

# Love

## Service Manual

# HTC Proprietary Confidential Treatment Requested

Rev. A02

Feb.,1,2007

HTC Corp.

**Engineering Mobility** 

HTC CONFIDENTIAL

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## **Revision Control Table**

Rev	Date	Contents	Dept	Revised	App Dept	Stage
AX01	2006/11/16	Fist Draft	PSE	Edwin Chen		PVT
A01	2006/11/30	Add voltage and current setting for P.49	PSE	Edwin Chen		MV
A02	2007/02/01	Update ch.8	PSE	Edwin Chen		

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## 1. Introduction

- This manual provides the technical information to support the service activities of Love
- This document contains highly confidential information, so any or all of this document should not be revealed to any third party.

#### 2. Product Features

#### Platform

- Slim Music PDA Phone.
- Microsoft Windows Mobile 5 Pocket PC Phone Edition.

#### Processor/Chipset

- TI OMAP 850, 200 MHz.

#### Memory

- ROM: 128MB.
- RAM: 64MB.

#### LCD Module

- 2.8" 240 x 320 color TFT LCD.
- LED backlight.
- Sensitive Touch Screen.

#### GSM/ EDGE Functional

- Internal antenna.
- GSM Quad-band: 850/900/1800/1900 MHz.
- E-GPRS: class B, Multi-slot standard class 10.

#### FM Radio

Tuning range: 87.5 MHz ~ 108.5 MHz.

#### Wireless LAN

WI-FI 802.11b/g.

#### **Device-to-Device Connectivity**

- Bluetooth 2.0.

#### Digital Camera

2 mega-pixel CMOS image sensor.

#### Power

Battery.

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- Removable and chargeable battery, 1,250mAh.
- AC adaptor.
- AC input: 100 ~ 240V AC, 50/60 Hz.

#### Keyboard/Button/Switch

- Power Button.
- Volume up & down Button.
- Voice dialer /Voice recorder Button.
- Camera captures Button.
- 2 Soft-key Buttons.
- Send/Hands-free Button.
- End Button.
- Start Button.
- OK Button.
- Track wheel.
- Reset Switch.

#### Notification

- One bi-color LED for GSM network status, notification, and charging status.
- One Bi-color LEDs (Blue & Green) and One Orange-colored LED on in the second lens for WI-FI (Green), Bluetooth (Blue), and GPS (Amble) status.
- Notification by LED, sound, message, and vibration.

#### Audio

- Microphone.
- Receiver.
- Loud speaker for Hands-free and GPS voice instruction support.

#### Interface

- 3V SIM Card slot.
- Micro-SD Card slot.
- HTC Ext-USB (11-pin, mini-USB & audio jack in one).
- External Antenna Connector.
- External GPS Antenna Connector.

#### Stylus

- Lock type mechanism.

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#### Hanger

#### Accessories

- Standard.
- AC adapter.
- USB Sync. Cable.
- Stereo wired headset with microphone and FM radio antenna support.
- Stylus.
- User manual, quick start guide & software CD.
- Option.
- Pouch.
- Mono Bluetooth headset.
- Stereo Bluetooth headset.
- Car charger.

#### Microsoft Windows Mobile 5.0 Pocket-PC Phone Applications

- Pocket Outlook.
- Calendar, Contacts, Messaging, Tasks, & Voice Notes.
- Direct-Push Mail.
- Internet Explorer Mobile.
- Office Mobile.
- Word, Excel, & PowerPoint Mobile.
- Windows Media Player 10 Mobile.
- Pictures & Videos.
- ActiveSync Client.
- Pocket MSN.
- Device Management.
- OTA Provisioning.
- Terminal Service Client.
- Calculator.
- Games.

#### Value Added Applications

- Camera captures utility.
- Camcorder utility.
- H.263, MPEG4.
- Audio Codec.



