

look at this second

what you can do on your Atlanta,
once it's up and running



loads of great features on your new phone

You're probably dying to get started so we're going to be quick... There are some great things we've added to your **Atlanta** – stuff like shortcuts, apps and other services we think you'll love. It won't take a sec to flick through...

Or, if you've got a little longer, enjoy the interactive multimedia experience we've put together which shows these Orange apps and services in action, visit www.orange.co.uk/simulators.

1 getting to know your **Atlanta**

2 Orange applications and services

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getting to know your
Atlanta

1

"Hello" never sounded so good

High Definition voice from Orange makes your calls so clear it sounds like you're in the same room as the person you're talking to. It also cuts out crackles and reduces background noise so you can concentrate fully on what's being said.



"hello"
"hello"
"hello"
"hello"
"hello"

You'll experience calls in high definition wherever you've got an Orange 3G signal and you're calling someone else on Orange who has an HD voice phone and they also have Orange 3G signal.

You don't need to do a thing, your phone will do it all automatically (just make sure you're using the new sim card you got with your new phone) and a call in HD won't cost a penny more than a normal call.

You'll have to hear it to believe it.

did you know...

when someone calls you from a noisy place you'll be able to hear them much better with HD Voice.

did you know...

that shouting down your phone when you're somewhere noisy will be a thing of the past with HD Voice. Your conversation will be so clear you'll be able to talk normally.

transfer your numbers

it's quick and easy to transfer your numbers. Simply:

- save all your contacts to your old phone's memory
- insert the new SIM Card into your old phone and copy or move the contacts to it
- then insert the new SIM Card (with all your contacts) into your new phone.

Don't worry you won't lose your existing phone number by using the new SIM Card. You can even store up to 200 phone numbers*.

to transfer contacts from SIM to phone:

- 1 Open **Contacts** from the Homescreen then select **Options**.
- 2 Choose **Advanced > SIM Management**.
- 3 Choose **Copy contacts from SIM** and then **Copy all**.

* Dependent on SIM

did you know...

you can choose which contact information is shown in your Address Book list. Simply select **Phone** or **SIM** to see those contacts in your Address Book list.

your Atlanta keep your existing contacts

on the outside



your Atlanta don't forget, we've customised more than just the buttons

shortcuts on your Homescreen

We have customised a number of shortcuts on your Homescreen so you can access them quickly on your phone. On your **Atlanta** you can access applications and services.

All it takes is a simple navigation through the keys to open your favourite feature. For more information on these applications and services just read on.

Message
Media player
Select
Multi-function
menu



Contact
Profiles
Games&Apps

explore the menus

Here are some of the icons you might see...



Orange World

Check the latest news and sport or access the mobile internet.



Call history

View recent calls.



Media player

Play music and watch video on your phone.



Profiles

Choose and set your phone profiles during an incoming call.



Games&Apps

View your applications and games.



Orange widgets

Download and use more widget.



Backup

Backup or restore the contacts of your phone..



Settings

Change your phone to suit your use.



Messaging

Stay in touch using messaging and email.



Contacts

View and manage your contacts.



Media album

Manage files on your phone and memmory card.



Organiser

Use your phone facilities.

your **Atlanta** get to know the handy icons on your phone

make a call

to call a contact:

- 1 From the Homescreen, select  .
- 2 Select the contact.
- 3 Select the desired phone number of the contact.

To change the volume during a call use the [volume keys] on the right side of your phone.

did you know...

we have over 13 thousand sites across the UK making sure you can make a call just about anywhere you go.

remember...

when calling the UK from abroad to replace the first 0 of the phone number by +44.

send a text message

Text messages are a quick and easy way to keep in touch when you're on the move. Whether you need to send important news, a time to meet, or make someone smile, texts are a great way to communicate. Using predictive text (T9) means the phone will predict the word as you enter it, so you only need to select each character once.

to write a text message;

