



# THE SMARTPHONE WITHOUT LIMITS

MOTOROLA MILESTONE™




## Congratulations

### MOTOROLA MILESTONE™

MOTOROLA MILESTONE™ gives you a premium browsing and messaging experience with the very latest from Google™, all in a thin touch QWERTY slider.

- **Browsing.** Get more from the web, with a huge screen and full HTML. Search, browse, everything you want to do, all made easier.
- Maps, entertainment and more. The latest technology and apps. MotoNav and Google Maps™ to find your way. YouTube™ to stay entertained. Easy access to Google and thousands of Android applications to expand your world.

**Caution:** Before assembling, charging or using your phone for the first time, please read the important legal and safety information packaged with your phone. Once your phone is up and running, press Menu  > **Settings** > **About phone** > **Safety information** to read the full information.

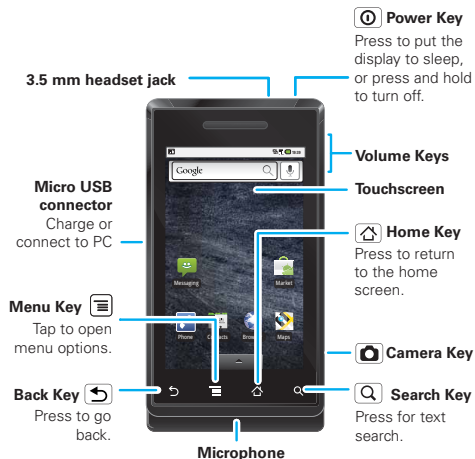
### More information

**On your computer**—Go to  
<http://www.motorola.com/support/>.

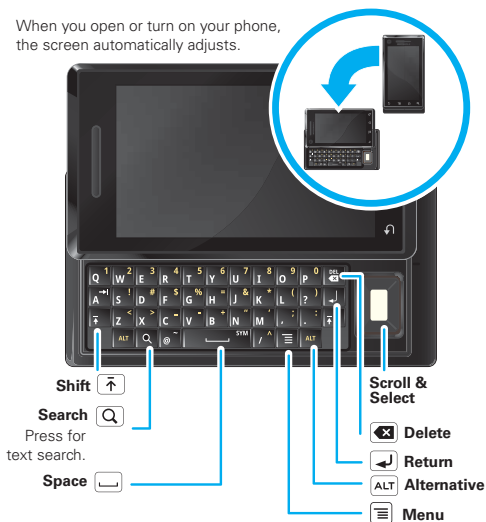
Whether you want to read, watch or play, we can help.

## Your phone

*the important keys & connectors*



When you open or turn on your phone, the screen automatically adjusts.



**Note:** Your phone might look a little different.

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# Let's go

*let's get you up and running*

## Assemble & charge

1 SIM in



2 MicroSD in (may already be inserted)



3 Battery in



4 Cover on



5 Charge up




**Caution:** Please read “Battery Use & Safety” on page 44.

## Set up & go


The first time you turn on your phone, a setup wizard guides you through signing in to your existing Google™ account. If you don't have a Google account, you can create one using the wizard.

**Tip:** Remember to write down your user name and password and keep them in a safe place.

## Turn it on & off

To turn on your phone, press and hold Power  (on top of the phone).



To turn off your phone, press and hold Power , then tap **Power off**.

## Wi-Fi connect

If you want to use a Wi-Fi computer network for even faster Internet access, press Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings**.

## Cool content & more

Browse and download thousands of the coolest apps on the planet from Android Market™.

Your phone comes with a microSD memory card installed—you can fill it with photos, videos and music from your computer using “USB drag & drop” on page 38.

# Touchscreen & keys

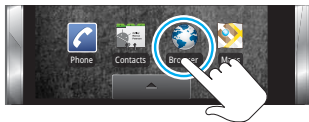
*a few essentials*

## Touch tips


Here are some tips on how to navigate around your phone.

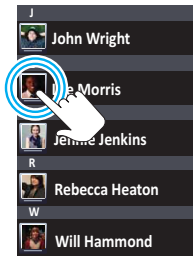
### Tap

To choose an icon or option, *tap* it.




### Tap & hold

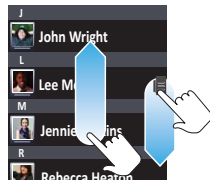
To open special options, *tap and hold* an icon or other item. Try it: on the home screen, tap  **Contacts**, then tap and hold a contact to open options.



### Drag

To scroll through a list or move slowly, *drag* across the touchscreen. Try it: on the home screen, tap  **Contacts**, then drag your **Contacts** list up or down.

**Tip:** When you drag or flick a list, a *scroll bar* appears on the right. Drag the scroll bar to move the list to a letter A - Z.



### Flick

To scroll through a list or move quickly, *flick* across the touchscreen (drag quickly and release).

**Tip:** When you flick a long list, tap the screen to stop it from scrolling.


### Zoom


Get a closer look at maps or web pages. To zoom in, *double tap* the screen or *tap* the screen with two fingers and then slide them apart. To zoom out, *double tap* the screen again or *drag* your fingers together.

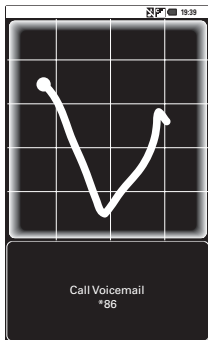
## My Sign

Draw on your screen to get to your favourite apps. To open **My Sign**, tap the **My Sign** icon on the home screen or in the Applications tab.

Draw the sign for the action you want. For example, draw a "V" to go to voicemail.

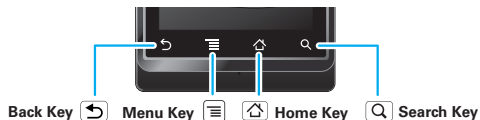
To see which actions are already assigned to signs, press Menu  > **List gestures**. You'll also see several signs that are unassigned.



To assign an action to a sign, press Menu , tap the unassigned sign, then tap an app from the list.






## Key tips

### Menu, home & back





Press Home  to close any menu or app and return to the home screen. On the home screen, press and hold Home  to show the last few apps you used, then tap an app to open it.


Press Search  for text search or press and hold for voice search.

Press Menu  to open menu options or press Back  to go back.

### Sleep & wake up


To save your battery, prevent accidental taps or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing Power . To wake up the touchscreen, just press Power  again or open the phone.



To change how long your phone waits before the screen goes to sleep automatically, press Menu  > **Settings** > **Sound & display** > **Screen timeout**.

**Tip:** To make the screen lock when it goes to sleep, use “Screen lock” on page 42.

### Power key menu

Press and hold Power  to open the power key menu, where you can turn off the phone (**Power off**) or turn **Flight mode** or **Silent mode** on or off.

### Adjust volume

Press the volume keys to change the ring volume (on the home screen) or the earpiece volume (during a call).



### Spin the screen


The touchscreen can rotate 90 degrees to stay the right way up when you rotate your phone:

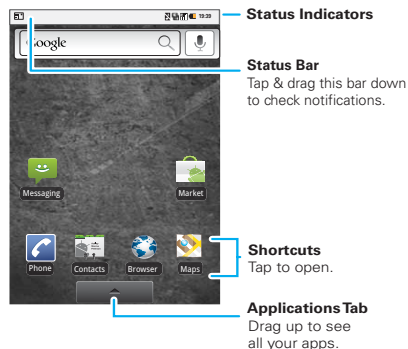
**Find it:** Menu  > **Settings** > **Sound & display** > **Orientation**.

## Home screen

*quick access to the things you need most*

### Quick start: Home screen

The *home screen* gives you all your latest information in one place. It's what you see when you turn on the phone or press Home  from a menu. It looks like this:




**Note:** Your home screen might look a little different.

The home screen extends beyond what you see on the screen to give you more room for adding shortcuts, widgets and more. Flick the home screen left and right to see more panels or to add widgets or shortcuts.



## Widgets


Add a *widget*, such as a clock, music player or a calendar that shows upcoming appointments.

To open a widget, tap it. To add widgets, press Menu  > **Add > Widgets**.

