

SPH-a640 Series

P O R T A B L E T r i - M o d e  
T E L E P H O N E

User Guide

Please read this manual before operating your phone, and keep it for future reference.



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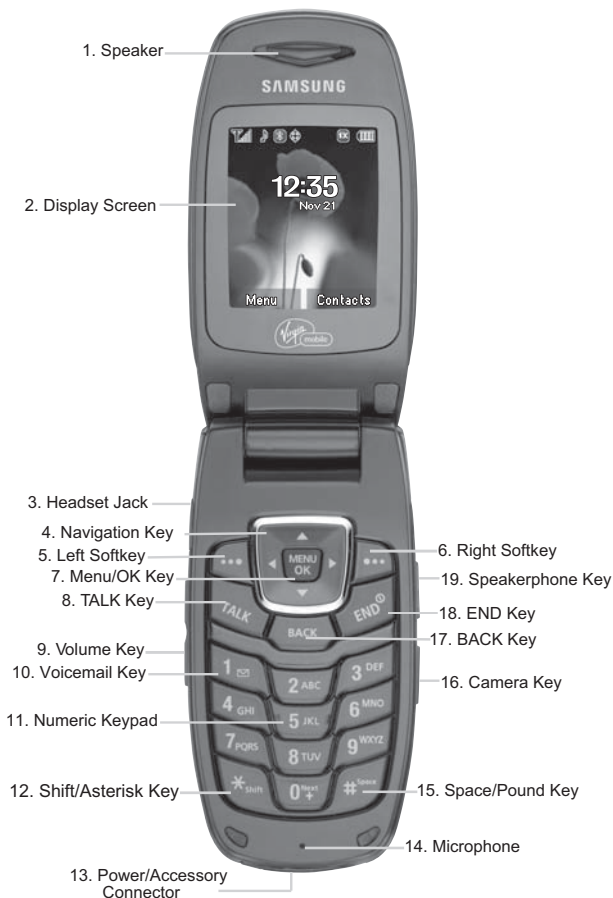
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# Getting Started

## Closed View of Phone





# Front View of Your Phone



## Key Functions




1. **Speaker:** The speaker allows you to hear the other caller and the different ring tones and sounds offered by your phone.
2. **Display Screen:** This screen displays all the information needed to operate your phone.
3. **Headset Jack:** This jack allows you to plug in an optional headset for safe, convenient, hands-free conversations.
4. **Navigation Key:** This key allows you to scroll through the phone menu options and provides a shortcut to phone functions from standby mode.
5. **Left Softkey:** This key can be used in several different ways.
  - In idle mode, press to access the **Menu**.
  - When using other features, such as the Web Browser, the left softkey performs a context-sensitive action. This action is shown in the bottom left corner of the Display Screen.
6. **Right Softkey:** This key can be used in several different ways.
  - In idle mode, press to access your **Phonebook**.
  - In text entry mode, press to change the character input type.
  - When using other features, such as the Web Browser, the right softkey performs a context-sensitive action. This action is shown in the bottom right corner of the Display Screen.
7. **Menu/OK Key:** This key can be used in several different ways.
  - In idle mode, press to access the **Menu**.

- Press  when navigating through a menu accepts the highlighted choice in the menu.
- 8. TALK Key:** This key can be used in several different ways.
    - Allows you to place or receive a call.
    - In standby mode, press the key once to access the Recent calls log.
    - If you press and hold the key down, you will initiate the Voice Recognition feature.
  - 9. Volume Key:** Allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
  - 10. Voicemail Key:** From standby mode, press and hold  to access your voicemail.
  - 11. Numeric Keypad:** Use these keys to enter numbers, letters, and characters.
  - 12. Shift/Asterisk Key:** Enters the asterisk [\*] character for calling features. In text entry mode, press to change the character input type (ABC, Abc, abc).
  - 13. Power/Accessory Connector:** This connector is used to connect any available accessory cables to your phone.
  - 14. Microphone:** The microphone allows the other caller to hear you clearly when you are speaking to them.
  - 15. Space/Pound Key:** Enters the pound [#] character for calling features. In text entry mode, press to enter a space.

- 16. Camera Key:** This key is used to launch the integrated digital camera, both when the phone is open or closed.
- 17. BACK Key:** Deletes characters from the display when you are in text entry mode. When in a menu, press to return to the previous menu.
- 18. END Key:** This key can be used in several different ways.
- During a call, press to end the call.
  - When you receive an incoming call, press to enter silent mode and mute the ringer.
  - When the phone is off or in standby mode, press and hold this key for a few seconds to turn your phone On or Off.
  - When in the main menu, press to return the phone to standby mode and cancel your input.
- 19. Speakerphone Key:** This key can be used in several different ways:
- During a call, turns the speakerphone on or off.
  - In standby mode, press to view the **Recent Calls** list.
  - In standby mode, press and hold to activate **Voice Command**.

## Viewing the Display Screen

Your phone's interior and exterior display screens provide a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screens:

-  Indicates that your phone is receiving 3G service.
-  Indicates that your phone is receiving digital service.
-  Indicates that your phone is receiving analog service.



Indicates that your web connection is active and data is being transferred. Incoming voice calls go directly to voicemail; you can make outgoing voice calls, but the web connection will terminate.



Indicates that position location is active.



Indicates that position location is inactive.





Indicates that your phone is in web security mode.



Indicates that your phone is roaming.



Indicates that you have Voicemail, text, picture messages or video messages waiting.

- Press  briefly to see a list of pending messages.
- Press and hold  to dial your Voicemail box.



Indicates that there is an unread message in your inbox.



Indicates that the message has been read.



Indicates that there is an unread urgent message in your inbox.



Indicates that you have read the urgent message.



















Indicates that there is an unread URL message in your inbox.














Indicates that the URL message has been read.



Indicates that there is an unread urgent URL message in your inbox.

-  Indicates that the urgent URL message has been read.
-  Indicates that the message was sent.
-  Indicates that the message failed to send.
-  Indicates that you have a pending message.
-  Indicates that the message is a draft.
-  Indicates that the phone is locked. A passcode must be entered before your phone can be used.
-  Indicates that your phone is in vibrate mode.
-  Indicates that the TTY option is On.
-  Indicates that your phone is set to high ringer plus vibrate mode.
-  Indicates that the ringer is set at a level between 1-8 or that 1-Beep is selected.
-  Indicates that both the ringer and vibrate are turned Off.
-  Indicates that the ringer is turned Off.
-  Indicates that an alarm is set on your phone.
-  Tells you a call is in progress.
-  Means there is no service, as your phone cannot find a signal.
-  Displays your current signal strength. When you are receiving maximum signal strength, six bars are shown.

-  Displays your current battery strength at full.
-  Displays your current battery strength at empty.
-  Indicates that the handset is in Camera mode.
-  Indicates that the self-timer function is enabled. With the self timer enabled, a set amount of time is required prior to taking a picture.
-  Indicates that the Brightness meter is enabled.
-  Indicates that the white balance has been set to Automatic.
-  Indicates that the white balance has been set to Sunny. This is used for taking pictures outdoors on bright sunny days.
-  Indicates that the white balance has been set to Cloudy. This is used for taking pictures outdoors under cloudy conditions.
-  Indicates that the white balance has been set to Tungsten. This is used for taking pictures indoors under normal lighting conditions.
-  Indicates that the white balance has been set to Fluorescent. This is used for taking pictures indoors under fluorescent lighting conditions.
-  Indicates that the white balance has been set to Manual. This is used for taking pictures indoors or outdoors using your own custom settings.



Indicates that a picture is saved to the phone.



Indicates that a picture is being assigned.



Indicates that a picture is being uploaded.



Indicates that a picture is being downloaded.



Indicates that Bluetooth technology is connected.



Indicates that Bluetooth technology is enabled.

## Features of Your Phone

Congratulations on the purchase of your Samsung SPH-a640 phone. This phone is lightweight, easy-to-use, reliable, and it also offers many significant features and service options:

- Dual-band/Tri-Mode capability provides access to other Digital Networks where roaming agreements are established. See "Roaming" on page 30.
- Mobile Browser™ provides access to the wireless Internet in digital mode. See "Launching the Browser" on page 70.
- Messaging provides quick and convenient text messaging capabilities. See "Using Text Messaging" on page 44.
- Downloadable games, ringers, screen savers, and applications allow you to turn down time into fun time and to personalize your phone. See "My Stuff" on page 104.
- The built-in organizer lets you schedule alerts to remind you of important events. See "Today and Scheduler" on page 74.
- 299 Contact entries store up to 5 phone numbers each. See "Phonebook" on page 98.
- Voice Signal/Voice Command.
- English or French Language Menus.

## Turning Your Phone On and Off

- To turn your phone on, press  .


Once your phone is On, it displays "Looking for Service" which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode. In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for service by pressing any key (when your phone is turned On).

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**Tip:** The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

---

- To turn your phone off, press and hold  for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

## Using Your Phone's Battery and Charger

### Battery Capacity

Your phone is equipped with a Lithium Ion (Lion) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately 3 hours of continuous digital talk time or approximately 8 days of continuous digital standby time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

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**Note:** Long backlight settings, searching for service, vibrate mode, playing games, or browser use affect the battery's talk and standby times.

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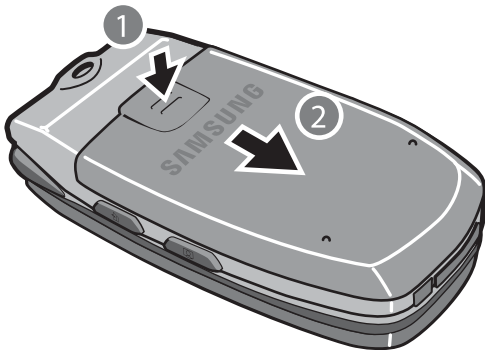
**Tip:** Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

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## Installing or Removing the Battery

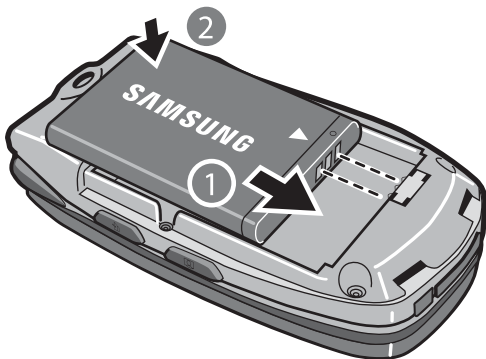
To install or remove the Lilon battery:

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Remove the cover plate by pushing on the thumb tab (1) and sliding the cover plate away from the handset (2).

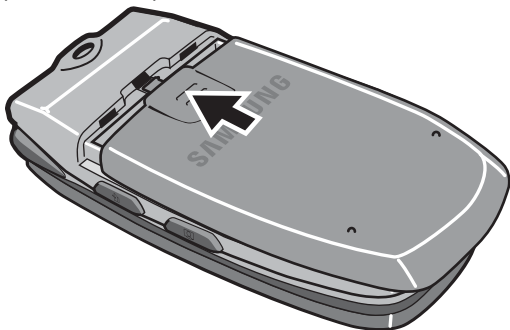


- To remove the battery, pull the top of the battery away from the phone and remove.
- To insert the battery, insert the battery into the opening on the back of the phone at an angle, making sure the metal contacts

on the battery connect with the matching connectors in the phone. Press down until the battery snaps into place.





3. Replace the cover plate.



### **Charging the Battery**

Your phone's Lilon battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you

will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of either of your phone's display screens.  indicates that the battery is full. If the battery charge is getting too low, the battery icon  blinks and the phone sounds a warning tone.

Always use a Samsung-approved desktop charger, travel adapter, or vehicle power adapter to charge your battery.

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**Warning!** FOR CONNECTION TO AN ELECTRICAL SUPPLY NOT LOCATED IN NORTH AMERICA, YOU MUST USE AN ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET. USE OF THE WRONG ADAPTER COULD DAMAGE YOUR PHONE AND VOID YOUR WARRANTY. IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS. DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

---

It takes approximately 4 hours to fully recharge a completely drained standard battery. With the Samsung approved Lilon battery, you can recharge the battery before it drains completely.

An animated battery icon is displayed on both the external LCD screen and the main screen. The icon provides an indication of whether the battery is being charged or is fully charged.

# Phone Basics





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**Note:** Your phone can display the various features and options in one of two menu styles, **Grid style** and **List style**. By default, your phone is set to Grid. This user guide also corresponds to the Grid menu style. For more information, see "Menu Styles" on page 33.



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## Displaying Your Phone Number

Just in case you forget your phone number, your phone can remind you.

- To display your phone number, press  for **Menu**, followed by  to display **Settings**. Then press  followed by  to view your number.


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**Note:** To access the phone's main **Menu**, press the left softkey  from standby mode. Menu items may be selected by highlighting them with the navigation key and pressing , or you can press the number on your keypad that corresponds to the menu item .

---



## Making and Answering Calls

### Making Calls

Placing a call from your phone is as easy as making a call from any land-line phone. Just enter the number and press  and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.

2. Enter a phone number. (If you make a mistake while dialing, press  to erase one digit at a time. Press and hold  to erase the entire number.)

---

**Tip:** Based on the number entered, the phone will display the province or state underneath the number dialed. This feature works for numbers in Canada and the U.S.A. only. This can help you determine if you are making a long distance call. Toll free numbers are not location specific and no province or state name will be displayed.

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3. Press  to call.
4. Press  or close the phone when you are finished.

---


**Tip:** To redial your last recent call, press  twice.

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You can also place calls from your phone by using Voice Service (page 81), Speed Dialing numbers from your Contacts (page 22), and using your Call History listings (page 95).

## Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press  to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 124 for more information.)


Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates (unless set to Silence All).
- The backlight illuminates.

- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the Contacts entry's name is displayed. The caller's phone number may also be displayed, if available.

The following options are also available to handle an incoming call:


- Press  or the volume key to quiet the ringer.
- Press the volume key to send the incoming call to your voicemail box.

---

**Note:** When your phone is off, incoming calls go to voicemail.


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## Ending a Call

- To disconnect a call when you are finished, close the phone or press .

## Missed Call Notification



When an incoming call is not answered, a Missed Call message is displayed on your screen.

To dial a missed call back press .

## Calling Emergency Numbers

You can place calls to 911 (dial    and press ), even if your phone is locked or your account is restricted.

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**Warning:** After initiating a 911 call, you must end the call by pressing  . This notifies the phone that the 911 call was terminated intentionally by the user. No other calls can be made prior to terminating the 911 call.



