

Welcome:

Congratulations on your purchase of ZEN mobile device.

ZEN, your best mobile communication partner. Your mobile provides many functions that are practical for daily use, such as a calendar, a clock, an alarm clock, and Message functions.

PS: Where any discrepancy arises between the practical function and the manual book, the index and practical function shall prevail. The Company reserves the right of revising the manual book without notice.

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1 .For your Safety



SWITCH OFF IN HOSPITALS

Switch the device off near medical equipment's. Do not use the device where blasting is in progress.

Please keep this cell phone away from children, as they could mistake it for a toy, and hurt themselves with it.

Don't try to modify the phone except by a professional's advise.

Warning!

Only use the authorized spare parts, otherwise it may damage the phone and the warranty will not work plus it may be dangerous.



SWITCH OFF WHEN REFUELING

Don't use the phone at a refueling point. Don't use near fuel's or chemicals.



SIM CARD AND T-FLASH CARD BOTH ARE PORTABLE

Pay attention to these small things to avoid children from eating them.

Notice: The T-Flash Card can be used as a Memory Disk, the USB cable is necessary.



USE QUALITY EQUIPMENT

Use our authorized equipment or it can be dangerous.



BATTERY

Please do not destroy or damage the battery, it can be dangerous and cause fire.

Please do not throw battery in fire, it will be dangerous
When battery cannot be used, put it in a special container.
Do not open the Battery.
If the battery or the charger is broken or old, don't use them.



INTERFERENCE

All wireless devices may be susceptible to cause interference, which could affect the phone's performance.



ROAD SAFETY COMES FIRST

Give full attention while driving; Pull off the road or park before using your phone if driving conditions so require.



SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. It's not only dangerous but also illegal to use mobile phone in aircraft.

Warning: Improper using will make warranty expiration!

2 First use

Install/Replace the battery

Before battery replacement, please confirm you have switched off the phone.

Insert/Replace the SIM card

1. Before SIM card replacement, please confirm you have switched off the phone and taken the battery out.
2. Make the metal magnetic strip of the SIM card contact with the metal strip, and place it in the slot.

To charge the phone

1. Before charging, please confirm the battery is properly installed into the phone.
2. Insert the charger port into the jack and then connect the charger with the AC power.
3. If the phone is off during charging, the screen displays the charging animation. If the phone is in the ON state, the user can use the phone during charging. When the charging is completed, the charging animation on the screen will stop at the full state. Please charge the phone to completely full state for use when the power is thoroughly used up for the first time; same for second time, namely charge the phone for the power being fully used up. After three times of such circulation, the battery is easy to reach the optimal state.
4. If the battery power is too low due to long-term unused or other reasons, the phone may be with a blank screen at the beginning. You may require a few minutes for the display of charging animation.

Warning: please do not move or remove the battery during charging to avoid serious damage of the phone.

3 Call functions

Keypad lock

Lock: in standby interface, press Hang-up key and then press Dial key.

Unlock: slide for unlocking after the screen is lit.

Make a call

1. Method 1: In a standby state, press the Dial key, Dial phone number (to dial a fixed number, add the area code), and then press Dial key to make a call.
2. Method 2: Enter into call centre, select a number from the recent call log, and then press Dial key to make a call.
3. Method 3: Enter into the phonebook, select a contact saved, and then press Dial key to make a call.

Answer a call

Press Dial key to answer an incoming call. During a call, press <Options> to perform corresponding operations. To end a call, press Hang-up key.

3 Input modes

Shift Input Mode

Click Input Mode icon on the screen to change input mode.

English Input Mode

Click the letters on the screen keypad to input the English characters.

Number Input Mode

Click the numbers on the screen keypad to input the numbers.

Handwriting Input (for the phone compatible with touch handwriting function)

Click the input mode icon on the screen, select the required input mode and then directly perform handwriting input.

4 Functions menu

4.1 Call centre

【Call log】

To view the history of the recently dialled, received and missed calls.

4.2 Phonebook

To create a new contact and view the contacts saved in the phonebook. Click <Options> to perform corresponding operations.

4.3 Settings

To perform the operations of time, date, personalized setup and factory default restoration, etc.

Note: the initial password of the phone is 0000.

4.4 Personal assistant

To perform related operations in calendar, alarm, notepad and memo, etc.

4.5 Messages

To send and receive messages, and view the messages saved. Press <Options> for related operations after entry into the message service.

To edit a message, do a short-press on <Clear> to delete a character before the cursor; do a long-press on <Clear> to delete all characters in the editing area.

4.6 Network service

You may acquire abundant Internet information resources and other applications via the phone.

4.7 video & audio tools

Camera

Click <settings> in the camera preview interface to perform related operations.

After settings, perform operations of focusing adjustment and so on via touching screen in the preview interface, and then click OK or Camera to take a photo.

Video camera

Click <settings> in the preview interface to perform related operations.

After settings, perform operations of focusing adjustment and so on via touching screen in the preview interface, and then click OK or Camera to take a video, and then press OK to save it..