**Note:** If you install apps from Android Market that have widgets, tap and hold the home screen, then select a widget to add to the home screen.

## Shortcuts

To add shortcuts to the home screen, open the Applications tab, then tap and hold the shortcut you


want. It will be added to the home screen. Alternatively, press Menu  > **Add > Shortcuts**.

## Apps

Your phone comes with some apps already and you can download and install more. To open an app, tap it.

## Applications tab


All the apps on your phone, including the apps that came with your phone and the ones you download and install, are listed in alphabetical order in your *Applications tab*.


To open the Applications tab, tap  and drag up.



## Running multiple apps



There's no need to close an app before opening another one. Your phone runs multiple apps, all at once.

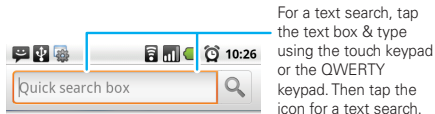
You can open a new app while already running another. Press Home  to return to the home screen. Open the Applications tab and tap the app you want.

To switch from one running app to another, press and hold Home  to see what apps are already open,

then tap the one you want. You can view up to the last six apps that you ran.













## Search









To search, tap Search  on the front of the phone or press Search  on the QWERTY keypad.



## Phone status & notifications

The status bar at the top of the screen contains icons that tell you about messages and your phone's status. To view your notifications, tap the status bar and drag it down. Icons on the right tell you about your phone's status:

	Bluetooth™ active		network (full signal)
	GPS active		network (roaming)
	Wi-Fi active		downloading
	volume		voicemail message
	vibrate		3G (fastest data)
	silent		flight mode

	mute call		battery (charging)
	signal (roaming)		battery (full charge)
	speakerphone active		alarm set
	GPRS (fast data)		EDGE (faster data)

**Tip:** To see today's date, tap and hold the status bar at the top of the screen.

# Calls

*it's good to talk*

## Quick start: Calls

### Dialling options

**Find it:** Home  >  **Phone**



#### Contacts

Tap to open then tap an entry to call.

#### Recent Calls

Tap to open then tap an entry to call.

#### Call

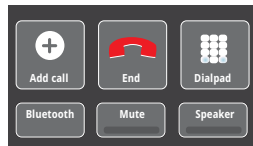
Enter a phone number and tap here to call it.

## In-call options




During a call, tap **Bluetooth** to use a Bluetooth™ device.

**Tip:** You can press Home  or Back  to leave the active call display. To reopen it, tap  **Phone** > **Return to call** in progress.

To mute a call, tap **Mute**.



## Make & answer calls

To make a call, press Home  >  **Phone**, enter a number, then tap .

To answer a call, drag  to the right.

To end a call, tap **End**.

To ignore a call, drag  to the left.

## Hands-free

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

During a call:

- To use the speakerphone, tap **Speaker**.
- To use a Bluetooth™ device, tap **Bluetooth**.

## Enter numbers during a call

To enter numbers during a call, tap **Dialpad**.



## Recent calls

**Find it:** Home > **Phone** > **Call log**

- To call a number, tap it.
- To send a text message, create a contact, view a contact or other options, tap and hold an entry.
- To clear the list, press Menu > **Clear call log**

## Frequent calls

**Find it:** Home > **Phone** > **Favourites**

- To call a number, tap it.
- To send a text message, view a contact or other options, tap and hold an entry.

## Conference calls

To start a conference call, call the first number. Once they answer, tap **Add call** and call the next number. When the next number answers, tap **Merge calls**.

## Your phone number

**Find it:** Menu > **Settings** > **About phone** > **Status** > **My phone number**

## Emergency calls

**Note:** Your service provider programmes one or more emergency phone numbers (such as 999) that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations and sometimes it may not be possible to place an emergency call due to network, environmental or interference issues.

- 1 Press Home > **Phone** (if your phone is locked, tap **Emergency call**).
- 2 Enter the emergency number.
- 3 Tap to call the emergency number.

**Note:** Your mobile device can use AGPS satellite signals to help emergency services find you (see “GPS & AGPS” on page 46).

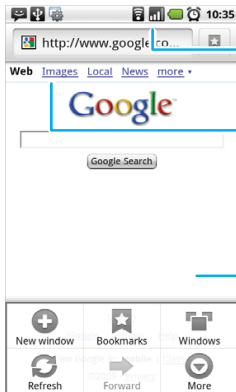


## Web

*Experience the Internet with your mobile phone. Go online without any limits simply, quickly and anywhere. For the best and most affordable mobile browsing experience, sign up to an appropriate data tariff for fast browsing and full cost control.*

### Quick start: Browser

**Find it:** Home  >  **Browser**



#### Connection

Over the air or via Wi-Fi.


#### Links

Tap to open.

#### Web Address

To enter a URL, tap the URL entry bar.


Drag or flick to scroll.

Press  to display options.

## Connect

Your phone uses the mobile phone network (wireless) to automatically connect to the web.

**Note:** Your service provider may charge you to surf the web or download data.

To use a wireless network, press Menu  > **Settings** > **Wireless & networks**. Tap **Wi-Fi** to turn it on and tap **Wi-Fi settings** to search for nearby wireless networks. Tap a network to connect.


### Select web links


When you tap a link, your phone outlines it and goes to that page. If you tap and hold the link, your phone displays options like **Open in new window** or **Bookmark link**.



**Note:** If you can't connect, contact your service provider.

## Browser options

Press Menu  to see browser options:

options	
<b>Refresh</b>	Reloads the current page.
<b>Windows</b>	View the browser windows that are currently open.
<b>New window</b>	Add a new browser window to your list.
<b>Back/Forward</b>	Navigate to previously viewed pages.
<b>Bookmarks</b>	Add the current page to your bookmark list. Tap  to see your bookmarks.
<b>More</b>	Shows browser options such as <b>Find on page</b> , <b>Select text</b> , <b>Page info</b> , <b>Share page</b> , <b>Downloads</b> and <b>Settings</b> .

## Personal navigation

*throw away your maps*

### Quick start: Personal navigator

Your phone comes with a trial version of **MOTONAV™** GPS navigation system, which shows you the way with accurate maps and routing.

**Find it:** Home  >  >  **Motonav**

**Turn-by-turn directions.** You'll never wonder where to turn.

**3-D lane guidance.** Preview your route and destination. You can look around to see landmarks and turnings.

**Connected navigation.** Get live traffic reports and alerts. Select alternative routes.

**Note:** Availability may vary by market.

**Navigation linked to contacts.** Store an address or location information; you're two clicks away from seeing it on a map.

### More details

For step-by-step instructions, go to <http://www.motorola.com/motoextras/mobile>.



## Google Maps™

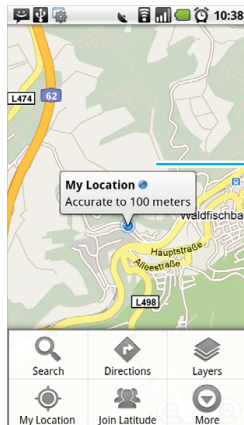
*where you are, where you're going*

**Note:** This feature is not available in all areas. Check with your service provider.

### Quick start: Google Maps


Where am I? Where do I want to go? Don't worry—let Google Maps™ find out for you.

Find it: Home  >  Maps



#### Map View

Drag or flick to scroll.  
Tap to show zoom.

Press  to show options.

Google Maps™ opens by default in "Map mode". To learn more about the different map modes, go to "Select map mode" on page 14.



### Set your location sources

Set your phone to determine your location using GPS satellite signals (highly accurate, but uses battery power) or using the mobile network (less accurate, but conserves battery power).



To set your location, press Menu  > **Settings**  
> **Location & security** > **Use GPS satellites** and/or **Use wireless networks**.

## Find your location




**Note:** Don't forget to set your location sources.


From the main Map screen, press Menu  > **My Location**. Your location is shown on the map as . The bigger the circle, the less accurate the location.