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**Warning:** You can not make 911 calls when the phone is in airplane mode and the icon "Radio off" is displayed. Turn the phone back on, by disabling airplane mode. For more details, see "Airplane Mode" on page 119.



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## In-Call Options

Select actions by pressing the right softkey  for **Options** during a call. A list of options is displayed that allows you to perform different actions during the course of a call. The following options are available: (To select an option, press the corresponding keypad number or highlight the option and press .)

- **(1) Key Mute or Key UnMute** allows you to mute or reactivate your phone's key tones.
- **(2) Call History** checks your call log for Missed, Outgoing, and Incoming calls. You can also erase the logs from this menu.
- **(3) Contacts** accesses the Contacts menu options.
- **(4) 3-Way Call** allows you to talk to two different people at the same time. (For more information, see "Making a Three-Way Call" on page 27.)
- **(5) Messaging** allows you to check for voicemail and notifications.
- **(6) Voice Memo** allows you to record the current conversation. (For more information, see "Voice Memo" on page 89.)
- **(7) Tools** accesses the Tools menu options.
- **(8) Phone Info** displays the phone number, icon glossary, the hardware/software version, Preferred Roaming List (PRL), the system and the technology being used.

## End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. Press the right softkey  for **Next** followed by  to **Save** the new number in your Contacts. (See "Saving a Phone Number" below for more information.)

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**Note:** The End-of-Call options are not displayed for calls identified as Unknown ID or Restricted number.

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## Saving a Phone Number

Your phone can store up to 299 Contacts numbers. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain up to 20 characters. (For more information, see "Adding a New Contact" on page 98.)

To save a number from standby mode:




1. Enter a phone number and press .
2. Highlight **New Entry** and press . If your Contacts list is empty, skip this step and proceed to step 3.
3. Select the **Type** using the navigation key and press .
  - Mobile
  - Home
  - Work
  - Pager
  - Others
4. Enter the **Name** using the keypad. Press  to enter a space, and press  when you are done.
5. Press the left softkey  for **Done**.

After you have saved the number, the new Contacts entry is displayed.

## Finding a Phone Number

This feature allows you to search for phone numbers saved in your address book by entering 1-4 digits of the last four digits saved. When searching, you must enter the digits in sequential order starting from the last digit. For example; if you have a number saved with “1234” as the last four digits, you can enter “34” and a match will be found. If you enter “12”, no match will be found since the digits do not match the last two digits.


To find a phone number:

1. Enter one to four digits of the last four digits of a phone number and press the right softkey  for **Options** and select **Find** and press . (A list of possible matches is displayed.)
2. Use your navigation key to display the desired entry.
3. To dial the number, highlight it and press the left softkey  for **Call**.

## Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:



- **Hard Pause** sends the next set of numbers when you press .
- **2-Second Pause** automatically sends the next set of numbers after two seconds.

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**Note:** You can have multiple pauses in a phone number and combine 2-second and hard pauses.


---

To dial or save phone numbers with pauses:

1. Enter a phone number from standby mode.
2. Press the right softkey  for **Options** and select **Hard pause** or **2sec pause**. Hard pauses are displayed as a “P” and 2-second pauses as a “T”.
3. Enter additional numbers.
4. Press  to dial the number.

— or —








Press the right softkey  for **Options** and select **Save** to save the number in your Contacts.

When dialing a number with a hard pause, press  to send the next set of numbers.

## Abbreviated Dialing

Abbreviated dialing allows you to set a five or six-digit prefix for commonly used phone numbers. When abbreviated dialing is On, you can enter the last four or five digits of any phone number that matches the five or six digit prefix only. The number is dialed using the prefix numbers plus the last four or five digits entered.

To set up abbreviated dialing:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Call Setup**.
5. Press  for **Abbrev. Dial**.
6. Press the navigation key up or down to select **On** and press .
7. Input the five or six digit prefix and press  to **Save**.



## Making an Abbreviated Dial Call

To make a call:


1. Enter the last four or five digits of the prefix phone number.
2. Press the right softkey  for **Options**, followed by  for **Abbrev. Dial**.

## Dialing From Contacts

To dial directly from a Contacts entry:

1. Press the right softkey  for **Contacts**.
2. Enter the first few letters of the entry's name to locate the desired entry.  
-or-  
Scroll down to highlight the desired entry.
3. Press  to make the call.

---

**Tip:** If the desired entry contains more than one phone number, scroll left or right to display the number you wish to call and press  to make the call.

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## Using One-Touch or Two-Touch Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a few buttons. With this feature, you can dial Speed Dial entries using one key press for locations (contacts) 2-9, and two key presses for locations 10-99.

- To use One-Touch Dialing for Speed Dial locations 2-9, press and hold the appropriate key for approximately two seconds. (The display confirms that the number has been dialed when it shows "Speed Dial # ...".)

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**Note:** Location 1 is reserved for voice mail and cannot be changed.

---

To use Two-Touch Dialing for Speed Dial locations 10-99:


1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. (The display confirms that the number has been dialed when it shows “Speed Dial # ...”.)

## Entering Text


### Selecting a Character Input Mode



Your phone provides convenient ways to enter words, letters, punctuation, symbols, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when sending text messages).

To change the character input mode:

1. When you display a screen where you can enter text, Press the right softkey  for **Options**.
2. Select a character input mode:
  - **T9 (English)** to enter characters using predictive T9 Text Input (see page 24).
  - **Alpha** to enter characters by tapping the keypad (see page 24).
  - **Symbol** to enter symbols (see page 25).
  - **Number** to enter numbers (see page 25).
  - **ShortCut** to select from a list of common URL text. This option is available only for those text boxes that typically require URLs.








## Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your phone by pressing keys just once per letter. (To select the  mode when entering text, see "Selecting a Character Input Mode" on page 23.)



T9 Text Input analyzes the letters you enter, using an intuitive word database, and creates a suitable word. (The word may change as you type.) If the word you want does not display after you have entered all the letters, press  repeatedly to scroll through additional word selections. To accept a word and insert a space, press .

If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.


To enter text using T9:






1. From the text entry screen (for example, a new event in scheduler), press the right softkey  for **Options** and select **T9 (English)**.
2. Use your keypad to enter the new event. (For example, to enter "Meeting", press  once,  twice,  once,  once,  once, and  once.)

## Entering Characters Using Alpha mode













To enter characters by tapping the keypad, select the Alpha mode (see "Selecting a Character Input Mode" on page 23). Press the corresponding key repeatedly until the desired character appears. When the  icon is shown, the first letter of the first word is capitalized and following letters are lowercase. Use the  key to specify different case.

To enter text using Alpha:

1. From a text entry screen (for example, when composing a text message), press the right softkey  for **Options** and select **Alpha**.

2. Use your keypad to enter the contact's name. (For example, to enter "Bill", press  twice,  three times,  three times, and then after a brief pause  three times again.) Press  to **Save**.

Characters scroll in the following order:

-  . , @ 1 ? ! \* # /       P Q R S 7
-  A B C 2       T U V 8
-  D E F 3       W X Y Z 9
-  G H I 4       0
-  J K L 5       Space
-  M N O 6       Change case

After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

## Entering Numbers and Symbols

- To enter numbers, select the **Number** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 23.)
- To enter symbols, select the **Symbol** mode. (See “Selecting a Character Input Mode” on page 23.) To enter a symbol, press the appropriate key indicated on the display. Use the navigation keys to scroll up or down to see additional symbols.






## Using Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. For information on configuring and retrieving your voice mail, see "Voicemail" on page 49.

## Using Caller ID




Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press    .
2. Enter the number you want to call.
3. Press .

To permanently block your number, call the Customer Service department of your network service provider.



---

**Note:** If you have not subscribed to Caller ID, and the back light is set to turn off after a period of time, pressing  will switch the back light back on. Either press and hold  or press  twice to answer the second call when the LCD is turned off. To avoid this problem, set the back light to "flip open". For more information, see "Backlight" on page 112.

---

## Responding to Call Waiting






When you're on a call, Call Waiting alerts you of incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

- To respond to an incoming call while you're on a call, press . (This puts the first caller on hold and answers the second call.)
- To switch back to the first caller, press  again.

## Making a Three-Way Call


With Three-Way Calling, you can talk to two people at the same time. When using this feature, normal airtime rates are charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press .
2. Once you have established the connection, press the right softkey  for **Options**, followed by  for **3-Way Call**.
3. Dial the second number and press .
4. When you're connected to the second party, press  again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

---

**Tip:** You can also begin a Three-Way Call by displaying a phone number stored in your Contacts, Call History, or Messaging. To call the third party, press .

---

---

**Note:** Call Waiting and Three-Way Calling are not available while roaming off the network.









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## TTY Use With Handset

A TTY (also known as a TDD or Text Telephone), is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Press      followed by . (A brief explanation of TTY Mode will display.)
2. Press  again to continue.
3. Press the navigation key up or down to select **TTY OFF** or **TTY Full** and press  to save and exit.

---

**Note:** In TTY Mode when your headset is plugged in, your phone will display the TTY access icon. If TTY mode is enabled, the headset cannot be used.

---

**IMPORTANT 911 Emergency Calling:** We recommend that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and land line communications.

Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

---

# Roaming

## Understanding Roaming

### Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the network. The following chart indicates what you'll see depending on where you're using your phone.

	Roaming Indicator	Analog Indicator
Network		
Other Digital Networks	R <sub>int</sub>	A

**Note:** You will pay a higher per-minute rate for roaming calls.


### Roaming on Other Digital Networks

When you're roaming, your call quality and security will be similar to the quality you receive when making calls on your home network. You may not be able to access certain features, such as web services.

### Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some features, such as Mobile Browser and Voice Command, will be unavailable, you can still make and receive calls and access voicemail. You will experience a few differences:

- You are more likely to experience static, cross-talk, fade-out, and dropped calls.

- Some features which are standard on the network, such as call waiting, web browser, and direct international dialing, are unavailable.
- Though callers can leave voicemail messages while you are roaming, you will not receive notification until you return to the network. While roaming, you can periodically check your voicemail for new messages by dialing 1+area code+your Phone Number. Press  when you hear your greeting and enter your passcode at the prompt.
- There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- Your battery needs recharging sooner when you use your phone in analog mode, whether in network or roaming.






---

**Note:** If you're on a call when you leave the network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think service is available, turn your phone Off and On again to reconnect to the network.

---

## Setting Your Phone's System







Your phone allows you to control your ability to roam. By using the **Roaming** menu option, you can determine which signals your phone accepts. Choose from three different settings on your phone to control your roaming experience:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Set System**.
5. To select an option, highlight it and press .

- **Automatic:** This setting seeks service. When service is unavailable, the phone searches for an alternate system.
- **Home Only:** This setting allows you to access the home network only and prevents roaming on other networks.
- **Digital Only:** This setting allows you to access digital service only, preventing access on analog networks.
- **Analog:** This setting allows you to access analog service only, preventing access on digital networks.
- **AMPS Home:** This setting allows you to use your carrier's analog service only, preventing access on digital or other analog networks.

## Set NAM

This setting allows you to associate your mobile identification number (MIN) to your phone's electronic serial number (ESN).

1. From the standby screen, press      followed by  for **Set NAM**.
2. Enter the service code provided to you by your service provider.





# Menus

## Menu Styles

Your phone can display the various features and options in one of two different menu styles. For information on changing the menu style between Grid style and List style, see "Changing the Phone's Menu Style" on page 35.




### Grid style

Grid style displays the first level menu choices with graphical icons arranged in a grid. As you navigate through the menu, menu options are highlighted. You can use your navigation keys to scroll through menus quickly and easily. In all submenus, options are arranged in a vertical list. Scroll bars at the right of the submenus track your position at all times.

- To navigate through the main menu, press the navigation key in the direction of the desired first-level menu. The currently selected first-level menu is highlighted and its name (**My Stuff**, for example) appears at the bottom of the screen. Pressing  opens the highlighted menu. You can then use the navigation key to scroll up and down through the options. You may also navigate to the next or previous main menu item by pressing the navigation key right or left.
- You can also press the number corresponding to the menu option. For example, if you want to view your last incoming call:
  1. Press  for **Menu**.
  2. Press  for **Call History**.
  3. Press  for **Incoming Calls**.

## List Style






List style displays the first-level menu choices in a vertical list as opposed to a grid. In all other menu levels, options are arranged in vertical lists regardless of the menu style (Grid or List) you select.

- To navigate through a List style menu, press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous main menu item by pressing the navigation key right or left.
- You can also press the number corresponding to the menu choice. For example, if you want to view the last incoming call:
  1. Press  for **Menu**.
  2. Press  for **Call History**.
  3. Press  for **Incoming Calls**.



## Changing the Phone's Menu Style

Your phone allows you to choose how the main menu appears on the display screen.

To change the menu style:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Menu Style**.
5. Press the navigation key up or down to select **Grid style** or **List Style** and then press  to save and exit.

### Backing Up Within a Menu

- To go to the previous menu, press .
- To return to standby mode, press .

