



Product Change Survey, Mechanical

Applicable for S500, W580

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1 Repair Overview

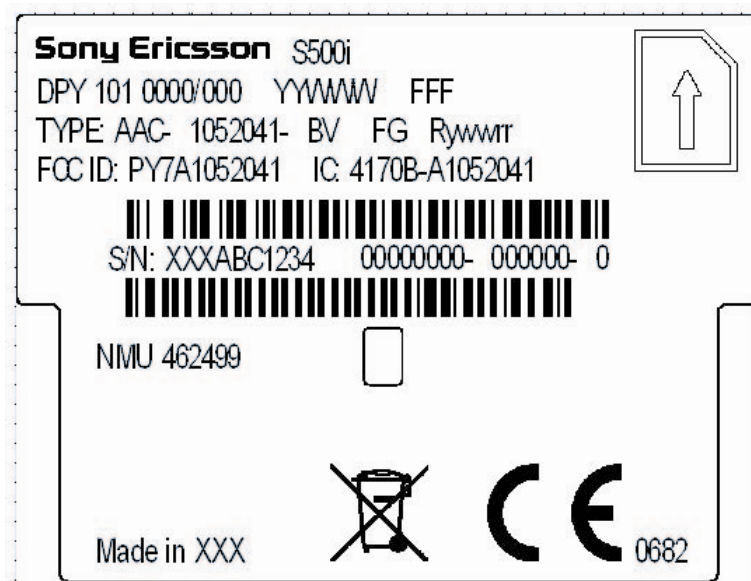
1.1 General Information

General KRH (including all variants except those mentioned in Exceptions).

If your Repair Center has the Label process, use the incoming FG field information that is already on the phone in order to create your repair label. If the FG information is unable to be read, then leave it blank.

1.2 Label Content

Label example:



*Note: representative sample, text in image may not match required information for this product defined in table below.

Line	Text
Line 1a	Sony Ericsson stylized name.
Line 1b	Model name, "S500i" or "S500c" or "W580i" or "W580c"
Line 2a	Product number of the DPY kit. "DPY 101 0000/000"
Line 2b	Manufacturing Date Code, "yy'W'ww" (yy = year, ww = week)
Line 2c	Location code of where the phone was flashed during manufacture, if applicable, "XXX"
Line 3a	Type number of the phone,
Line 3b	FG Field. F denotes hardware rev and G denotes software rev at time of manufacture.



Line 3c	Repair week. “Ry’W’ww” (y = year, ww = week)
Line 4	SIM-card logo
Line 5a	Country approval mark 1
Line 5b	Country approval mark 2
Line 6	MFG S/N in bar code.
Line 7a	MFG S/N as characters
Line 7b	IMEI as characters “00000000-000000-0”
Line 8	IMEI Number in bar code (only actual number, without data identifiers).
Line 9	Customer’s product number, if applicable.
Line 10	Marking of origin, Symbols if applicable.

1.3 LabelMake II – Relabeling Guide


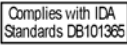




This following information provides a method of determining which LabelMake II label file to use when creating labels for variants of this product. If there is a discrepancy between the look or content of the old label on the phone and the label printed from LabelMake II, other than the addition of a repair date, please contact your regional service representative.

Procedure for selecting the correct label file in LabelMake II


To determine which LabelMake II file to use when creating a new label for a phone, use the information from the phone's current label and perform the following steps.

1. Locate the phone model information on the phone's old label.
2. Select the following chart that applies to the phone model you have.
3. Determine if any of the special symbols listed in the applicable chart appears on the phone's old label.
4. Determine if a "made in" statement appears on the phone's label and if it is written in Chinese.
5. Based on the special symbol and the "made in" statement information on the old label, select the LabelMake II file you should use to create a new label.