## Find any location


- 1 Press Menu  > **Search**.
- 2 Enter text in the search box, such as an address, business or town, then tap .  
**Tip:** If it's an address you have visited before, select from the list shown.
- 3 Tap the search box to view all the results, then tap the one you want. Select **Show on map**, **Get directions**, **Search nearby** or **Add as a contact**.

## Get directions

- 1 Press Menu  > **Directions**.
- 2 Enter a starting point address or tap  and select **My current location**, **Contacts** or **Point on map**.
- 3 Enter an end point address or tap  and select **Contacts** or **Point on map**.

- 4 Select your mode of transport (car, public transport or walk), then tap **Go**. Your directions are shown as a list. To view your directions on a map, tap **Show on map**.
- 5 When you have finished, press Menu  > **More** > **Clear Map**.

## Select map mode

Press Menu  > **Layers** to select from **Traffic**, **Satellite**, **Latitude** or recent searches, viewed positions or directions.

Press Menu  > **Layers** > **More layers** to select from **My Maps**, **Wikipedia** or **Transit Lines**.

Tap **Clear Map** to clear your selections.

## Map view

Shows a map, complete with names of streets, rivers, lakes, mountains and borders. This is the default view.

## Satellite view

Shows a map on top of an aerial photo.

## Traffic view

If available in your area, real-time traffic conditions are shown on the roads as colour-coded lines.


## Latitude

*where are your friends & family?*

**Note:** This feature is not available in all areas. Check with your service provider.

### Join Latitude


See where your friends and family are on Google Maps™. Plan to meet up, check that your parents got home safely or just stay in touch.

Don't worry, your location is not shared unless you agree to it. You need to join Latitude and then invite your friends to view your location or accept their invitations. When using Google Maps, press Menu  > **Join Latitude**. Read the privacy policy and if you agree with it, tap **Allow & Share**.

### Add & remove friends

**Find it:** Home  >  **Maps** > Menu  > **Latitude**

To add friends:

- 1 Press Menu  > **Add friends**.
- 2 Tap **Select from Contacts** or **Add via email address**, then tap a contact > **Add friends**.

If your friends already use Latitude, they'll receive an email request and a notification. If they have not yet joined Latitude, they'll receive an email request that

invites them to sign in to Latitude with their Google account.

To remove friends:



- 1 Press Menu  > **Latitude** to show your friends list, then tap a friend in your list.
- 2 Tap **Remove this friend**.

### Share location



When you receive a request to share location details you can choose to:

- **Accept and share back**—see your friends location and your friend can see yours.
- **Accept, but hide my location**—see your friend's location, but they can't see yours.
- **Don't accept**—location information is not shared between you and your friend.

### Hide your location

Press Menu  > **Latitude** to show your friends list. Tap your contact name, then press Menu  > **Edit privacy settings** > **Hide your location**.

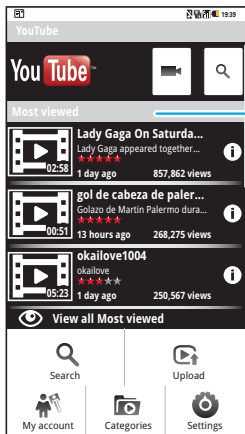
### Turn off Latitude

Press Menu  > **Latitude** to show your friends list. Tap Menu  > **Edit privacy settings** > **Turn off Latitude**.

## Quick start: YouTube


Post that great video you've taken and see how many hits you get.

**Find it:** Home  >  >  **YouTube**



### Categories


Tap a video to play.

Press  to show options.

YouTube user-generated content website lets you share videos with YouTube users everywhere. You don't need a YouTube account to browse and view videos.



**Note:** If you don't have a YouTube account, visit <http://www.youtube.com> to find out more. To create an account or sign in, go to "Your account" on page 17.

## Watch videos

See popular video categories, like Most viewed, Most discussed and Most recent. Tap a category, then tap the video to start playing it. To see more video categories, press Menu  > **Categories**.


## Search for videos

**Find it:** Menu  > **Search**

Enter text, then tap . To clear your search history, press Menu  > **Settings** > **Clear search history**.

## Share videos

Send someone a link to a video that you are watching.

- 1 Press Menu  > **Share**.
- 2 Address and complete your email, then tap **Send**.

## Your account

[Log in or create account](#)

**Find it:** Menu  > **My account**

- 1 To create your YouTube account, tap the "Don't have a YouTube account? Touch **here** to create one" link.  
If you already have a YouTube account, enter your user name and password and tap **Sign in**.
- 2 For a new account, enter a user name and complete the fields, then tap **I accept**.

## Upload videos

**Find it:** Menu  > **Upload**

- 1 Tap the video you want to upload. You can change the video title and description, set the access and add tags.
- 2 Tap **Upload**.


## Apps for all

*get the app you want*

### Android Market™

**Note:** You must set up a Google Mail account (see "Google Mail" on page 18) in order to buy and download apps from the Android Market.

**Find it:** Home  >  **Market**

Get all the fun games and cool apps you want! Market provides you with access to software developers everywhere, so you can find the app you want. If you need help or have questions about Android Market, press Menu  > **Help**.


### Browse & install apps

Scroll to and tap the app you want to install. Then, tap **Install** (if the app is free) or **Buy**.



**Warning:** If an app you are downloading requires access to your data or control of functions on your phone, you'll be asked to give your permission. After you select **Install**, the app will download. After you select **Buy**, you may be asked to sign in to an additional Google account. Sign in and select **Buy now** to proceed. Follow the on-screen instructions. To see the download progress, open the notifications window.

After you download an app, the icon for that app appears on your Applications tab (see “Apps” on page 7).

### Manage & restore apps

To manage your apps, from your phone's home screen press Menu  > **Settings** > **Applications** > **Manage applications**.

Tap the app to open the details screen—from here you can review, uninstall and more.

To reinstall any downloaded items, press Home  >  **Market** > **Downloads**. All previously installed apps are listed and available for download.

## Manage your life

*stay on top of things*

### What can you manage?

Email, contacts and calendar on your phone give you access to the same personal information that you add, view and edit on your computer using Microsoft™ Outlook™.

You can:

- View Google™ and Exchange contacts in one list.
- Schedule and respond to meeting requests.
- Access your company directory.


For more information, see “Synchronise with Microsoft™ Office Outlook™” on page 20.

### Google Mail

#### Create a new email



**Find it:** Home  >  >  **Google Mail**  
>  **Menu** > **Compose**

Enter the recipient's email address and message, then tap **Send**.

**Tip:** Press Menu  for options like **Attach** or **Add Cc/Bcc**.




## Tips

- To **search** for messages, tap Menu  > **Search**.
- To **set new email notifications**, such as having a special sound play when you receive a message, press Menu  > **Settings** > **Email notifications**, then select the ringtone and vibrate options.
- To label an email thread, tap and hold a message, then tap **Change labels**.

## Shortcuts



To **refresh list**, press Menu  + **U**.

To **compose new**, press Menu  + **C**.

To **open conversation**, press Enter.

To **archive conversation**, press Menu  + **Y**.

To **jump to top of list**, press Alternate  +  **up**.

To **jump to end of list**, press Alternate  +  **down**.

To **page up**, press Shift  + **spacebar**.

To **page down**, press **spacebar**.

## Email

### Set up an account


**Find it:** Home  >  >  **Email**

The email setup wizard will guide you through setting up your email account.

### Create a new email


**Find it:** Home  >  >  **Email** >  Menu > **Compose**

Enter the recipient's email address and message, then tap **Send**.


**Tip:** Press Menu  for options like **Attach** or **Add Cc/Bcc**.

## Calendar

**Find it:** Home  >  >  **Calendar**

View your calendar in different ways: press Menu  > **Agenda**, **Day** or **Week**. When you highlight an event in the day and week views, more details appear.

### Add calendar events

From any calendar view, press Menu  > **New event**. Enter event details and tap **Done**.

### Manage calendar events

To edit an event, tap and hold the event, then tap **Edit event**. Edit event details, then when you're done, tap **Done**.