# Viewing the Menu

## Menu Diagram

The following list outlines your phone's menu structure:

### 1: My Account

#### 2: Messages

- 1: Send Message
  - 1: Text Message
  - 2: Picture Msg
- 2: Text Message
  - 1: Inbox
  - 2: Outbox
  - 3: Drafts
  - 4: Send Text
- 3: Picture Msg
  - 1: Inbox
  - 2: Send Picture
    - In Camera
    - New Picture
- 4: Web Alert
- 5: Voicemail
  - 1: Call Voicemail
  - 2: Details
  - 3: Clear Envelope
- 6: Settings
  - 1: Notification
    - Message and Icon
    - Icon only
  - 2: Sending Options
    - 1: Priority
      - Normal
      - Urgent
    - 2: Call Back #
      - 1: None

2: Phone Number  
(xxx-xxx-xxxx)

3: Other

#### 3: Preset Messages

- 1: Where u at?
- 2: What up?
- 3: B there soon
- 4: Tipsy?
- 5: I'm gonna B late
- 6: What's the 411
- 7: R U up 4 it?
- 8: U know u want me
- 9: Let's jet
- 10: Whatever
- 11: 11 - 20: [Empty]

#### 4: Edit Signature

- On
- Off

#### 5: Message Alerts

- 1: Alert Volume
- 2: Alert Type
  - 1: Voicemail
  - 2: Text Message
  - 3: Picture Msg
  - 4: Web Alert
- 3: Reminder
  - Off
  - Once
  - Every 2 min

#### 6: Save in Outbox

- Yes
- No

#### 7: Auto Erase

- Yes
- No

#### 8: Alert Setup

- Yes

- No
- 9: Voice Mail #

### **3: Pictures**

- 1: Camera
- 2: My Pictures
- In Camera
  - Saved to Phone
- 3: Online Albums
- View Albums
  - Upload Picture
- 4: Settings and Info
- 1: Account Info
- 2: View Mode
- Full Screen
  - Wide Screen

### **4: VXL**

### **5: Tools**

- 1: Bluetooth
- 2: Today
- 3: Scheduler
- 4: Task List
- 5: Countdown
- 6: Memo Pad
- 7: Voice Kit
- 1: Voice Service
- 2: Voice Memo
- 1: Record
- 2: Review
- 8: World Time
- 9: Alarm Clock
- 1: Alarm #1
- 2: Alarm #2
- 3: Alarm #3
- 0: Calculator

### **6: Call History**

- 1: Outgoing Calls
- 2: Incoming Calls

- 3: Missed Calls
- 4: Recent Calls
- 5: Air Time
- 1: Last Call
- 2: Total Calls

### **7: Phonebook**

- 1: Find
- 2: Add New Entry
- 3: Speed Dial #s
- 4: Group Setting
- 1: Unassigned
- 2: Family
- 3: Friends
- 4: Colleague
- 5: VIPs
- 6: Empty
- 5: My Name Card
- 6: Services
- 1: Customer Service
- 2: Dir Assist
- 7: My Phone #
- 8: Memory

### **8: My Stuff**

- Games
  - Get New Games
- Ringers
  - Get New Ringers
- Screen Savers
  - Get New Screen Savers
- Applications
  - Get New Applications

### **9: Settings**

- 1: Display
- 1: Screen Saver
- 1: Preset Image
- 2: My Stuff
- 3: My Pictures

- In Camera
- Saved to Phone
- 2: Menu Style
  - Grid style
  - List style
- 3: Incoming Call
  - 1: With Caller ID
    - 1: Preset Animation
    - 2: My Stuff
    - 3: My Pictures
      - In Camera
      - Saved to Phone
  - 2: No Caller ID
    - 1: Preset Animation
    - 2: My Stuff
    - 3: My Pictures
      - In Camera
      - Saved to Phone
- 4: Dialing Font
  - 1: Color
    - Basic
    - Rainbow
    - Monochrome
    - Hyphenate
  - 2: Size
    - Large
    - Medium
    - Small
- 5: Greeting
  - Virgin Mobile
  - Custom
- 6: Backlight
  - 1: Main Display
    - Flip Open
    - 30 seconds
    - 15 seconds
    - 8 seconds

- 2: Keypad
  - Flip Open
  - 30 seconds
  - 15 seconds
  - 8 seconds
  - Off
- 3: Pwr Save Mode
  - On
  - Off
- 4: Brightness
  - Lowest
  - Low
  - Med
  - High
  - Highest
- 2: Sounds
  - 1: Ringer Type
    - 1: Voice Calls
      - 1: With Caller ID
        - Ring Tones
        - Melodies
        - My Stuff
        - Single Tones
      - 2: No Caller ID
 

(Options same as With Caller ID)
    - 2: Messages (Options for the following settings same as With Caller ID)
      - 1: Voicemail
      - 2: Text Message
      - 3: Picture Msg
      - 4: Web Alert
    - 3: Schedule
    - 4: Roam Ringer
      - Normal

- Distinctive
- 2: Volume
- 1: Ringer
  - 2: Speakerphone
  - 3: Text Message
    - Use Ringer Vol.
    - Separate Vol.
    - Always Vibrate
  - 4: Picture Msg (Options same as Text Message)
  - 5: Voicemail (Options same as Text Message)
  - 6: Alarms (Options same as Text Message)
  - 7: App. Volume
    - 1: Volume
      - Use Ringer Vol.
      - Separate Vol.
    - 2: Game Vibrate
      - On
      - Off
- 3: Alerts
- 1: Minute Beep
    - On
    - Off
  - 2: Service
    - 1: On
    - 2: Off
  - 3: Connect
    - On
    - Off
  - 4: Disconnect
    - On
    - Off
  - 5: Fade
- 6: Roam Ringer
- On
  - Off
- 7: Power On/Off
- On
  - Off
- 4: Key Tone
- 1: Tone Type
    - DTMF
    - Xylophone
    - Simple
  - 2: Tone Level
  - 3: Tone Length
    - Short
    - Long
- 5: TTS
- 1: TTS Mode
    - Enable
    - Disable
  - 2: TTS Volume
- 3: Bluetooth
- 1: Enable
    - On
    - Off
  - 2: Visibility
    - Always visible
    - Visible for 3min
    - Hidden
  - 3: Device name
  - 4: Device Info
- 4: Voice Service
- 1: Digit Dialing
    - 1: Adapt Digits
    - 2: Reset Digits
      - 1: Yes

- 2: No
- 2: Sensitivity
  - 1: Commands
    - 1: Reject More
    - 2: Recommended
    - 3: Reject Less
  - 2: Names
    - 1: Reject More
    - 2: Recommended
    - 3: Reject Less
- 3: Choice Lists
  - 1: Name Dialing
    - 1: Automatic
    - 2: Always On
    - 3: Always Off
  - 2: Digit Dialing
    - 1: Automatic
    - 2: Always On
    - 3: Always Off
  - 3: Contacts
    - 1: Automatic
    - 2: Always On
    - 3: Always Off
- 4: Sound
  - 1: Prompts
    - 1: On
    - 2: Off
  - 2: Digits
    - 1: On
    - 2: Off
  - 3: Names
    - 1: On
    - 2: Off
  - 4: Name Settings
    - 1: Speed
      - 1: Faster
- 2: Recommended
- 3: Slower
- 2: Volume
  - 1: Louder
  - 2: Recommended
  - 3: Softer
- 5: Voice Launch
  - 1: Talk Key
  - 2: Talk Key and Flip Open
  - 6: About
- 5: Security
  - 1: Lock Phone
    - Unlocked
    - On Power-up
    - Lock now
  - 2: Lock Camera
    - Lock
    - Unlock
  - 3: Change Lock
  - 4: Special #
    - 1: 911
    - 2: \*911
    - 3: #911
  - 5: Erase
    - 1: Erase Contacts
      - Yes
      - No
    - 2: Erase My Stuff
      - Yes
      - No
    - 3: Erase Voice Memo
      - Yes
      - No
    - 4: Erase Pictures

- Yes
  - No
- 5: Erase Messages
- Yes
  - No
- 6: Default Settings
- Yes
  - No
- 7: Reset Phone
- Yes
  - No
- 8: Reset Picture Account
- Yes
  - No
- 6: Airplane Mode
- On
  - Off
- 7: Launch Pad
- 1: Up Key
- Contacts
  - Messaging
  - Text Inbox
  - Send Message
  - My Stuff
  - VXL
  - Voice Service
  - Voice Memo
  - Scheduler
  - Alarms
  - Calculator
  - Display
  - Ringer Type
  - Missed Alerts
  - Bluetooth
  - My Account
- 2: Down Key (Options same as Up key)
- 3: Left Key (Options same as Up key)
- 4: Right Key (Options same as Up key)
- 8: Others
- 1: Call Setup
- 1: Abbrev. Dial
- On
  - Off
- 2: Contact Match
- On
  - Off
- 3: Restriction
- 1: Outgoing Call
- Allow all
  - Contacts only
  - Special# only
- 4: Call Answer
- Any key
  - Talk key
  - Flip open
- 5: Auto Answer
- Yes
  - No
- 2: Language
- English
  - Français
- 3: Set System
- Automatic
  - Home Only
  - Digital Only
  - Analog
  - AMPS Home
- 4: Location
- On
  - Off
- 5: Key Guard

- On
- Off

#### 6: Audio Routing

- Normal
- Headset Only

#### 9: Phone Info

- 1: Phone Number
- 2: Icon Glossary
- 3: Version
- 4: Advanced

### In Use Options Menu

- 1: Key Mute/Key Unmute
- 2: Call History
- 3: Contacts
- 4: 3-Way Call
- 5: Messaging
- 6: Voice Memo
- 7: Tools
- 8: Phone Info

### Camera Options Menu

When you are in Camera Preview Mode, press the **Options** soft key to access the following options:

- 1: Self Timer
  - 1: Off
  - 2: 5 Sec
  - 3: 10 Sec
- 2: Fun Tools
  - Fun Frames
  - Color Tones
- 3: Controls
  - Brightness
  - White Balance
    - Auto
    - Sunny
    - Cloudy

- Tungsten
- Fluorescent
- Manual

#### 4: Settings

- Resolution
  - High:640\*480
  - Med:320\*240
  - Low:224\*168
- Quality
  - Fine
  - Normal
  - Economy
- Shutter Sound
  - Shutter 1
  - Shutter 2
  - Shutter 3
  - Shutter 4
  - Shutter 5
  - Shutter 6
  - Say Cheese
- Auto Erase
  - On
  - Off
- View Mode
  - Full Screen
  - Wide Screen



#### 5: Review Pictures

# My Account

You can check or increase your account balance using your phone using My Account.

## Launching My Account

To launch a web connection:

1. Press  for **Menu**.
2. Press  for **My Account**.
3. You are connected to the My Account Home page. Follow the on-screen instructions on viewing or increasing your account balance.

# Messages

Now you can exchange text and multimedia messages right from your phone and stay connected without saying a word. Within the Messaging menu you can also view the number of voicemail messages you have waiting for you. For more information on using your phone's voicemail feature, see "Using Voicemail" on page 26.

The following folders are available in the Messaging menu:

- **Send Message** - allows you to send text messages.
- **Text Message** - allows you to create and send new text messages, as well as check your Text Message Inbox
- **Picture Msg** - allows you to create and send new picture messages, as well as check your Picture Msg Inbox.
- **Web Alert** - allows you to receive an alert that a new web message is available.
- **Voicemail** - allows you to view or listen to any voice messages saved in the phone.
- **Settings** - allows you to configure the messaging options.

## Text Messaging

### Using Text Messaging










With Text Messaging, you can use a person's wireless phone number to send instant text messages from your phone to their messaging-ready phone – and they can send messages to you.




When you receive a new message, you'll automatically be notified with a one-way text message.

In addition, messaging includes a variety of pre-set messages, such as "I'm gonna B late," that make composing messages fast and easy.

#### To send a text message:




1. Press  for **Menu**.

2. Press  for **Messages**.
3. Press  for **Send Message**.
4. Press  for **Text Message**.
5. Enter the phone number or email address of the person(s) to whom you're sending a message.
  - To enter a phone number or email address, highlight either the Mobile or Email box and use the keypad to enter the number. When you are finished, press . To send your text message to multiple numbers or addresses, repeat this step. You can send a text message to a maximum of 10 numbers.
  - To send a text message to a Contact, press up to highlight **Contacts** and press . A list of your Contacts appears. Highlight the desired Contact and press  to check/uncheck the entry. You can check multiple Contacts (up to a maximum of 10). When you are finished, press the left softkey  for **Done**.
6. Press the left softkey  for **Next**.
7. Enter your message using the keypad. If you wish to change your text message options, press the right softkey  to select one of the following **Options**:
  - **T9(English)**: switches your Text entry mode to T9.
  - **Alpha**: switches your Text entry mode to Alpha.
  - **Symbol**: switches your Text entry mode to Symbol.
  - **Number**: switches your Text entry mode to Number.
  - **Preset Msg**: allows you to add a preset message to your text message.
  - **Recent Msg**: allows you to use a recent message for your text message

- **Emoticons:** adds an emoticon image to your text message.
8. Press the left softkey  for **Next** when finished.
  9. Press the left softkey  to **Send**. If you wish to change your text message options, press the right softkey  for **Options** and select one of the following:
    - **Edit** allows you to reenter the message recipients and the message.
    - **Priority** allows you to set the priority level between Normal and Urgent.
    - **Call Back #** allows you to enter or omit a call back number in your message.
    - **Save to Drafts** stores a copy of the text message in your Drafts folder.

### To read and reply to a Text Message:

When you receive a text message, you will see “New Text Message” on your display screen. To reply to the text message:

1. While the message is open, select the left softkey  for **Reply**.
2. Compose your reply message. When you are finished, press .
3. Press the left softkey  to **Send**.

---










**Note:** The last preset message used automatically moves to the top of the list when you send a new message.

---

## Erasing Text Messages

To erase messages:





1. Press  for **Menu**.












2. Press  for **Messages**.
3. Select  for **Text Message**.
4. Press  for **Inbox**.
5. Press the right softkey , followed by:
  -  for **Erase**. Using the navigation keys select **Erase this** to delete the currently highlighted message, **Erase read** to delete all read messages, or **Erase all** to delete all messages in your Inbox and press .
  -  for **Erase Multiple**. Scroll through your list of messages and press  to check or uncheck messages you want to erase. When you are finished, press the left softkey  for **Erase**.

## Picture Msg

Your phone gives you the ability to take pictures, view them using the phone's display, and instantly send them to your friends and family. In addition to sending your pictures to friends and family, you can also send them to a Picture Messages Web site for storage. Cameras can take and store pictures and the image quality is similar to what you see on your computer screen.

### Sending Picture Msg from your Phone

1. Press  for **Menu**.
2. Press  for **Messages**.
3. Press  for **Send Message**.
4. Press  for **Picture Msg**.
5. Using the navigation keys, select either **In Camera** to send a picture already stored in your phone or **New Picture** to take a new picture prior to sending your message.

- For more information on taking a picture, see "Camera" on page 59.
  - If you selected **In Camera**, use the navigation keys to highlight a picture and press . A checkmark appears beside the picture. You can select more than one picture.
6. Once you have finished selecting all the pictures you wish to send, press the left softkey  for **Next**.
  7. Using the navigation keys, select the destination you wish to send the picture(s) to and press .
  8. Enter your destination and press the left softkey  for **OK**. You can send each message to up to 10 destinations.
  9. When you have finished entering all the desired destinations, press the left softkey  for **Next**.
    - If you wish to add text to your picture message, highlight **Message** and press the right softkey  for **Add**. Enter your text and press the left softkey  for **Next**.
    - If you wish to add an audio clip, highlight **Audio** and press the right softkey  for **Record**. From the Add Voice Memo screen, press the left softkey  for **Record** to record your message. When finished, press the left softkey  for **Done**.
  10. Press the left softkey  for **Send**.

## Web Alert

Your phone is capable of receiving web alerts from online providers. Consult with your Service Provider for more details.

To access your web alerts:

1. Press  for **Menu**.


2. Press  for **Messages**.
3. Press  for **Web Alert**.
4. Follow the on-screen instructions.

## Voicemail

### Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. Press and hold .
2. Follow the system prompts to create your passcode, record your greeting, and record your name announcement.