- MP3/ WMA / AMR/ AAC/ AAC+ (optional).
- Video Codec.
- MPEG4 / H.263 / Motion JPG.
- MMS Client.
- PDF Viewer.
- ZIP.
- SIM Manager.
- Comm. Manager.
- Voice Dial.
- Smart Dialing.
- OMA DRM v1.0.
- STK 99.
- Backup Tool.
- FM Radio Application.
- Audio Manager

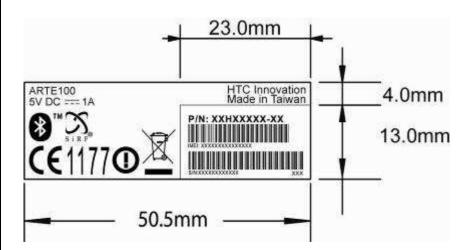


## 3. Labeling Plan

#### 3.1 Labels for device

#### 3.1.1 Agency label-ARTE300

HTC P/N: 77H00432-00M Size: 50.5 X 17.0 mm



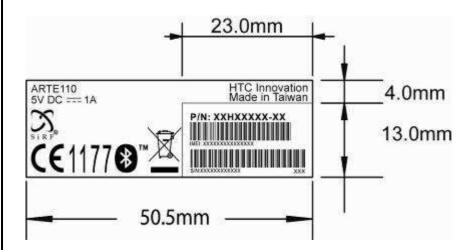
HTC P/N	Countries supported

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## 3.1.2 Agency label-ARTE400

HTC P/N: 77H00432-01M

Size: 50.5 X 17.0 mm



HTC P/N	Countries supported



#### 3.2 main label locations Explanation

Tamper evident label

HTC PN: 77H00185-00M

Water sensitive label

HTC PN: 77H00203-00M

Size: 2.5X4mm

×	



#### 3.3 Battery label

#### 3.3.1 Battery label-Celxpert (WWE, CHT, Product of Taiwan)

HTC P/N: 35H00062-04M



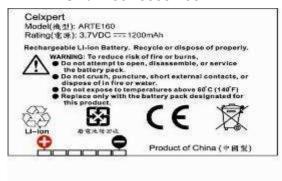


Product of China (中周製)

45.0mm

#### 3.3.2 Battery label-Celxpert (WWE, CHT, product of China)

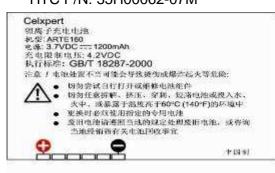
HTC P/N: 35H00062-06M

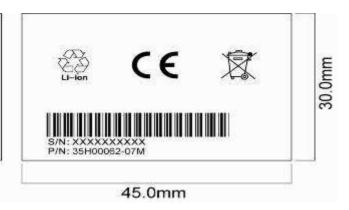




#### 3.3.3 Battery label-Celxpert (CHS, product of China)

HTC P/N: 35H00062-07M





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#### 3.4 Battery label-Sanyo

HTC P/N: 35H00064-03M



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#### 3.5 Battery label-Samsung

HTC P/N: 35H00075-01M





## 4. Inspection Criteria

Definition of classes

Class A area => the front side of main unit involves all buttons, Wheel, Jog ball, and LED lens except LCD.

Class C area => 4 sides and back views of main unit include side key \*3, volume key, Camera and stylus.

Class D area => Socket of battery, inner side of battery cover, Micro SD/SIM Connector and battery connector.



#### Description

General inspective regulations and according SPEC refer to IS-3047 Generic Cosmetic Inspection Criteria.

In the event of any inconsistencies between this document of IS-3455 and the Relationship agreement, the parties agree that this document of IS-3455 shall prevail.