## Google data synchronisation

**Find it:** Menu  > **Settings** > **Accounts & sync**

The Google apps on your phone give you access to the same personal information (emails, events and contacts) that you have on a computer using Google Mail, Calendar and Contacts. It's easy to synchronise the Google apps information you want to keep up-to-date.

### Select apps to synchronise


**1** Tap **Background data**.

**Tip:** To save battery power do not tap **Background data**.

**2** Tap **Add account** to add the apps you want to synchronise, like **Google** or **Corporate**.

### Synchronise with Microsoft™ Office Outlook™

If you use Microsoft™ Office Outlook™ on your work computer, your phone can synchronise emails and events with your Microsoft™ Exchange server.

**Find it:** Menu  > **Settings** > **Accounts & sync** > **Add account** > **Corporate**

**1** Enter your user name (username@company.com), password, email address and server details including domain name and security type (server

address is the same URL you use to access your company's email using the web on your computer).

**Note:** Contact your business IT department for server details.

2 Tap **Next**.

3 Set up your sync options: select email and/or contacts.

4 Tap **Save & sync**.

### Corporate calendar

**Find it:** Home  >  > **Corporate Calendar**

Corporate calendar appointments are shown in a separate calendar from Google Mail calendar appointments. Once you have configured your corporate account, you can start the Corporate calendar app to view, add and manage your corporate calendar appointments.

### Corporate directory

**Find it:** Home  >  > **Corporate Directory**

Once you have configured your corporate account, you can start the **Corporate Directory** app to search corporate directory details by specifying a user's name or email address. You can then easily call, text or email the user.

## Contacts

*contacts like you've never had before*

### Quick start: Contacts


**Find it:** Home  >  **Contacts**



#### Contacts List

Tap to view contact information. Tap and hold to edit, delete and more.


#### Menu options

Press Menu  to edit sync groups or to add/import new contacts.

**Tip:** To search the list, simply open your phone and type a name. When you flick or drag this list, a scroll bar appears on the right. Drag the scroll bar to move the list faster.

## Import contacts from your SIM

**Note:** You need to set up an email account (see page 19) before you can import contacts from your SIM.

**Find it:**  **Contacts** > Menu  > **Import/Export** > **Import from SD card**

**Note:** You might have already imported contacts from your SIM during “Set up & go” on page 3.


## Call, text or email contacts

**Find it:**  **Contacts**

For **View contact**, **Call contact**, **Text contact**, **Email** or other options, tap and hold the contact.

## Edit or delete contacts

**Find it:**  **Contacts**

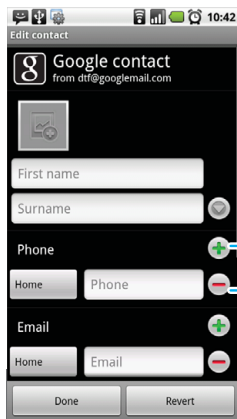
Tap the contact, then press Menu  > **Edit contact** or **Delete contact**.

**Tip:** When editing a contact, you can set a ringtone, address and other details that will be saved on your phone.

## Create contacts

**Find it:**  **Contacts** > Menu  > **New contact**

Select the account to save the contact to, then type the contact name and details.



Tap + to add another entry.

Tap - to remove this entry.

To see more details, flick up.

When you're finished, tap **Done**.

## Groups

**Find it:**  **Contacts** > Menu  > **Display options**

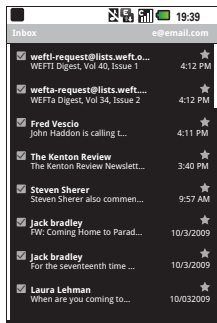
You can put your **Contacts** into groups that you create (like "friends", "family" or "work"). Then, you can find contacts faster by showing one group at a time.

# Messaging

sometimes it's best 2 text, IM or email . . .

## Quick start: Messaging

**Find it:** Home  >  **Messaging**



### Message List

Tap to open a message. Tap & hold to move, delete and more.


**Tip:** To see more messages, flick or drag up.

## Read & reply to messages


- To open a message and all of its replies, tap it.
- To respond to a message, simply open it and enter your response in the text box at the bottom.
- To open options, tap and hold a message.

## Create messages

**Find it:**  **Messaging** > **New message**

Enter the recipient and message. In text messages and emails, press Menu  for options, like **Insert smiley** or **Attach**.

## Send & receive attachments




To send a file in a message, open a new message and press Menu  > **Attach**.

When you receive a message with an attachment, open the message and tap the file name to download it. Then tap the name again to open it. Some file formats can be converted to HTML for faster viewing and your phone will show a button that says **Get HTML version**.

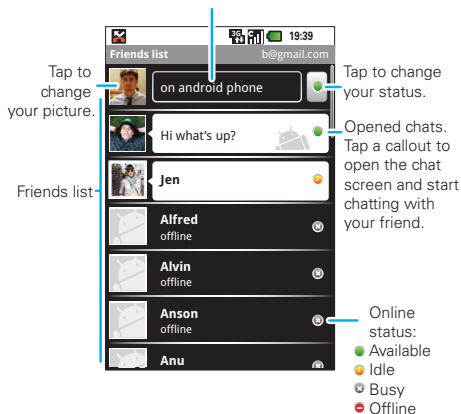
**Tip:** To send and receive large attachments faster, use a Wi-Fi connection, in “Wi-Fi” on page 37.


## Google Talk™

Google Talk instant messaging lets you chat with other Google Talk users on phones or on the web.

**Find it:** Home  >  >  **Talk**





Tap to change your online status message.



Press Menu  to see a list of your Google Talk friends, send invitations to add new friends and much more.




## Instant messages

To send and receive instant messages, you can use an instant messaging app (such as Google Talk™) or your browser.

- To download and use an instant messaging app, press Home  >  **Market** > **Applications** > **Communication**, then choose an app for your provider. Once you download the app, you'll see it on your Applications tab (see "Apps" on page 7).
- If you don't see an app for your IM provider, you can use your web browser. Press Home  >  **Browser**, then enter your provider's website and tap **Go**. Once you're there, follow the link to sign in.

**Note:** Your IM options will depend on your IM provider. To browse instant messaging apps from your computer, go to <http://www.android.com/market>.

## Voicemail














When you have a new voicemail,  is displayed at the top of your screen. To hear the voicemail, tap  **Phone**, then tap and hold .

## Text entry


*think keyboard, now think smaller*

### Typing tips


Here are some tips for using your phone's keypad:

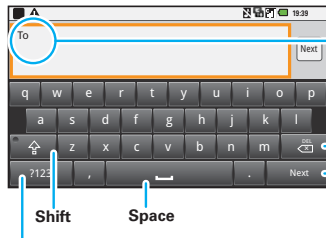
- To choose **symbols** from a list, press Alternate  > Symbols .
- To enter **alternate** characters in the corners of keys, press Alternate .
- To enter **several alternate** characters until you press Alternate  again, press Alternate  twice.
- To enter **one capital** letter, press Shift .
- Enter **only capital** letters, until you press Shift  again, press Shift  twice.
- To **select** text, press and hold Shift , then press  left or right.
- To **cut** or **copy** selected text, tap and hold text > **Cut** or **Copy**.
- To **paste** cut or copied text, tap and hold > **Paste**.
- To **delete** a character (hold to delete more), press Delete .
- To **delete** the current line, press Alternate  + Delete .

- To **jump** to the beginning/end of a line, press Alternate  + Scroll .
- To start a **new line** (email), press Return .

To change text entry settings, change languages and see the dictionary of terms you've used, from the home screen, press Menu  > **Settings** > **Language & keyboard**.

### Touchscreen keypad

When your phone is closed, you can open a display keypad by tapping a text field. To close the keypad, press Back .



**Text Entry**  
Tap to open the touchscreen keypad.

**Delete**  
**Return**

#### Symbols/Numbers

Tap to open a keypad for symbols and numbers.

**Note:** You must set **Orientation** to on to use this feature—press Menu  > **Settings** > **Sound & display** > **Orientation**.

To change your settings for this keypad, from the home screen, press Menu  > **Settings** > **Language & keyboard** > **Android keyboard**.