Video player

To display the video files in the phone or memory card. Select a video file and click <Options> to perform related operations.

Music player

After entry into the player interface, click <Options> to perform related operations:

After creating a new playing list, select files from the phone or the storage card and add them to the list.

When playing the music, touch the icons on the screen to perform related operations.

Recorder

In recording interface, press OK key or select Recording from the options for recording, and click <Stop> to save the recording.

Radio

You may listen to broadcast via the radio of the phone, and click <Options> to perform related operations:

You may manually input the channel for listening, or select automatic searching and then select the channel in the list to play the list.

Note: the functions are subject to the model you purchase since some models do not support this function.

4.8 Security Centre

Includes phone lock and related functions. Note: The Initial password is 0000.

4.9 File Manager

To view the files saved. Click <Options> to perform related operations.

4.10 JAVA

Provide JAVA, and other entertainment functions. See menu prompts for specific operations.

4.11 Additional functions

Provide calculator, converter, Bluetooth, EBook, Notepad and other functions. See menu prompts for specific operations.

Bluetooth

The following operations are available in Bluetooth interface:

- Enable/Disable: enables or disable Bluetooth function.
- Paired devices: displays the paired devices.

- Search devices: searches a new device or display the list of the paired devices, perform related operations according to the options.
- Settings: sets the related status of the Bluetooth.

Note: Please be subject to the model you purchase since some models have no such function.

5 Safety precautions and notes

■ Notes when carrying the phone with you

Remember to follow the current special regulations in any area and always switch off your phone whenever it is forbidden from using it, or when it may cause interference or a danger. No matter the phone is used in regular operating position near the ear or in the position 2.5cm away from the body, it meets the requirements of radio-frequency radiation rules all the time. If you need to carry the phone by using a cell phone sock or belt clamp, you shall make sure that these accessories do not have metal components, and they must be in the position of at least 2.5cm from the body.

■ Radio-frequency interference compatibility

Your phone may have radio-frequency interference in the electronic equipment without proper shielding or compatibility configuration.

■ Public places

Please switch off your phone in any area where such notice is posted. These areas include medical areas such as hospitals and nursing homes since these areas may be using the equipment sensitive to external radio frequency signals.

■ Airplane safety rules

In or near an airplane, please switch off your phone and remove the battery or turn off the radio. Using the mobile phone in an airplane is illegal. It may bring danger to the operation and damage the mobile phone network. Offenders may be prosecuted or even given double punishments.

■ Pacemaker

If you use a cardiac pacemaker, please do not put the switched-on phone in your breast pocket. The distance between the phone and the pacemaker must be at least 15cm. Please use the phone on the other side of the pacemaker to reduce the potential interference. If you doubt that interference has happened, please switch off the phone or turn off the radio.

■ Hearing aid

The phone may interfere with some hearing-aids. In case of interference, please ask hearing-aid manufacturer for a solution.

■ Other medical equipment

If you use other personal medical equipment, please consult the equipment manufacturers to make sure whether they can fully shield the radio frequency signals around. You can also consult doctors for relevant information.

■ Notes when driving

If you use the phone while driving, please follow traffic regulations. If the driving conditions are not good, please park the vehicle at a roadside to dial or answer the phone. If your vehicle is equipped with airbags, please do not put the phone in the area where the airbags may get when they expand; otherwise, serious damages may be caused in the event of airbags expansion.

■ Places where it may cause an explosion

Before entering into the places in which explosions may be caused by potential factors, please switch off the phone. The areas in which it may cause an explosion include: fuel areas (such as the area under the deck, transporting or storing facilities of fuels or chemical products), places in which there are chemicals or specks in the air (such as particles, dust or metallic powder). There are usually signs in the places prone to lead to an explosion, but not all the places have such signs.

■ Electromagnetic radiation

The maximum specific absorption rate (SAR) of electromagnetic radiation of this product is 1.6W/kg, fully conforming to the requirements of the national standard GB 21288-2007.

■ Battery

If conductors such as jewellery and key contact with exposed electrode, it may cause property loss and personal injury.

■ Notes for child's use

Please keep the phone out of the reach of children, in case that the children regard it as toys and cause personal injury, and it may damage the phone and its accessories unconsciously. Tiny parts in the phone or other accessories may be disassembled and swallowed.

■ Other notes

Non-specialists are not allowed to disassemble the phone without authorization. The accessories approved by our company can be used only. If you use other power accessories, you are violating the approved and warranty terms and cause dangers.