---

**Note:** You must request this feature from your service provider for it to work correctly.

---


---

**Note:** The voicemail setup process may vary in certain Affiliate areas.

---

### Voicemail Notification

There are several ways your phone alerts you of a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By displaying  at the top of your screen.


## New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- Press and hold .

---

**Important:** When you are roaming off the network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Phone Number. When your voicemail answers, press  and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the network.

---

---


**Note:** Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Service Area.

---

## Retrieving Your Voicemail Messages



You can review your messages directly from your phone or from any other touch-tone phone. To dial from your phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access:

- To use One-Touch Message Access, press and hold . Follow the system prompts.

To use the Menus:

1. Press  for **Menu**.
2. Press  for **Messages**.

3. Press  for **Voicemail**.
4. Press  to call the voicemail server.





---

**Note:** You may be charged for airtime minutes when you are accessing your voicemail from your phone.

---

## Viewing the Message Details






You can check to see how many voicemail messages you have, and the time of the last voicemail message.

1. Press  for **Menu**.
2. Press  for **Messages**.
3. Press  for **Voicemail**.
4. Press  for **Details**.

## Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Press  for **Menu**.
2. Press  for **Messages**.
3. Press  for **Voicemail**.
4. Press  for **Clear Envelope**.
5. Press the navigation key up to select **Yes** and press .

## Settings

There are several options associated with messaging. The Message Setup menu allows you to customize the options to fit your

preferences. The message options are divided into the following categories:


- **Notification:** Allows you to configure whether new messages will appear with a pop-up message or with an icon.
- **Sending Options:** Allows you to configure the default Priority level and Call Back number for messages.
- **Preset Messages:** Allows you to edit or change the default pre-written messages.
- **Edit Signature:** If the option is On, your signature will be appended to each message you send.
- **Message Alerts:** Allows you to configure the Volume level, Type, Message Reminder and Alert on Call settings for Message Alerts.
- **Save In Outbox:** If this option is On, a copy of the message is automatically saved in the Outbox after being sent.
- **Auto Erase:** If this option is On, old messages are automatically deleted from the mail boxes when they become full. This allows the new messages to be added to a full mail box without having to manually delete old messages to free up space first.
- **Alert Setup:** Allows you to configure to auto-connect web alerts when possible.
- **Voice Mail #:** Allows you to configure the voicemail number.

To access the Settings menu:

1. Press  for **Menu**.
2. Press  for **Messages**.
3. Press  for **Settings**.

## Notification

The Notification options allow you to select whether a message in a popup window appears to alert you that new messages are waiting. To turn On the Display Popup option:

1. In the Settings menu , press  for **Notification**.
2. Select **Message and Icon** or **Icon Only** using the navigation key and press  to select.

## Sending Options




The Sending Options allow you to configure the Priority and Call Back number for outgoing messages. Once configured, these options are the default settings for any new messages that are created.

### Priority

There are two priority levels associated with text messaging. They are:






- **Normal:** this option sends the message as normal with regular delivery.
- **Urgent:** this option sends the message at the highest level and alerts the recipient that it is urgent.

This setting allows you to select the default priority level when creating new messages. To select the priority level:

1. In the Settings menu, press  for **Sending Options**.
2. Press  for **Priority**.
3. Select **Normal** or **Urgent** using the navigation key and press  to select.





### Call Back Number

This option allows you to enter a call back number that is automatically attached to your outgoing messages. To access the call back number option:

1. In the Settings menu, press  for **Sending Options**.
2. Press  for **Call Back #**.
3. Use the navigation key to highlight either **None**, your phone # or **Other** for a custom # and press .
4. For the custom call back #, press and hold  to erase the existing number. Enter the number using the keypad and press  to save.

## Preset Messages

Preset messages are used to enter common responses to questions often received in text messages. A preset message can be selected and automatically entered into the message. Preset messages can also be changed to whatever you want by editing the 20 pre-set entries already stored in your phone. To edit a preset message:

1. In the Settings menu, press  for **Preset Messages**.
2. Press the navigation key up or down to highlight the desired message or available entry and press  to edit.
3. Press and hold  to erase the message. Enter your new message or edit the existing one using the keypad and press  to save.





---

**Note:** When you send a message using Preset Messages, the last message selected automatically displays as the first choice when sending a new message.

---

## Edit Signature

The Edit Signature menu allows you to create a signature of up to 15 characters that is automatically appended to all your text messages. To edit your signature, or to turn signatures on or off:





1. In the Settings menu, press  for **Edit Signature**.
2. Press the navigation key up or down to highlight **On** or **Off** and press . Selecting **On** lets you edit your signature.
3. If signatures are on, your current signature is now displayed. Press and hold  to erase the signature. Enter your new signature or edit the existing one using the keypad and press the left softkey  for **Done**.

## Message Alerts

The Message Alerts menu allows you to configure the volume and message reminder default settings for voicemail, text messages, and web alerts.

### Alert Volume








This allows you to select the volume level for message alerts for voicemail, text messaging, and web alerts. The level can be set to Silence All, Vibrate, 1-Beep, or a volume level between 1-8. To set the volume:

1. In the Settings menu, press  for **Message Alerts**.
2. Press  for **Alert Volume**.
3. Highlight the type of message that this alert is for (**Voicemail**, **Text Message** or **Picture Msg**) and press  to make the selection.
4. Press the navigation key up or down to move between ringer options. For **Separate Vol.**, press the navigation key left or right to select the desired volume level and press  to save.

### Alert Type

This allows you to select the ringer type for voicemail, text messaging, and web alerts. Any ringer saved in the phone can be

used as the default ringer. Ringers that are downloaded can also be assigned. To set the ringer type:


1. In the Settings menu, press  for **Message Alerts**.
2. Press  for **Alert Type**.
3. Press :
  -  for **Voicemail**
  -  for **Text Message**
  -  for **Picture Msg**
  -  for **Web Alert**
4. Press the navigation key left or right to select between **Ring Tones, Melodies, My Stuff, or Single Tones**.
5. Press the navigation key down to preview the first ringer. Press left or right to preview the other ringers associated with the ringer group selected. When finished, press  to save the desired ringer.


## Reminder

This allows you to configure how often the reminder for new messages is sounded or displayed on the phone. The available options are:

- **Off**: No reminder is sounded or heard on the phone.
- **Once**: A reminder is sounded or displayed once to alert you of new messages.
- **Every 2 min**: A reminder is sounded or displayed every two minutes until the new message is read.



To set the message reminder option:

1. In the Settings menu, press  for **Message Alerts**.
2. Press  for **Reminder**.

3. Press the navigation key up or down to highlight the desired duration and press  to select.



## Save in Outbox

This allows you to save a copy of the outgoing text message in the outbox. To turn this option On or Off:

1. In the Settings menu, press  for **Save In Outbox**.
2. Press the navigation key up or down to select **Yes** or **No** and press  to select.



## Auto Erase

This option allows you to automatically delete old messages when the memory becomes full. This prevents new messages from being rejected due to the Inbox being full. To turn this option On or Off:

1. In the Settings menu, press  for **Auto Erase**.
2. Press the navigation key up or down to select **Yes** or **No** and press  to select.

## Alert Setup

This option allows you to automatically connect to the web when new web alerts are received. If this option is turned Off, you are required to connect before the message can be viewed. To turn this option On or Off:

1. In the Settings menu, press  for **Alert Setup**.
2. Press the navigation key up or down to select **Yes** or **No** and press  to select.

## Voice Mail Number

This option allows you to enter a return voice mail number that is automatically attached to your outgoing messages. To access the voice mail number option:




1. In the Settings menu, press  for **Voice Mail #**.
2. Enter the number using the keypad and press  to save.

# Pictures


## Camera

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate camera mode and take pictures whether the phone is open or closed.





To take a picture with the phone open:


1. Press  for **Menu**.
2. Press  for **Pictures**.
3. Press  for **Camera**.

---


**Shortcut:** To activate camera mode, you can also press and hold the the side camera button  (see illustration on page 2).

---

4. Using the phone's main LCD as a viewfinder, aim the camera lens at your subject.
5. Press either the left softkey  for **Capture**,  or the side camera button () until the shutter sounds. (Make sure the camera is steady.)
6. After the picture is taken, press the right softkey  for **Next**.
7. The picture is saved in your My Pictures folder. Choose one of the following options:
  - **Send Msg** - to send your picture to someone using Picture Msg. For more information, see "Picture Msg" on page 47.
  - **Upload** - to upload the picture to your online folder, see "Creating an Online Album" on page 66.

- **Assign** - to assign the picture to Picture ID, Screen Saver or incoming call, see "Display" on page 109.
- **Erase** - to erase this picture.
- **Camera Mode** - to take another picture.
- **Review Pictures** - to review the images stored in your camera.
- To exit camera mode, press .


To take a picture with the phone closed:

1. Press and hold the side camera button  located on the side of the handset to activate the camera.
2. Point the camera lens at your subject. (You can check the picture framing through the external display screen.)

---

**Note:** When taking a picture with the phone closed, the subject image appears in reverse on the external display. The captured image will not be saved in reverse.




---

3. Press side camera button  to take the picture. The picture taken appears on the external LCD.
  - Open the flip lid to review your image,
  - Press the Side Camera button again to return to the camera mode.

## Camera Options

There are several settings associated with the full-color digital camera. These settings allow you to customize how the camera operates when taking pictures.

To set a camera option:

1. Start the camera. For more information, see "Camera" on page 59.
  2. Press the right softkey  for **Options**.
  3. Press the number key corresponding to the desired option.
- **Self Timer:** Allows you to configure a timer for **Off**, **5 Sec.** or **10 Sec.**
  - **Fun Tools:** Allows select:
    - Fun Frames:** Allows you to select a frame around the image before the picture is taken. Press the navigation key left or right to select the desired frame. Press  to select and return to the camera mode.
    - Color Tones:** Allows you to select between several different color tones including **Auto** (black & white), **Sepia**, **Mono Warm**, and **Cool** by pressing the navigation key left or right. When you find the desired tone, press .
  - **Controls:** Allows you to set the **Brightness** and **White Balance** for your pictures.
    - Brightness:** Allows you to set the brightness level. Press the navigation key left or right to increase or decrease the desired brightness.

**White Balance:** Allows you to set up the white balance of the camera automatically or manually using the different preset modes. The modes available are:

- **Auto:** Automatically adjusts the lighting.
  - **Sunny:** Decreases the light sensitivity for taking pictures in full or mostly sunny conditions.
  - **Cloudy:** Increases light sensitivity for taking pictures under cloudy conditions.
  - **Tungsten:** Adjusts the white balance to match inside lighting conditions displayed using common household light bulbs.
  - **Fluorescent:** Adjusts the white balance to match inside lighting conditions displayed using common fluorescent lighting.
  - **Manual:** Allows you to adjust the white balance settings manually.
- **Settings:** Allows you to change the following camera settings:

**Resolution:** Your full-color digital camera can take pictures in three different modes. Each of the modes allow you to increase the zoom multiple levels, depending on the picture quality setting. This allows you to get a closer view of the subject or scenery being photographed. The available sizes are:

- **High (640\*480):** This is the highest resolution setting available for this camera, thus allowing you the most image detail. Images taken at the high setting require more memory to save than the other two modes.
- **Med (320\*240):** The medium setting allows you to take good quality images without using too much memory.

- **Low (224\*168):** The low setting allows you to take average quality images. You can save the most images in memory using this setting.

---

**Tip:** While in Capture mode, the zoom feature is available using the navigation keys.

---

**Quality:** The quality allows you to select between **Fine**, **Normal**, and **Economy**. These settings reflect the image quality settings for the pictures.

**Shutter Sound:** The shutter sound allows you to select between 7 different shutter sounds. The shutter sound is heard when you take a picture.





**Auto Erase:** When **On**, the camera will delete all stored pictures after they are uploaded to your Online Album.

**View Mode:** Changes the viewing mode between **Full Screen** and **Wide Screen**.

- **Review Pictures** Allows you to review pictures currently stored in your camera's memory.

## Setting the Self-timer

To activate the Self-timer and get yourself in on the picture:



1. With the phone open and in Camera mode, press the right softkey  for **Options**.
2. Press  for **Self Timer**.
3. Using the navigation key, highlight the length of delay you want the timer to use (5 or 10 seconds) and press .
4. Press the left softkey  to **Start** the timer. (A timer is displayed in the lower left portion of the main LCD during the Self Timer countdown and the phone starts beeping.)

5. Get ready for the picture. When the timer is down to 5 seconds, beep sounds are made. At 3 seconds, the timer icon turns red.

To cancel the Self Timer after it has started:

- Press the right softkey  to **Cancel**.

---

**Note:** While the Self-timer is active, all keys are disabled except the right softkey  and .

---

## Picture Messaging

Once you've taken a picture, it is automatically saved in the camera. You can share the picture instantly with family and friends. With Picture Messaging, a picture can be sent to up to ten people at a time using their email addresses or phone numbers (if their phones are equipped to receive picture messages).

For more details, see "Picture Msg" on page 47.

## My Pictures

Your phone can store pictures in three ways:

- **In Camera** - a folder that keeps photos taken through the camera.
- **Saved to Phone** - a folder that keeps photos downloaded or received from other users.

Images located in **In Camera** and **Saved to Phone** can be assigned to address book entries, uploaded to online albums, sent to other users, or saved for future use.

---

**Note:** When pictures are assigned as your screen saver, they are modified to fit the screen.

---

When you access either location, the following options are available when you press the right softkey :


- **Upload:** Allows you to upload the image to an online album on the web. (Only available in **In Camera**.)
- **Assign:** Allows you to assign an image to an address book entry.
- **Saved To Phone:** Allows you to switch between In Camera and In Phone locations.
- **Edit Caption:** Allows you to edit the default name given to the image when the picture was taken.
- **Erase:** Allows you to erase a single or all of the stored images.
- **Picture Info:** Displays detailed information about the image.
- **Camera Mode:** Launches the Camera function.
- **Expand/Thumbnail:** Allows you to change the aspect of the image between full screen and thumbnail size.

## In Camera

Your phone displays a picture immediately after it is taken and stores the image in the **In Camera** folder. Pictures stored in your phone can be viewed at any time without connecting to the web.

To access the images:





1. Press  for **Menu**.
2. Press  for **Pictures**.
3. Press  for **My Pictures**.

- Using the navigation keys, select **In Camera** and press .

## Saved to Phone

When pictures are downloaded from the web or sent from another user, they are stored in the **Saved to Phone** folder. Web access is not required to view these images.