## Text entry settings

When you use the touchscreen keypad, your phone suggests words from your dictionary and chosen language. Your phone also automatically enters apostrophes in some words, like "dont".













**Find it:** Menu  > **Settings** > **Language & keyboard**

- To change the language and the style for your touchscreen keypad, tap **Select locale**.
- To edit your dictionary, tap **User dictionary**.
- To change the sounds, corrections and other settings for your touchscreen keypad, tap **Android keyboard**.
- To change the automatic correction settings for your full keypad, tap **Device keyboard**.

## Tips & tricks

*a few handy hints*





### General tips

- To return to the home screen, press Home .
- To see recently dialled numbers, tap  **Phone** > **Call log**.
- To sleep/wake your phone, press Power .
- To set screen timeout, press Menu  > **Settings** > **Sound & display** > **Screen timeout**.
- To search, press Search .
- To show the last few apps, press and hold Home .
- To turn sound on/off, press and hold Power  > **Silent mode**.
- To turn flight mode on/off, press and hold Power  > **Flight mode**.
- To go to the top of a list, press and hold Alternate  > Scroll  up.
- To go to the bottom of a list, press and hold Alternate  > Scroll  down.



## Battery tips

Want to extend your battery life? Try this:

- To turn off automatic applications sync, press Menu  > **Settings** > **Accounts & sync**.
- To turn off Bluetooth power, press Menu  > **Settings** > **Wireless & networks** > **Bluetooth**.
- To turn off Wi-Fi, press Menu  > **Settings** > **Wireless & networks** > **Wi-Fi**.
- To add a **Power Control** widget, press Menu  > **Add** > **Widgets** > **Power Control**.

**Note:** The **Power Control** widget is a simple way to enable/disable Wi-Fi, Bluetooth™ wireless, GPS, Sync (turns on/off all active accounts, Google and Exchange) and display brightness.

## Personalise

*add your personal touch*

### Widgets

To create a new widget:

- 1 Find an empty spot on your home screen where you want to add a widget, then tap and hold.

**Tip:** You can flick left or right to open other panels on your home screen.

- 2 Tap **Widgets**.

- 3 Tap the type of widget. If necessary, enter the widget settings.

You can personalise widgets with content that you choose.

### Ringtones

To personalise your ringtones:

**Find it:** Menu  > **Settings** > **Sound & display** > **Phone ringtone** or **Notification ringtone**

To set your vibrate options:




**Find it:** Menu  > **Settings** > **Sound & display** > **Phone vibrate**

### Wallpaper



To apply a new wallpaper:

- 1 Find an empty spot on your home screen, then tap and hold.
- 2 Tap **Wallpapers**.
- 3 Tap **Media gallery** to select a photo as your wallpaper or tap **Wallpaper gallery** to choose a wallpaper that comes with your phone.


## Sounds



- To set volume for media and videos, press Menu  > **Settings** > **Sound & display** > **Music/video volume**.
- To play tones when using the dial pad, press Menu  > **Settings** > **Sound & display** > **Audible touch tones**.
- To play sound on a screen selection, press Menu  > **Settings** > **Sound & display** > **Audible selection**.

## Display settings

- To set display brightness, press Menu  > **Settings** > **Sound & display** > **Brightness**.
- To set orientation, press Menu  > **Settings** > **Sound & display** > **Orientation**.
- To set animation, press Menu  > **Settings** > **Sound & display** > **Animation**.

## Quick launch shortcuts

To set keyboard shortcuts to launch your favourite app, press Menu  > **Settings** > **Applications** > **Quick launch** > **Assign application**.

To use a quick launch shortcut, press Search  and the assigned key, such as Search  and **B** to launch the browser.


## Date & time

Set date, time, time zone and formats:

**Find it:** Menu  > **Settings** > **Date & time**

## Language & region

Set your menu language and region:

**Find it:** Menu  > **Settings** > **Language & keyboard** > **Select locale**

## Photos & videos


*see it, capture it, share it!*

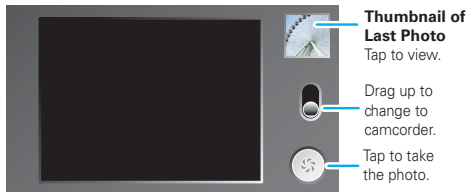
### Photos

#### Take & share photos



Take that family photo and post it online for everyone to see.

**Note:** To get the clearest photos, wipe the lens clean with a soft, dry cloth before you take a photo.


**Find it:** Press Camera 




**Note:** Photos are stored on your microSD memory card. **Picture size** is 5MP, unless you change it.

To take the photo, tap and hold . Alternatively, press Camera  to take the photo.

A thumbnail of the photo you've just taken is shown on the right. Tap the thumbnail to view it.

- To **set** the photo as a wallpaper or contact photo, tap Menu  > **Set as**.
- To **send** the photo in a message or post it online, tap Menu  > **Share**. For more info on sharing your photos, see “Share your photo gallery” on page 30.
- To **delete** the photo, tap Menu  > **Delete**.
- For more options, press Menu  > **More**.

#### Photo options

In the viewfinder, press Menu  > **Settings** to open the camera menu:

options	
<b>Store location</b>	Save the details of where the photo was taken.
<b>Scene mode</b>	Set the scene, from a list of options.
<b>Flash mode</b>	Choose from <b>Auto</b> , <b>On</b> and <b>Off</b> .
<b>White balance</b>	Choose from <b>Daylight</b> , <b>Cloudy</b> and more.
<b>Colour effect</b>	Choose from <b>Sepia</b> , <b>Blue Tint</b> and more.
<b>Picture size</b>	Set the size of your photo.

## options





<b>Picture quality</b>	Choose from <b>Fine</b> , <b>Super fine</b> and <b>Normal</b> .
<b>Focus mode</b>	Choose from <b>Auto</b> , <b>Infinity</b> and <b>Macro</b> .

## View your photos

**Find it:** Home  >

 >  **Media Gallery**

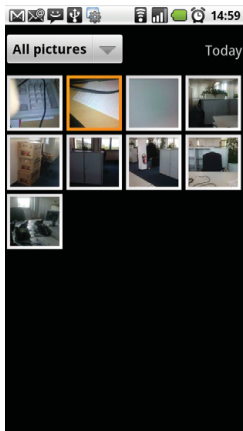
## Play a slideshow

Home  >  **Media Gallery**, tap a picture, then press Menu  > **More** > **Slideshow** to start a slideshow. To stop the slideshow, tap the display. To return to the gallery, press Back .

## Share your photo gallery

**Find it:** Home  >

 >  **Media Gallery**



To send your photo in a message or post it online:

- 1 Tap and hold a photo, then tap **Share**.
- 2 Choose how you want to share—such as **Bluetooth**, **Email** or **Messaging**.

## Manage your photos

**Find it:** Home  >  >  **Media Gallery**

Tap and hold a photo, then:

- To delete the photo, tap **delete**.
- To set the photo as a contact picture or wallpaper, tap **Set as**.

**Tip:** To copy photos to/from a computer, go to “USB drag & drop” on page 38.

## Edit your photos

Press Home  >  >  **Media Gallery**, tap & hold *picture*, tap & hold a *picture*, then tap **Edit**.

## Videos

### Record & share videos


Press Home  >  > **Camera**, then drag the switch up.


**Note:** To get the clearest photos, wipe the lens clean with a soft, dry cloth before you record a video.



**Tip:** To send your video in a message, set the video quality to **Low (for MMS messages)** by pressing Menu  > **Settings** > **Video quality**.

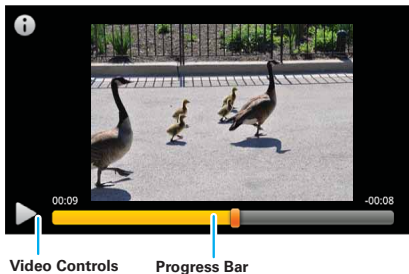
**To record** the video, tap . Tap  to stop the video. Alternatively, press Camera . To stop the video recording, press Camera  again.

