

# my210X

ENGLISH

 **SAGEM**



You have just purchased a SAGEM mobile phone, and we congratulate you on your choice.

Your phone can be used internationally in the various dual band networks (GSM 900 MHz and DCS 1800 MHz) depending on the roaming arrangements with your operator.

This phone is approved to meet European standards.

We recommend that you read this handbook carefully before using your phone efficiently and in the best conditions.

#### **WARNING**

Depending on the configuration of the networks and the associated subscriber cards, some functions may not be available.

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AT® is a registered trademark of Hayes Microcomputer Products Inc.  
Hayes® is a registered trademark of Hayes Microcomputer Products Inc.  
T9® Text Input is a registered trademark of ©Tegic Communications Inc.

T9 is protected by one or more of the following US patents: 5,818,437, 5,953,541, 5,187,480, 5,945,928, 6,011,554 and other patents are being applied for worldwide.

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# Menus

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**Phonebook**  
Phonebook menu



**Messages**  
Compose  
Inbox  
Drafts  
Options  
Memory



**Games**



**Sounds**  
Ring tones  
Vibrate  
Silent mode  
Beeps



**Background**  
Colours  
Wallpapers  
Screensavers  
Greeting msg



**Settings**  
Date/Time  
My objects  
Languages  
Networks  
Contrast  
Energy saving  
Short cuts



**Calls**  
Calls forwarded  
View last calls  
Counters  
Display numbers  
Call waiting  
Auto redial  
Blacklist  
Answ. phone nb.  
Local info.



**Security**  
Keypad locking  
PIN number  
PIN number 2  
Phone code  
Confidentiality  
Operator  
Call barring  
Fixed dialling  
Cost (depending on model)



**Accessories**  
Calendar  
Calculator  
Converter  
Alarm  
Timer  
Data



**Services**

# Your phone package - Accessories

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When you open the box, check that all the items are present:

- 1 - Phone
- 2 - Mains charger
- 3 - Battery
- 4 - User manual

## Accessories

We advise you the use of SAGEM brand accessories for an optimal operating of your phone and of your accessories. You can also find (as an option) or order the following accessories:

- Pedestrian kit
- Extra battery
- Extra charger
- USB cable (with associated drivers) to connect your phone to a PC
- Cigar lighter adapter
- Hands-free kit

For more information: [www.planetsagem.com](http://www.planetsagem.com).

# Description

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## Programmable keys and Shortcut keys



**Short press:** Switch on

**Hold down:** Switch off

*In a call context:* Rejects a call - hangs up

*In menus:* Return to home page.



**Short press:** Activate/Deactivate hands-free mode

**(WARNING:** in this mode do not bring the phone up to your ear)

*In call context:* Call - receiving a call



**Left programmable key:**

*In home page:* Access to certain functions (shortcuts)

*In menus:* Access to the selection shown on screen in the tab (\*)

*During a call:* Reduces the volume



**Right programmable key:**

*In home page:* Access to certain functions (shortcuts)

*In menus:* Access to the selection shown on screen in the tab (\*)

*During a call:* Increases the volume



**Central key:**

*In menus:* Validation

*In home page:* Access to menus



**Up key:** Previous choice / increase value / top




**Down key:** Down choice / reduce value / down





**Left key:** Up input field / move left



**Right key:** Down input field / move right

\*  *A/a* \* **Key :**  
Short press + **OK** activates or deactivates keypad locking

**When composing a message:**  
Short press: upper case/lower case

#   *In call reception mode:* Short press stops ring tone  
*In ring tone setting mode:* Activates/deactivates ring tone  
Hold down: *In home page:* Silent mode  
Hold down: # **Key:** Zoom mode (see **Messages** menu)  
**When composing a message:**  
Short press: access to the symbol table

(\*) *In this manual, when a function is chosen by pressing on this key, square brackets are used (e.g.: [Save]).*

# Principles of navigation

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*These basic principles bring a great deal of intuitiveness to your phone*


**Accept** by pressing the **left programmable key** .


**Cancel** by pressing the **right programmable key** .

The tabs on the sides at the bottom of the screen refer to the **Programmable keys**.

In the menus a title bar indicates the down higher level.


The     arrows are used to navigate from a menu to the other (or from one a sub-menu to the other).

The **left programmable key**  is used to go from a menu to a sub-menu.

The **right programmable key**  is used to go from a sub-menu to a menu.

The first menu level can be identified by a large animated icon in the centre of the screen.

The second menu level can be identified by a large static icon in the centre of the screen.












The  key (press briefly) is used to return to the home page (current function is abandoned).

# Home page

---

The home page contains the following


1 - The title bar icons:

-  Battery
-  Calls forwarded
-  Call (establishing the call)
-  Call (hands free)
-  SMS (reception of an SMS)
-  Silent mode
-  Message in answer phonebox
-  Home zone
-  HPLMN / roaming
-  Keypad locking
-  Signal strength level (5 bars).

2 - Date and time, in digital or analogue mode

3 - Network provider

4 - Tab centred on down line:

the main "menu" tab shows that the menu can be accessed via the **down / up** ▼ ▲ keys. The following information may also be displayed: "1 message received"; or "1 call". They can be deleted by pressing the  key briefly.

# Activating your phone

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## Information on the SIM card



To use your phone, you have a smart card called a SIM card. It contains all the information needed by the network as well as other information unique to you and that you can modify:

- Secret codes (PIN(s): Personal Identification Numbers), these codes allow you to restrict access to your SIM card.
- Phonebook,
- Messages,
- How special services work.

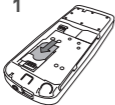
### **WARNING**

This card must be handled and stored with care to avoid damaging it by scraping or bending it. If you should lose your SIM card, contact your operator or your SMC (Services Marketing Company) immediately.

**Comment:** do not leave your SIM card within the reach of young children.

## Installing the SIM card and installing the battery

1



Switch off your phone and disconnect the charger.

The SIM card is inserted beneath the phone's battery.

1 Slide the SIM card, with cut corner as shown on the phone, into the card holder with fold face down.

2



2 Place the battery by first inserting the upper section into the opening.

3 Replace the back cover, making it slide.

3



## Charging the battery



Your phone is powered by a rechargeable battery. A new battery must be charged for at least 4 hours before being used for the first time. It reaches its optimum capacity after a few cycles of use.

When your battery has been discharged, the phone displays the state (empty battery icon flashes). In this case recharge your battery

for at least 15 minutes before making any more calls so as to avoid being cut off mid-call.

### **To recharge the battery**

Connect the charger to a mains socket.

Plug the end of the cable into the connector at the base of the phone.

The phone starts to charge up. Charging stops by itself. Disconnect the cable.

It is possible that the battery may heat up slightly during charging; this phenomenon is normal.

**WARNING**

There is danger of explosion if the battery is placed in an incorrectly way or if it is exposed to fire.

Do not short circuit it.