To view Saved to Phone images:

- Press  for **Menu**.
- Press  for **Pictures**.
- Press  for **My Pictures**.
- Using the navigation keys, select **Saved to Phone** and press .

## Online Albums






Online Albums are remote storage space that can be accessed using your phone. The locations can be used to save pictures from your phone.

### Creating an Online Album

The first time you use any of the Picture Messaging management options involving the Picture Messaging Web site you will need to establish a Picture Messaging password through your phone. This password will also allow you to log in to the Picture Messaging Web site. Please contact your service provider for the web site details to access and manage your uploaded pictures and albums.

To create your Picture Messaging password:

- Press  for **Menu**.
- Press  for **Pictures**.
- Press  for **Online Albums**.






4. Using the navigation keys, select **Upload Picture** and press .
5. Highlight the desired image using the navigation key and press  to select the image. A checkmark appears in the top left corner of the image.
6. Repeat step 5 for each image that you want to upload.
7. When you have selected all the images you wish to upload, press the left softkey  to **Upload**.
8. Using the navigation keys, select either **Upload Selection** or **Upload All** and press .
9. Using the navigation keys, select either **My Uploads** or **Other Album** as your picture destination and press . Your phone will now connect to the Picture Messaging Website. Follow the onscreen instructions.

---

**Tip:** Write down your Picture Messaging password in a secure place.

---






## To view Online Albums

1. Press  for **Menu**.
2. Press  for **Pictures**.
3. Press  for **Online Albums**.
4. Select **View Albums** and press .
5. Use the navigation keys to select the desired album and press .



## Sharing Online Pictures

To share an album or picture:



1. Press  for **Menu**.

2. Press  for **Pictures**.
3. Press  for **Online Albums**.
4. Select **View Albums** and press .
5. Press the right softkey  for **Options**, followed by  for **Select Album**.

## Accessing Online Pictures Message Options From Your Phone

1. Select a picture from your online Picture account.
2. Press the right softkey  for **Options**.
3. To select an option, highlight it and press .

To access your Online Albums options from your phone:

1. Display the album list in the Online Picture/Video account.
2. Use your navigation key to select an album (or Inbox).
3. Press the right softkey  for **Options**.
4. To select an option, highlight it and press .
  - **Select Album:** Allows you to select the highlighted album.
  - **New Album:** Allows you to create a new album.
  - **Album Info:** Displays the detailed information associated with the album.
  - **Next:** Displays the next 20 albums (if applicable).
  - **Previous:** Displays the previous 20 albums (if applicable).

# Settings and Info

## Account Info

The Account Info screen allows you to check the details of your online album(s), such as your account number, the number of pictures you have loaded, and comments. Contact your service provider for more details.

## View Mode

The View Mode screen allows you to change the viewing mode for pictures taken between **Full Screen** and **Wide Screen**.

Your phone comes equipped with Wireless Web access through your browser. When you launch the browser, the phone will connect to the Internet and the service indicator icon will display. Any time the service indicator icon is visible on the display, you are connected to the Internet and will be invoiced accordingly.



---

**Note:** Rates and pricing vary according to your service plan. Please contact your service provider for additional information.

---

## Launching the Browser

To launch a web connection:

1. Press  for **Menu**.
2. Press  for **VXL**.
3. You are connected to the VXL home page.

If you had a previous web connection, the last page you visited will be displayed when you launch your browser. When this occurs, you may not see the "Connecting as..." message when you launch the session. Though the browser is open, you are not currently in an active data session - that is, no data is being sent or received. As soon as you navigate to another page, the active session will launch and you will see the "Connecting" message.

## Web Connection Status and Indicators

Your phone's display lets you know the current status of your web connection through indicators which appear at the top of the screen. The following symbols are used:

▶ Your web connection is active (data is being transferred). Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the web connection will terminate.


▶ When your web connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.

## Navigating the Wireless Web

Navigating through menus and Web sites during a web session is easy once you've learned a few basics. Here are some tips for getting around:

### Softkeys

When browsing the Web, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen. Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys, simply press the desired softkey button. If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad (if they're numbered) or by highlighting the option and pressing .


### Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

- Press the navigation key up and down to scroll line by line or press the volume buttons on the side of the phone to scroll one page at a time.

## Navigating Between Web Pages

Once you've learned how to use softkeys and scroll, you can start navigating Web sites.

- Select on-screen items by using the navigation key to highlight the desired item, then press the desired softkey button (or press ).


You'll find that the left softkey  is used primarily for selecting items. This softkey is often labeled **OK**.

- If the items on a page are numbered, you can use your keypad (number keys) to select an item.

Links, which appear as underlined text, allow you to jump to different Web pages, select special functions, or even place phone calls.

- Select links by highlighting the link and then selecting the appropriate softkey.

---

**Tip:** The tenth item in a numbered list may be selected by pressing the  key on your phone's keypad, even though the number 0 doesn't appear on the screen.

---

- To go back one page, press  on your phone. (Note that  is also used like a BACKSPACE key to delete text.)

## Using the Menu to Navigate

By pressing the Menu softkey, you can navigate between web pages. Press the **Menu** softkey and select one of the following options:

- **Home** to return to the Virgin Mobile home page
- **Forward** one web page (if you have not returned back from a previous web page, this option is greyed out)
- **Mark this page** to create a Bookmark
- **View Bookmarks** to see your list of Bookmarks
- **Search** takes you to an online search engine.
- **History** to see a list of web pages you have browsed this session
- **Go to URL** to directly jump to a specific web page
- **Show URL** to view the URL of your current webpage
- **Reload this page**
- **About Browser** to view information about your Mobile Browser
- **Restart Browser**
- **Preferences** to change your Mobile Browser preferences.

---

**Note:** Scroll down the list to select **Preferences**.

---

# Tools

## Bluetooth









Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets, hands-free car kits, and Bluetooth-enabled handhelds, PCs, printers, and wireless phones. For more information, see "Bluetooth" on page 133.



## Today and Scheduler

Your Scheduler helps organize your time and reminds you of important events. You can schedule events for either the current day, or a specific calendar date.

### Adding an Event to the Scheduler




To add an event to today's schedule:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Today**.
  - If you have no events currently scheduled for today, then the **New Event** menu is automatically displayed.
  - If you have one or more events scheduled for today, they are displayed. Press the right softkey  for **Options**, followed by  for **Add New**.
4. Enter the event description using the keypad and press the left softkey  for **Next**.
5. Enter the Start Time and Date using the keypad. (Press  for AM or  for PM.)

6. Enter the End Time and Date using the keypad. (Press  for AM or  for PM.)
7. Press the Navigation key left or right and select one of the following:
  - **No Alarm**
  - **30min before**
  - **On Time**
  - **1Hr before**
  - **10min before**

8. Press the left softkey  for **Done**.

To add an event for a specific calendar date:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Scheduler**.
4. Using the navigation keys, scroll to the desired date.
5. Press  to view the highlighted date.
  - If you have no events currently scheduled for this date, then the **New Event** menu is automatically displayed.
  - If you have one or more events scheduled for this date, they are displayed. Press the right softkey  for **Options**, followed by  for **Add New**.
6. Create your event, as described in steps 4 to 8 of "Adding an Event to the Scheduler" on page 74.







## Event Alerts

There are several ways your phone alerts you of scheduled events:

- By playing the assigned ringer type.








- By illuminating the backlight.

To select the ringer:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **Ringer Type**.
5. Press  for **Schedule**.
6. Press the navigation key left or right to select the desired ringer category.
7. Press the navigation key down and then left or right to select the desired ringer or melody.
8. Press  to save.


## Viewing Events




To view your scheduled events:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Today** or  for **Scheduler**.
  - If you selected , the day's events are displayed.
  - If you selected , use the navigation keys to scroll to the desired date and press  to view that day's events.

## Erasing Events for a Day







To erase events for a day:

1. View the day that you wish to erase the event for. See "Viewing Events" on page 76 for more details.
2. Press the right softkey  for **Options**.

3. Press  to **Erase** or  for **Erase All**.
4. Highlight **Yes** using the navigation key and press  to confirm.

## Erasing All Events in your Scheduler






To delete all scheduled events:




1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Scheduler**.
4. Press the right softkey  for **Options**.
5. Press  for **Erase All**.
6. Highlight **Yes** with the navigation key and press  to confirm.

## Task List





You can create and view a list of tasks.

To add a task:








1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Task List**.
  - If you have no tasks currently scheduled for today, then the **New Task** menu is automatically displayed.
  - If you have one or more tasks scheduled for today, they are displayed. Press the right softkey for **Options**, followed by  for **Add New**.
4. Enter the task description using the keypad and press the left softkey  for **Next**.

5. Enter the Due Time and Date using the keypad. (Press  for AM or  for PM.)
6. Press the navigation keys left or right to select a **Low** or **High** priority.
7. Press the left softkey  for **Done**.

To view a task:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Task List**.
4. Use the navigation keys to scroll to the desired task and press  to view the task details.









To delete one or more tasks:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Task List**. If you wish to delete a specific task, highlight it using the navigation keys.
4. Press the right softkey  for **Options**.
5. Press  to **Erase** the highlighted task or  for **Erase All**.
6. Highlight **Yes** with the navigation key and press  to confirm.





## Countdown

Countdown allows you to enter a future date and time into the phone and then see the amount of days, hours, and minutes until that time is reached.

To set up a new countdown:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Countdown**.
  - If there are no existing countdowns, the **New Countdown** screen is automatically displayed.
  - If you have one or more set countdowns, they are displayed. Press the right softkey for **Options**, followed by  for **Add New**.
4. Enter a name using the keypad and press .
5. Enter the **Input Time**. (Press  for AM or  for PM.)
6. Enter the **Input Date** values and press the left softkey  for **Done**.

To view a countdown:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Countdown**.
4. Press the navigation key up or down to highlight the desired countdown and press .

---

**Tip:** When viewing an existing countdown, press the navigation key left or right to cycle between the other countdown entries.





---

## Memo Pad





Your phone comes with a memo pad you can use to compose and store reminders and notes to help keep you organized.

To compose a memo:








1. Press  for **Menu**.

2. Press  for **Tools**.
3. Press  for **Memo Pad**.
  - If you have no memos composed, then the **New Memo** menu is automatically displayed.
  - If you have one or more composed memos, they are displayed. Press the right softkey for **Options**, followed by  for **Add New**.
4. Enter up to 64 characters in the memo using the keypad and press the left softkey  for **Done**. (See "Entering Text" on page 23.)

To view a memo:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Memo Pad**.
4. Use the navigation keys to scroll to the desired memo and press  to view the memo details.

To delete saved memos:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Memo Pad**.
4. Highlight the task you wish to delete using the navigation keys.
5. Press the right softkey  for **Options**.
6. Press  to **Erase** the highlighted memo or  for **Erase All**.
7. Highlight **Yes** with the navigation key and press  to confirm.

## Voice Kit

Voice service allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice service feature. You simply say the pre-designated command displayed on your screen in a normal tone of voice to perform the desired function.

To activate voice service:

1. Press  for **Menu**.
2. Press  For **Tools**.
3. Press  for **Voice Kit**.
4. Press  for **Voice Service**.

---





**Tip:** You can also activate Voice Service from the Idle screen by pressing and holding the  key.

---

5. Wait for the beep and then say one of the following commands:
  - **Voice Dial**
  - **Voice Memo**
  - **My Phone #**
  - **Contacts**
  - **Status**

When the phone recognizes one of these commands, it launches the associated application. If the phone does not hear a command within approximately eight seconds, it de-activates voice service without taking any action.

---

**Note:** If you want to use another button to activate voice service, in addition to , press  for **Menu**, followed by   for **Launch Pad**. Through this menu, you can change button assignments, including the button used to launch "Voice Service", which is the voice service application.

---


## Using Voice Dial



Voice Dial allows you to dial any valid 7, 10 or 11 digit North American phone number by speaking the number naturally, without pausing between the digits. It also allows you to dial by pronouncing a name stored in your Contacts.

Tips for using Voice Dial:

- Voice Dial works best in quieter environments.
- When saying a number, speak at a normal speed and say each digit clearly. There is no need to pause between digits.
- The phone recognizes the digits one, two, three, four, five, six, seven, eight, nine, zero, and oh. The phone does not recognize numbers such as "one eight hundred" for "1-800." Instead, say "one-eight-zero-zero."
- The phone recognizes only valid 7, 10 or 11 digit North American phone numbers.
- If your phone does not usually recognize you correctly when you are using Voice Dial, try adapting Voice Dial to your voice, which can significantly improve accuracy for some speakers. (See "Changing Voice Dial Sensitivity" on page 87 for details.)

To place a call using Voice Dial:

1. Activate voice service by pressing and holding . (The phone prompts you for a command.)
2. Say **Voice Dial**. (The phone prompts you to say the number or Contact name.)
3. Say either a name stored in your Contacts or a valid 7, 10 or 11 digit North American phone number naturally and clearly.

4. If the phone asks you, "Did You Say," followed by the correct number, say **Yes**. (You can also select the correct number from those displayed on the screen by pressing  on the correct number. The phone will then dial the number.)
5. If the phone asks you, "Did You Say," followed by an incorrect number, say **No**. (If there are other alternatives, the phone will prompt you with the next one. You can also press the navigation key up or down to select the correct number from the Choice List, and then press  to dial.)
6. Alternatively, you can call a person in your Contacts by saying the full name of the person you want to call, exactly as it is entered in your Contacts. (The phone plays the name through the earpiece and displays it on the screen.)
  - If you said a name listed in your Contacts that has more than one number associated with it, the phone displays the different locations (**Home, Work, Mobile, Pager, Others**) and asks you which one to dial. Say one of the location names and the phone will dial the number for the location you specified.

---


**Note:** In some cases, the phone might ask you to repeat a name or number. Make sure that the number is a valid 7, 10 or 11 digit North American phone number, and then say the number again. If the number isn't valid, or if the phone still doesn't understand the number on the second try, it will not place a call.

---

## Using Name Lookup

Name Lookup lets you retrieve contact information for any person in your Contacts by saying the full name of the person.

To retrieve information using Name Lookup:


1. Activate voice service by pressing and holding . (The phone will prompt you for a command.)

2. Say **Contacts**. (The phone will prompt you to say the name.)
3. Say the full name of the person, exactly as it is entered in your Contacts. (The phone will play the name it recognized through the speaker, and then open the contact information for that name.)
  - If the phone says, "Did You Say," followed by an incorrect name, say **No**. The phone then prompts you with the next name, if there is one. If there are no more names, the phone will say "Sorry, No Match Found."

