MOTOROLA

C341a
CDMA

START HERE >

Welcome

You can change your phone's covers and keypads (see "Changing Your Phone's Cover" on page 9). Your phone may not appear exactly as the phone image above.

All key locations, sequences and functions remain the same with any of the various covers.

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Getting Started

CAUTION: Before using the phone for the first time, read the *Important Safety and Legal Information* included in the gray-edged pages at the back of this guide.

What's in the Box?

Your wireless phone typically comes with a battery and a charger. Optional accessories can customize your phone for maximum performance and portability.

To purchase Motorola Original™ accessories, call the Motorola Customer Call Center at 1-800-331-6456 in the United States or 1-800-461-4575 in Canada.

About this Guide

This user's guide introduces you to your Motorola wireless phone and shows you how to use its features.

Note: A reference guide for your phone is also available that describes your phone's features in more detail.

To obtain the reference guide for your phone, or another copy of this user's guide, see the Motorola Web site at:

`http://motorola.com/consumer/manuals`

or contact the Motorola Customer Call Center at 1-800-331-6456 in the United States or 1-800-461-4575 in Canada.

Optional Features

This label identifies an optional network or subscription-dependent feature that may not be offered by all service providers in all geographical areas. Contact your service provider for more information.

Optional Accessories

This label identifies a feature that requires an optional Motorola Original™ accessory.

Installing the Battery

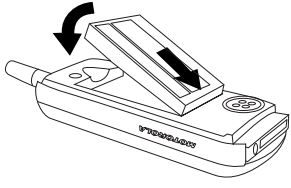
Install and charge the battery before you use your phone.

CAUTION: This phone comes with a 750 mAh (milliamp hours) battery and should be used only with Motorola Original batteries rated at 750 mAh or 1100 mAh. Use of any other battery could affect the performance of the phone and could also cause the phone to become noncompliant with the Specific Absorption Rate levels established by the FCC's Radiofrequency Exposure Guidelines.

™ Your phone is designed to be used only with Motorola Original batteries and accessories.

To Install the Battery

1. Remove the phone's back cover as described in "Changing Your Phone's Cover" on page 9.
2. Insert the battery, printed arrow first, **under the tabs** at the bottom of the battery compartment and push down.



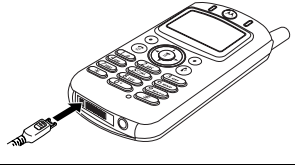
3. Replace the phone's cover.

Charging the Battery

New batteries are shipped partially charged. Before you can use your phone, you need to install and charge the battery, as indicated by the following instructions. Some batteries perform best after several full charge/discharge cycles.

To Charge the Battery

1. Plug the charger into the left jack on the bottom of your phone.



2. Plug the other end of the charger into the appropriate electrical outlet.
3. When your phone indicates **Charge Complete**, remove the charger.

When you charge the battery, the battery level indicator in the upper right corner of the display shows how much of the charging process is complete. See “Battery Level Indicator” on page 15.

Note: If your phone‘s ring style is set to **Vibrate**, that setting will automatically change to **Loud** while the battery is being charged. You can change the setting back to **Vibrate**. See “Setting a Ring Style” on page 31.

Battery Use

Caution: To prevent injuries or burns, do not allow metal objects to contact or short-circuit the battery terminals.

To maximize battery performance:

- Always use Motorola Original™ battery chargers. The phone warranty does not cover damage caused from using non-Motorola battery chargers.
- New batteries or batteries that have been stored for a long time may require a longer initial charge time.
- Keep the battery at or near room temperature when charging.
- Do not expose batteries to temperatures below -10° C (14° F) or above 45° C (113° F). Always take your phone with you when you leave your vehicle.
- When you do not intend to use a battery for a while, store it uncharged in a cool, dark, dry place, such as a refrigerator.
- Over time, batteries gradually wear down and require longer charging times. This is normal. If you charge

your battery regularly and notice a decrease in talk time or an increase in charging time, then it is probably time to buy a new battery.

The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods. Never dispose of batteries in a fire because they may explode.

Changing Your Phone's Cover

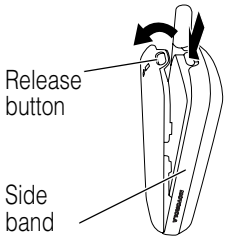
Since you can change your phone's covers and keypads, it may not appear exactly as the phone pictured. All key locations, sequences, and functions remain the same with any of the covers.

Important: To maintain compliance with FCC RF exposure guidelines, use only the housings supplied by Motorola with your CDMA phone, or a housing approved by Motorola for use with your CDMA phone. Use of housings not supplied by Motorola, or not approved by Motorola for use with your CDMA phone, may cause the phone-housing combination to exceed FCC RF exposure guidelines.

Removing a Cover and Keypad

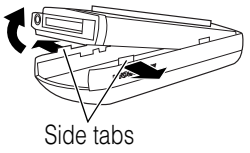
Do This

1. Press down on the cover release button at the top of your phone.
2. Pull the top of the phone's back cover to release it.



Note: If the cover has a removable side band, remove it at this point.

3. Pull the side tabs away from the phone, then
4. Lift up on the bottom of the phone to pull it out of the front cover.



Note: Always use Motorola Original™ covers. The phone warranty does not cover damage caused from using non-Motorola accessories.