The battery does not have any part that you can change.

Do not try to open the battery casing.

Use only the appropriate chargers and batteries as shown in the phone manufacturer's catalogue.

The use of other types of chargers or batteries may be dangerous or invalidate the warranty.

Used batteries must be disposed of in the appropriate places.

We advise you to take the battery out if you plan not to use the phone for extended periods.

You are strongly advised not to connect your phone to the charger if it doesn't contain a battery.

The charger is a safety step-down transformer, it is forbidden to modify, alter or replace it by another component (power supply plug, etc).

If the battery has entirely discharged, the phone cannot start. Plug the phone to the charger. The phone will switch on after a few minutes of charge. You can use the phone again when the Start option is displayed on the screen.

## Do NOT obstruct the antenna with your fingers




The antenna is integrated in your phone, under the back cover at the top.

Avoid putting your fingers on this area when the phone is switched ON.

If your fingers obstruct the antenna, the phone may have to operate with a higher power level than usual; decreasing its efficiency quickly. It could also affect the quality of your communications.

## Getting started

*You are now ready to use your phone for the first time.*

Switch on the phone by pressing the  key. A short display appears.


## PIN Number

*This is your SIM's secret code.*

If access to the SIM card is protected, the phone prompts you to enter the PIN number:

**Enter the code** between 4 and 8 digits given to you when the SIM card was issued. These digits do not appear on the screen for security reasons.

Press the **left programmable key**  to accept.

If your phone indicates that the SIM is missing, press the  key to switch off your phone and check that the SIM card is correctly installed.

#### **WARNING**

If a wrong PIN number is entered three times in succession, your SIM card is blocked. You must then:

- Enter the PUK (Personal Unblocking Key) code provided by your operator, and accept.
- Enter your PIN number and accept.
- Enter your PIN number again and accept.



After 5 or 10 failed attempts (depending on the type of SIM card), the SIM card is definitely locked. You must then contact your operator or your SMC to obtain a new card.



## **Setting time and date**


*When you use your phone for the first time, you need to set the date and time.*

*In due course, when the battery is completely discharged, or if it has been removed, you will be prompted systematically to confirm date and time.*

### **Setting the date**

Set the date by entering it directly in numerical form or by using the **down / up**   keys to decrease or increase the default values.

Use the **right key**  (or **left key** ) to access the **next** (or last) data input field.

Once the date is correct, press the **left programmable key**  to **accept**.

### **Setting the time**

Same procedure as for setting the date.

## Network

From now on the phone hunts for a network on which it can make calls. If it finds one, it displays the name of the network on the screen. You are then ready to send or receive a call.

If the network icon appears, calls are possible on your operator's network.


If the letter **R** and a network name are displayed, calls are possible on the network of a different operator.

If the letter **E** is displayed without any network name, only the emergency services are accessible (ambulance, police, fire brigade).

If the network icon flashes, the phone is in permanent search mode. There is no network available. The signal strength indicator received allows you to display the quality of reception. If it indicates less than three bars, search for better reception in order to call in good conditions.



## First call


Dial the number of your correspondent.

Press the  key.

During the call, the call in progress icon flashes on screen and tones may indicate the establishment of the call.

Once communication has been established, the call icon stops flashing.

You can adjust the sound level (volume) using the **left** and **right programmable**   **keys.**


At the end of the conversation press the  key to hang up.

### International call

Press 0 (hold down) to display "+", then dial the country code without waiting for the dial tone, then the number of the called party.



### Emergency services


Depending on the operators you can obtain the emergency service with or without SIM card or when the keypad is locked. It is enough to be in an area served by a network.


To obtain the international emergency service, dial **112** then press the  key.

## Receiving a call


When you receive a call, the number of your correspondent is displayed when it is presented by the network.

Press the  key or the **left programmable key**  to answer, and speak.

To refuse the call, press the  key or the **right programmable key** .

To stop the ring tone or the vibrate, without refusing the call, press the **\*  key**.

### Hands-free mode

To change to hands-free mode during a call, make a short press on the  key then press **[Yes]** to confirm activation of the amplified mode.

**WARNING:** in this mode do not bring the phone up to your ear.

*All the numbers corresponding to incoming and outgoing calls are logged in the list of recent calls.*

## Switching off

Press the  key for one second.

The end message is displayed. The phone switches off.

# Phonebook



*The phonebook allows you to store numbers that you call regularly. These numbers can be stored in the SIM card or in the phone.*

*The list of numbers in the phonebook of the SIM card varies in relation to the capacity of the card: the supplier company will tell you what this is.*

Different icons inform you of the position of the phonebook where the number is stored:



Your SIM card phonebook



Your phone phonebook



Your SIM card's fixed directory.

## Using the phonebook

In the home page press the **down** ▼ key to access the main menus. The first menu offered is **Phonebook**.

Press the **left programmable key** ⇐ corresponding to the accept tab to enter the menu.

The list of your correspondents appears, by default, the cursor is positioned on the first name in alphabetical order.

If you are using your phone and SIM card for the first time, the phonebook list will be empty, only the **Phonebook menu** function will be available.

Select a contact from the list using the **down / up** ▼ ▲ keys. Then press the **left programmable key** ⇐.



Choose from the options offered:

### See contact

The first menu offered is **See contact**. [OK].

The detail of the store appears (location, call group, name, number).

## Call

Select **Call**. Press the **left programmable key**  to make the call. You can also select the party to be called from the phonebook, and press the  key to make the call.

*Direct call from the idle screen (only for the contacts stored in the SIM card memory): type the number with which the contact was saved then \* (example : 21 \*) or the number then #, the number is displayed, confirm.*

## Modify contact

**Modify contact.** [OK]. Using the **down**  key.

Modify the fields wanted and [OK].

## Delete

Select **Delete**. [OK].

Confirm deletion of entry with [Yes].


## Send message


Select **Send message**. [OK].

Text editor opens automatically.

## Phonebook menu


*The phonebook menu allows you to create new contacts, to create call groups and to check the memory available to store new contacts.*



In the **Phonebook** screen, press the **left programmable key**  to enter the menu.

Press the **up**  key to position the cursor on the **Phonebook menu** and [Options].

Choose from the options offered.

## Add contact

Select **Add contact** and accept and press the **left programmable key**  to enter the menu.

Choose the place where you wish to enter the contact (SIM card or phone) using the **down / up**   keys, and [OK].

Enter name of your correspondent and [OK].

Enter phone number and [OK].

Choose a **call group** to which you want to allocate this contact and [OK].

## Call groups

(See below).

### Memory

Select **Memory** and [OK].

The screen displays the number of free locations on SIM card and in phone itself.

### My numbers

You can create the entries corresponding to your own numbers in order to consult them when necessary.

Select **My numbers** and [OK].

Enter the different details and [OK].