## Phone Status Information

The voice service Status option gives you an update on your phone's service, signal strength, and battery level.

To retrieve your phone's status information:

1. Press and hold  to activate voice service. (The phone prompts you to say a voice command.)
2. Wait for the beep and say **Status**. Your phone's current status information is displayed.

## Customizing Voice Dial

### Adapting Voice Dial

Voice Dialing is speaker independent, which means that no initial training or adaptation is required. Some users with heavy accents or unusual voice characteristics may encounter difficulty in achieving high accuracy with speaker independent Voice Dialing. The Adapt Digits feature allows users to dramatically improve the digit accuracy through adaptation. Users who get acceptable digit recognition accuracy will gain no additional benefit performing the Adapt Digit adaptation.

After you adapt Voice Dial, your phone will be customized to your voice. Other people may not be able to use Voice Dial on your phone accurately unless they reset the phone to factory defaults.

---

**Note:** ONLY adapt Voice Dial if the system is frequently misrecognizing your speech. You can always restore the system to its original factory setting.



---

Adaptation involves recording several digit sequences to teach the system your voice. The adaptation process takes about 3 minutes.

Tips for adapting Voice Dial:

- Perform the adaptation in a quiet place.
- Make sure you wait for the beep before starting to speak.
- Speak clearly, but say each digit sequence naturally.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, you can say or select **No** when the prompt asks, “Did the recording sound OK?” You will then be prompted to re-record the sequence.

To adapt Voice Dial to your voice:

1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Voice Service**.
3. Press  for **Digit Dialing**.
4. Press  for **Adapt Digits**. (The phone displays the an information screen)
5. When you are ready to start recording, press . (The phone prompts you to say the first sequence of digits.)

6. Wait for the beep, and then repeat the digits using a normal tone of voice. (The phone plays back your recording and asks you if the recording sounds "OK.")
  - If the recording sounds OK (no mistakes and no background noises), say **Yes**.
  - If you need to re-record the digits to fix any problems, say **No**. (The phone then prompts you to say the digits again.)
7. After confirming that the recording sounds OK, repeat the recording process with the next set of digits. In total, there are 10 sets of numbers. When you are finished with a full session, you will reach a screen that reads, "Adaptation Complete."







---

**Note:** It is recommended that you perform the complete adaptation of Voice Dial at least once to achieve the maximum benefit of this feature. If a partial adaptation is performed, you can always return later and resume the process from the half way point.

---

## Resetting Voice Dial Adaptation








To erase any adaptation and reset Voice Dial to its original state:

1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Voice Service**.
3. Press  for **Digit Dialing**.
4. Press  for **Reset Digits**.
5. Press the navigation key up or down to select **Yes** and press the left softkey  for **OK**.

## Changing Voice Dial Sensitivity

You can adjust your phone's sensitivity to sounds when listening for voice commands or names, making it require a more exact or less exact sound match before responding to your command.








To adjust your phone's voice dial sensitivity:


1. Press  for **Menu**, followed by  for **Settings**.
  2. Press  for **Voice Service**.
  3. Press  for **Sensitivity**.
  4. Press  for **Commands** or  for **Names**.
  5. Press the navigation key up or down to select **Reject More** or **Reject Less** and press .
- If you select **Reject More**, your phone will require a more exact sound match and if you select **Reject Less**, your phone will require a less exact sound match.

## Enabling/Disabling Choice Lists

You can customize whether the Voice Dial feature displays the list of top voice service choices or automatically dials the first number, without displaying a choice list.

To enable or disable choice lists for Voice Dial:









1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Voice Service**.
4. Press  for **Choice Lists**.
5. Press  for **Name Dialing**,  for **Digit Dialing** or  for **Contacts**.

6. Press the navigation key up or down to select **Automatic**, **Always On** or **Always Off** and press .









## Changing Voice Dial Prompts

By default, your phone provides audio prompts such as “Please say a command”. You can turn these prompts on or off.


To turn voice dial prompts On or Off:

1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Voice Service**.
3. Press  for **Sound**.
4. Press  for **Prompts**,  for **Digits** or  for **Names**.
5. Press the navigation key up or down to select the appropriate setting and press .






To change the speed or volume of the voice dial prompts:

1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Voice Service**.
3. Press  for **Sound**.
4. Press  for **Name Settings**.
5. Press  for **Speed** or  for **Volume**.
6. Press the navigation key up or down to select the appropriate setting and press .

## Changing Voice Launch

By default, the Voice Dial feature is activated by pressing and holding . You can change your phone's settings to activate Voice Dialing whenever you open the flip lid of your phone.

To change your Voice Launch method:









1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Voice Service**.
3. Press  for **Voice Launch**.
4. Press the navigation key up or down to select **Talk Key** or **Talk Key and Flip Open** and press .

## Voice Memo


You can use your phone to record brief memos to remind you of important events, phone numbers, or other items.






### Recording Voice Memos

To record a voice memo:

1. Press  for **Menu**, followed by  for **Tools**.
2. Press  for **Voice Kit**.
3. Press  for **Voice Memo**.
4. Press  for **Record**. (The phone prompts you to start recording after the beep.)
5. Wait for the beep and then start speaking. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)
  - Press the left softkey  to **Pause** the memo. (When a memo is paused, press the left softkey  again to **Resume** recording.)
6. To finish recording, press the right softkey  for **Finish**.

To record a conversation during a phone call:

1. During a call, press the right softkey  for **Options**.

2. Press  for **Voice Memo**. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)
  - Press the left softkey  to **Pause** the memo. (When a memo is paused, press the left softkey  again to **Resume** recording.)
3. Press  or press the right softkey  for **Finish** to end the recording prior to the countdown completion









---

**Note:** A total of 10 minutes in 10 separate memos can be recorded and saved. Individual memos can record up to 60 seconds of audio.


---







## Reviewing and Erasing Memos

To play the voice memos you have recorded:









1. Press  for **Menu**, followed by  for **Tools**.
2. Press  for **Voice Kit**.
3. Press  for **Voice Memo**.
4. Press  for **Review**. (The phone displays a list of saved memos, with the first one selected.)
5. Select a memo and press .  
— or —  
Press the number corresponding to the memo you want to review. (The phone replays the memo.)
  - Press the left softkey  to **Pause** the memo. (When a memo is paused, press the left softkey  again to **Resume** playing.)

To erase an individual memo:

1. Press  for **Menu**, followed by  for **Tools**.

2. Press  for **Voice Kit**.
3. Press  for **Voice Memo**.
4. Press  for **Review**. (The phone displays a list of saved memos, with the first one selected.)
5. Select the memo to erase.
6. Press the right softkey  for **Options** followed by  for **Erase**.
7. Press the navigation key up to select **Yes** and press .

To change the name of a voice memo:


1. Press  for **Menu**, followed by  for **Tools**.
2. Press  for **Voice Kit**.
3. Press  for **Voice Memo**.
4. Press  for **Review**. (The phone displays a list of saved memos, with the first one selected.)
5. Press the right softkey  for **Options** followed by  for **Edit Caption**.
6. Enter the new name and press the left softkey  for **Done**. (See "Entering Text" on page 23.)

## World Time

World Time displays what time it is in twenty-four different time zones around the world together with one or more major cities, states, regions, or countries in a time zone.

To access world time:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **World Time**.

4. Press the navigation key left, right, up, or down to display the different time zones.
5. Press the right softkey  for **Set DST** to turn Daylight Savings Time (DST) **On** or **Off**.









---

**Note:** Your handset does not automatically turn DST on or off based upon the calendar date.

---

## Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm times. To use the alarm clock:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Alarm Clock**.
4. Press , , or  to select an Alarm.
5. Press the navigation key left or right and select **On**.
6. Press the navigation key down once and enter the alarm time. (Press  for AM or  for PM.)
7. Press the navigation key down once to select the desired ringer. (Cycle through the ringers by pressing the navigation key left or right.)
8. Press the navigation key down once to select the alarm frequency.
9. Press the navigation key left or right and select one of the following options:

• **Daily**

• **Mon to Fri**







• **Once**

• **Sat & Sun**

10. Press  or the left softkey  for **Done**.

## Calculator







Your phone comes with a built-in calculator. To use the calculator:

1. Press  for **Menu**.
2. Press  for **Tools**.
3. Press  for **Calculator**.
4. Enter a number with the keypad. (Use  to insert a decimal point and/or  to make the number negative or positive.)
5. Use your navigation key to select a mathematical function:
  - **Left to Subtract**
  - **Right to Add**
  - **Up to Multiply**
  - **Down to Divide**
6. Enter the next number using the keypad. Repeat steps 4 and 5 as necessary.
7. Press  to view the results.


# Call History

## Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you missed, made, or accepted. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list. Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list. To view a Call History entry:


1. Press  for **Menu**.
2. Press  for **Call History**.
  - Press  for **Outgoing Calls**.
  - Press  for **Incoming Calls**.
  - Press  for **Missed Calls**.
  - Press  for **Recent Calls**.

---

**Tip:** You can also access your list of recent calls from the idle screen by pressing the  key.

---



## Call History Options

For additional information on a particular call, highlight a Call History entry and press . The time and date of the call is displayed.

---

**Tip:** You can also scroll between Call History entries by pressing the navigation key left or right.








---

Press the left softkey  to **Call** the phone number. Press the right softkey  for **Options** to select one of the following options for this entry:



- **Call: Speaker** to call the phone number back.
- **Send Msg** to send a text or picture message to this phone number.
- **Save** to create a new Contact for this phone number.
- **Prepend** to add a prefix before dialing this phone number.
- **Erase/Erase All** to erase either this number or all numbers from your Call History.

## Making a Call From Call History

To place a call from Call History:

1. Press  for **Menu**.
2. Press  for **Call History**.
3. Select **Outgoing Calls** , **Incoming Calls** , **Missed Calls** , or **Recent Calls** .
4. Highlight the entry you want to call and press  to dial the number.

---

**Tip:** When in Idle mode, you can also press the  key to show your recent calls. Highlight the entry you want to call and press  to dial the number.

---

---









**Note:** You cannot make calls from Call History to entries identified as Unknown or Restricted.

---

## Saving a Phone Number From Call History

Your phone can store up to 299 Contacts. Each contact can store up to a total of five phone numbers, and each Contact's name can contain up to 20 characters.

To save a phone number from Call History:

1. Press  for **Menu**.
2. Press  for **Call History**.
3. Select **Outgoing Calls** , **Incoming Calls** , **Missed Calls** , or **Recent Calls** .
4. Highlight the entry you want to save and press .
5. Press the right softkey  for **Options** and select **Save**. Follow the onscreen prompts to complete the entry. (See "Saving a Phone Number" on page 19.)

After you have saved the number, the new Contacts entry is displayed.

---

**Note:** You cannot save phone numbers already in your Contacts or from calls identified as Unknown ID or Restricted.









---

## Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:









1. Press  for **Menu**.
2. Press  for **Call History**.

3. Select **Outgoing Calls** , **Incoming Calls** , **Missed Calls** , or **Recent Calls** .
4. Highlight the entry you want to prepend and press .
5. Press the right softkey  for **Options**, and select **Prepend**.
6. Use the keypad to enter the desired numbers.
7. Press  or the left softkey  to **Call**.

## Erasing Call History






To erase an individual Call History entry, see “Call History Options” on page 94.

To erase Call History:

1. Press  for **Menu**.
2. Press  for **Call History**.
3. Select **Outgoing Calls** , **Incoming Calls** , **Missed Calls** , or **Recent Calls** .
4. Press the right softkey  for **Options** and select **Erase All**.
5. Using the navigation key, highlight **Yes**, and press .

## Air Time

Air time allows you to check the time of the last call or the total air time since your phone was activated on the network. **These times are not meant for billing purposes.** To view the air time:


1. Press  for **Menu**.
2. Press  for **Call History**.
3. Press  for **Air Time**.
4. Press  for **Last Call** or  for **Total Calls**.

# Phonebook

Your phone can store up to 299 Contact numbers. Each contact can store up to a total of five phone numbers. For instance, you could store both the home and mobile numbers for a person. Each Contact name can contain up to 20 characters.

## Finding Contacts


There are several ways to display your Phonebook entries: by name, by speed dial number, by group, and by voice dial recognition. To find an entry from the Phonebook menu:

1. From the Idle screen, press the right softkey  for **Contacts**.




---


**Tip:** You can also Press  for **Menu**, then press  for **Phonebook**, and then press  for **Find**.

---


2. If desired, enter the first few letters to narrow your search.
3. Scroll to highlight the name and press  to make the call.


## Adding a New Contact

1. Enter a new phone number and press the right softkey  for **Options**.
2. Press  for **Save** and specify the type of entry when prompted.
3. Highlight **New Entry** and press . If your Contacts list is empty, skip this step and proceed to step 4.

4. Select the **Type** using the navigation key and press .

- **Mobile**
- **Home**
- **Work**
- **Pager**
- **Others**

5. Enter the name using the keypad and press .









6. Press the left softkey  for **Done**.





After you have saved the number, the new Contacts entry is displayed.

## Editing a Contact

You can always edit a contact to change a phone number, add an additional phone number, to add them to a group, or to provide a custom ringer or Image.

To edit a Contact






1. From the Idle screen, press the right softkey  for **Contacts**.
2. If desired, enter the first few letters to narrow your search.
3. Select the desired entry and press .
4. Press the right softkey  for **Edit**.
5. Press the navigation key down until the desired label is selected, and press . You can edit the following categories:
  - To edit a number, highlight the desired number and press . Once you have entered the number, press  to select a **Type**.
  - To add a new phone number, highlight **<Add number>** and press . Once you have entered the number, press  to select a **Type**.

- To add this Contact to a Group, highlight the Group (normally **Unassigned**). Press the navigation keys left or right until the desired group name is selected.
  - To edit a ringer type, highlight the current ringer (normally **Default Ringer**) and press . Using the navigation keys, select a Ringer Category and the desired **Ringer**. When you are finished, press .
  - You can also add an Email address, URL, Memo or Image to this contact.
6. Enter the phone number using the keypad and press .
  7. Press the left softkey  for **Done**.

## Speed Dial #s

You can assign numbers (2 to 99) to 98 frequently used phone numbers in the Phonebook, and then dial them easily whenever you want, simply by pressing and holding the associated number key.

To assign a speed dial #:

1. Press  for **Menu**.
2. Press  for **Phonebook**.
3. Press  for **Speed Dial #s**
4. Using the navigation keys, highlight the number that you wish to assign and press the left softkey  for **Assign**.
5. Highlight the Contact that you wish to assign to the speed dial # and press .