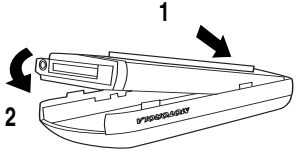
Installing a Cover and Keypad

Always use the keypad and side band (if applicable) that matches the new cover.

Do This

Note: If your phone has an end cap, install it before attaching the front cover.

1 Place the keypad in the new front cover and slide the top of the phone into the top of the new front cover.

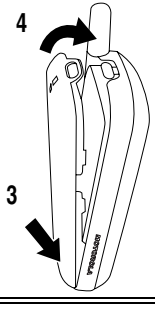


2 Press the bottom of the phone into the front cover until the side tabs snap into place.

Note: If the cover has a removable side band, attach it at this point.

3 Insert the bottom of the back cover.

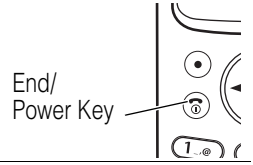
4 Press the top of the back cover down until it hooks over the cover release button.



Turning Your Phone On

To Turn Your Phone On

1. Press and hold ⏻ (the End/Power key)



2. If necessary, enter your four-digit unlock code and press **OK** (⊙) to unlock your phone

   Note: The unlock code is originally set to 1234 or the last four digits of your phone number (see page 27).

Adjusting the Volume

Press right and left on the ⊛ to:

- increase or decrease earpiece volume during a call
- increase or decrease the ringer volume setting when the idle display is visible

  Tip: At the lowest volume setting, press ⊛ down to activate silent alert. Press up to reset ring alert.

- Turn off an incoming call alert

Making a Call

Do not block the antenna while you are on a call.

Press		To
1	keypad keys	dial the phone number **Tip:** If you make a mistake, press **DELETE** (⊙) to delete the last digit. Holding **DELETE** (⊙) clears all digits.
2	✆	make the call
3	⏻	end the call and "hang up" the phone when you are finished

Answering a Call

When you receive a call, your phone rings and/or vibrates and displays an incoming call message.

Press		To
1	✆ or **ANSWER** (⊙)	answer the call
2	⏻	end the call and "hang up" the phone when you are finished

Note: If the phone is locked, unlock it to answer the call.

Viewing Your Phone Number

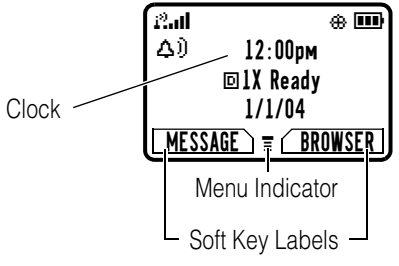
Press ☰ # to view your number from idle. While you are on a call, press ☰ > **My Tel. Numbers**.

Learning to Use Your Phone

See page 1 for a basic phone diagram.

Using the Display

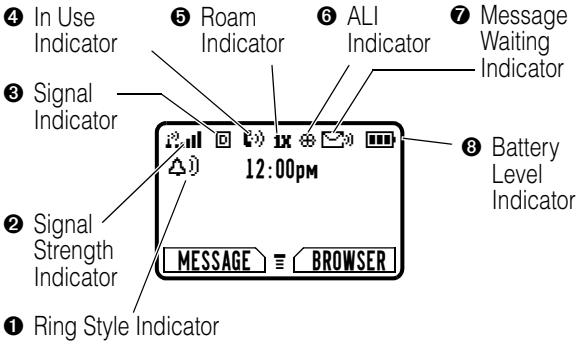
The *idle display* (shown below) is the standard display when you are *not* on a call or using the menu.



The ☰ (menu) indicator at the bottom center of the display indicates you can press the menu key (☰) to go to the main menu to see more features.

Labels at the bottom corners of the display show the current soft key functions. Press the left soft key (⊙) or right soft key (⊙) to perform the function indicated by the left or right soft key label.

At the top of the display are a number of status indicators:



❶ Ring Style Indicator Shows the ring style setting.

= loud = soft

= vibrate = vibrate and ring

= silent

❷ Signal Strength Indicator Vertical bars show the strength of the network connection. You cannot make or receive calls when the (no signal) indicator is displayed.

Network / Subscription Dependent Feature

❸ Signal Indicator Shows when you are receiving a digital or analog signal.

❹ In Use Indicator Shows that a call is in progress.

Network / Subscription Dependent Feature

❺ Roam Indicator Shows that your phone is seeking or using another network system outside your home network. A 1x icon indicates that it is using a CDMA 1X network.

❻ **ALI Indicator** Shows the status of the automatic location information feature:

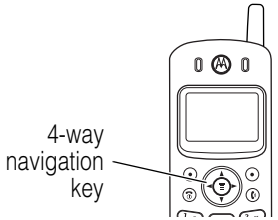
ALI on ALI off

❼ **Message Waiting Indicator** Displays when you receive a text message, voice message, or both.

❽ **Battery Level Indicator** Vertical bars show the battery charge level. Recharge the battery when you see **Low Battery** and hear the low battery alert.