A thumbnail of the video you've just taken is shown on the right. Tap the thumbnail, then press Menu :

- To **send** the video in a message or post it online, tap **Share**. For more info on sharing your photos, see "Share your photo gallery" on page 30.
- To **play** the video, tap .
- To **delete** the video, tap **Delete**.

Play your videos

**Find it:** Home  >  >  **Media Gallery** > **All videos** > **Video**




**Note:** To see the controls while the video is playing, tap the display.

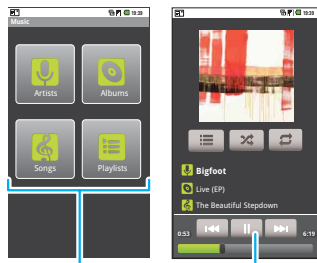
# Music

*when music is what you need...*

## Quick start: Music

Tap, tap, play—instant music. Just open your music library, then select what you want to play.


**Find it:** Home  >  >  **Music**



### Categories

Tap a category, then tap a song or playlist.

### Music Controls

**Tip:** When a song is playing, you can add it to a playlist by pressing Menu  > **Add to playlist**.

## Set up music


### What music transfer tools do I need?

To put music on your computer and then load it on your phone, you need:

- A Microsoft™ Windows™ PC or Apple™ Macintosh™
- A USB data cable.

### You need a memory card

Your music is stored on your memory card. Your phone supports removable microSD memory cards up to 32 GB capacity. To make sure your memory card is installed, go to “Assemble & charge” on page 3.

**Tip:** To see the available memory on your memory card, press Menu  > **Settings > SD card & phone storage**.

### What music file formats can I play?

Your phone can play many types of files: AMR-NB/WB, MP3, PCM/WAV, AAC, AAC+, eAAC+, MIDI, OGG and WMA.

**Note:** Your phone does not support any DRM protected files.


## What headphones can I use?

Your phone has a 3.5 mm headset jack for wired stereo listening. You can go wireless with Bluetooth™ stereo headphones or speakers (see “Bluetooth™ wireless” on page 36).

## Get music

### Transfer music using USB

Transfer music files from a computer to your memory card.

- 1 With a memory card inserted and your phone showing the home screen, connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should display  in the status bar.

**Note:** You may need to remove the USB data cable from the charger power head.

**Note:** Make sure you connect the phone to a high power USB port. Typically, these are located directly on your computer.

**Note:** Your phone supports Microsoft™ Windows™ XP, Windows Vista™ and Apple™ Macintosh™. Other operating systems may not be compatible.

- 2 Tap **USB connection**. You can't use the files on your memory card while it is connected.

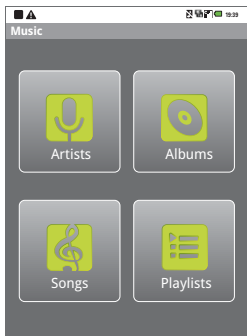
- 3 Tap **Mount** (if asked) to connect your memory card.
- 4 Find "Removable Device" (your memory card) in the "My Computer" window.
- 5 Drag and drop your music to a folder on your memory card.

**Tip:** To help manage your music, create a "Music" folder on your memory card.
- 6 When you're done, use the "Safely Remove Hardware" feature to finish.

## Play music

### Music library

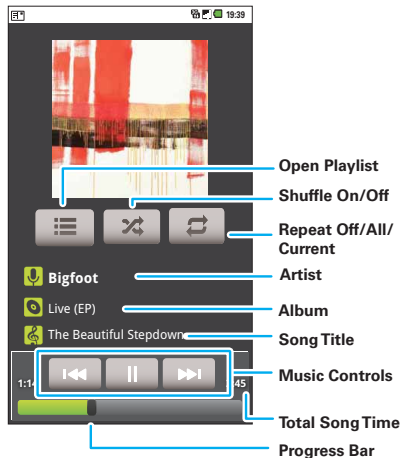
Open your music library, then select what you want to play.



Your music is stored by artists, albums, songs and playlists. Tap a category, then tap the song or playlist you want to play. Press Menu > **Party shuffle** to randomly play all your songs.

## Music player









Just tap a song or playlist to get going.




## Music player controls


- **Play/pause**—Tap > / >.
- **Previous/next**—Tap << / >>.
- **Fast forward/rewind**—Tap and hold <<< / >>>.




- **View playlist**—Tap .
- **Shuffle**—Tap .
- **Repeat**—Tap .
- **Volume**—Press the side volume keys.
- **View library**—Press Menu  > **Library**.
- **Turn shuffle on/off**—Press Menu  > **Party shuffle**.
- **Add to playlist**—Press Menu  > **Add to playlist**.
- **Use as ringtone**—Press Menu  > **Use as ringtone**.
- **Delete**—Press Menu  > **Delete**.

### Hide, wake, turn off

Press Home  to use another app. Your music continues to play.

When you see  in the status bar, a song is playing. Flick down to see details. Tap the song to return to the music controls.

To turn off your music tap .

### Playlists

To add a song from the music library to a playlist, tap and hold the song, then tap **Add to playlist**. Choose an existing playlist or tap **New** to create a new playlist.


To add a song to the playlist you're playing, press Menu  > **Add to playlist** in the music player.

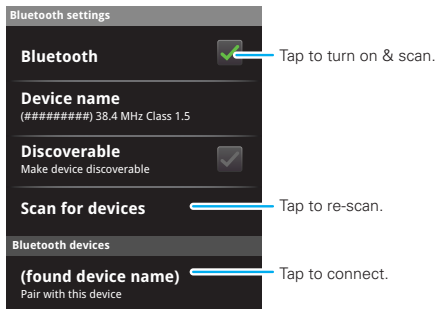
To edit, delete and rename playlists, tap and hold the playlist in the music library.

## Bluetooth™ wireless


*lose the wires and go wireless*

### Quick start: Bluetooth wireless

**Find it:** Menu  > **Settings** > **Wireless & networks** > **Bluetooth settings**



### Turn Bluetooth power on or off

**Find it:** Press Menu  > **Settings** > **Wireless & networks** > **Bluetooth**.

**Note:** To extend battery life, turn Bluetooth power off when not in use.



### Connect new devices

**Note:** This feature requires an optional accessory.

To connect with a new device, you need to pair with it. You only need to do this once for each device—to connect again, see “Reconnect devices” on page 36.

- 1 Make sure the device you are pairing with is in discoverable mode.

**Note:** Refer to the guide that came with the device for details.

- 2 Press Menu  > **Settings** > **Wireless & networks** > **Bluetooth settings**.
- 3 Tap **Bluetooth** to turn on and scan. If Bluetooth is already on, tap **Scan for devices**.
- 4 Tap a device to connect.
- 5 If necessary, tap **OK** or enter the device passkey (like **0000**) to connect to the device. When the device is connected, the Bluetooth indicator  appears in the status bar.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.


### Reconnect devices

To automatically reconnect your phone with a paired device, simply turn on the device.

To manually reconnect your phone with a paired device, tap the device name in the **Bluetooth devices** list.

## Disconnect devices

To automatically disconnect your phone from a paired device, simply turn off the device.

To manually disconnect your phone from a paired device, tap and hold the device name in the device list, then press Menu  > **Disconnect**.

## Edit properties

To edit the device name, press Menu  > **Settings** > **Wireless & networks** > **Bluetooth settings** > **Device name**. Enter a name and tap **OK**.

## Wi-Fi

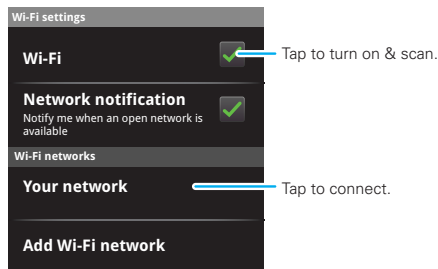
*home, office or hotspot*

### Quick start: Wi-Fi


**Find it:** Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings**

**Note:** Your phone's Wi-Fi features and power levels are not allowed for outdoor operation in France. To avoid unlawful interference with radio signals, do not use the Wi-Fi features in France unless you are indoors.

Use a wireless network for fast Internet access and to download data.