## Call groups

*You have the facility to group your contacts into call groups.*

*It is possible to allocate characteristics to each group (icon, ring tone, vibrate).*

*6 default call groups have already been created. You can create others.*

### Creating new groups

Do same as above to obtain the **Phonebook menu** and [Options].

Press **down ▼** key to position the cursor on **Call groups** and [Enter].

By default, the cursor is placed on **Call groups menu**, [OK].

Choose one of the options offered (Create group or memory available).

### Creating a group

By default, the cursor is placed on **Create group**, [OK].

Enter group name and [OK].

Choose the **icon**, **ring tone** and **vibrate** mode that you want to allocate to this group (**accept** after each step).

### Memory

Select **Memory** and [OK].

The screen displays the number of locations available for new groups.

## Sending a vCard

*It is possible to send a vCard from each contact stored in the phonebook.*

*The availability of this function depends on the model of your phone.*

vCards can be sent to another phone using SMS.

From a contact in the phonebook, select the **Send contact by SMS** option menu item.

If the vCard is sent successfully, the SMS sending screen is displayed.

## Receiving a vCard

*The availability of this function depends on the model of your phone.*

When a vCard is received in an SMS message, the message "You have received 1 message" is displayed.

View the vCard by opening the SMS from the inbox. Add this contact to the phonebook by pressing Softkey 2. A message is displayed to confirm the action.

# Messages



The message menu brings together the following two types of messages: SMS and EMS (an EMS is an extended message, longer than an SMS with images and sounds added). It is possible to exchange different types of contents: text, call group icons, screen backgrounds, tunes.

This menu has been compiled in collaboration with magic4™.

magic4

## Composing messages

This menu allows you to compose your messages.

From the **Messages** menu select the **Compose** menu and [Select]. By default, the language used is the language activated in the phone's menu display (or English if a language not supported by Easy Message T9® has been chosen for the menus).

When typing a text, a counter showing the number of characters deducted is displayed at the top of the screen. This counter is not displayed if an icon or sound is inserted into the SMS.

When the text has been entered, the **left programmable key** [Options] can also be used to access the functions offered:

- **Send** is used to send the message by entering the correspondent's number.
- **T9 options** (see next page)
- **ABC Mode, 123 Mode** (see page 28)
- **Cancel** is used to delete all text entered
- **Activate zoom/de-activate zoom** is used to modify size of characters
- **Store** is used to save a draft in **memory**.
- **Formatting** is used to enrich a text
- **Insert** to insert an image or sound into your message (see page 28)



*The Easy Message T9® helps you to conveniently enter your short messages.*



### Using T9 Mode

Press once the key corresponding to the letter chosen and make the word by continuing to press the keys corresponding to the various letters without paying attention to the display, until you have finished inputting the word: it then appears in inverse video.


If the word offered is what you wanted to enter, press the **0** key to accept it, create a space and move to the next word.

However, it is possible that several words exist in the corresponding dictionary for the same sequence of keys pressed. If the word that appears is not the word you expected, press the **left programmable key**  indicating  to scroll through the words held in the dictionary corresponding to this key sequence.

When you find the chosen word, press the **0** key to accept it, create a space and move on to the down word.

Press the **left key** to simply accept the characters entered without creating a space and moving on to another **T9** word.

If the word you are expecting is not proposed, please go on adding characters until you get the message "Add a word?". Select "Yes", correct the word when necessary and press "OK".

*In the input screen, the **left programmable key**  is used to access other input options.*

## Input modes

When composing a message:

The navigation keys assume the following functions:

- **Left key** ◀: Last word
- **Right key** ▶: Next word
- **Up key** ▲: Previous line
- **Down key** ▼: Next line
- **Right programmable key** ☞: Deletes last letter
- **Left programmable key** ☜: Message options
- **Hold down #\*P key**: Zoom mode (changes size of characters)
- **Short press of #\*P key**: Access to symbol table

The **ABC mode** is used to enter words that do not exist in the dictionary. To obtain a letter, press the corresponding key several times, the letters and the number scroll past.

**Mode 123** is used to insert numbers.

**Insert mode** is used to insert symbols, animations, call group icons and tunes: the SMS then becomes an EMS. Images and sounds can be two types: pre-defined or customised. Pre-defined images and sounds are smaller in size, especially suited to exchanging messages.

### Upper case

A quick touch of the \*<sub>A/a</sub> **key** will display the next letter in upper case.

Two short presses on the \*<sub>A/a</sub> **key** allow you to switch to upper case editing mode for the whole message.

### Punctuation characters

Punctuation characters are obtained with the help of key **1** (except in **123** mode), or with the help of **Insert** mode (fast access via the #\*P **key**).

### Accented characters

Accented characters are generated automatically in T9® mode.

In ABC mode accented characters are available by pressing the key supporting the non-accented character in succession.



## Receiving messages

When you receive a message, an audio signal sounds (the one selected in the **Sounds** menu) and the message icon appears on your phone screen.

If you do not read the messages, this icon remains displayed on the screen. When it flashes, the memory is full.

Receiving icons, backgrounds or tunes can take several seconds. Messages inform you of the progress of the download.

You have the facility to do the following at any time:

- To mask this progress screen by pressing the **right programmable key**  to make a call or access other phone information.
- Or stop the download in progress by pressing the **left programmable key** .


Consult your network operator on the downloading of icons, backgrounds or tunes.


*Received messages are stored in the SIM card or in the phone until you choose to delete them.*

## Inbox

From the **Messages** menu choose the **Inbox** menu and **[Select]**.

Each message contains information on type of message (in the form of an icon) and time (or date) of reception.


Unread messages are entered in bold and arranged by arrival time and date. Select a message and press the **left programmable key** . Choose from the options offered.

If your message contains objects (images or sounds), you can save them in order to use them later (stored in your phone's memory); when reading text, place the cursor on the object and choose the Save option from the options on the **left programmable key** .

When they have been stored in memory, the space required in the phone is then indicated.

You can consult them in the corresponding menus (tune in **Sounds**, backgrounds in **Background**, and icons in **Call groups**).

## Drafts

*When you store a composed message, it is stored among the drafts.*  
From the **Messages** menu choose the **Drafts** menu and [**Select**].  
Select a message and press the **left programmable key** . If you do not delete this message, it will remain as a draft and can be re-used even if you have already sent it.  
Choose from the options offered (Read, Send, Delete, Delete all, Modify).

## Sending options

*Several sending options are offered.*  
From the **Messages** menu choose the **Options** menu and [**Select**].  
The proposed SMS send options are: acknowledgment, period of validity (life cycle of message on network before being routed), message format, message centre number.

## Memory

*You may want to know the memory available for saving messages.*  
From the **Messages** menu select the **Memory** option and [**Select**].  
The SMS screen shows you the memory available on the SIM card phone and in the phone.

# Games

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*Depending on model, your phone is supplied with one or two games.*

# Sounds



*This menu allows you to customise the ring tones on your phone and to activate beep and vibrate modes.*

## Volume and ring tone

*This menu allows you to allocate a ring tone to each type of event.*

From the **Sounds** menu choose **Ring tones** menu and **[Select]**.