Using the 4-Way Navigation Key

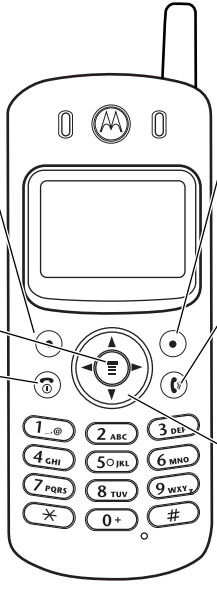
Use the 4-way navigation key to navigate the menu system, change feature settings, and play games.



Tip: Down and up are the primary movements within menus. Move left and right to change feature settings, navigate the datebook, and edit text.

Using Menus

From the idle display, press ⓜ to display the main menu.



Left Soft Key

Perform functions identified by left display prompt.

Menu Key

Power/End Key

Press & hold to power phone on & off.

Press & release to end phone calls and exit menus.

Right Soft Key

Perform functions identified by right display prompt.

Send/Answer Key

Make and answer calls & view recent dialed calls.

Navigation Key

Scroll through menus and lists, and set feature values.

Select a Menu Feature

From the idle display, select a menu feature as follows:

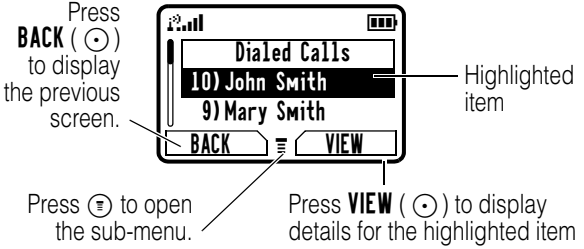
Find the Feature	ⓜ > **Messages** > **Create Message**

This example shows that from the idle display, you must press ⓜ, scroll to and select **Messages** from the main

menu, then scroll to and select **Create Message**. Use ⊕ to scroll, and use the left/right soft keys to select the functions listed in the bottom left and right corners of the display.

Select a Feature Option

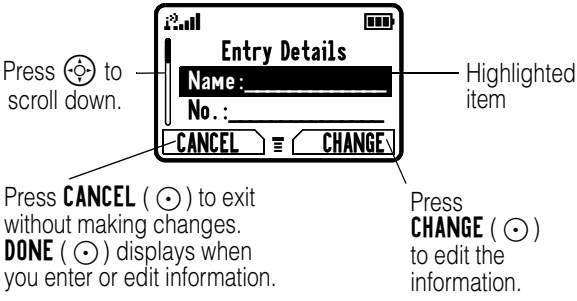
Some features require you to select an item from a list:



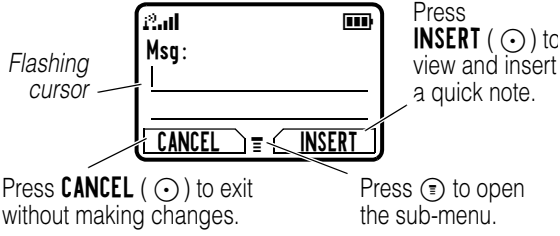
- Press ⊕ to scroll up or down to highlight an item.
- In a numbered list, press a number key to highlight the item.
- In an alphabetized list, press a key repeatedly to cycle through the letters on the key and highlight the closest matching list item.
- When an item has a list of possible values, press ⊕ to the left or right to scroll and select a value.
- When an item has a list of possible numeric values, press a number key to set the value.

Entering Text

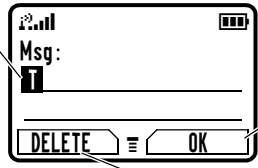
Some features require you to enter information:



The message center lets you compose and send text messages. A *flashing cursor* shows where text will display:



When you enter text using the standard tap method (see page 21), the flashing cursor changes to a *block cursor*, and the soft key functions change:



Choosing a Text Entry Method

Multiple text entry modes make it easy for you to enter names, numbers, and messages.

Press ⓢ from any text entry screen to select a text entry method:

iTAP (iTAP)	Let the phone predict each word as you enter it (see page 23).
Tap Method (T✎)	Enter letters, numbers, and symbols by pressing a key one or more times (see page 21).
Numeric (12)	Enter numbers only.
Symbol (@)	Enter symbols only (see page 26).

Note: The text entry method you select remains active until you select another method.

Using the Tap Method

This is the standard method for entering text on your phone.

Press ⓜ from a text entry screen and select **Tap Method**.

Press		To
1	A number key 1 or more times	select a letter, number, or symbol shown in the "Character Chart" on page 22
2	Number keys	enter the remaining characters
3	**OK** (⊙)	store the text

Tap Method Text Entry Rules

- Press a number key repeatedly to cycle through its characters (see chart on page 22).
- If you do not press a key for 2 seconds, the character in the block cursor is accepted, and the cursor moves to the next position.
- Press ⊹ left or right to move the flashing cursor to the left or right in a text message.
- The first character of every sentence is capitalized. Press ⊹ down to force the character to lowercase while it is highlighted by the block cursor.

- Your phone may support multiple languages. The current language setting determines whether a new message begins on the left or right side of the display.

  You can switch languages within a message. Press ⓣ to select the text entry method and language you want to use.

- If you enter or edit information and do not want to save your changes, press ⓞ to exit without saving.

  - Press and hold a number key to cycle between tap, iTAP, and numeric text entry methods.