## Turn Wi-Fi on or off

**Find it:** Menu  > **Settings** > **Wireless & networks** > **Wi-Fi**.

**Note:** To extend battery life, turn off Wi-Fi power when not in use.

## Wi-Fi search & connect

To find networks in your range:

- 1 Press Menu  > **Settings** > **Wireless & networks** > **Wi-Fi settings**.
- 2 Tap **Wi-Fi** to turn on and scan. If Wi-Fi is already on, press Menu  > **Scan**. Your phone lists the networks it finds within range.  
**Tip:** To see your phone's MAC address or other Wi-Fi details, press Menu  > **Advanced**.
- 3 Tap a network to connect.
- 4 If necessary, enter **Network SSID**, **Screen unlock pattern** and **Wireless password**, then tap **Connect**.  
When your phone is connected to the network, the wireless indicator  appears in the status bar.


**Tip:** When you are in range and Wi-Fi is on, you will automatically reconnect to available networks that you've connected to before.

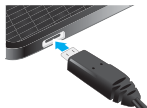
## USB & memory card

*connect your phone and computer, then drag & drop*

### USB drag & drop

You can transfer your pictures, videos, music, ringtones and more from your computer to your phone's memory card.

- 1 With a memory card inserted and your phone showing the home screen, connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer. Your phone should display  in the status bar.



- Note:** You may need to remove the USB data cable from the charger power head.
- Note:** Make sure you connect the phone to a high power USB port. Typically, these are located directly on your computer.
- 2 Flick down the status bar to open the notification page, tap **USB connection**, then tap **Memory card management**. You can't use the files on your memory card while it is connected.
  - 3 Tap **Mount** (if asked) to connect your memory card.
  - 4 On your computer, use the "My Computer" window to find "Removable Disk".

- 5 Click on the "Removable Disk" icon to access the memory card.
- 6 Drag and drop your pictures, videos, music, ringtones and more to your phone folder. To help manage your files, you can create more folders in your phone folder.
- 7 When you're done, use the "Safely Remove Hardware" feature to finish.

## Motorola phone tools

If you have installed Motorola Media Link on your computer (see "Manage media content" on page 40), your phone can automatically launch Motorola Media Link when you connect your phone to your computer and use Moto Phone Portal over a USB connection.

- 1 Connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer (see "USB drag & drop").
- 2 Flick down the status bar to open the notification page and tap **Moto Phone Portal**.

## Windows™ media sync


**Windows Media Sync** USB mode enables you to synchronise media content with your computer using Windows Media Player or other applications that use Media Transfer Protocol (MTP).

- 1 Connect a Motorola micro USB data cable from your phone's micro USB port to a USB port on your computer (see "USB drag & drop").
- 2 Flick down the status bar to open the notification page and tap **Windows Media Sync**.

## Memory card

**Note:** You need the memory card installed for some features on your phone, like **Camera**.

### Remove or format your memory card

Before you remove or format your memory card you need to unmount it. Press Menu  > **Settings** > **SD card & phone storage** > **Unmount SD card**.

To format your memory card, tap **Format SD card**.

**Warning:** All data on your memory card will be deleted.

## Tools


*stay on top of things*

### Alarm clock

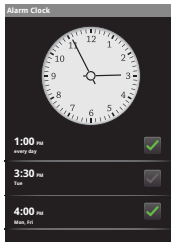
**Find it:** Home  >  >  **Alarm Clock**

To turn on an alarm, tap the tick box.

When an alarm sounds, tap **Dismiss** to turn it off or **Snooze** to delay.



To add an alarm, press Menu  > **Add alarm**, then enter alarm details.

To enable or disable an alarm, tap the tick box.



### Calculator

**Find it:** Home  >  >  **Calculator**

Your calculator has basic and advanced views. To change views, press Menu  > **Advanced panel** or **Basic panel**. To clear history, press Menu  > **Clear history**.

## Management

*stay in control*

### Manage media content


*Manage, sync & back up phone content*

Motorola Media Link (MML) and Moto Phone Portal bridge your digital world by connecting your phone, computer and the web, so you can manage the media on your phone and back up your media to your computer. The Moto Phone Portal lets you access your phone from any Wi-Fi-enabled computer. You can edit, customise and back up contacts and share your phone's content, all whilst you're on the move.

If your phone came with an MML CD, insert it into your computer now to start the installation wizard automatically. Alternatively, you can download MML: navigate to <http://www.motorola.com/medialink>, ensure that your location is correctly selected and click on the "Download now" link. When installation is complete, the MML icon appears on your computer's desktop.

To use MML:

- 1 With a memory card inserted in your phone and your phone showing the home screen, connect a Motorola micro USB data cable from your phone's

micro USB port to a USB port on your computer. Your phone should display  in the status bar.




**Note:** Make sure you connect the phone to a high power USB port. Typically, these are located directly on you computer.

- 2 When you see the MML screen, select the appropriate tab to manage **Photos**, **Videos** or **Music**.

Safeguard your phone's important information by using the Synch button or simply drag and drop content from your phone to your computer. For more information on MML features and support, visit <http://www.motorola.com/medialink>.

### Moto Phone Portal

The Moto Phone Portal is a phone-resident application that allows you to use a browser on a Wi-Fi-enabled computer as a window into your phone. To use Moto Phone Portal, you must connect your phone to the Wi-Fi network that your computer uses (see page 3).

Once your phone is connected to the Wi-Fi network, press Home  >  >  **Phone Portal** > **Connect with Wi-Fi** and follow the on-screen instructions. On your Wi-Fi-enabled computer, enter the URL provided by the Moto Phone Portal.

### Wireless manager


**Find it:** Menu  > **Settings** > **Wireless & networks**

Manage all your wireless connections: Wi-Fi, Bluetooth™, flight mode & mobile networks.

### Flight mode


Use flight mode to turn all your wireless connections off-useful when flying.

### Update my phone

To keep your phone current, software updates may be available. Press Menu  > **Settings** > **About phone** > **System updates** to see if your phone is up to date. If it isn't, tap **Update**.

### Network

You should not need to change any network settings. Contact your service provider for help.

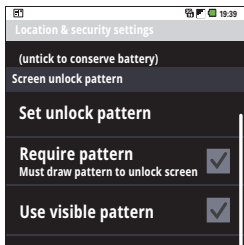
Press Menu  > **Settings** > **Wireless & networks** > **Mobile networks** to show options for roaming networks, network selection, operator selection and access point names.

## Security

*help keep your phone safe*

### Quick start: Security


**Find it:** Menu  > **Settings** > **Location & security**





### Screen lock


**Note:** You can make emergency calls on a locked phone (see “Emergency calls” on page 10). A locked phone still rings, **but you need to unlock it to answer**.

Lock the screen in the following ways:


- Press Power .
- Let the screen time out (don't press anything).
- Switch the power off.

To unlock the screen, press Power  or open the phone. Then, drag  to the right.


### Set unlock pattern

To set an unlock pattern that you need to draw to unlock your screen, press Menu  > **Settings** > **Location & security** > **Set unlock pattern**, then follow the instructions to draw your pattern.

To turn the lock off, press Menu  > **Settings** > **Location & security** > **Require pattern**.

To change the unlock pattern, press Menu  > **Settings** > **Location & security** > **Change unlock pattern**.


### Lock your SIM

To lock your SIM (the next time you power up the phone you will need to enter your SIM PIN), press Menu  > **Settings** > **Location & security** > **Set up SIM card lock** > **Lock SIM card**. Enter your SIM PIN code.

**Caution:** If you enter an incorrect PIN code three times, your phone locks your SIM card and asks for your PIN unlock code.



## Change SIM PIN

To change your SIM PIN, press Menu  > **Settings**  
> **Location & security** > **Set up SIM card lock**  
> **Change SIM PIN**.

## PUK code

To unlock your SIM PIN, you need to enter your PIN unlock code (PUK code) when prompted.

**Note:** Your PUK code is provided by your service provider.

## Forgotten your pattern or passcode?

If you forget your pattern or passcode, see your service provider.