Display inspection

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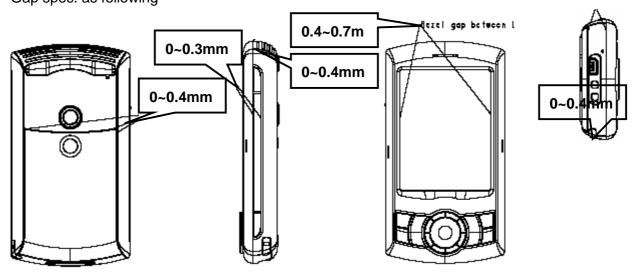


	Inspection I	Defects	Accept Level	Level
		Single	Red+ Green+ Blue □ 3, S ≥ 5mm.	Minor
	Bright Dots	2 adjacent	0	Minor
		3 or more adjacent	0	Minor
Electrical	Dark Dots	Single	Total Number □ 2, S ≥ 5mm.	Minor
Characteristic	Dark Dois	2 adjacent	0	Minor
Defects	Dark or Brigh	nt lines	0	Minor
	All Allowable Dot		Total Number □ 3, S ≥ 5mm.	Minor
	Shift and tilt of	of screen viewed area	The black edge around display area must be detected by front view.	Minor
	Scratch		0.03 < W □ 0.1 (mm) L □ 5 (mm), N □ 2 (mm)	Minor
Objects of Lift	Lint (linear foreign objects)		0.03 < W □ 0.1 (mm) 0.3 < L □ 3.0 (mm) N □ 5	Minor
on power off status	Spots		0.1 < D □ 0.3 (mm), N □ 4	Minor
Statuo	Fish eye on f	ilm	0.1 < D □ 0.4 (mm), N □ 4	Minor
	Breakage on film surface		Not acceptable	Minor
	Total acceptable defect quantity □ 10			Minor

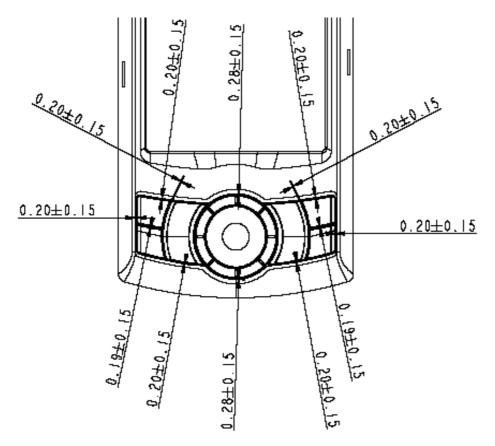
Main unit inspection

Gap & Step inspections

Gap spec. as following







#### Step

Description		Accept Criteria	
Step between mating parts.		Step < 0.3 mm	
2.	Others, refer to production release spec	Others, refer to production release spec	

#### Cosmetic inspection

Broken, come off and curved edges are unacceptable. The serious folded mark is not allowed as photo attached, but allows two minor folded marks.

The inspective point of D area.

- Any marks generated by scratching, grinding or colliding are acceptable except base material exposed.
- Not allow battery connector pin and SIM/Micro SD Conn. Deform. The hook of battery cover also can't allow broken and deform