Character Chart

Use this chart as a guide for entering characters with the tap method.

1 .@	*space* . 1 ? ! , @ _ & ~ : ; " - ( ) ' ¿ ¡ % £ $ ¥ ¤ €
2 ABC	a b c 2 ä å á à â ã ά α β ç
3 DEF	d e f 3 δ ð ë é è ê ε φ
4 GHI	g h i 4 ğ ï í î ι γ η ι
5 JKL	j k l 5 κ λ
6 MNO	m n o 6 ñ ö ø ó ò ô õ μ υ ω
7 PQRS	p q r s 7 π ß ş σ
8 TUV	t u v 8 θ ü ú ù û τ
9 WXYZ	w x y z 9 Þ ξ ψ
0+	+ - 0 x * / \ [ ] = > < # §

Note: This chart may not reflect the exact character set available on your phone.

Using iTAP® Software Text Entry Method

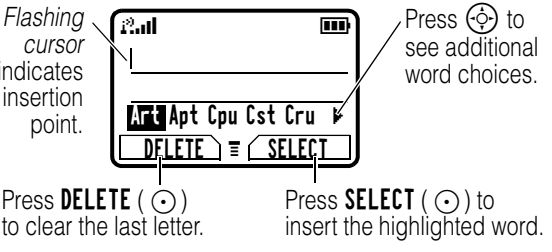
iTAP software is a predictive text entry method that lets you enter a word using one keypress per letter.

Press ⓜ from any text entry screen and select **iTAP**.

Entering Words

Do This		To
1	Press a number key one time	enter the first letter of the word The letters associated with the key are shown at the bottom of the display.
2	Press number keys (one per letter)	enter the rest of the word Alternative words and letter combinations are shown at the bottom of the display. The word choices are updated with each keypress.
3	Press ⊹	highlight the word you want
4	Press **SELECT** (⊙)	enter the word at the flashing cursor A space is automatically inserted after the word.

For example, to spell the word “art,” press 2 ABC 7 PQRS 8 TUV. The display shows:



Entering Novel Words

If the word you want is not displayed by the iTAP software:

Do This		To
1	Press **DELETE** (⊙) one or more times	delete letters until you see a letter combination that matches the start of the word
2	Press ⊙ left or right	highlight the letter or letter combination
3	Press **SELECT** (⊙), then press ⊙ to the left	shift the cursor to the left and “lock” the selected word portion
4	Continue to enter letters and highlight letter combinations	spell the word

Entering Punctuation

Press	To
0+ or 1	enter punctuation or other characters (see "Character Chart" on page 22).

Using Capitalization

The first word of a sentence is automatically capitalized, with the words that follow in lowercase.

Press	To
⊕ up or down	change the words to initial character capitalized, all uppercase characters, or all lowercase characters

Entering Numbers

Do This		To
1	Enter the first digit and press ⊕ to highlight it	put the iTAP software in the number entry method
2	Press number keys	add digits to the number
3	Press SELECT (⊙)	enter the number

Deleting Letters and Words

Place the cursor to the right of the text you want to delete, and then:

Do This	To
Press **DELETE** (⊙)	delete one letter at a time
Hold **DELETE** (⊙)	delete the entire message

Using the Symbol Method

To enter symbol characters in a message, press ☰ from any text entry screen and select **Symbol**.

Do This		To
1	Press a number key one time	display its symbol options at the bottom of the display See "Symbol Chart" on page 27.
2	Press ⊕ **or** Press the number key repeatedly	highlight the symbol you want
3	Press **SELECT** (⊙)	enter the symbol

Symbol Chart

Use this chart as a guide for entering characters in symbol method.

1 @	*space* . ? ! , @ _ & ~ : ; " - ( ) ' ¿ ¡ % £ $ ¥ ¤ €
2 ABC	@ _ \
3 DEF	/ : ;
4 GHI	" & '
5 JKL	( ) [ ] { }
6 MNO	¿ ¡ ~
7 PQRS	< > =
8 TUV	$ £ ¥ ¤ €
9 WXYZ	# % *
0 +	+ - x * / \ [ ] = > < # §

Locking and Unlocking Your Phone

You can lock your phone manually or set the phone to lock automatically whenever you turn it off.

A locked phone still rings or vibrates for incoming calls or messages, *but you must unlock it to answer.* To use a locked phone, enter the unlock code.

You can make emergency calls on your phone even when it is locked (see page 38).

Lock Your Phone Manually

Find the Feature Ⓜ > Settings > Security > Phone Lock > Lock Now

Press		To
1	keypad keys	enter your unlock code
2	OK (⊙)	lock the phone

Unlock Your Phone

Tip: Your phone's unlock code is set to 1234 or the last four digits of your phone number.

At the **Enter Unlock Code** prompt:

Press		To
1	keypad keys	enter your unlock code
2	OK (⊙)	unlock your phone

Set Your Phone to Lock Automatically

You can set your phone to lock every time you turn it off.

Find the Feature Ⓜ > Settings > Security > Phone Lock > Automatic Lock > On

Press		To
1	keypad keys	enter your unlock code
2	OK (⊙)	activate automatic lock

Changing a Code or Password

Your phone's four-digit unlock code is set to 1234, and the six-digit security code is set to 000000 at the factory. Your service provider may reset these numbers before you receive your phone.

