Delete Message** icon while viewing that message.

**NOTE:** All “trashed” messages are moved to the **Trash** folder and are not deleted from your Pocket PC until you empty the folder.

## Emptying the Trash Folder

You can permanently delete trashed messages by tapping **Msg > Empty Trash**. Tap **OK** and all message in your **Trash** folder are deleted. You can also delete these messages from your mail server. Tap **Remove messages from mail server** only is you are sure you want these messages removed from the server.



All messages deleted in this manner are permanently deleted from your Pocket PC and from the mail server and are not recoverable.

## Disconnecting from the Network

When you are done using iPAQnet Mobile Internet, it is a good idea to disconnect from the network in order to conserve battery power.

# *chapter 5*

## **REGULATORY COMPLIANCE NOTICES**

### **Federal Communications Commission Notice**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to connect the interference by one of more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

### **Important Notice**

Because of the nature of wireless communications, transmission and reception of data can never be guaranteed. Data may be delayed, corrupted (i.e., have errors) or be totally lost. Although significant delays or losses of data are rare when wireless devices such as the AirCard 300 CDPD adapter are used in a normal manner with a well-constructed network, they should not be used in situations where failure to transmit or receive data could result in harm of any kind to the user or any other party, including but not limited to personal injury, death, or loss of property. Sierra Wireless, Inc., accepts no responsibility for damages of any kind resulting from delays or errors in data transmitted or received using the AirCard 300 CDPD adapter, or for failure of the AirCard 300 adapter to transmit or receive such data.

## Safety and Hazards

- Do not operate the AirCard adapter in areas where blasting is in progress, where explosive atmospheres may be present, near medical equipment, near life support equipment, or any equipment which may be susceptible to any form of radio interference. In such areas, the AirCard 300 PC Card **MUST BE TURNED OFF**. It can transmit signals that could interfere with this equipment.
- Do not operate the AirCard PC Card in any aircraft, whether the aircraft is on the ground or in flight. In aircraft, the AirCard CDPD radio **MUST BE TURNED OFF**. When operating, it can transmit signals that could interfere with various onboard systems.
- The driver or operator of any vehicle should not operate the AirCard CDPD adapter while in control of a vehicle. Doing so will detract from the driver or operator's control and operation of that vehicle. In some jurisdictions, operating such communications devices while in control of a vehicle is an offence.



The FCC has developed guidelines to reduce any possible hazard due to exposure of the human body to electromagnetic radiation (i.e. to radio waves). In accordance with these guidelines, the antenna should be positioned at a distance greater than 9cm (3.6") from users and bystanders (3cm or 1.2" from hands, wrists, feet, and ankles) when the modem is transmitting.

## Regulatory Information

The equipment certifications appropriate to your device are marked on the device and the accompanying product specific information. Where appropriate, the use of the equipment is subject to the following conditions:



Unauthorized modifications or changes not expressly approved by Sierra Wireless, Inc. could void compliance with regulatory rules, and thereby your authority to use this equipment.

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