# Troubleshooting

*we're here to help*

## Crash recovery

In the unlikely event that your phone stops responding to taps and key presses, try a quick reset. Remove the back cover and battery ("Assemble & charge" on page 3), then replace and switch your phone on as usual.

## Reset

To reset your phone to factory settings and erase all the data on your phone, press Menu  > **Settings**  
> **Privacy** > **Factory data reset** > **Reset phone**.

**Warning:** All data on your phone will be deleted.

## Battery Use & Safety

**Important: Handle and store batteries properly to avoid injury or damage.**

Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

### DON'Ts

- **Don't disassemble, crush, puncture, shred or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewellery, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak or malfunction. Therefore:
- Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
- Avoid leaving your phone in your car in high temperatures.

### DOs

- **Do avoid dropping the battery or phone.** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your phone or battery has been damaged by being dropped or by high temperatures.**

**Important: Use Motorola Original products for quality assurance and safeguards.**

To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

**Motorola recommends you always use Motorola-branded batteries and chargers.** Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorised service centre.

**Important:** Motorola's warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage or other hazard.

**Proper and safe battery disposal and recycling:** Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- [www.motorola.com/recycling](http://www.motorola.com/recycling)
- [www.rbrc.org/call2recycle/](http://www.rbrc.org/call2recycle/)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling centre or national recycling organisations for more information on how to dispose of batteries.



**Warning:** Never dispose of batteries in a fire because they may explode.

## Battery Charging

**Notes for charging your phone's battery:**

- When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

## Specific Absorption Rate (ICNIRP)

### Your model of wireless phone meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed to not exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health, and to account for any variations in measurements. The guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The ICNIRP SAR limit for mobile devices used by the general public is 2 watts per kilogram (W/kg), and the highest SAR value for this mobile device when tested at the ear is 0.64 W/kg. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this guide. In this case, the highest tested SAR value is 0.72 W/kg. The tests are carried out in accordance with international guidelines for testing. The SAR information includes the Motorola testing protocol, assessment procedure and measurement uncertainty range for this product.

As SAR is measured utilising the mobile device's highest transmitting power, the actual SAR of this mobile device while operating is typically below that indicated above. This is due to automatic changes to the power level of the mobile device to ensure it only uses the minimum level required to reach the network. While there may be differences between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organisation has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure, then you can do so by limiting the length of calls or using a hands-free device to keep the mobile device away from the head and body.

Additional Information can be found on the Web sites of the World Health Organisation (<http://www.who.int/emf>) or Motorola, Inc. (<http://www.motorola.com/rfhealth>).

## European Union Directives Conformance Statement



[Only Indoor Use  
Allowed In France]

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

IMEI: 350034/40/394721/9

CE 0168

Type: MC2-41H14

Product  
Approval  
Number

The above gives an example of a typical Product Approval Number. You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.

## Software Copyright Notice

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel or otherwise, any licence under the copyrights, patents or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free licence to use that arises by operation of law in the sale of a product.

## Content Copyright

The unauthorised copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright or materials which you are authorised or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

## Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola and related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA, INC.  
OSS Management  
600 North US Hwy 45  
Libertyville, IL 60048  
USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) website to serve as a portal for interaction with the software community at large.

To view additional information regarding licences, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press Menu Key > **Settings** > **About Phone** > **Legal information** > **Open source licences**. In addition, this Motorola device may include self-contained applications that present supplemental notices for open source packages used in those applications.

## GPS & AGPS

Your mobile device can use *Global Positioning System* (GPS) signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use *Assisted Global Positioning System* (AGPS), which obtains information from the mobile network to improve GPS performance. AGPS uses your wireless service provider's network and therefore airtime, data charges and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

## Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), these applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, application providers, Motorola and other third parties providing services.

## Emergency Calls

When you make an emergency call, the mobile network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location.

AGPS has limitations and **might not work in your area**. Therefore:

- Always tell the emergency responder your location to the best of your ability; and
- Remain on the phone for as long as the emergency responder instructs you.

## Performance Tips

- Go outside and away from underground locations, covered vehicles, structures with metal or concrete roofs, tall buildings and foliage. Indoor performance might improve if you move closer to windows but some window blinds can block satellite signals.
- Move away from radios, entertainment equipment and other electronic devices.

## Navigation

Navigation information provided by your mobile device does not replace the need for you to pay attention to road conditions and closures, traffic, weather conditions and other factors that may affect your safety while driving. Always make sure the information on your mobile device agrees with what you see outside your window and with other navigation sources such as street signs, visual sightings and maps. Always obey posted road signs.

Motorola strives to provide complete and accurate mapping information, directions and other navigational data, using a combination of governmental and private location information sources. These sources may contain some inaccurate or incomplete data. Also, in some countries, complete map information may not be available.

## Safety & General Information

**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.**

## Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

## Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

### Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimetres (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: [www.motorola.com](http://www.motorola.com).

## RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

## Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers a flight mode or similar feature, consult airline staff about using it in flight.

## Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your doctor before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimetres (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimise the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## Driving Precautions

Using a mobile device while driving may cause distraction. End a call if you can't concentrate on driving. Input information about your destination and route prior to your drive. Do not input data or engage in text messaging while driving. Keep your eyes on the road while driving. Listen to the audible turn-by-turn directions, if available.

Also, using a mobile device or accessory may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found at [www.motorola.com/callsmart](http://www.motorola.com/callsmart).

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fuelling areas, such as below decks on boats, fuel or chemical transfer

or storage facilities or areas where the air contains chemicals or particles, such as grain dust or metal powders.







When you are in such an area, turn off your mobile device and do not remove, install or charge batteries. In these areas, sparks can occur and cause an explosion or fire.

## Batteries & Chargers

**Caution:** Improper treatment or use of batteries may present a danger of fire, explosion, leakage or other hazard. For more information, see "Battery Use & Safety."

### Symbol Key

Your battery, charger or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the bin.
	Do not let your battery, charger or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Keep Your Mobile Device & Its Accessories Away From Small Children

These products are not toys and may be hazardous to small children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause burns.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts or if you have a family history of such occurrences, please consult your doctor before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour and stop use if you are tired.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. Improperly handled batteries could overheat and cause burns. Stop using your mobile device until the glass is replaced by a qualified service centre.

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected.

To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.



If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at [direct.motorola.com/hellomoto/nss/AcousticSafety.asp](http://direct.motorola.com/hellomoto/nss/AcousticSafety.asp).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a doctor.

[Apr0109]

## FCC Notice to Users

**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Use & Care



To care for your Motorola phone, please keep it away from:  
**liquids of any kind**

Don't expose your phone to water, rain, extreme humidity, sweat or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or hair dryer, as this may damage the phone.



**extreme heat or cold**

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



**microwaves**

Don't try to dry your phone in a microwave oven.



**dust and dirt**

Don't expose your phone to dust, dirt, sand, food or other inappropriate materials.



**cleaning solutions**

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



**the ground**

Don't drop your phone.

## Information from the World Health Organisation

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.



## Disposal of your Mobile Device & Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets or batteries) with your household waste. Do not dispose of your battery or mobile device in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Centre in your region. Details of Motorola approved national recycling schemes and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)



## Disposal of your Mobile Device Packaging & Product Guide

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.



## Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing it or turning it in for recycling. For instructions on how to delete all personal information from your device, see your product guide.
- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions) such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola and other third parties providing services.
- **Other information your device may transmit**—Your device may also transmit testing and other diagnostic (including location-based) information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com) or contact your service provider.

## Smart Practices While Driving

### Drive Safe, Call Smart

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, hands-free use only. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original hands-free accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.



- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 999 or another local emergency number in the case of fire, traffic accident or medical emergencies (wherever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see a car accident, crime in progress or other serious emergency where lives are in danger, call 999 or another local emergency number (wherever wireless phone service is available), as you would want others to do for you.
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number (wherever wireless phone service is available).

<http://www.hellomoto.com>

Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality. Always contact your service provider about feature availability and functionality. All features, functionality and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.  
U.S. patent Re. 34,976





[www.motorola.com](http://www.motorola.com)

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