Select the type of event from the list offered and **[OK]**.

Select the **ring tone** from the list offered and **[OK]**.

Adjust the **volume** using the **down / up** keys and **[OK]**.

*You can deactivate the sound by pressing the **#\*P** key.*

## Vibrate

*This menu allows you to activate the vibrate mode for calls.*

From the **Sounds** menu choose the **Vibrate** menu and **[Select]**.

Select the vibrate mode from the choices offered and **[OK]**.

**WARNING:** vibrate mode is not a priority in relation to the choice of ring tones in the call groups. To make vibrate mode apply in general, switch to Silent mode.

## Silent mode

*This menu allows you to switch to Silent mode.*

From the **Sounds** menu select **Silent mode** and **[Select]**.

**Activate** or **deactivate** Silent mode and **[OK]**.

Silent mode can also be accessed via the home page by holding down the **#\*P** key.

**🔔** *When the phone is in silent mode, the relevant icon appears on the home page.*

*In this mode the ring tone will not function, except for the alarm clock.*

## Beeps

*This menu allows you to activate a beep for each type of event.*

From the **Sounds** menu choose the **Beeps** menu and [**Select**].

Select the type of beep you want to allocate from the choices offered and [**OK**].

Activate or deactivate the beep and [**OK**].

In the case of key beeps, you can also choose from the two types of beeps offered: key beeps or Dtmf tone (different beep depending on the key pressed).

# Background

---



*This menu allows you to customise your screen by choosing the colour, background image, animation or greeting message.*


## Colours

*This menu allows you to display the colours you want on your phone.* From the **Background** menu select the **Colours** menu and **[Select]**. Select the colour you want to see during navigation from the menus and **[OK]**.


## Wallpapers

*This menu allows you to display the background image you want on your phone.*

From the **Background** menu select the **Wallpapers** menu and **[Select]**.

Select the Wallpaper and **Visualise (left programmable key **).

The image appears in the background of the home page.

Press the **left programmable key ** to select your choice then select the option **Deactivate** if you want to remove the texts displayed on the home page in order to display the image entirely (The availability of this function depends on the model of your phone).

## Screensavers

*This menu allows you to select an animation which appears when the phone is in standby mode if the Screensaver mode has been selected in the **Settings/Energy saving** menu.*

From the **Background** menu select the **Screensavers** menu and **[Select]**.

Select a screensaver from the options offered and accept.

The chosen screensaver appears on the screen, accept it.

Adjust the screensaver display time and **[OK]**. The screensaver appears at the end of each period of inactivity.

**WARNING:** the animated screensaver uses processing power. For a better efficiency you can deactivate the screensaver (in the **Settings/Energy saving** menu) or select the activation time to be more than every 300 s.

## Greeting message

*This menu allows you to customise your greeting message.*

From the **Background** menu select the **Greeting msg** menu and **[Select]**.

Enter the text that you want to see appear in the greeting message (when you switch on) and **[OK]**.

# Settings



*This menu allows you to customise the settings of your phone to make it as convenient as possible for you to use.*

## Date / Time

*This menu allows you to set the date and time of your phone.*

From the **Settings** menu select the **Date / Time** menu and **[Select]**.

- Please select **Control** and **[OK]**.
  - **Date:** set the date by entering it directly in digital form or by using the **down / up** ▼ ▲ keys.  
Use the **right key** ► (or left ◀) to access the next (or last) input field.  
Once the date is correct, **accept** it.
  - **Time:** same procedure as for setting the date.
- Please select **Display** and **[OK]**.  
In the list that appears, select the desired display type Analog, Digital or None and **[OK]**.

## My objects

*This menu allows you to find out how much memory is available for objects.*

From the **Settings** menu select the **My objects** menu and **[Select]**.

The amount of memory available is displayed. This memory is divided between your downloaded ring tones, wallpapers and screensavers.

You can delete your objects to increase the memory available for new downloads.

## Languages

*This menu allows you to choose your phone's display language.*

From the **Settings** menu select the **Languages** menu and **[Select]**.  
Select the language of your choice and **[OK]**.

If you select **Automatic**, the display language will be the language of your SIM card.

## Networks

*This menu allows you to configure network preferences.*

From the **Settings** menu select the **Networks** menu and **[Select]**.

Choose **Selection** to activate (automatically or manually) one of the networks accessible in the area in which you are located.

Choose **Preferred** to view all the pre-registered networks.

## Contrast

*This menu is used to adjust screen contrast.*

From the **Settings** menu select the **Contrast** menu and **[Select]**.

A test screen allows you to adjust the contrast by means of the **down / up ▼ ▲** keys and **[OK]**.

## Energy saving

*This menu is used to select power saving when the phone is in standby mode.*

To quit the standby mode, press the  key.

From the **Settings** menu select the **Energy saving** menu and **[Select]**.

There are three options:

- **Standard:** time and network information are displayed.
- **Eco:** a black screen is displayed (mode using few power consumption).
- **Screensaver:** the screensaver selected in the Background menu is displayed (mode using more power consumption).

Then set the display time for the option selected.

## Short cuts

From the **Settings** menu select the **Short cuts** menu and **[Select]**.  
Select the key that you wish to modify and **[OK]**.  
Choose the function that you want to allocate to this key and **[OK]**.

# Calls

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The **Calls** menu allows you to manage and consult all your phone's incoming and outgoing calls that are marked as follows:

▶📞 Incoming call

▶📞 Outgoing call

Fast access to the list of calls from the home page: press the  key.

## Forward calls

This menu allows you to transfer calls addressed to you.

Depending on your subscription, this service allows you to re-direct incoming calls to a different number or answer phonebox.

From the **Calls** menu select the **Calls forwarded** menu and [Select].

Choose the type of forwarding you want from the options available.

## View last calls


This menu allows you to access the list of last numbers used.

From the **Calls** menu select the **View last calls** menu and [Select].

Each call contains information on type of call (in the form of an icon), time (or date) and duration.

Select a call from the list and [OK].

Choose from the options offered.

You can also make the call by pressing the  key.

## Counters

This menu allows you to consult the duration of the outgoing calls.

From the **Calls** menu select the **Counters** menu and [Select].

Choose the type of counter you want from the options offered.

## Display numbers

*This menu allows you to modify the status of the display number function.*

From the **Calls** menu select the **Display numbers** menu and **[Select]**.

Choose from the options offered.

### Anonymous mode

You have the facility to mask your number on the phone from the person you are calling.

- **Preset:** network default mode.
- **No:** you choose not to activate anonymous mode and so to display your number.
- **Yes:** you choose to active anonymous mode and so not to display your number.

## Call waiting

*During a call you may be informed that a caller is trying to reach you: you hear a special tone. The caller's number is displayed on the screen (or the caller's name if it has been stored).*

*(Operator-dependent service)*

From the **Calls** menu select the **Call waiting** menu and **[Select]**.