If your service provider has *not* reset these numbers, we recommend that you change them to prevent others from accessing your personal information. The unlock code must contain four digits, and the security code must contain six digits.

To change a code or password:

Find the Feature ☰ > Settings > Security > New Passwords

If You Forget a Code or Password

If you forget your security code, contact your service provider.

If you forget your unlock code, try entering 1234 or the last four digits of your phone number. If that does not work, at the **Enter Unlock Code** prompt:

Press		To
1	☰	display the unlock code bypass screen
2	keypad keys	enter your security code
3	**OK** (⊙)	submit your security code

Locking and Unlocking the Keypad

You can lock the keypad to prevent accidental keypresses (for example, when carrying your phone in a purse or pocket).

Press	To
(MENU) (*)	lock or unlock your keypad

Note: Incoming calls and messages unlock the keypad.

Setting Up Your Phone

Storing Your Name and Phone Number

To store or edit the name and phone number information on your phone:

Find the Feature Ⓜ > Settings
> Phone Status
> My Tel. Numbers

Setting the Time and Date

To use the datebook, you must set the time and date.

Find the Feature Ⓜ > Settings
> Other Settings
> Initial Setup
> Time and Date

Setting a Ring Style

Your phone rings or vibrates to notify you of an incoming call or other event. This ring or vibration is called an *alert*.

You can select one of five different ring styles:

= loud	=soft
=vibrate	=vibrate and ring
=silent	

The ring style indicator in the display shows the current ring style (see page 15).

To set a ring style:

Find the Feature > **Ring Styles** > **Style**

Press	To
1	scroll to the ring style
2 **SELECT** ( )	select the ring style

Each ring style contains settings for specific event alerts, ringer ID, and ringer and keypad volume. To change these settings:

Find the Feature > **Ring Styles**
> **Style Detail**

* **Style** represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.

Setting Answer Options

You can use different methods to answer an incoming call.

Find the Feature > **Settings**
> **In-Call Setup**
> **Answer Options**

The **Answer Options** menu includes:

Multi-Key	answer by pressing any key

Setting a Wallpaper Image

You can set a picture or an animation as a wallpaper (background) image in your phone's idle display.

Note: When you set an animation as a wallpaper image, only the first frame of the animation is displayed.

Find the Feature Ⓜ > **Settings** > **Other Settings** > **Personalize** > **Wallpaper**

Setting	Description
Picture	select the picture or animation for the background image in your idle display
Layout	select **Center** or **Tile**

Setting a Screen Saver Image

You can set a picture or an animation as a screen saver image. The image displays when the phone detects no activity for a specified time.

The screen saver image fills the display. An animation repeats for one minute, then the first frame of the animation displays.

Find the Feature Ⓜ > Settings > Other Settings > Personalize > Screen Saver

Setting	Description
Picture	select the picture that displays when your phone is idle
Delay	select how long your phone must be idle before the screen saver picture displays

Zooming In and Out

Press and release Ⓜ, then press and hold Ⓜ to zoom in and out on the display. Zoom in to increase text size, zoom out to display more information.

You can also zoom in and out from the menu:

Find the Feature Ⓜ > Settings > Other Settings > Initial Setup > Zoom

Setting Display Color

You can select the color palette that your phone uses to display indicators, highlights, and soft key labels.

Find the Feature Ⓜ > Settings
> Other Settings
> Personalize
> Color Style

Setting Display Contrast

Find the Feature Ⓜ > Settings
> Other Settings
> Initial Setup
> Contrast

Adjusting the Backlight

You can set the amount of time that the display backlight remains on, or turn off the backlight to conserve battery power.

Find the Feature Ⓜ > Settings
> Other Settings
> Initial Setup
> Backlight

Caution: Your battery will not last as long if you use the **Continuous** setting. Your phone might not offer this setting.

Calling Features

For basic instructions on how to make and answer calls, see page 13.

Changing the Active Line

Change the active phone line to make and receive calls from your other phone number.

Find the Feature Ⓜ > Settings > Phone Status > Active Line

Redialing a Number

If you hear an ordinary busy signal:

Press	To
1 ⓞ	hang up
2 ✆	redial the busy number

Using Automatic Redial

If the network is busy, you hear a fast busy signal, and your phone displays **Call Failed**.

With automatic redial, your phone automatically redials the number for four minutes. When the call goes through, your

phone rings or vibrates one time, displays **Redial Successful**, and then connects the call.

You must turn on automatic redial to use the feature. To turn automatic redial on or off:

Find the Feature (≡) > **Settings**
> **Other Settings**
> **Initial Setup**
> **Auto Redial**

When automatic redial is turned off, you can manually activate the feature to redial a phone number. When you hear a fast busy signal and see **Call Failed**:

Press	To
(✆) or **RETRY** (⊙)	activate automatic redial

Using Caller ID

Calling line identification (caller ID) displays the phone number for incoming calls.

The phone displays the caller's name when the name is stored in your phonebook, or **Incoming Call** when caller ID information is not available.

Canceling an Incoming Call

While the phone is ringing or vibrating:

Press	To
(☎) or **IGNORE** (⊙)	cancel the incoming call

Depending on your phone settings and/or service subscription, the call may be forwarded to another number, or the caller may hear a busy signal.