Others



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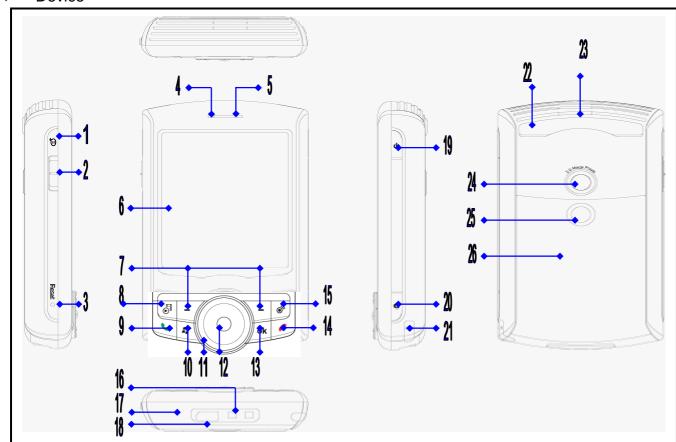
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Scratch				
Description	Accept Criteria			
Class A	Exposure of substrate do not accept Scratch : L□4mm ,W□0.2mm ,N□2, S□10mm	MI		
Class B	Exposure of substrate do not accept Scratch : L□4mm ,W□0.25mm ,N□3, S□10mm	MI		
Class C	Label area don't care Exposure of substrate do not accept Scratch : L□10mm ,W□0.4mm ,N□5, S□5mm	MI		
	Contamination dot/Granule dot/Cave granule			
Description	Accept Criteria			
Class A	D□0.5mm ,N□2,S □15 mm (Ignored if D D□ 0.15mm)	MI		
Class B	Total: D<0.6mm ,N□4,S □15 mm (Ignored if D D□ 0.25mm)	MI		
Class C	D<0.9mm ,N□4,S □10 mm	MI		
	Burr			
Description	Accept Criteria			
Burr.	Don't accept hand scrape	MI		
Imprint mark				
Description	Accept Criteria			
Class A	0.25□diameter□0.65mm ,N□3	MI		
Class B	0.65mm <diameter 1.00mm,n="" 3<="" td="" □=""><td>MI</td></diameter>	MI		
	Bright mark			
Description	Accept Criteria			
Class A	L□2.5mm,W□0.25mm,N□3	MI		
Class B	L□3.0mm,W□0.25mm,N□4	MI		
Class C	L□3.0mm,W□0.3mm,N□5	MI		
	Lint			
Description	Accept Criteria			
Class A	L□3mm , W□0.2mm ,N□2, S □5 mm	MI		
Class B	L□5mm , W□0.3mm ,N□3, S □5 mm	MI		
Class C	L□10mm , W□0.3 mm ,N□3	MI		



## 5. Product Overview

## Device



#	Item	Function		
1	Voice command button	Press to start Voice Speed Dial; press and hold to record a voice note.		
2	Volume Slider	<ul> <li>Slider up or down to adjust the speaker volume.</li> <li>During a call, slider up or down to adjust the earpiece volume.</li> </ul>		
3	RESET button	With the stylus, press RESET button to soft-reset your device.		
ready to transmit radio frequency signal.  Notification LED 1  A blinking Green light for Wi-Fi status.  When both Bluetooth and Wi-Fi are enabled, the alternately.		<ul> <li>A blinking Blue light for Bluetooth system notification of powered-up and ready to transmit radio frequency signal.</li> <li>A blinking Green light for Wi-Fi status.</li> <li>When both Bluetooth and Wi-Fi are enabled, their lights blink</li> </ul>		
5	The bi-color LED shows Green and Amber lights for GSM/GPRS standby, message and network status as well as for notification and charging status.			
#	Item	Function		