You can **activate, deactivate, or consult the status** of the call waiting service in order to check if it is active or not.

During a call, if a second caller tries to contact you, the screen displays the call warning.

## Automatic redial

*This menu allows you to call back a person you tried to reach.*

From the **Calls** menu select the **Auto redial** menu and **[Select]**.

You can set the redial function to inactive, on demand or systematic. If you choose **On request**, your phone will offer to redial your caller automatically if the number is busy.

## Blacklist

*The blacklist is used to limit failures on automatic calls (calls generated by the automatic redial function or by applications: data, fax for example).*

From the **Calls** menu select the **Blacklist** menu and **[Select]**.

When several automatic calls failed with a number (number busy or unknown), this number is put in the blacklist and no automatic call will be done with this number any more until you delete it from the blacklist.

**Note:** this function does not apply to the calls performed manually.

## Answer phone number

*This function is used to set your answer phone number.*

*This number will be used when you make a call from the answer phonebox using the programmable keys.*

From the **Calls** menu select the **Answ. phone nb.** menu and **[Select]**.

Enter your answer phone **number** and **[OK]**.

## Local info

*This menu is used to activate reception of local information broadcast by the network.*

*You can choose whether or not to receive information (ask the company with which you took out your subscription).*

From the **Calls** menu select the **Local info.** menu and **[Select]**.

# Security




*This menu allows you to configure your phone's security settings.*


## Keypad locking

*This menu allows you to lock the keypad.*

From the **Security** menu select the **Keypad locking** menu and [Select].

Select **Activate** or **deactivate** and [OK].

 The lock icon appears on the home page.

*This function is also available in the home page via a combination of the \*#\*# and **Select keys (left programmable key)** .*

## PIN number

*This menu allows you to activate and modify the PIN number/code of your SIM card.*

From the **Security** menu select the **PIN number** menu and [Select].

To modify the PIN, select **Modify** and [OK].

Enter old PIN and [OK].

Enter new PIN twice and [OK].

To activate or deactivate the PIN, select the **Control PIN** menu and [OK].

Enter PIN and [OK].

Select **Activate** or **Deactivate** and [OK].

See page 69 to unblock the SIM card in case of wrong PIN number typed three times in succession.

## PIN number 2

*You have a second PIN number to allow you to access certain functions (\*).*

Proceed as above in order to activate, deactivate or modify the PIN number 2 of your SIM card.

(\* *This function may or may not be available depending on your SIM card.*

## Phone code

*The phone code is a secret code intended to protect the phone if stolen.*

*The **Phone code** menu allows you to activate the phone code so that it is requested and checked whenever the phone is switched on if a different SIM card is used. This code is automatically linked to the SIM card installed when the phone is activated.*

To activate or deactivate the phone code, select the **Phone code** menu and [**Select**].

Enter 0000 and [**OK**].

Select **Activate** or **Deactivate** and [**OK**].

To modify the phone code, select **Modify** and [**OK**].

Enter old phone code and [**OK**].

Enter new phone code and [**OK**].

Enter phone code again to verify it and [**OK**].

## Confidentiality

*The **Confidentiality** function is used to delete numbers stored in View last calls and the SMS stored in the memory when a new SIM card is inserted into the phone.*

From the **Security** menu, select the **Confidentiality** menu and [**Select**].

Select **Activate** or **Deactivate** and [**OK**].

## Operator code

*This menu allows you to modify the call barring.*

From the **Security** menu, select the **Operator** menu and [**Select**].

*Access to this service depends on your type of subscription.*

## Call barring

*This menu allows you to block the sending or reception of certain calls.*

*Before you can use this service, a password will be provided by your operator when you take out your subscription.*

*Access to this service depends on your subscription type.*

To activate call barring :

- From the **Security** menu, select the **Call barring** menu, and **[Select]**.
- Select incoming or outgoing calls.
- Select the call type on which you want to activate call barring.
- Select:
  - either **All**,
  - or **If roaming**, if you are away from your home country and if roaming is available, only incoming calls will be blocked.
- Select Activation and enter password.

## Fixed dialling

*This menu allows you to restrict the sending of calls.*

From the **Security** menu, select the **Fixed dialling** menu and **[Select]**.

Enter PIN number 2 and **[OK]**.

Select **Activate** or **Deactivate** and **[OK]**.

Proceed as for any other phonebook.

By activating this function, you can send calls only to the numbers stored in this phonebook.

*This phonebook is linked to the SIM card, and its size depends on the card's capacity.*

## Cost

*This menu allows you to control the cost of your calls (\*) (depending on model).*

From the **Security** menu, select the **Cost** menu and **[Select]**.

This menu enables you to check the cost of the last call you have made: you can also check the cost of all the calls made since you have reset the durations (Menu **Counters/Duration/Delete Duration**)

The **Delete costs** menu enables you to delete the cost of the last call. You can also reset the counters, after entering your PIN 2 code.

**(\*) WARNING**

*Depending on how the networks and the SIM cards are configured, some functions may not be available (shown by \*).*

# Accessories



*This menu allows you to access the various accessories offered by your phone: calendar, calculator, converter, alarm, timer, car kit, data parameters.*

## Calendar

*This menu allows you to display a calendar.*

From the **Accessories** menu, select the **Calendar** menu and [Select].

## Calculator

*This menu allows you to use your phone as a calculator.*

From the **Accessories** menu, select the **Calculator** menu and [Select].

You can use the calculator with the help of the following keys:

- ▲ **Up key:** Add
- ▼ **Down key:** Subtract
- ▶ **Right key:** Multiply
- ◀ **Left key:** Divide
- ☞ **Left programmable key:** Equals
- ☞ **Right programmable key:** Delete

\*  $\frac{1}{x}$   $\frac{1}{y}$  #  $\frac{1}{z}$   $\frac{1}{p}$  \* **key or #:** Decimal point.


*If no calculations are being run, the **left programmable key** ☞ allows you to use the value in the **converter** directly.*

## Converter

*This menu allows you to convert one currency to another .*

From the **Accessories** menu, select the **Converter** menu and **[Select]**.

Enter a value and press the **Up key ▲** to convert from one currency to another, **or the Down key ▼** to convert back.

The **left programmable key**  allows you to use the following options:

### Go to calculator

This option allows you to immediately use the value converted in the **calculator**.

### Rapid exchange

The converter will work in the home page by entering the desired numbers and pressing the **down / up ▼ ▲** keys to make the conversion.

### Exchange rate

Enter the rate of exchange corresponding to the chosen currencies.

### Currency

Enter the two types of currencies to be converted.


## Alarm

*This menu allows you to set and activate the alarm.*

From the **Accessories** menu, select the **Alarm** menu and **[Select]**.

**Activate** or **Deactivate** the alarm and **[OK]**.

Set the waking time by entering the numbers directly or using the **down / up ▼ ▲** keys and **accept**.