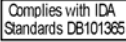




Phone Model: S500i

Special Symbols	Is there a "Made In" Statement on the label?	Name of LMII file to Use
	Yes	S500i_Europe_MI
	No	S500i_IDA
	Yes	S500i_Russia_MI
	No	S500i_Australia
	No	S500i_New Zealand
	Yes	S500i_Ukraine_MI
索尼愛立信 (Appears in the place of the Sony Ericsson Logo)	Yes, in Chinese Text	S500i_Taiwan_MI
ANATEL: 0811-07-2435	Yes	S500i_Brazil_MI
NMU 462499	Yes	S500i_TIM_462499
NMU 462465	Yes	S500i_TIM_462465
No special symbol	Yes	S500i_MI
No special symbol	No	S500i_w/o_MI


Phone Model: S500c

Special Symbols	Is there a "Made In" Statement on the label?	Name of LMII file to Use
	Yes and appears as 中国制造	S500c_MI

Phone Model: W580i

Special Symbols	Is there a "Made In" Statement on the label?	Name of LMII file to Use
	Yes	W580i_Europe_MI
	No	W580i_IDA
	Yes	W580i_Russia_MI
	No	W580i_Australia
	No	W580i_New Zealand
	Yes	W580i_Ukraine_MI
索尼愛立信 (Appears in the place of the Sony Ericsson Logo)	Yes, in Chinese Text	W580i_Taiwan_MI
SFR	Yes	W580i_SFR_MI
Net	Yes	W580i_TMO_MI
SKU: 64734	Yes	W580i_AT+T_SKU64734
SKU: 64735	Yes	W580i_AT+T_SKU64735
No special symbol	Yes	W580i_MI
No special symbol	No	W580i_w/o_MI

Phone Model: W580c

Special Symbols	Is there a "Made In" Statement on the label?	Name of LMII file to Use
	Yes and appears as 中国制造	W580c_MI



1.4 Software description

You will find the software version if you press (>*<<*<*) then press, Service info and then the Software Information menu.

You'll find the CDA (The customer's parameters) and Language pack under the header "Customization:"

The software version and language group is controlled by the CDA and by the product's TAC so you will only see the software applicable to the particular DPY in EMMA III.

Ex.

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-----  
Customization  
CDA 102 774/20 R1A  
cxc1123481 R6BC002  
AMERICA_1  
Memory Stick: No file  
found  
-----
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1.5 SI / Revision description

The SI ref. is the original document; if you search on the first four digits in SI ref. you'll find your version of it on CSPN.

SI	Date	Header	Label Identifier	Mandatory Action	Repair rev out

2 Additional Information

2.1 S500 DPY/Z from factory

DPY/Z	KRH	Applicable Regions
DPY1013135/Z1	1/KRH101600/54	S500i White Frame, All regions
DPY1013135/Z2	1/KRH101600/54	S500c White Frame, China
DPY1013137/Z3	1/KRH101600/58	S500i Copper Frame, All regions
DPY1013137/Z4	1/KRH101600/58	S500c Copper Frame, China

2.2 W580 DPY/Z from factory

DPY/Z	KRH	Applicable Regions
DPY1011581/Z1	1/KRH101610	S500i Black Frame, All regions
DPY1011581/Z2	1/KRH101610	S500c Black Frame, China