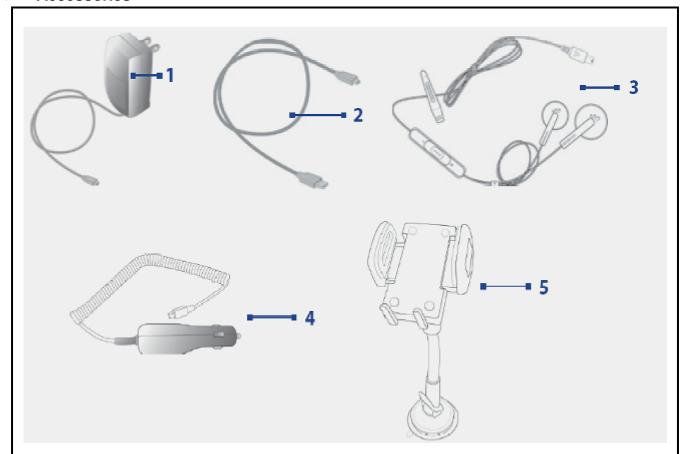
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6	Touch Screen	Tap the screen with the stylus to write, draw, or make a selection.	
7	Left and Right soft keys	Press to execute the command in the label above the button.	
8	MEDIA HUB button	Press to open Media Hub.	
9	TALK button	Press to answer an incoming call or dial a number.	
10	START button	Press to open the Start menu.	
11	Track Wheel	<ul> <li>Turn clockwise or counterclockwise to move through items on the screen or in the menu.</li> <li>When using the Camera or GPS software, using it for zooming.</li> </ul>	
12	Trackball	<ul> <li>Roll up, down, left, or right to move through menus and program instructions; carry out the selection by pressing the Trackball.</li> <li>When using the Camera, use it as the shutter release.</li> <li>When using the GPS software, use it to move around a GPS map.</li> </ul>	
13	OK button	Press to confirm your data entries, or to exit the program in use.	
14	END button	Press to end a call or to return to the Today screen.	
15	COMM MANAGER button	Press to launch Comm Manager.	
16	Strap Holder	It lets you to attach a strap for carrying your device.	
17	Microphone	Speak into the microphone when receiving or making a phone call or voice recording.	
18	Sync connector/ Earphone jack	<ul> <li>Use this connector to synchronize data by connecting the provided USB sync cable or to recharge the battery via the provided AC adapter.</li> <li>You can also connect the provided USB stereo handset for hands-free conversation or for listening FM radio and audio media. FM radio uses the stereo handset as an antenna.</li> </ul>	
19	POWER button	<ul> <li>Press to turn off the display temporarily. This switches your device to sleep mode. You can still receive call and message when your device is in Sleep mode.</li> <li>Press and hold (for about 5seconds) to turn off the power completely. All functions including the phone will be unavailable to use.</li> </ul>	
20	CAMERA button	Press to launch the Camera; press again to take a photo or video clip, depending on the specified capture mode.	
21	Stylus	Use the stylus to write, draw, or select items on the touch screen.	
22	Car Antenna Connector	Connect your device to the car antenna while in a car to have better reception quality.	
23	Speaker	Listen to media from here.	
24	Camera	Use the camera to take still photos and record video clips.	
25	Self-Portrait Mirror	Turn the back side of your device to face your self so that your image reflects on the mirror when taking self-portrait shots.	
26	Battery Cover	Slider out to access the battery compartment.	

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## Accessories



#	Item	Function	
1	AC adapter	Converts AC to DC for recharging the battery.	
2	USB Sync cable	Connects your device to a PC and synchronize data.	
3	Stereo handset	<ul> <li>Provide a volume control slider and a Send/End button. Press a Send/End button to pick up a call or put a call on hold; press and hold the button to end the call.</li> <li>Make sure you connect this handset when using the FM radio since its uses the handset as an antenna.</li> </ul>	
4	Car adapter	Use it to charge the battery on your device while you are in traveling in a car. Plug it to the sync connector of your device and to the car's cigarette lighter socket.	
5	Car holder	Use it to mount your device in a car. Press the suction pedestal on the car's windshield, and push the lever to securely attach the holder. The sit your device in the holder, and press both sides of the holder inward to secure the grip.	



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## 6. Unit Assembly/Disassembly Procedure

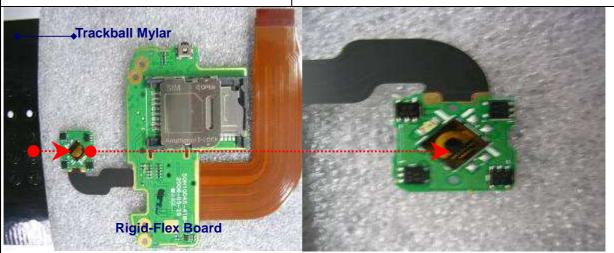
## **Assembly Process**



- Stick the EMI Gaskets on M/B.
- Assemble 2 **Rubbers** of Microphone and Reset button on M/B.

M/B: 51H00355-05M/Q'ty:1. [Option]. EMI Gasket: 72H01655-00M/Q'ty:1 Rubber-1 (MIC): 76H01495-00M/Q'ty:1.