- 1 Open the main menu and choose **Messaging**.
- 2 Select **New message**. A new text message will open, where you can enter your new message.
- 3 Select **To** field and enter the recipient number. You can select **Recipient** to choose the contacts you have contacts with recently, or add recipients from the contact list and group.
- 4 Press **Down key** to enter the message content. Press **# key** to change the input mode.
- 5 When you finish writing your message, press **OK key**.

take a photo or shoot a video

Wherever you have your phone, you can now keep the moment fresh. Your phone's camera can take photos and shoot videos, recording personal moments that you can carry with you forever. You can save, send or delete these pictures or videos using your phone.

to take a picture or record video

- 1 From Homescreen, press and hold [camera key] to activate the camera.
- 2 Use the navigation key to switch between camera and video recorder.
- 3 Camera: Press [camera key] to take a picture. Video: Press [camera key] to start recording. To stop recording, press [back key].

Your pictures are automatically saved in

[Media player > Pictures](#).

Your video clips are automatically saved in

[Media player > Videos](#).

did you know...

as well as recording video, you can also download your favourite clips from Orange World to watch whenever you want. Just open Orange World and follow the links to the video library.

Orange Answer Phone

Your phone comes with Answer Phone as standard, so you don't need to do anything to activate it. To listen to your Answer Phone messages, simply press and hold the 1 key. Listen to the simple steps to save, listen to or delete messages.

When you dial Answer Phone for the first time, you'll be guided through a simple tutorial which will prompt you to set up a personal greeting. If you set up a personal greeting, people are far more likely to leave you messages.

You can change your greeting at any time by calling Answer Phone and selecting option 2 for Greetings.

You should also set up an Answer Phone PIN number for added security and so that

did you know...

You can return calls simply by pressing # while listening to a message - you don't even need to know the caller's number.

You can also set up a temporary greeting to let callers know when you're away on business or holiday.

you can access your messages from another phone or from abroad. Call Answer Phone and select option 3 for Settings and Features, then select option 3 to set up your PIN.

To listen to your messages from any other phone or while abroad call +447973 100 123 and enter your Orange number and PIN then follow the simple instructions to listen to your messages. If you're calling from another Orange phone, call Answer Phone as normal then press the * key to access your own messages.

learn more...

to find out more, including any charges, go to www.orange.co.uk

travelling abroad

pay monthly

Before you go away you'll need to check that you have roaming activated. To do this call **150** from your Orange phone or **07973 100 150** from any other phone. Select the option for 'using your phone abroad' and listen to confirm if roaming is applied.

If you are a small business call **345**, if Corporate call **158** and...

- 1 Check roaming is applied - if not, request to speak to a customer service representative to have it applied.
- 2 Set up a pin number on your Orange answer phone - call your answer phone and listen to the options for personal settings and select 'set up a pin'. This allows you to access your answer phone when abroad.

your Atlanta using your phone abroad

when you go abroad you may need to select a partner network to use

- 1 Open the main menu and choose **Settings**.
- 2 Select **Network settings > Network settings > Preferred Selection**.
- 3 Choose **Manual**.
- 4 Your phone will scan for networks and list the results.
- 5 Highlight the network you want to use and press Select to choose.

pay as you go

Running out of credit whilst you're away needn't be a disaster:

- use your nominated credit or debit card and call **450** from your Orange phone
- top-up using a Swipe Card in Ireland, Spain, Portugal, Greece or Italy
- use vouchers bought in the UK and call **450** for free from your Orange phone.

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Orange applications and services

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Orange World

Orange World is your gateway to the mobile internet. It's got a great range of services – all specially designed for your mobile phone.

Highlights include the latest news, sport scores, match reports and headlines and entertainment, including games, mobile TV, film details, trailers and 2-for-1 tickets via Orange Wednesdays. You can even stay in touch with your mates on Facebook, by email and on Orange Messenger.



Explore Orange World instantly, direct from your Homescreen.

It won't cost you anything to access the homepage and all the entertainment download areas are free to browse.



did you know you can...

- listen to a music track
- watch live TV or a video clip
- buy great games or rent for the day
- check live football scores
- see what's on at the cinema
- get directions and find local services
- access the weather forecast
- search the internet.