To call a Contact using speed dial, see "Using One-Touch or Two-Touch Speed Dialing" on page 22.






## Group Setting

You can associate a preset group name to your entries to help you sort them easier in the Contacts. The preset group names already programmed into your phone:

- **Family**
- **Friends**
- **Colleague**
- **VIPs**
- **Empty**

For more information on adding a Contact to a group, see "Editing a Contact" on page 99.


To change the name of a group:

1. Press  for **Menu**.
2. Press  for **Phonebook**.
3. Press  for **Group Setting**.
4. Highlight the group that you want to change the name for.
5. Press the right softkey  softkey for **Options** and select **Rename**.
6. Enter the new name for the group and press the left softkey  for **Done**.

## My Name Card







This function is similar to an entry in the Phone Book, except that it contains your contact information, like a business card. You can send the name card to others via Bluetooth.

1. Press  for **Menu**.
2. Press  for **Phonebook**.

3. Press  for **My Name Card**. Your Name card is displayed onscreen. You can edit your name card just the same as any other Contact. For more information, see "Editing a Contact" on page 99.




## Services

This Services menu holds a directory of useful customer service and directory assistance numbers.

1. Press  for **Menu**.
2. Press  for **Phonebook**.
3. Press  for **Services**.
4. Press  for **Customer Service** or  for **Dir Assist**.
5. The number is displayed on-screen. To call the number, press .




## My Phone #

You quickly check to see what the number of your phone is.

1. Press  for **Menu**.
2. Press  for **Phonebook**.
3. Press  for **My Phone #**. Your Phone displays its own number.

# Memory

You can always check to see how many Contact spaces you have used and have remaining on your phone.

1. Press  for **Menu**.
2. Press  for **Phonebook**.
3. Press  for **Memory**. Your Phone displays the number of Contact spaces used and how many remain empty.





# My Stuff

With your new web enabled phone, you have access to a variety of services such as downloadable Games, Ringers, and Screen Savers. While each type of download involves a different file type, the basic method for accessing and downloading files is the same.

## Games

You can play a variety of entertaining and graphically-rich games on your phone. New games are easy to download and play.

### Downloading Games

1. Press  for **Menu**.
2. Press  for **My Stuff**.
3. Highlight **Games** and press .
4. Highlight **Get New Games** and press . The browser will launch and take you to the Games download menu.
5. Use your navigation key to highlight and select a game you wish to download. (For more information on navigating the Web, see “Navigating the Wireless Web” on page 71.)
6. Follow the web page instructions to complete your purchase.

---



**Note:** You may store a limited number of downloaded games on your phone, depending on the file sizes.

---

### Playing Games

To play a downloaded game on your phone:





1. Press  for **Menu**.
2. Press  for **My Stuff**.

3. Highlight **Games** and press .
4. Select the game you wish to play.
5. Follow the on-screen instructions to play the game. When you are finished, select **Exit** (or **Quit**) or press .

## Ringers

### Downloading Ringers

To download an available ringer to your phone:

1. Press  for **Menu**.
2. Press  for **My Stuff**.
3. Highlight **Ringers** and press .
4. Highlight **Get New Ringers** and press . The browser will launch and take you to the Ringers download menu.
5. Use your navigation key to highlight and select a ringer you wish to download. (For more information on navigating the Web, see “Navigating the Wireless Web” on page 71.)
6. Follow the web page instructions to complete your purchase.

---











**Note:** You may store a limited number of downloaded ringers on your phone, depending on the file sizes.

---

## Assigning Downloaded Ringers

Downloaded ringers may be assigned directly from the My Stuff menu and are also available through the Settings menu. To assign a downloaded ringer through the Settings menu, see "Selecting Ringer Types" on page 114.

To assign a downloaded ringer through the My Stuff menu:

1. Press  for **Menu**.
2. Press  for **My Stuff**.
3. Highlight **Ringers** and press .
4. Highlight the desired ringer and press  to play it. When you are finished, press  to return to the **Ringers** menu.
5. Press the right softkey, followed by  for **Set as**.
6. Press  for **Voice Calls**.
7. Press  for **With Caller ID** or  for **No Caller ID**.
8. Press  to exit.

---





**Note:** You may assign a ringer to more than one type of call.

---

## Screen Savers

### Downloading Screen Savers

To download an available Screen Saver to your phone:

1. Press  for **Menu**.
2. Press  for **My Stuff**.
3. Highlight **Screen Savers** and press .
4. Highlight **Get New Screen Savers** and press . The browser will launch and take you to the Screen Savers download menu.

5. Use your navigation key to highlight and select a Screen Saver you wish to download. (For more information on navigating the Web, see “Navigating the Wireless Web” on page 71.)
6. Follow the web page instructions to complete your purchase.

---









**Note:** You may store a limited number of downloaded Screen Savers on your phone, depending on the file sizes.

---

### Assigning Downloaded Screen Savers

Downloaded Screen Savers may be assigned directly from the My Stuff menu and are also available through the Settings menu. To assign a downloaded Screen Saver through the Settings menu, see “Screen Saver” on page 109.

To assign a downloaded Screen Saver from the My Stuff menu:

1. Press  for **Menu**.
2. Press  for **My Stuff**.
3. Highlight **Screen Savers** and press .
  - If you wish to see the screen saver, highlight the desired screen saver and press  to view. When you are finished, press  to return to the **Screen Savers** menu.
4. Press the right softkey, followed by  for **Set as**.
5. Press  for **Screen Saver**.
6. Press  to exit.





---

**Note:** You may assign a Screen Saver to more than one task.

---

## Downloading Applications

To download an application to your phone:

1. Press  for **Menu**.
2. Press  for **My Stuff**.
3. Highlight **Applications** and press .
4. Highlight **Get New Applications** and press . The browser will launch and take you to the application download menu.
5. Use your navigation key to highlight and select an application you wish to download. (For more information on navigating the Web, see “Navigating the Wireless Web” on page 71.)
6. Follow the web page instructions to complete your purchase.

---

**Note:** You may store a limited number of downloaded applications on your phone, depending on the file sizes.

---









# Settings

## Display

### Screen Saver

Your new phone offers options for what you see on the display screen when in standby mode.






To change the display images:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Screen Saver**.
5. Press  for **Preset Image**,  for **My Stuff** or  for **My Pictures**. Press the navigation key left or right until the desired image is displayed.
6. Press  to save and exit.

### Menu Style

Your phone allows you to choose how the menu appears on your display screen.












To select the display's menu style:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Menu Style**.
5. Press the navigation key up or down to select **Grid style**, or **List style** and press  to save and exit.

## Incoming Call

Your phone allows you to change the image shown on your display screen when receiving a call.




To select the Incoming Call style:




1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Incoming Call**.
5. Press  for **With Caller ID** or  for **No Caller ID**.
6. Press  for **Preset Animation**,  for **My Stuff**, or  for **My Pictures**.
  - If you selected **My Stuff**, use the navigation keys to select the desired image and press .
  - If you selected **My Pictures**, select either **In Camera** or **Saved to Phone**. Use the navigation keys to select the desired image and press .

## Dialing Font




You can adjust the color of your dialing font so that it appears in color or monochromatic.

To change the dialing font color:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Dialing Font**.
5. Press  for **Color**.








6. Press the navigation keys up or down to select one of the following and press :
  - **Basic** displays entered digits all in black.
  - **Rainbow** displays each digit in a different color.
  - **Monochrome** displays entered digits as a single color of your choice.
  - **Hyphenate** displays each block of digits separated by hyphens in a different color.
7. A sample of the new Dialing Font color appears onscreen.
  - If you selected **Monochrome**, press the navigation keys left or right to select your desired color and press the left softkey  for **Done**.
  - If you selected any other option, press the left softkey  for **Done**.

You can adjust the size of the digits that appear on screen when dialing a phone number. To change the dialing font size:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Dialing Font**.
5. Press  for **Size**.
6. Press the navigation keys up or down to select **Large**, **Medium** or **Small** and press  to save and exit.

## Greeting









The text greeting can be up to 14 characters and is displayed on your phone's screen in standby mode. You may choose to display a custom greeting or display your User Name on the phone's screen. To display or change your custom greeting:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Greeting**.
5. Select **Custom** using the navigation key and press .
6. Press and hold  to clear the existing greeting.
7. Use the keypad to enter a new custom greeting. (See "Entering Text" on page 23.)
8. Press the left softkey  for **Done**.

## Backlight

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Backlight**.
5. Press  for **Main Display**,  for **Keypad**, or  for **Pwr Save Mode**.
6. Use the navigation key to select the backlight time length.
7. Press  to save and exit.







---

**Note:** Long backlight settings reduce the battery's talk and standby times.

---

You can change the brightness of the main and external LCDs, making the screens brighter or dimmer.

To change the LCD Contrast:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Display**.
4. Press  for **Backlight**.
5. Press  for **Brightness**.
6. Using the navigation keys, increase or decrease the contrast level setting and press .

## Sound

















### Ringer Type

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, Scheduler entries, and types of messages.

- **Single Tones** are non-polyphonic traditional style ring tones.
- **Ring Tones** include a variety of standard ringer types.
- **Melodies** include a variety of standard musical melodies.
- **My Stuff** ringers includes all the ringtones you have previously downloaded. See "Downloading Ringers" on page 105.
- **Vibrate** alerts you to calls or messages without disturbing others. To select vibrate mode, press the volume key down while your phone is in idle mode until Vibrate is selected.

## Selecting Ringer Types

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.









1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **Ringer Type**.
5. Press  for **Voice Calls**,  for **Messages**,  for **Schedule**, or  for **Roam Ringer**.
  - for **Voice Calls**, select  for **With Caller ID** or  for **No Caller ID**.
  - for **Messages**, select  for **Voicemail**,  for **Text Message**,  for **Picture Msg**, or  for **Web Alert**.
  - for **Roam Ringer**, select **Normal** or **Distinctive** and press  to save and exit.
6. Press the navigation button left or right to select **Single Tones**, **Ring Tones**, **Melodies**, or **My Stuff** ringers.
7. Press the navigation button down and then left or right to select the desired Ringer.
8. Press  to save and exit.

## Volume

To adjust the ringer or key tone volume:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.

4. Press  for **Volume**.
5. Press  for **Ringer**,  for **Speakerphone**,  for **Text Message**,  for **Picture Msg**,  for **Voicemail**,  for **Alarms**, or  for **App. Volume**.

- **Ringer:** Press the navigation key left or right until the desired volume level is selected. Press  enable or disable **Always Vibrate**. Press the left softkey  for **Done** to exit.
- **Speakerphone:** Press the navigation key left or right until the desired volume level is selected. Press  to save and exit.
- **App. Volume.:** Press  for **Volume** or  for **Game Vibrate**. For Volume, select **Use Ringer Vol.** to use the settings assigned to Ringer. Select **Separate Vol.** to use a custom volume setting. For Game Vibrate, select **On** or **Off** and press  to save and exit.
- For the other options, select **Use Ringer Vol.** to use the settings assigned to Ringer. Select **Separate Vol.** to use a custom volume setting. To enable or disable vibration, highlight **Always Vibrate** and press . When you are finished, press the left softkey  for **Done** to exit.

---

**Tip:** You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

---











## Alerts

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.


The different actions available are:

- **Minute Beep** - An alert tone is sounded every minute that you are connected.
- **Service** - An alert tone is sounded when you come in or out of your coverage area.
- **Connect** - An alert tone is sounded when you are initially connected.
- **Disconnect** - An alert tone is sounded when the signal fades and the connection is lost.
- **Fade** - An alert tone is sounded when your phone partially loses signal due to network conditions.
- **Roam Ringer** - An alert tone is sounded when you are connected to a network other than your home network.
- **Power On/Off** - An alert tone is sounded when your phone is powered On or Off.

To enable or disable alert sounds:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **Alerts**.
5. Press:
  -  for **Minute Beep**
  -  for **Service**
  -  for **Connect**
  -  for **Disconnect**
  -  for **Fade**
  -  for **Roam Ringer**

-  for **Power On/Off**

6. Select **On** or **Off** using the navigation key and press  to save and exit.







## Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a key press.

There are three different tones available:

- **DTMF** - Dual tone, Multi-Frequency beeps are heard when a button is pressed.
- **Xylophone** - Musical polyphonic tones are heard when a key is pressed.
- **Simple** - Polyphonic beep tones are heard when you press a key.






To select a key tone:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **Key Tone**.
5. Press  for **Tone Type**.
6. Press the navigation key up or down to select the desired tone type.
7. Press  to save and exit.

## Key Tone Volume







To adjust the key tone volume:

1. Press  for **Menu**.

2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **Key Tone**.
5. Press  for **Tone Level**.
6. Press the navigation key right to increase or left to decrease the volume.
7. Press  to save and exit.

## Tone Length

Your phone offers a number of options for changing the tone duration of a key press. Voicemail or other automated systems may require long or short time lengths to activate different features. To select a tone length:





1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **Key Tone**.
5. Press  for **Tone Length**.
6. Select **Short** or **Long** and press  to save and exit.

## TTS







Text to Speech (TTS) is a feature where the phone “speaks” the currently-highlighted menu option to help the visually impaired navigate through the menus.

To activate or deactivate TTS Mode:

1. Press  for **Menu**.
2. Press  for **Settings**.

3. Press  for **Sounds**.
4. Press  for **TTS**.
5. Press  for **TTS Mode**.
6. Select **Enable** or **Disable** and press  to save and exit.

To adjust TTS volume:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Sounds**.
4. Press  for **TTS**.
5. Press  for **TTS Volume**.
6. Scroll left to decrease the volume or right to increase the volume.
7. When finished, press  to save and exit.

## Bluetooth

For more information, see "Bluetooth" on page 133.

## Voice Service

For more information, see "Customizing Voice Dial" on page 84.

## Security






For more information, see "Phone Security" on page 128.

## Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, Voice Memos, etc., when you are in an airplane

or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information. All incoming calls will be sent directly to your voicemail box.

To set your phone to Airplane Mode:








1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Airplane Mode**. (A brief explanation of Airplane Mode will display.)
4. Press  to continue.
5. Press the navigation key up or down to select **On** or **Off** and press  to save and exit.

While in Airplane Mode, your phone's standby screen will display "Radio Off".

## Launch Pad

You have the option of assigning the navigation key to an often-used function. The center navigation key cannot be changed. Pressing the navigation key in standby mode will launch the assigned feature.