Rubber-2 (RST button): 76H01516-00M/Q'ty:1.



 Stick Trackball Mylar on the Rigid-Flex Board. Rigid-Flex Board: 51H10046-00M/Q'ty:1.

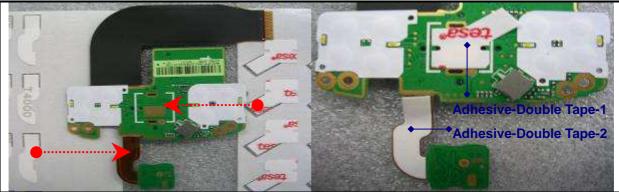


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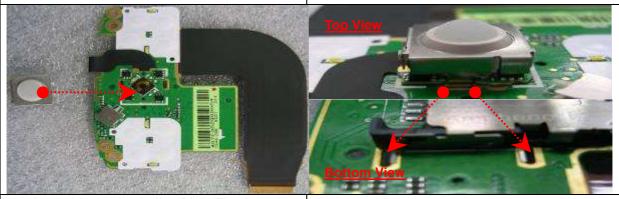


 Stick 2 Adhesive-Double Tapes on Rigid-Flex Board. Rigid-Flex Board: 51H10046-00M/Q'ty:1.
Adhesive-Double Tape-1: 76H01520-00M/Q'ty:1.
Adhesive-Double Tape-2: 76H01525-00M/Q'ty:1.



- Remove the white-film from adhesive-double tape and stick the trackball switch board on Rigid-Flex Board.
- Assemble Jog-ball to Jog-ball holder.

Jog-ball: 36H00375-00M/Q'ty:1. Jog-ball holder: 72H01635-00M/Q'ty:1.



- Assemble the Jog-ball to Rigid-Flex Board.
- Please 100% ensure that the hooks of the Jog-ball holder are hooking the PCB's through hold tightly.

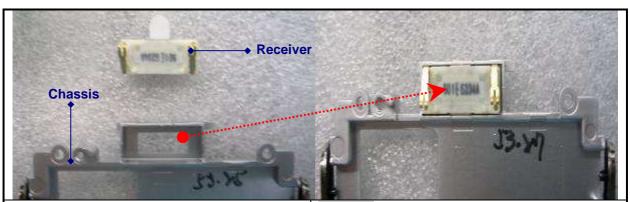


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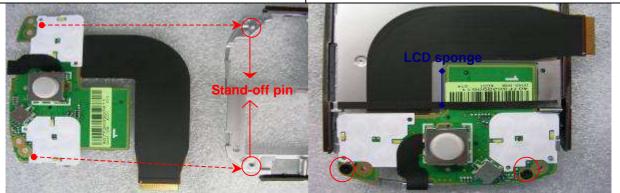
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• Remove the white-film from **Receiver** and stick on the **Chassis**.

**Receiver:** 36H00233-00M/Q'ty:1. **Chassis:** 74H00720-00M/Q'ty:1.



- Fix the Rigid-Flex Board on Chassis via 2 stand-off pin of the Chassis.
- Screw up the Rigid-Flex Board on Chassis.
- Stick the **LCD Sponge** on Chassis.

**LCD Sponge:** 76H01522-00M/Q'ty:1. **Screw:** 72H01671-00M/Q'ty:2.



- Insert the FPC of Rigid-Flex Board through into another side of the Chassis.
- Assemble Rigid-Flex FPC to M/B.

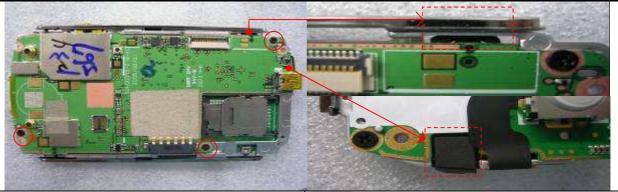


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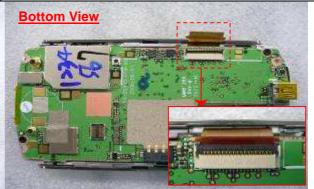


- Assemble the M/B on the Chassis.
- Screw up the M/B on the Chassis.
- Visual inspect the Rubbers of Reset button and Microphone to ensure in right position.