2.3 Description of DPY Variants

2.3.1 S500 Black (DPY 101 3135)

DPY	Description	Exchange Unit
DPY 101 3135/1	S500c/Mobile Phone/CN/Black	DPY1013135/Z2
DPY 101 3135/12	S500i/Mobile Phone/HR/Black	DPY1013135/Z1
DPY 101 3135/13	S500i/Mobile Phone/CZ/Black	DPY1013135/Z1
DPY 101 3135/138	S500i/Mobile Phone/GEL/Black	DPY1013135/Z1
DPY 101 3135/14	S500i/Mobile Phone/FR/Black	DPY1013135/Z1
DPY 101 3135/141	S500i/Mobile Phone/US/Black	DPY1013135/Z1
DPY 101 3135/161	S500i/Mobile Phone/Orange, DO/Black	DPY1013135/Z1
DPY 101 3135/165	S500i/Mobile Phone/Movist, GT/Black	DPY1013135/Z1
DPY 101 3135/168	S500i/Mobile Phone/Digicel, JM/Black	DPY1013135/Z1
DPY 101 3135/17	S500i/Mobile Phone/DE/Black	DPY1013135/Z1
DPY 101 3135/18	S500i/Mobile Phone/GG/Black	DPY1013135/Z1
DPY 101 3135/181	S500i/Mobile Phone/Cinncin, US/Black	DPY1013135/Z1
DPY 101 3135/19	S500i/Mobile Phone/HK/Black	DPY1013135/Z1
DPY 101 3135/198	S500i/Mobile Phone/TMN, PT/Black	DPY1013135/Z1
DPY 101 3135/20	S500i/Mobile Phone/HU/Black	DPY1013135/Z1
DPY 101 3135/208	S500i/Mobile Phone/NCK/Black	DPY1013135/Z1
DPY 101 3135/21	S500i/Mobile Phone/IN/Black	DPY1013135/Z1
DPY 101 3135/22	S500i/Mobile Phone/ID/Black	DPY1013135/Z1
DPY 101 3135/29	S500i/Mobile Phone/MEG/Black	DPY1013135/Z1
DPY 101 3135/33	S500i/Mobile Phone/NAG/Black	DPY1013135/Z1
DPY 101 3135/35	S500i/Mobile Phone/PH/Black	DPY1013135/Z1
DPY 101 3135/38	S500i/Mobile Phone/RU/Black	DPY1013135/Z1
DPY 101 3135/40	S500i/Mobile Phone/SG/Black	DPY1013135/Z1
DPY 101 3135/45	S500i/Mobile Phone/ES/Black	DPY1013135/Z1
DPY 101 3135/47	S500i/Mobile Phone/CH/Black	DPY1013135/Z1
DPY 101 3135/48	S500i/Mobile Phone/TW/Black	DPY1013135/Z1
DPY 101 3135/49	S500i/Mobile Phone/TH/Black	DPY1013135/Z1
DPY 101 3135/51	S500i/Mobile Phone/UA/Black	DPY1013135/Z1
DPY 101 3135/52	S500i/Mobile Phone/UK/Black	DPY1013135/Z1
DPY 101 3135/6	S500i/Mobile Phone/BD/Black	DPY1013135/Z1
DPY 101 3135/68	S500i/Mobile Phone/Oskar, CZ/Black	DPY1013135/Z1
DPY 101 3135/7	S500i/Mobile Phone/BX/Black	DPY1013135/Z1
DPY 101 3135/83	S500i/Mobile Phone/Vodafone,GR/Black	DPY1013135/Z1
DPY 101 3135/93	S500i/Mobile Phone/TIM, IT/Black	DPY1013135/Z1

*For information regarding Subsidy and/or SIM Card Lock codes for each variant, contact your local or regional service manager.