Turning Off a Call Alert

You can turn off your phone's incoming call alert before answering the call.

Press	To
⊙ left or right	turn off the alert

Calling an Emergency Number

Your service provider programs one or more emergency phone numbers, such as 911, that you can call under any circumstances, even when your phone is locked.

Note: Emergency numbers vary by country. Your phone's preprogrammed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

Press	To
1 keypad keys	dial the emergency number
2 ⓢ	call the emergency number

Viewing Recent Calls

Your phone keeps a list of the calls you recently received and dialed, even if the calls did not connect. The lists are sorted from newest to oldest, and contain up to 10 entries. The oldest entries are deleted as new ones are added.

Shortcut: From the idle display, press ⓢ to display the dialed calls list.

Find the Feature ☰ > **Recent Calls**

Press		To
1	⊹	scroll to **Received Calls** or **Dialed Calls**
2	SELECT (⊙)	select the list
3	⊹	scroll to an entry **Note:** ✓ means the call connected.
4	ⓢ	call the entry's number **Tip:** Press and hold ⓢ for 2 seconds to send the number as DTMF tones during a call.
	or	
	VIEW (⊙)	view entry details
	or	
	☰	open the menu to display other options as described in the following list

The menu can include the following options:

Option	Description
Store	Create a phonebook entry with the number in the No. field.
Delete	Delete the entry.
Delete All	Delete all entries in the list.
Send Message	Open a new text message with the number in the To field.
Add Digits	Add digits after the number.
Attach Number	Attach a number from the phonebook or recent call lists, after the highlighted number.
Send Tones	Send the number to the network as DTMF tones. This option is only available during a call.

Returning an Unanswered Call

Your phone keeps a record of your unanswered calls, and displays:

- the (missed call) indicator

- **X Missed Calls Y Unknown**, where **X** is the total number of missed calls and **Y** is the number of missed calls with no caller ID information

Press		To
1	**VIEW** (⊙)	see the received calls list
2	⊕	select a call to return
3	✆	make the call

Using the Notepad

Your phone stores the most recent number entered on the keypad in a temporary *notepad*. This can be a phone number that you called, or a number that you entered but did not call. To retrieve the number stored in the notepad:

Find the Feature ☰ > **Recent Calls** > **Notepad**

Press	To
✆	call the number
or	
☰	open the **Dialing Menu** to attach a number or insert a special character
or	
STORE (⊙)	create a phonebook entry with the number in the **No.** field

Attaching a Number

While dialing (with digits visible in the display):

Press	To
≡ > Attach Number	attach a number from the phonebook or recent call lists

Calling With Speed Dial

Each entry you store in your phonebook is assigned a unique *speed dial* number. To speed dial a phonebook entry:

Press	To
1 keypad keys	enter the speed dial number for the entry you want to call
2 #	submit the number **Note:** Some networks let you skip this step for speed dial numbers 1 through 99.
3	call the entry

Calling With One-Touch Dial

To call phonebook entries 1 through 9, just press and hold the one-digit speed dial number for 1 second.

We recommend that you reserve phonebook entry 1 (speed dial number 1) for storing and dialing your

voicemail number. Your service provider may have already done this for you.

Using Voicemail

You can listen to your voicemail messages by calling your network voicemail phone number. Voicemail messages are stored on the network—not on your phone.

Storing Your Voicemail Number

Storing your voicemail number on your phone makes it easy for you to listen to new voicemail messages. Usually, your service provider has already done this for you.

Find the Feature Ⓜ > Messages > Message Settings > Voicemail No.

Press		To
1	keypad keys	enter your voicemail number
2	OK (⊙)	store the number

Note: You cannot store Pause, Wait, or n characters in this number. If you want to store your voicemail number with these characters, create a phonebook entry for it. Then, you can use the entry to call your voicemail. For more about these characters, see page 51.

Receiving a Voicemail Message

When you receive a voicemail message, your phone displays the ✉ (voice message waiting) indicator and a **New VoiceMail** notification.

Press	To
CALL (⊙)	listen to the message(s)

Listening to a Voicemail Message

Find the Feature ☰ > **Messages** > **VoiceMail**

The phone calls your voicemail number. If no voicemail number is stored, your phone prompts you to store one.

Shortcut: If your voicemail number is also stored as phonebook entry number 1, you can press and hold 1 to listen to your voicemail message(s).

Turning Off the Voice Message Waiting Indicator

To clear the ✉ (voice message waiting) indicator:

Find the Feature ☰ > **Messages**
☰ > **Clear Count**

Muting the Phone

To mute your phone during a call, press **MUTE** (⊙) (if available) or ☰ > **Mute**.

Using Call Waiting

When you are on a call, an alert tone sounds to indicate that you have received a second call.