To modify the function launched by the navigation key:


1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Launch Pad**.
4. Press  for **Up Key**,  for **Down Key**,  for **Left Key**, or  for **Right Key**.
5. Press the navigation key up or down to select one of the following functions:

• **Contacts**

• **VXL**

• **Calculator**


- **Messaging**
- **Text Inbox**
- **Send Message**
- **My Stuff**
- **My Account**
- **Voice Service**
- **Voice Memo**
- **Scheduler**
- **Alarms**
- **Display**
- **Ringer Type**
- **Missed Alerts**
- **Bluetooth**

6. Press  to save and exit.

## Others

### Call Setup

Call Setup options allow you to set up the following options:








- **Abbrev. Dial** allows you to program a five or six digit prefix for commonly used phone numbers. Once enabled, the phone will prepend the prefix to the 5 or 6 digit number that you have dialed.
- **Contact Match** allows you to turn **On** or **Off** the contact matching feature. When **On**, you can dial the last few digits and press . A list of Contacts entries appear whose last few digits match the sequence you dialed.
- **Restriction** allows you to restrict outgoing calls.
- **Call Answer** allows you to set up how you answer incoming calls.
- **Auto Answer** allows you to answer incoming calls automatically with the optional hands-free car kit.

#### **Abbrev. Dial**


Abbreviated dialing allows you to program a five or six digit prefix for commonly used phone numbers. When abbreviated dialing is on, you can enter the last four or five digits and the handset will prepend the

six or five digit prefix to the sequence you have entered to complete the dialing number.

To set up abbreviated dialing:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Call Setup**.
5. Press  for **Abbrev. Dial**.
6. Select **On** or **Off** and press .
7. Input the five or six digit prefix (for example, area code and prefix) and press .




Making an Abbreviated Dial Call:

1. Enter the last four or five digits of the prefix phone number. Abbrev. Dial is displayed in the lower left corner with the prefix digits displayed.
2. Press  to make the call.

## Contact Match



With the Contact match feature, your phone displays the Contact's name and phone number if the incoming call or outgoing call is in your Contacts list.

To set up contact match:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Call Setup**.
5. Press  for **Contact Match**.

6. Select **On** or **Off** and press .

Making a call using Contact Match:

1. Dial the last few digits of the desired number and press . A list of Contact entries appear whose last few digits match the sequence you dialed.
2. Use the up or down navigation key to select the Contact you want to call and press the left softkey  for **Call**.

---

**Note:** If there is more than one Contact entry that matches the last four or five digits, a list is displayed which allows you to select the desired number to call.


---



## Restriction

Allows you to restrict outgoing call options by selecting one of the following options:

- **Allow all** to allow outgoing calls to be made (no restrictions).
- **Contacts only** to allow only outgoing calls to those saved in the contacts.
- **Special# only** to allow only outgoing calls to the numbers set up in the special numbers list.







To access call restriction:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Call Setup**.
5. Press  for **Restriction**.
6. Enter your lock code.

7. Press  for **Outgoing Call**.
8. Select **Allow All, Contacts Only**, or **Special# Only** and press .







## Call Answer

To set the actions required to answer an incoming call:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Call Setup**.
5. Press  for **Call Answer** and select one of the following:
  - **Any Key**
  - **Talk Key**
  - **Flip Open**
6. Press  to save and exit.






## Auto Answer

To answer calls when your phone is connected to an optional hands-free car kit or head set:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Call Setup**.
5. Press  for **Auto Answer**.
6. Press the navigation key up or down to select **Yes** or **No**.
7. Press  to save and exit.

## Language

Your phone can display text in English or French. Language selection changes all menus and voice message settings.

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Language**.
5. Press the navigation key up or down to select **English** or **Français**.
6. Press  to save and exit.

## Set System

For more information, see "Roaming" on page 30.

## Location




Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future. The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.



---



**Note:** Even if the Location feature is enabled, no service may use your location information without your expressed permission.

---

To enable your phone's Location feature:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.

4. Press  for **Location**. (A brief explanation will display. Use your navigation key to scroll through to read the entire text.)
5. Press the navigation key up or down to select **On** or **Off**.
6. Press  to save and exit.






When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, the  icon will display.

## Key Guard

The Key Guard feature helps to prevent accidental key presses when the handset is in your pocket. When Key Guard is on, the buttons are disabled until the handset is flipped open.

- **On** activates Key Guard as soon the handset is flipped closed. This will prevent you from taking pictures with the handset closed.
- **Off** deactivates the Key Guard feature.

To activate Key Guard:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Key Guard**.
5. Select the desired Key Guard level and press  to save and exit.

## Audio Routing

Audio Routing directs audio either the headset exclusively or to both the headset and the phone's speaker. There are two options:






- **Normal:** The ringer is routed through both the headset and the phone's speaker. Other audio is routed through the headset.
- **Headset Only:** all audio is routed through the headset only. The phone's ringer will not ring.

---

**Note:** This feature works with the wire headset and does not work with the Bluetooth headset.









---

To change Audio Routing:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Others**.
4. Press  for **Audio Routing**.
5. Select either **Normal** or **Headset Only** and press .

## Phone Info

The Phone Info screen displays information about your handset's current hardware and software. The Icon Glossary option can help you identify a display icon whose function you have forgotten.




1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Phone Info**.
4. Press  for **Phone Number**,  for **Icon Glossary**,  for **Version**, or  for **Advanced**.
5. When you are finished, press left soft key  for **Done**.

# Phone Security

## Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Press  for **Menu**.
2. Press  for **Settings**.
3. Press  for **Security**.
4. Enter your lock code. (The security menu is displayed.)

---

**Tip:** If you can't recall your lock code, try using the last four digits of either your Social Insurance Number or Phone Number or try 0000. If none of these work, call Customer Service at 1-800-SAMSUNG.



---

## Using Your Phone's Lock Feature

### Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Customer Service, or special numbers.

To lock your phone:

1. From the Security menu, press  for **Lock Phone**.
2. Using the navigation key, select **Unlocked, On Power-Up** or **Lock Now**, and press .




## Unlocking Your Phone

To unlock your phone:

1. Press  for **Menu**.
2. Enter your lock code.

## Changing the Lock Code




To change your lock code:

1. From the Security menu, press  for **Change Lock**.
2. Enter your new lock code and press . Your new lock code must have 4 digits.
3. Re-enter your new lock code and press .

## Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode.


To place an outgoing call in lock mode:


- To call an emergency number or special number, enter the phone number and press .
- To place normal outgoing calls, press  to display the lock code screen. Enter your lock code. Enter the desired phone number and press .

## Locking/Unlocking Your Camera

When your camera is locked, you must enter your lock code before taking any pictures or viewing stored pictures.

To lock/unlock your phone:




1. From the Security menu, press  for **Lock Camera**.

- Using the navigation key, select **Lock** or **Unlock**, and press .

## Using Special Numbers

You can save up to three special numbers in addition to your Phonebook entries (the same number may be in both directories). You can make and receive calls from special numbers even when your phone is locked.

To add or replace a special number:

- From the Security menu, press  for **Special #**.
- Select entry one, two, or three and press .
- Enter the number using the keypad.
- Press  to **Save**.





---




**Note:** There are no Speed Dial options associated with special numbers.

---

## Erasing Phone Data

You can erase different categories of saved data from your phone. Once deleted, they cannot be recovered.




- From the Security menu, press  for **Erase**.
- Press
  -  for **Erase Contacts**. This erases all the names and phone numbers in your Phonebook.
  -  for **Erase My Stuff**. This option deletes all saved downloaded content from the phone, including games, ringers, screen savers, and applications.
  -  for **Erase Voice Memo**. This option clears all your recorded voice memos.

-  for **Erase Pictures**. This option clears all the photos you have taken.
  -  for **Erase Messages**. This option clears all your text, pic/video messages and voice mail.
3. Using the navigation key, select **Yes** again to confirm and press  to permanently delete.

## Default Setting

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Phonebook, Call History, Scheduler, and Messages are not affected.




To reset your phone:

1. From the Security menu, press  for **Default Settings**.
2. Using the navigation key, select **Yes** and press .
3. Using the navigation key, select **Yes** again to confirm and press . Your phone will reset.

## Resetting Your Phone




Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Phonebook, Call History, Scheduler, and Messages are not affected.

To reset your phone:

1. From the Security menu, press  for **Reset Phone**.
2. Using the navigation key, select **Yes** and press .
3. Using the navigation key, select **Yes** again to confirm and press . Your phone will reset.

# Resetting Your Picture Account

Resetting the phone deletes your online picture account.  
To reset your picture account:

1. From the Security menu, press  for **Reset Picture Account**.
2. Using the navigation key, select **Yes** and press .
3. Using the navigation key, select **Yes** again to confirm and press . Your online picture account will reset.

# Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets, hands-free car kits, Bluetooth-enabled handhelds, PCs, and wireless phones. The Bluetooth communication range is usually up to approximately 10 meters (30 feet).

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**Note:** There are many Bluetooth devices on the market whose compatibility with the SPH-A640 cannot be guaranteed.

---

## Enable

By default, your device's Bluetooth functionality is turned off. Turning Bluetooth on makes your device "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on or off:




1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Bluetooth**.
3. Press  for **Enable**.
4. Select **On** or **Off** and press .

## Visibility

The Visibility setting allows you to manage your availability to other Bluetooth devices.

To configure your phone's visibility (discoverability) to other Bluetooth devices:







1. Press  for **Menu**, followed by  for **Settings**.

2. Press  for **Bluetooth**.
3. Press  for **Visibility**.
4. Select your desired Visibility setting and press :
  - **Always Visible** to allow other Bluetooth devices to detect and identify your phone.
  - **Visible for 3 min** to allow other devices three minutes before changing your status to hidden.
  - **Hidden** to prevent other Bluetooth devices from detecting and identifying your phone.

## Device Name

Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your Visibility settings.

To set a Bluetooth name for your phone:

1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Bluetooth**.
3. Press  for **Device Name**.
4. Press and hold  to clear the current name.
5. Use your keypad to enter a new name and press  to save and exit.

---






**Tip:** Give your handset an easily-recognized name so other people can select your handset quickly in environments where multiple Bluetooth devices are visible.

---

## Device Info

This is a static information display that provides information about your Bluetooth capability.

To view your Bluetooth information:

1. Press  for **Menu**, followed by  for **Settings**.
2. Press  for **Bluetooth**.
3. Press  for **Device Info**.
4. When you are finished, press the right softkey  for **Cancel**.





## Pairing Bluetooth Devices

### Paired Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

To pair your phone with another Bluetooth device:

1. Press , followed by  for **Tools**.
2. Press  for **Bluetooth**.
3. If no devices are currently listed, press the left softkey  for **Add New**. Otherwise press the right softkey  for **Options** and select **Add New**.
4. Select **Search** and press . Your phone displays a list of discovered in-range Bluetooth devices.

5. Select the device you wish to pair with and press the left softkey  for **Add to List**.
6. Enter the passkey and press . The default passkey is 0000.
7. The name of the Bluetooth device is displayed. Press the left softkey  for **Done**.
8. Highlight the device and press the left softkey  for **Connect**. **Connection Successful** will display if the device is connected properly.

### Waiting for Pairing

If you are going to be using a Dial-Up Network (DUN) profile to pair with a PC or PDA, you will need to allow the other device to initiate pairing with your phone.

To allow your phone to be paired with another Bluetooth device:

1. Press , followed by  for **Tools**.
2. Press  for **Bluetooth**.
3. If no devices are currently listed, press the left softkey  for **Add New**. Otherwise press the right softkey  for **Options** and select **Add New**.
4. Select **Wait for request** and press .
5. Select **Visible for 3min** and press .
6. Follow the on screen prompts to enter your passkey and press . The default passkey is 0000.

# Safety

## Getting the Most Out of Your Reception

### **Keeping Tabs on Signal Strength**

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

### **Understanding the Power Save Feature**

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to standby mode.

### **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

### **Knowing Radio Frequency Safety**

The design of your phone complies with updated NCRP standards described below. In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after

reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

## Maintaining Your Phone's Peak Performance

There are several simple guidelines for operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully-extended, and over your shoulder.
- Try not to hold, bend, or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a dealer store or call Customer Support for service.

---

**Note:** For the best care of your phone, only authorized personnel should service your phone and accessories. Faulty service may void the warranty.

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## Maintaining Safe Use of and Access to Your Phone

Failure to follow the instructions outlined may lead to serious personal injury and possible property damage.

## Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- Get to know your phone and its features, such as speed dial and re-dial.
- When available, use a hands-free device.
- Position your phone within easy reach.
- Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- Do not take notes or look up phone numbers while driving.
- Dial sensibly and assess the traffic; if possible, place calls when stationary or before pulling into traffic.
- Do not engage in stressful or emotional conversations that may divert your attention from the road.
- Dial 911 to report serious emergencies. It's free from your wireless phone.
- Use your phone to help others in emergencies.
- Call roadside assistance or a special non-emergency wireless number when necessary.

## Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

## Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

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**Note:** Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

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## Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

## Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn off your phone when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

**Turn off your phone when you are in an area with a potentially explosive atmosphere. Although it is rare,**

**your phone or its accessories could generate sparks. Sparks could cause an explosion or a fire resulting in bodily injury or even death. These areas are often, but not always, clearly marked. These areas include:**

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

---

**Note:** Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

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### **Restricting Children's Access to your Phone**

Your phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone, dial 911 by mistake or make calls that increase your phone bill.

## Caring for the Battery

### **Protecting Your Battery**

The guidelines listed below help you get the most out of your battery's performance.

- Use only Samsung approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. When used correctly, the battery can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:  
-4° F to 140° F (-20° C to 60° C)
  - More than one month:  
-4° F to 113° F (-20° C to 45° C)

## Disposal of Lithium Ion (Lilon) Batteries

For safe disposal options of your Lilon batteries, contact your nearest Virgin Mobile service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

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**Note:** For safety, do not handle a damaged or leaking Lilon battery.

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## Acknowledging Special Precautions and Industry Canada Notice

### Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

### Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient / relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

## Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety. All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the **SPH-A640** are:

- AMPS: Head: 1.23 W/Kg and Body-worn: 0.401 W/Kg
- CDMA: Head: 1.1 W/Kg and Body-worn: 0.359 W/Kg
- PCS: Head: 1.44 W/Kg and Body-worn: 0.596 W/Kg

## Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: **SPH-A640**

Serial No.:

## User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

# Manufacturer's Warranty

## STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG Electronics Canada Inc. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product; or (g) Product used or purchased outside Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if: (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-800-Samsung. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer.

All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

**What Are the Limits On SAMSUNG's Liability?** EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

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## **147 Manufacturer's Warranty**

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