2.3.2 S500 Yellow (DPY 101 3136)

DPY	Description	Exchange Unit
DPY 101 3136/1	S500c/Mobile Phone/CN/Yellow	DPY1013135/Z2
DPY 101 3136/108	S500i/Mobile Phone/Telenor,NO/Yellow	DPY1013135/Z1
DPY 101 3136/116	S500i/Mobile Phone/Telenor,SE/Yellow	DPY1013135/Z1
DPY 101 3136/12	S500i/Mobile Phone/HR/Yellow	DPY1013135/Z1
DPY 101 3136/138	S500i/Mobile Phone/GEL/Yellow	DPY1013135/Z1
DPY 101 3136/14	S500i/Mobile Phone/FR/Yellow	DPY1013135/Z1
DPY 101 3136/141	S500i/Mobile Phone/US/Yellow	DPY1013135/Z1
DPY 101 3136/17	S500i/Mobile Phone/DE/Yellow	DPY1013135/Z1
DPY 101 3136/18	S500i/Mobile Phone/GG/Yellow	DPY1013135/Z1
DPY 101 3136/19	S500i/Mobile Phone/HK/Yellow	DPY1013135/Z1
DPY 101 3136/208	S500i/Mobile Phone/NCK/Yellow	DPY1013135/Z1
DPY 101 3136/21	S500i/Mobile Phone/IN/Yellow	DPY1013135/Z1
DPY 101 3136/22	S500i/Mobile Phone/ID/Yellow	DPY1013135/Z1
DPY 101 3136/29	S500i/Mobile Phone/MEG/Yellow	DPY1013135/Z1
DPY 101 3136/33	S500i/Mobile Phone/NAG/Yellow	DPY1013135/Z1
DPY 101 3136/35	S500i/Mobile Phone/PH/Yellow	DPY1013135/Z1
DPY 101 3136/38	S500i/Mobile Phone/RU/Yellow	DPY1013135/Z1
DPY 101 3136/40	S500i/Mobile Phone/SG/Yellow	DPY1013135/Z1
DPY 101 3136/47	S500i/Mobile Phone/CH/Yellow	DPY1013135/Z1
DPY 101 3136/48	S500i/Mobile Phone/TW/Yellow	DPY1013135/Z1
DPY 101 3136/49	S500i/Mobile Phone/TH/Yellow	DPY1013135/Z1
DPY 101 3136/5	S500i/Mobile Phone/BAL/Yellow	DPY1013135/Z1
DPY 101 3136/51	S500i/Mobile Phone/UA/Yellow	DPY1013135/Z1
DPY 101 3136/52	S500i/Mobile Phone/UK/Yellow	DPY1013135/Z1
DPY 101 3136/6	S500i/Mobile Phone/BD/Yellow	DPY1013135/Z1
DPY 101 3136/7	S500i/Mobile Phone/BX/Yellow	DPY1013135/Z1
DPY 101 3136/73	S500i/Mobile Phone/Sonofon,DK/Yellow	DPY1013135/Z1
DPY 101 3136/74	S500i/Mobile Phone/TDC, DK/Yellow	DPY1013135/Z1
DPY 101 3136/83	S500i/Mobile Phone/Vodafone,GR/Yellow	DPY1013135/Z1
DPY 101 3136/93	S500i/Mobile Phone/TIM, IT/Yellow	DPY1013135/Z1

*For information regarding Subsidy and/or SIM Card Lock codes for each variant, contact your local or regional service manager.