Press	To
1 ⓒ	answer the new call
2 ⓒ	switch back to the first call

Phone Features

Main Menu

- **Recent Calls**
  - Received Calls
  - Dialed Calls
  - Notepad
  - Call Times
  - Data Times
  - Data Volumes
- **Phonebook**
- **Datebook**
- **Ring Styles**
- **Messages**
  - Voicemail
  - Create Message
  - Inbox
  - Outbox
  - Quick Notes
  - Drafts
  - Browser Alerts
  - Message Settings
  - Cleanup Messages
- **Shortcuts**
- **Browser ***
  - Ringtones & Images
  - Games
  - Email & IM
  - Flirt
  - News & Info
  - Finance & Biz
  - My Finder/Director
  - What's New
  - My Menu
- **Calculator**
- **Picture Viewer**
- **Settings**
  (see next page)

Shortcuts
Change display zoom: Press (menu), then press and hold (menu)
Change ringer alert: Press (nav) left to switch to silent alert. Press right to reset to ring alert.
Display my phone number: Press (menu) (#)
Display dialed calls list: Press (send)
Exit menu system: Press (end)

Note: Select **More** when it displays in the menu to see additional menu items.

This is the standard phone menu layout. Menu organization and feature names may vary on your phone. Not all features may be available for all users.

* This is an optional network or subscription-dependent features.

Settings Menu

- **Phone Status**
  - My Tel. Numbers
  - Active Line
  - Battery Meter
  - Other Information
- **Browser Setup**
- **Connection**
  - Incoming Call
- **In-Call Setup**
  - In-Call Timer
  - Answer Options
- **Security**
  - Phone Lock
  - Lock Keypad
  - Lock Application
  - Restrict Calls
  - New Passwords
- **Location**
- **Other Settings**
  - Personalize
    - Main Menu
    - Keys
    - Color Style
    - Wallpaper
    - Screen Saver
    - Banner
  - Initial Setup
    - Time and Date
    - Auto Redial
    - Backlight
    - Zoom
    - TTY Setup
    - Scroll
    - Language
    - Contrast
    - DTMF
    - Master Reset
    - Master Clear
  - Network
    - Current Network
    - Set Mode
    - Srvc Status
    - Service Tone
    - Call Drop Tone
  - Car Settings
    - Auto Answer
    - Auto Handsfree
    - Power-Off Delay
    - Charger Time
  - Headset
    - Auto Answer

Feature Quick Reference

You can do more with your phone than make and receive phone calls! For example, you can:

- store frequently called numbers in the phonebook for easy dialing
- organize your meetings and other events in the datebook
- browse the Web
- download applications
- send messages, and more.

This section provides information to help you use features on your phone that are not described in this user's guide. For more detailed information, see the reference guide.

Calling Features

Feature	Description
Three-Way Call	During a call: Dial third party's number, press ⓒ to call, and then press ⓒ again to connect
Restrict Calls	Restrict outgoing or incoming calls: ⓜ > **Settings** > **Security** > **Restrict Calls**
TTY Calls	Set up your phone for use with an optional TTY device: ⓜ > **Settings** > **Other Settings** > **Initial Setup** > **TTY Setup**

Message Features

Feature	Description
Inbox Setup	Set up or edit the text message inbox settings: Ⓜ > **Messages** Ⓜ > **Inbox Setup** **Note:** In many cases, your service provider has already set up the text message inbox for you. Contact your service provider for details.
Send Message	Send a text message: Ⓜ > **Messages** > **Create Message**
Received Messages	Read received messages: Ⓜ > **Messages** > **Inbox** Press Ⓜ to perform various operations on the selected message.
Quick Note	Send or create a quick note message: Ⓜ > **Messages** > **Quick Notes**
Browser Alert	View Browser Alert messages. Ⓜ > **Messages** > **Browser Alerts** To exit, press ⏻ (the End/Power key). To launch browser, press **BACK**.

Feature	Description
Status of Sent Messages	View status of sent messages: Ⓜ > **Messages** > **Outbox** The following indicators show message status: » sending in progress ✕ sending failed ✉ delivered ✉! delivered and urgent ✉ deferred delivery ✉ deferred delivery and urgent ✉ read read and urgent

Phonebook Features

Feature	Description
Create Entry	Create a new phonebook entry: Ⓜ > **Phonebook** Ⓜ > **New** > **Phone Number** or **Email Address**
Dial Number	Call a number in the phonebook: Ⓜ > **Phonebook** > *entry to call*

Feature	Description
Store a PIN Code in a Number	While entering a number: Ⓜ > **Insert Pause**, **Wait**, or '**n**' **Pause**: waits for the call to connect, then sends the remaining digit(s). If your network does not recognize the first pause character, try two (**pp**). **Wait**: waits for the call to connect, then prompts you for confirmation before it sends the remaining digit(s). '**n**': prompts you for a number before dialing the call. The number you enter is inserted into the dialing sequence in place of the n character

Personalizing Features

Feature	Description
Change Alerts	Change the alerts for incoming calls, messages, or other events: Ⓜ > **Ring Styles** > **Style Detail** * > *event name* * **Style** represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.