Limited Warranty

Product	Warranty Period	Accessory/Part Not Covered
	Handset – 12 Months	
GSM Mobile Phones	Battery, Charger : 6 Months	T flash card/Data Cable/ Touch Panel/Memory Card
	Headset: 3 Months	

1. The Warranty is confirmed to the first purchaser of the product only and is not transferable.

2. During the limited warranty period, Zen or its authorized service network may repair or replace, at Zen's option, any defective product or parts thereof with new or factory rebuilt replacement items, and returns the product to the consumer in working condition. No charge will be made to the consumer for either part or labour in repairing or replacing the product. All replaced parts, boards or equipment shall become property of Zen. The external housing and cosmetic parts shall be free of defects at the time of purchase of the product and, therefore, shall not be covered under these limited warranty terms. The details of service centres/support required are available at the company website www.zenmobile.in
3. For units installed beyond the municipal limits of the jurisdiction of the company's authorized service centre, it's the responsibility of purchaser to contact the nearest authorized service centre at purchaser's cost and risk.
4. Repaired product will be warranted for the balance of original warranty period or thirty (30) days from the date of repair whichever is longer.
5. If a problem develops during the limited warranty period, the consumer should take the following step procedure:
 - a) The consumer shall contact the local Zen office or customercare@zenmobile.in or www.zenmobile.in for the location of the nearest authorized service centre.
 - b) If "a" above is not convenient, the consumer may also contact to the place of purchase for the location of the nearest authorized service centre.
 - c) The consumer shall arrange for the product to be delivered to the authorized service centre.
 - d) Upon request from Zen or its authorized service centre, the consumer must provide invoice, original warranty card, duly stamped and signed, or other information to provide the date and place of purchases.
6. Transportation, delivery and handling charges incurred in the transport of the product to and from Zen or its authorized service centre will be borne by the consumer.
7. Any implied warranty of merchantability or fitness of particular purpose or use shall be limited to the duration of the foregoing written warranty. Otherwise, the foregoing warranty is the consumer's sole and exclusive remedy and is in lieu of all other warranties, express or implied. Zen shall not be liable for any incidental or consequential damages or loss of anticipated benefits or profits, loss of impairment of privacy of conversations, work stoppage or loss or impairment of data arising out of the use or inability to use the product.
8. In case of any damage to the product/ misuse detected by the authorized service centre personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on chargeable basis.
9. The company's obligation under this warranty shall be limited to repair or providing replacement of part/s only. The maximum claim/s if entertained by the company will be subject to the maximum retail price of the product purchased or purchase price, whichever is lower.
10. In the event of any unforeseen circumstances, and spares not being available, the company's prevailing depreciation rules will be binding on the purchaser to accept as a commercial solution in lieu of repairs.
11. Only Carry in repairs is applicable for all the models.
12. All warranty information, product features and specifications are subject to change without notice.
13. All disputes are subject to the jurisdiction of the Courts of the New Delhi only.

THIS WARRANTY IS NOT APPLICABLE IF ANY OF THE FOLLOWING CASES:

1. The warranty card is not duly filled and mailed back/ submitted to the nearest Authorized service centre of the company within 2 weeks of purchase.
2. The completed warranty card is not presented to the service engineer at the time of being undertaken / requested.
3. The product is not purchased from an Authorized Zen sales dealer.
4. The product purchased is not used according to instructions given in the INSTRUCTION MANUAL, as determined by the authorized service centre/company personnel.
5. Modification or alterations of any nature made in the circuitry by the purchaser or unauthorized personnel as determined the company personnel.
6. Site (premises where the product is kept) conditions that do not confirm to the recommended operating condition of the machine/unit.
7. The product has been subject to abnormal use, abnormal condition, improper storage, exposure to moisture or dampness, exposure to liquid and sweat, exposure to excessive temperature or other such environmental conditions, unauthorized modifications, unauthorized repair including but not limited to the use of unauthorized spare parts in repairs, misuse, Colour fade due to accessories, neglect, abusive, accident, improper installation, spill of foods or liquids, maladjustment to customer controls or other acts which are beyond the reasonable control of Zen, including deficiencies in consumables parts such as fuses and breakage or damage of antenna, unless caused directly by defects in materials or workmanship.
8. The Product IMEI/ original serial number is removed, obliterated or altered from the product.
9. Defects due to causes beyond control like lightning, abnormal voltage, acts of God or while in transit to service centre or to the purchaser's residence.
10. Defect caused by household pets, rats, cockroaches or any other animals or insects.
11. Under no circumstances the company is liable for loss directly or indirectly for any of the following
 - a. Third party claims against customer for losses or damages.
 - b. Loss or damages to records, information or data.
 - c. Economic consequential damages including lost profits.
 - d. Customer is advised to take back up contents before handing over the unit for repair. The company shall not provide any backup service
 - e. The Company shall not be liable for any data, records or program lost due to repair.
12. Warranty does not cover user manuals or any third party software, settings, content, data or links, whether included/downloaded in product.
13. Warranty does not cover normal wear and tear (including without limitation, wear and tear of camera lenses, batteries or displays).
14. Warranty does not cover defects or alleged defects caused by the fact that the product was used with, or connected to, a product, accessories, software and/or service not manufactured, supplied or authorised by

Zen or was used otherwise than for its intended use, Defects can be caused by viruses from your third party's unauthorized access to service, other accounts, computer system or networks. This unauthorized can take place through hacking, password –mining or through variety of means.

15. Warranty does not cover defects caused by the fact that the battery has been short- circuited or by the fact that the seals of the battery enclosure or the cells are broken or show evidence of tampering or by the fact that the battery has been used in equipment other than those for which it has been specified.