Whatever you're after, you'll be able to find it on Orange World.

how much does it cost?

to check costs please go to <http://orangeworld.co.uk/p/youraccount/home/>

Directory Enquiries

calling Directory Enquiries from the UK

One quick call to **118 000** gives you the number you want, day or night. You can access all the UK listed residential and business fixed numbers.

You can:

- request up to three numbers per call, which will automatically be sent to your phone as a text message at no extra cost so you can save the numbers in your Address Book without worrying about writing them down
- get connected directly to the number requested
- receive any international number whilst in the UK by calling **118 880**.

send Directory Enquiries a text

You can also get numbers for the UK and for the following European countries by texting **118 000** if you don't want to call France, Germany, Ireland, Italy or Spain.

Just text the name and country or city of the business or service you want to **118 000**, and we'll text you back with a number. For example 'Hilton, Rome'.

note...

also available to business customers.

Widgets

Experience real time information updates delivered direct to your phone with Orange Widgets. With a fantastic range of options available you can choose from news, sports, weather, entertainment and many others.

The information that you need direct to your handset without having to navigate online, quick and simple to use it's the perfect way to stay up to date.

We've installed and set up a selection of widgets that you may find useful, but there are lots more available through the More Widgets menu.

To access Orange Widgets:

- 1 Open the main menu and select [Orange widgets](#).
- 2 Select [options > more widgets...](#) to view more available widgets.
- 3 Select your desired widgets to download and install.

note...

also available to business customers.

note...

Orange Widgets needs to connect to the mobile Internet to keep your Widgets up to date.

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troubleshooting

3

troubleshooting

This section should help if you are experiencing issues with your device or service. In many cases, if you are having problems it is worth switching your phone off and removing the battery for 2-3 minutes to see if there is any improvement – much like re-booting your computer. www.orange.co.uk also provides detailed assistance for many common problems via the Help & Support pages.

coverage problems

Orange tries to provide high quality coverage in all locations, but environmental factors can sometimes limit the user experience. We cannot guarantee indoor usage, although you will usually have no problems. If you have trouble logging on to the network, see if the problem persists in another area and try your SIM in another Orange handset. This will give Customer Services a head-start on diagnosing your problem.

power problems

If you find your device has trouble with switching off or charging, check the gold coloured contacts found between the handset, battery and chargers for any dirt or dust affecting the connection.

The contacts can be safely cleaned, if accessible, using a pencil eraser.

If your phone seems to be using up battery power quicker than expected, please bear in mind additional functions like Bluetooth, Radio, WiFi, 3G access and playing media can all accelerate the consumption of the handset's battery.

data services

Your handset should already be set up and ready-to-go with Orange Picture Messaging, Internet (Orange World) and data connectivity. If you have problems using these services you can retrieve your settings online using the Orange website www.orange.co.uk – Help & Support.

troubleshooting

performance issues and lock-up problems

Your new handset is packed with features, functions and applications to keep you in touch at all times. These can sometimes demand your phone is running at its best. If you find your device is sometimes slowing down or freezing during operation, ensure there resources available for efficient running. Store large media files (videos/pictures) to the external memory where possible and keep at least 10% of shared handset memory free for the phone's operating system.

If problems persist, there may be an update for your phone's operating system available with improvements. You can check www.orange.co.uk and manufacturer's websites for updates.

still experiencing problems?

To help diagnose the problem with your phone as quickly as possible, we will need your IMEI number. Simply type ***#06#** into your phone and your unique IMEI will appear.

You could also try your SIM Card in another phone to see if the problem stays with the SIM Card or the phone.

Lastly, we may need you to access the phones menu so it might be easier to call us from a different phone to the one you're having problems with.

Simply call customer services on **150** from an Orange Mobile or **07973 100 150** from a non-Orange phone. If you're a small business customer call **345** or if you're a large business or public sector customer call **158**.

The information contained in this user guide is correct at the time of going to press, but Orange reserves the right to make subsequent changes to it and services may be modified, supplemented or withdrawn. July 2010.

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