Feature	Description
Ring Volume	Adjust ringer volume: Ⓜ > **Ring Styles** > **Style Detail** * > **Ring Volume** * **Style** represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.
Keypad Volume	Adjust keypad keypress volume: Ⓜ > **Ring Styles** > **Style Detail** * > **Key Volume** * **Style** represents the current alert style, such as **Loud**, **Soft**, **Vibrate**, **Vibe&Ring**, or **Silent**.
My Tones	Compose your own ring tones, manage ring tones that you have composed or downloaded: Ⓜ > **Ring Styles** > **My Tones**
Soft Keys	Change soft key labels in the idle display: Ⓜ > **Settings** > **Other Settings** > **Personalize** > **Keys**
Shortcuts	Create a shortcut to a menu item: Highlight the menu item, then press and hold Ⓜ Select a shortcut: Ⓜ > **Shortcuts** > *shortcut name*

Menu Features

Feature	Description
Language	Set menu language: Ⓜ > **Settings** > **Other Settings** > **Initial Setup** > **Language**
Master Reset	Reset all options *except* unlock code, security code, lifetime timer: Ⓜ > **Settings** > **Other Settings** > **Initial Setup** > **Master Reset**
Master Clear	Reset all options *except* unlock code, security code, lifetime timer, clear all user settings and entries: Ⓜ > **Settings** > **Other Settings** > **Initial Setup** > **Master Clear** **Caution:** Master clear *erases all user-downloaded content and user-entered information* stored in your phone's memory, including phonebook and datebook entries. Once you erase the information, it cannot be recovered.

Dialing Features

Feature	Description
Auto PIN Dial	Automatically dial an authenticating PIN code for outgoing calls: Ⓜ > Settings > Other Settings > Initial Setup > Auto PIN Dial
DTMF Tones	Activate DTMF tones: Ⓜ > Settings > Other Settings > Initial Setup > DTMF Send DTMF tones during a call: Press number keys Send stored numbers as DTMF tones during a call: Highlight a number in the phonebook or recent call lists, then press Ⓜ > Send Tones

Call Monitoring Features

Network connection time is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing the end key. This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

Feature	Description
Call Times	View call timers: Ⓜ > **Recent Calls** > **Call Times**
In-Call Timer	Display time or cost information during a call: Ⓜ > **Settings** > **In-Call Setup** > **In-Call Timer**

Handsfree Features

Feature	Description
Speaker-phone	Activate a connected external speakerphone during a call: Press **SPEAKER** (⊙) (if available) or Ⓜ > **Spkrphone On**
Auto Answer (car kit or headset)	Automatically answer calls when connected to a car kit or headset: Ⓜ > **Settings** > **Other Settings** > **Car Settings** or **Headset** > **Auto Answer**
Auto Handsfree (car kit)	Automatically route calls to a car kit when connected: Ⓜ > **Settings** > **Other Settings** > **Car Settings** > **Auto Handsfree**

Feature	Description
Power-Off Delay (car kit)	Set the phone to stay on for a period of time after the ignition is switched off: Ⓜ > Settings > Other Settings > Car Settings > Power-Off Delay
Charger Time (car kit)	Charge the phone for a period of time after the ignition is switched off: Ⓜ > Settings > Other Settings > Car Settings > Charger Time

Data Call Features

Feature	Description
Send Data	Connect your phone to the device, then place the call through the device application
Receive Data	Connect your phone to the device, then: Ⓜ > Settings > Connection > Incoming Call > Next Call > Data In Only Reset normal voice operation: Ⓜ > Settings > Connection > Incoming Call > Next Call > Normal

Network Features

Feature	Description
Network Settings	View network information and adjust network settings: Ⓜ > **Settings** > **Other Settings** > **Network**

Personal Organizer Features

Feature	Description
Add Datebook Event	Add an event to the datebook: Ⓜ > **Datebook** > *day* Ⓜ > **New**
View Datebook Event	View or edit event details: Ⓜ > **Datebook** > *day* > *event name*
Event Reminder	View event reminder: **VIEW** (⊙) Dismiss event reminder: **EXIT** (⊙)
Calculator	Calculate numbers: Ⓜ > **More** > **Calculator**
Currency Converter	Convert currency: Ⓜ > **More** > **Calculator** Ⓜ > **Exchange Rate** Enter exchange rate, press **OK** (⊙), enter amount, select **$** function

Security Features

Feature	Description
Lock Application	Lock phone applications: Ⓜ > **Settings** > **Security** > **Lock Application**

Entertainment Features

Feature	Description
Launch Browser	Start a browser session: Ⓜ > **Browser**
Browser Options	In a browser session, press: **BACK** (⊙) to go back, ⊕ to scroll to a link, **SELECT** (⊙) to select a link, or Ⓜ to open the menu
Download Ringtones, Wallpapers, and Screen Savers	Download an application: Ⓜ > **Browser** > **Ringtones, Wallpapers, and Screen Savers** select a category, select application, select pricing option **Note:** Your service provider may use a different name for the **Browser** feature.

Feature	Description
Launch Game	Launch a game or application: Ⓜ > **Browser** > **Games** **Note:** Your service provider may use a different name for the **Browser** feature.
Picture Viewer	Manage pictures and animations: Ⓜ > **Picture Viewer**
Radio	Use the optional Motorola Original™ FM Stereo Radio Headset accessory: Ⓜ > **Radio** **Note:** This feature is available only when the optional FM Stereo Radio Headset accessory is plugged into your phone (see phone illustration, page 1).

Specific Absorption Rate Data

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.[1] Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.58 W/kg, and when worn on the body, as

described in this user guide, is 0.6 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).[2]

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

`http://phonefacts.net`

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

`http://www.cwta.ca`

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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