2.3.3 W580 White (DPY 101 1581)

DPY	Description	Exchange Unit
DPY 101 1581/126	W580i/Mobile Phone/T-Mobile, UK/White	DPY1011581/Z1
DPY 101 1581/130	W580i/Mobile Phone/AR/White	DPY1011581/Z1
DPY 101 1581/136	W580i/Mobile Phone/GEL/White	DPY1011581/Z1
DPY 101 1581/139	W580i/Mobile Phone/US/White	DPY1011581/Z1
DPY 101 1581/14	W580i/Mobile Phone/FR/White	DPY1011581/Z1
DPY 101 1581/146	W580i/Mobile Phone/CL,BR/White	DPY1011581/Z1
DPY 101 1581/162	W580i/Mobile Phone/MS,EC/White	DPY1011581/Z1
DPY 101 1581/17	W580i/Mobile Phone/DE/White	DPY1011581/Z1
DPY 101 1581/19	W580i/Mobile Phone/HK/White	DPY1011581/Z1
DPY 101 1581/192	W580i/Mobile Phone/Edge, US/White	DPY1011581/Z1
DPY 101 1581/197	W580i/Mobile Phone/O2 Prepay, UK/White	DPY1011581/Z1
DPY 101 1581/201	W580i/Mobile Phone/O2, IE/White	DPY1011581/Z1
DPY 101 1581/21	W580i/Mobile Phone/IN/White	DPY1011581/Z1
DPY 101 1581/212	W580i/Mobile Phone/Vodafone PP,UK/Whit	DPY1011581/Z1
DPY 101 1581/22	W580i/Mobile Phone/ID/White	DPY1011581/Z1
DPY 101 1581/229	W580i/Mobile Phone/Virgin, FR/White	DPY1011581/Z1
DPY 101 1581/29	W580i/Mobile Phone/MEG/White	DPY1011581/Z1
DPY 101 1581/33	W580i/Mobile Phone/NAG/White	DPY1011581/Z1
DPY 101 1581/38	W580i/Mobile Phone/RU/White	DPY1011581/Z1
DPY 101 1581/40	W580i/Mobile Phone/SG/White	DPY1011581/Z1
DPY 101 1581/47	W580i/Mobile Phone/CH/White	DPY1011581/Z1
DPY 101 1581/48	W580i/Mobile Phone/TW/White	DPY1011581/Z1
DPY 101 1581/49	W580i/Mobile Phone/TH/White	DPY1011581/Z1
DPY 101 1581/52	W580i/Mobile Phone/UK/White	DPY1011581/Z1
DPY 101 1581/59	W580i/Mobile Phone/Optus, AU/White	DPY1011581/Z1
DPY 101 1581/6	W580i/Mobile Phone/BD/White	DPY1011581/Z1
DPY 101 1581/65	W580i/Mobile Phone/Orange, CH/White	DPY1011581/Z1
DPY 101 1581/67	W580i/Mobile Phone/Swisscom, CH/White	DPY1011581/Z1
DPY 101 1581/68	W580c/Mobile Phone/CMCC, CN/White	DPY1011581/Z2
DPY 101 1581/69	W580i/Mobile Phone/Eurotel, CZ/White	DPY1011581/Z1
DPY 101 1581/7	W580i/Mobile Phone/BX/White	DPY1011581/Z1
DPY 101 1581/71	W580i/Mobile Phone/T-Mobile, CZ/White	DPY1011581/Z1
DPY 101 1581/72	W580i/Mobile Phone/E-Plus, DE/White	DPY1011581/Z1
DPY 101 1581/74	W580i/Mobile Phone/T-Mobile, DE/White	DPY1011581/Z1
DPY 101 1581/81	W580i/Mobile Phone/Bouygues, FR/White	DPY1011581/Z1
DPY 101 1581/83	W580i/Mobile Phone/SFR, FR/White	DPY1011581/Z1
DPY 101 1581/89	W580i/Mobile Phone/T-Mobile, HU/White	DPY1011581/Z1

*For information regarding Subsidy and/or SIM Card Lock codes for each variant, contact your local or regional service manager.