 *The alarm icon appears on the home page.*

*The alarm works even when the phone is switched off.*


## Timer

*This menu is used to set and activate the timer.*

From the **Accessories** menu, select the **Timer** menu and [**Select**].

**Activate** or **Deactivate** the alarm and [**OK**].

Set the duration by entering the numbers directly or using the **down / up** ▼ ▲ keys and [**OK**].

 *The alarm icon appears on the home page.*

## Data

*This menu is used to configure the data exchange with a Personal Computer.*

From the **Accessories** menu, select the **Data** parameters menu and [**Select**].

Choose the correct speed depending on the Personal computer you would like to connect to the handset.

*If there is a modem embedded in your phone, you can connect it to your computer in order to receive data or fax through GSM network: configure the connection parameters of your computer using the Wellphone CD supplied as an accessory.*

# Services

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*This menu allows you to access numerous services offered by your operator. The list of these services will appear in the menu depending on your subscription.*

*This menu allows you to access your operator's basic services.*  
From the **Services** menu, choose from the list offered.

# Technical features

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Weight: 69 g

Size: 103 x 44.5 x 15.4 mm

Original battery: Li-ion 680 mAh

Battery life calls/standby: up to 3 h 50/255 h (these values are theoretical ones and given for information only)

Multimedia objects supported:

- Audio formats: iMelody, Midi, wave
- Graphic formats: wbmp, bmp, png, jpeg, gif, animated gif

Size of memory available for ring tones and images to be downloaded: up to 240 KB

Using temperature: from - 10°C to + 55°C

The technical characteristics of the product are subject to change without notice.



# Care and safety information

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## SAR

### THIS MODEL MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 1.43 W/kg (\*). As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide (\*\*).

As SAR is measured utilizing the devices highest transmitting power the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a 'hands-free' device to keep the mobile phone away from the head and body. Additional Information can be found on the websites of the World Health Organization (<http://www.who.int/emf>).

(\*) *The tests are carried out in accordance with international guidelines for testing.*

(\*\*) *Please see the **Distance of operation** section about body worn operation, page 55.*

## Advice for limiting exposure to radiofrequency (RF) fields

For individuals concerned about limiting their exposure to RF fields, the World Health Organization (WHO) provides the following advice: Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's' RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page <http://www.who.int/peh-emf> WHO Fact sheet 193: June 2000.

### Safety

Never attempt to disassemble your phone. You alone are responsible for how you use your phone and any consequences of its use.

As a general rule, always switch off your phone wherever the use of a phone is prohibited.

Use of your phone is subject to safety measures designed to protect users and their environment.

Do not use your phone in damp areas (bathroom, swimming pool...). Protect it from liquids and other moisture.

Do not expose your phone to extreme temperatures lower than - 10°C and higher than + 55°C.

The physicochemical processes created by chargers impose temperature limits when charging the battery. Your phone automatically protects the batteries in extreme temperatures.

Do not leave your phone within the reach of small children (certain removable parts may be accidentally ingested).

### **Electrical safety**

Only use the chargers listed in the manufacturer's catalogue. Using any other charger may be dangerous; it would also invalidate your warranty. Line voltage must be exactly the one indicated on the charger's serial plate.

### **Aircraft safety**

When travelling by plane, you will need to switch your phone off when so instructed by the cabin crew or the warning signs.

Using a mobile phone may be dangerous to the operation of the aircraft and may disrupt the phone network.

Its use is illegal and you could be prosecuted or banned from using cellular networks in the future if you do not abide by these regulations.

### **Explosive materials**

Please comply with warning signs at petrol station asking you to switch your phone off. You will need to comply with radio equipment usage restrictions in places such as chemical plants, fuel depots and at any location where blasting operations are under way.

### **Electronic equipment**

To avoid the risk of demagnetisation, do not let electronic devices close to your phone for a long time.

### **Electronic medical equipment**

Your phone is a radio transmitter which may interfere with electronic medical equipment or implants, such as hearing aids, pacemakers, insulin pumps, etc. It is recommended that a minimum separation of 15 cm be maintained between the phone and an implant. Your doctor or the manufacturers of such equipment will be able to give you any advice you may need in this area.

### **Hospitals**

Always make sure that your phone is switched off in hospitals when so instructed by warning signs or by medical staff.

### **Road safety**

Do not use your phone when driving. In order to give your full attention to driving, stop and park safely before making a call. You must comply with any current legislation.

### Distance of operation

This phone model has been tested and meets radiofrequency exposure guidelines when used as follows:

- against the ear: place or receive a phone call and hold the phone as you would a wireline telephone,
- body worn: when transmitting, place the phone in a carry accessory that contains no metal and positions the phone a minimum of 1.5 cm from your body. Use of other accessories may not ensure compliance with radiofrequency exposure guidelines. If you do not use a body worn accessory and are not holding the phone at the ear, position the phone a minimum of 1.5 cm from your body,
- data operation: when using a data feature, position the phone a minimum of 1.5 cm from your body for the whole duration of the data transmission.

## Environment

### Packaging

To facilitate the recycling of packaging materials, please obey the sorting rules instituted locally for this type of waste.

### Batteries

Spent batteries must be deposited at the designated collection points.

### The product



The crossed-out waste bin mark affixed to the product (including its accessories) means that it belongs to the family of electrical and electronic equipment.

To promote the recycling and recovery of waste electrical and electronic equipment (WEEE) and at the same time safeguard the environment, European regulations require you to obey the sorting rules instituted locally for this type of waste.

# Warranty

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You must always use your phone for the purpose for which it was designed, under normal operating conditions. Sagem Communication declines all responsibility for any use outside of the scope of its designed purpose and for any consequences of this use. The software program developed by SAGEM remains the exclusive property of Sagem Communication. It is therefore highly prohibited to modify, translate, de-compile or disassemble this software program or any part thereof.

## Usage precautions

Your phone allows you to download ring tones, icons and animated screensavers. Some of these items may contain data that may cause malfunctions of your phone or data losses (virus for example). For this reason, Sagem Communication rejects all responsibility concerning (1) the reception of downloaded data or losses of the said data, (2) the impact on the operation of the phone and (3) damages resulting from receiving the said downloaded data or loss of said data. In addition, Sagem Communication states that a failure caused by receiving downloaded data that do not comply with the specifications set by Sagem Communication is excluded from the warranty. Consequently, the diagnosis and repair of a phone infected by the said downloaded data will be at the expense of the customer.

Any content that you download to your phone may be protected by copyright belonging to third parties and consequently you may not have the right to use this content or its use may be restricted. Consequently it is up to you to ensure that you have permission, such as under the terms of a license agreement, to use any content that you download. Furthermore, Sagem Communication does not guarantee the accuracy nor the quality of any content that you

download. You alone are responsible for the content that you download to your mobile phone and how you use it. Sagem Communication cannot be held responsible for this content nor for its use.

It is your responsibility to ensure compliance, at your own expense, with the laws and regulations applicable in the country where you use your phone.

#### **Usage precautions**

Whenever you wish to make use of the warranty, please contact your vendor and present him with the purchasing paperwork that he gave you.

If a fault occurs, he will advise you.

#### **Usage precautions**

The new phone (excluding consumables), including new accessories bundled with the phone, are guaranteed by Sagem Communication, parts and labour (apart from travel) against any manufacturing fault for a period of twelve (12) months with effect from the sale of the phone to the customer, on presentation of the paperwork stating the purchase date of the phone.

Phones that have been repaired or replaced as standard during the warranty period stated above are guaranteed (parts and labour) until the later of these two dates:

Expiry of the guarantee period of twelve (12) months stated above or three (3) months with effect from the date of support provided by Sagem Communication.

Your legal rights under the terms of applicable national law as well as your rights in relation to your retailer, as set out in the sales contract, remain applicable and are not in any way affected by this guarantee.

In any disputes, the phone is covered by the legal warranty against the consequences of faults or hidden defects in compliance with articles 1641 and subsequent of the French civil code.

### **Usage precautions**

All faulty phones under warranty will be replaced or repaired free of charge at Sagem Communication's option (with the exclusion of repair of any other damage), once it has been specified that the work required for the application of the warranty will be done in a workshop and that the return costs (transport and insurance) of the phone to the address to be indicated to it by the Sagem Communication after-sales service, whose phone number will appear on the delivery note, will be charged to the customer.

Subject to essential legal provisions, Sagem Communication does not accept any warranty, explicit or implicit, other than the warranty provided expressly in this chapter, nor shall Sagem Communication accept responsibility for any immaterial and/or indirect damages (such as loss of orders, loss of profit or any other financial or commercial damage) under the warranty or not.

### **Usage precautions**

The acceptance of a phone under warranty demands that a purchase document that is legible and without modification, stating vendor's name and address, date and place of purchase, type of phone and IMEI, are attached to the warranty, and that the information on the phone identification label is legible and that this label or any other seal has not been tampered with.

The warranty applies in normal conditions of use.

Prior to sending the phone for repair, it is the customer's responsibility to backup at his expense the customized data stored in the phone (phonebook, settings, wallpapers). A list of backup facilities can be provided by Sagem Communication on request. The responsibility of Sagem Communication cannot be invoked if damage occurs to customer files, programs or data. The information or operating elements and the contents of files will not be re-installed in any case in the event of loss.

Sagem Communication may decide, at its option, to repair the phone with new or reconditioned parts, replace the phone with a new phone or, in any dispute, a phone in good working condition. During its work Sagem Communication reserves the facility to make, where necessary, any technical modifications to the phone where these modifications do not adversely affect its initial purpose.

Faulty parts to be replaced during a repair under warranty will become the property of Sagem Communication.

The phone repair and standstill time during the warranty period may not lead to an extension of the warranty period as stated in article 1 above, provided no other vital provisions have been agreed.

The application of the warranty is subject to the full payment of the sums due for the phone when the request for support is made.

#### **Usage precautions**

The following are excluded from the warranty:

Breakdowns or malfunctions due to non-compliance with the installation and use instructions, to an external cause of the phone (shock, lightning, fire, vandalism, malice, water damage of any type, contact with various liquids or any harmful agent, unsuitable electric current...), to modifications of the phone made without the written consent of Sagem Communication, to a servicing fault, as described in the documentation supplied with the phone, to lack of supervision or care, to poor environmental conditions of the phone (especially temperature and hygrometry, effects of variations in electric voltage, interference from the mains network or earth) or even due to a repair, a call-out (opening or trying to open the phone) or to servicing done by personnel not approved by Sagem Communication.

Damage resulting from inadequate packaging and/or poor packing of the phone sent back to Sagem Communication.

Normal wear and tear of the phone and accessories.

Communication problems linked with a poor environment, especially:

Problems accessing and/or logging onto the Internet, such as breakdowns of the access network, the failure of the subscriber's or his correspondent's line, transmission fault (poor geographic coverage by radio transmitters, interference, disturbance, failure or poor quality of phone lines...), a fault inherent to the local network (cabling, file server, user phone) and/or transmission network fault (interference, disturbance, failure or poor quality of the network...).

Change of parameters of the cellular network made after the phone was sold.

Supply of new software versions.

Current servicing work: delivery of consumables, installation or replacement of these consumables...

Call-outs for phone or software modified or added without the written consent of Sagem Communication.

Faults or disruptions resulting from the use of products or accessories not compatible with the phone.

Phones returned to Sagem Communication without having complied with the return procedure specific to the phone covered by this warranty.

The opening or closing of a SIM operator key and call-outs resulting in the non-operation of the phone resulting from the opening or closing of SIM operator key done without the agreement of the original operator.

### **Usage precautions**

In the cases of warranty exclusion and of expiry of the warranty period, Sagem Communication shall draw up an estimate to be given to the customer for acceptance before any call-out. The repair and carriage costs (there and back) given in the accepted estimate will be charged to the customer.

These provisions are valid unless a special written agreement has been made with the customer. If one of the provisions turns out to infringe a legally essential rule that consumers could have the benefit of under the national legislation, this provision will not be applied, but all other provisions will remain valid.

# End User Licence Agreement (EULA), for the software

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## CONTEXT AND ACCEPTATION OF THE AGREEMENT

You have acquired a Mobile Phone device ("DEVICE"), manufactured by Sagem Communication (SAGEM), that includes software either developed by SAGEM itself or licensed third party Software suppliers ("SOFTWARE COMPANIES") to SAGEM with the rights to sub-license it to the purchaser of the device. Those installed software products whatever their company of origin, and wherever the name of the company of origin is indicated or not in the DEVICE documentation, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.

**IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA"), DO NOT USE THE DEVICE OR COPY THE SOFTWARE. INSTEAD, PROMPTLY CONTACT SAGEM FOR INSTRUCTIONS ON RETURN OF THE UNUSED DEVICE(S) FOR A REFUND. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICE, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).**

SOFTWARE includes software already installed on the DEVICE ("DEVICE Software") and Software contained on the CD-ROM disk ("Companion CD"), if any is supplied with the product.

## **GRANT OF SOFTWARE LICENCE**

This EULA grants you the following licence:

**DEVICE Software.** You may use the DEVICE Software as installed on the DEVICE. All or certain portions of the DEVICE Software may be inoperable if you do not have and maintain a service account with an appropriate Mobile Operator, or if the Mobile Operator's network facilities are not operating or configured to operate with the DEVICE software.

**COMPANION CD.** If any is supplied, additional software for your personal computer is included with your DEVICE. You may install and use the software component(s) contained in the Companion CD only in accordance with the terms of the printed or online end user license agreement(s) provided with such component(s). In the absence of an end user license agreement for particular component(s) of the Companion CD, you may install and use only one (1) copy of such component(s) on the DEVICE or a single computer with which you use the DEVICE.