2.3.4 W580 Grey (DPY 101 1582)

DPY	Description	Exchange Unit
DPY 101 1582/104	W580i/Mobile Phone/T-Mobile,NL/Grey	DPY1011581/Z1
DPY 101 1582/110	W580i/Mobile Phone/Centerte,PL/Grey	DPY1011581/Z1
DPY 101 1582/114	W580i/Mobile Phone/Orange, RO/Grey	DPY1011581/Z1
DPY 101 1582/115	W580i/Mobile Phone/Telenor, SE/Grey	DPY1011581/Z1
DPY 101 1582/119	W580i/Mobile Phone/Orange, SK/Grey	DPY1011581/Z1
DPY 101 1582/124	W580i/Mobile Phone/O2, UK/Grey	DPY1011581/Z1
DPY 101 1582/125	W580i/Mobile Phone/Orange, UK/Grey	DPY1011581/Z1
DPY 101 1582/130	W580i/Mobile Phone/AR/Grey	DPY1011581/Z1
DPY 101 1582/136	W580i/Mobile Phone/GEL/Grey	DPY1011581/Z1
DPY 101 1582/139	W580i/Mobile Phone/US/Grey	DPY1011581/Z1
DPY 101 1582/14	W580i/Mobile Phone/FR/Grey	DPY1011581/Z1
DPY 101 1582/155	W580i/Mobile Phone/ENT,CL/Grey	DPY1011581/Z1
DPY 101 1582/17	W580i/Mobile Phone/DE/Grey	DPY1011581/Z1
DPY 101 1582/172	W580i/Mobile Phone/CL,PE/Grey	DPY1011581/Z1
DPY 101 1582/18	W580i/Mobile Phone/GG/Grey	DPY1011581/Z1
DPY 101 1582/19	W580i/Mobile Phone/HK/Grey	DPY1011581/Z1
DPY 101 1582/201	W580i/Mobile Phone/O2, IE/Grey	DPY1011581/Z1
DPY 101 1582/206	W580i/Mobile Phone/Ora,NL/Grey	DPY1011581/Z1
DPY 101 1582/21	W580i/Mobile Phone/IN/Grey	DPY1011581/Z1
DPY 101 1582/211	W580i/Mobile Phone/Mobistar, BE/Grey	DPY1011581/Z1
DPY 101 1582/22	W580i/Mobile Phone/ID/Grey	DPY1011581/Z1
DPY 101 1582/29	W580i/Mobile Phone/MEG/Grey	DPY1011581/Z1
DPY 101 1582/3	W580i/Mobile Phone/AU/Grey	DPY1011581/Z1
DPY 101 1582/31	W580i/Mobile Phone/NG1/Grey	DPY1011581/Z1
DPY 101 1582/33	W580i/Mobile Phone/NAG/Grey	DPY1011581/Z1
DPY 101 1582/38	W580i/Mobile Phone/RU/Grey	DPY1011581/Z1
DPY 101 1582/40	W580i/Mobile Phone/SG/Grey	DPY1011581/Z1
DPY 101 1582/47	W580i/Mobile Phone/CH/Grey	DPY1011581/Z1
DPY 101 1582/48	W580i/Mobile Phone/TW/Grey	DPY1011581/Z1
DPY 101 1582/49	W580i/Mobile Phone/TH/Grey	DPY1011581/Z1
DPY 101 1582/5	W580i/Mobile Phone/BAL/Grey	DPY1011581/Z1
DPY 101 1582/50	W580i/Mobile Phone/TR/Grey	DPY1011581/Z1
DPY 101 1582/52	W580i/Mobile Phone/UK/Grey	DPY1011581/Z1
DPY 101 1582/58	W580i/Mobile Phone/T-Mobile,AT/Grey	DPY1011581/Z1
DPY 101 1582/6	W580i/Mobile Phone/BD/Grey	DPY1011581/Z1
DPY 101 1582/66	W580i/Mobile Phone/Sunrise, CH/Grey	DPY1011581/Z1
DPY 101 1582/67	W580i/Mobile Phone/Swisscom,CH/Grey	DPY1011581/Z1
DPY 101 1582/68	W580c/Mobile Phone/CMCC, CN/Grey	DPY1011581/Z2
DPY 101 1582/7	W580i/Mobile Phone/BX/Grey	DPY1011581/Z1
DPY 101 1582/74	W580i/Mobile Phone/T-Mobile,DE/Grey	DPY1011581/Z1

*For information regarding Subsidy and/or SIM Card Lock codes for each variant, contact your local or regional service manager.

2.3.5 W580 Black (DPY 101 1596)

DPY	Description	Exchange Unit
DPY 101 1596/146	W580i/Mobile Phone/Claro, BR/Black	DPY1011581/Z1
DPY 101 1596/155	W580i/Mobile Phone/Comcel, CO/Black	DPY1011581/Z1
DPY 101 1596/160	W580i/Mobile Phone/SmartCom, CL/Black	DPY1011581/Z1
DPY 101 1596/162	W580i/Mobile Phone/Concel, EC/Black	DPY1011581/Z1
DPY 101 1596/191	W580i/Mobile Phone/Claro, PE/Black	DPY1011581/Z1
DPY 101 1596/204	W580i/Mobile Phone/Telcel BN, MX/Black	DPY1011581/Z1
DPY 101 1596/21	W580i/Mobile Phone/GEL/Black	DPY1011581/Z1
DPY 101 1596/26	W580i/Mobile Phone/IN/Black	DPY1011581/Z1

*For information regarding Subsidy and/or SIM Card Lock codes for each variant, contact your local or regional service manager.



3 Revision History

Rev.	Date	Changes / Comments
A	6/6/2007	Initial Release
B	7/21/2007	Added W580