**Security Updates.** The SOFTWARE may include digital rights management technology. If SOFTWARE does contain digital rights management technology, content providers are using the digital rights management technology ("DRM") contained in the SOFTWARE to protect the integrity of their content ("Secure Content") so that their intellectual property, including copyright, in such content is not misappropriated. Owners of such Secure Content ("Secure Content Owners") may, from time to time, request manufacturers or SOFTWARE SUPPLIERS to provide security related updates to the DRM components of the SOFTWARE ("Security Updates") that may affect your ability to copy, display and/or play Secure Content through the SOFTWARE or third party applications that utilise the DRM.

You therefore agree that, if you elect to download a licence from the Internet which enables your use of Secure Content, Suppliers may, in conjunction with such licence, also download onto your DEVICE such Security Updates that a Secure Content Owner has requested

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# Troubleshooting

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## Impossible to start phone

Hold down the  key (3 s).

Charge the phone up for 15 minutes before starting it again.

Check the battery charge icon scrolls.

Yes: charge correct.

No: disconnect the charger, then reconnect it, check that the battery icon scrolls. Press the  key.

If the icon continues not to scroll, repeat the disconnect and connect operation several times. If the battery still does not charge, contact the after-sales service.

When the charge battery icon has stopped flashing, the battery is charged.

## **BATTERY STATE UNKNOWN** message

The battery has not been recognised by the phone. Check that the battery is correctly installed in the phone.

## **LOW BATTERY** message

This message is displayed when the battery becomes too weak. The phone switches itself off automatically. Put the phone on charge.

## **SIM MISSING** message

Check SIM card is present and properly installed.

Visually check the SIM card. If the card is damaged, contact the operator's point of sale to check. If the message continues, contact the after-sales service.

## **PIN INCORRECT** Message

PIN keying error. Caution: after three attempts, the SIM card is locked.

### **SIM BLOCKED message**

If a wrong PIN number is entered three times in succession, your SIM card is blocked. You must then:

- Enter the PUK (Personal Unblocking Key) code provided by your operator, and accept.
- Enter your PIN number and accept.
- Enter your PIN number again and accept.

After 5 or 10 failed attempts (depending on the type of SIM card), the SIM card is definitely locked. You must then contact your operator or your SMC to obtain a new card.

### **SIM LOCKED-OUT message**

On network providers' request, the handset can only be used with some types of SIM cards. This message means that the SIM card you are using does not fit with the phone. Take the SIM card out, and switch the phone back on. If the message "SIM not present" appears on the screen, you will need to check its compatibility next to the place where you bought it. If not, please contact your Customer Services.

### **No call connection**

Check the called number. Check that at least one signal strength bar is present. If the R icon appears without any operator name being displayed, only emergency calls are possible.

Check that your call credit with your operator has not been used up. Check that the SIM card used offers the service that you are requesting and that its validity has not expired.

Check and deactivate the restriction on outgoing calls if necessary. The network is overloaded. Call again later.

If the poor call connection persists, contact the hotline.

### **No call reception**

Try to make a call to check that the phone and the network are operational. Check and deactivate the permanent calls forwarded (permanent calls forwarded icon displayed). Check and deactivate the restriction on incoming calls if necessary. If the poor reception persists, contact the hotline.

### Network reception less good during a call

Avoid holding the phone with your fingers at the top of the rear cover; this creates an obstacle for the antenna located at this spot.

### Impossible to send message

Check that the SIM card used offers this service. Try to make a call to check that phone and network are operational.

Check that the message centre number is correctly configured. To do so, please select go to the **Messages** menu, select **Options**, select **SMS**, select **Message centre number** and check the number entered. Please contact your network provider to get that number.

### No answer phonebox

Check that the SIM card does offer this service.

Programme the call to be forwarded to answer phone using the information provided by the operator.

### Answer phone icon flashing

Call the answer phone to make it disappear.


### Backlight does not work

Go into the **Settings** menu, select the **Energy saving** menu and activate backlight

### Operator name does not appear on screen

Go into the **Settings** menu, select **Networks**, then **Selection**. Wait until the operator appears, select it and accept.

### How do I (un)lock the keypad?

Hit \***0** key, then the **left programmable key**  (OK).

### How do I switch to silent mode?

Hold **#3** key down unless ring tone sounds, when a short touch is enough.

### How do I activate zoom?

Can be activated only in SMS screens; hold down **#3** key.

**How do I remove the envelop that appears on the screen?** 

This envelop means that you have written or answer phone. To remove it, all you need to do is enter the "Messages" menu to read your messages. The envelop is then deleted.

In the case of a voice message, contact your answer phonebox and let it guide you.

**How do I lift the receiver that appears on the screen?** 

This receiver means that you have received answer phone in your message box. To remove it, call your answer phone.

**How do I remove the written message at the down of the home page (1 call)**

Press the  key to return to the home page without messages.

**How do I download ring tones?**

Logon to one of the following site via your computer: [www.planetsagem.com](http://www.planetsagem.com). This site offers to send ring tones to your phone in the form of an SMS. You can also logon to your operator's site. Once the SMS has been received, all you have to do is save it: accept the option "Save messages", the tune will then be added to your list. In addition, you can logon to some sites by phone.

**How do I free up memory to download my objects (sounds, images)**

Go into the **Settings** menu, select **My objects** then delete some objects (too many).

**How can I increase the efficiency of my phone?**

You can deactivate the screensaver or select the activation time to be more than every 300 s (the screensaver uses processing power). Make sure that you don't obstruct the antenna with your fingers when using the phone (see page 18).

**No text on the home page (network name, menu)**

Go to the **Background/Wallpapers** menus and select the option **Activate** in **Normal screen**.

# Customer care

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Austria	01 36 02 77 16 64
Belgium	02 62 77 016
Denmark	0 82 33 28 52
France	0 892 701 799 (0,34 €/mn)
Germany	01805 843 850
Greece	0800 44 14 20 38
Hungary	06 1 7774 839
Ireland	0 160 58 355
Italy	800 800 485
Netherlands	020 65 45 724
Poland	0801 801 101
Portugal	21 316 41 35
Romania	0800 89 45 21
Russia	495 258 54 33
Slovakia	(421) 02 68 629 355
South Africa	011 369 7870
Spain	91 375 3376
Sweden	08 519 923 21
Switzerland	02 25 67 53 99
United Kingdom	0870 24 05 613

Customer Care e-mail address: [support.mobiles@sagem.com](mailto:support.mobiles@sagem.com)

Web sites: [www.sagem.com/mobiles](http://www.sagem.com/mobiles)  
[www.planetsagem.com](http://www.planetsagem.com)  
[www.sagem-online.com](http://www.sagem-online.com)

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**Mobile Communication Business Group**

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