Screw: 72H01671-00M/Q'ty:3.



Assemble the **LCD Module** to the Chassis, and insert the LCD FPC through into the Chassis and connect to M/B properly.



LCD Module: 60H00070-01M/Q'ty:1.



- Stick the **Rubber** on the Rigid-Flex board.
- Assemble the Jog-ball support cover to Rigid-Flex board.

Jog-ball support cover: 74H00715-00M/Q'ty:1.



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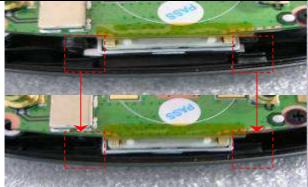
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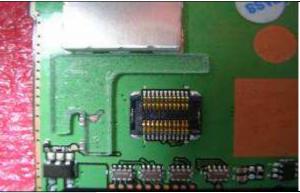
 Assemble the Keypad on the Bezel; please 100% make sure that the hooks of the Bezel are hooking the Keypad properly. **Keypad:** 74H00772-00P/Q'ty:1. **Bezel:** 74H00762-01M/Q'ty:1 **[Option]**.





 Assemble the M/B to the Bezel, and insert the edge of the Receiver frame of the Chassis into the Bezel properly.





• Stick Camera spacer to M/B.

**Camera spacer:** 76H01556-00M/Q'ty:1. **Camera Module:** 54H00187-00P/Q'ty:1.



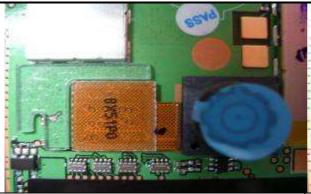
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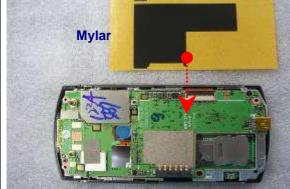
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- Assemble Camera module to M/B.
- Stick Camera Mylar to M/B.

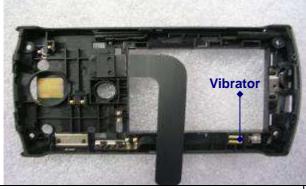
Camera Mylar: 76H01559-00M/Q'ty:1.

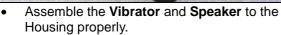


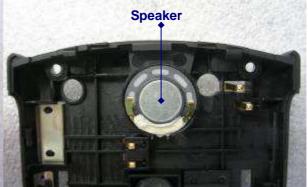


Stick the Mylar on M/B.

Mylar: 76H01498-00M/Q'ty:1.







Vibrator: 36H00180-00M/Q'ty:1. Speaker: 36H00464-00M/Q'ty:1. Housing: 74H00776-01M/Q'ty:1.

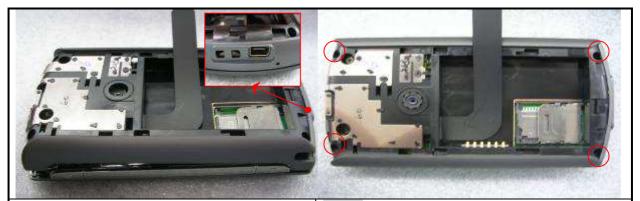


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- Assemble the Housing to M/B properly.
- Screw up the Housing to M/B.

**Screw:** 72H00951-00M/Q'ty:2.



• Assemble Antenna Cover to Housing.



Antenna Cover: 74H00757-00M/Q'ty:1.



- Assemble the Battery and Battery Cover.
- Insert the **Stylus** to device properly.



Battery: 35H00062-04M/Q'ty:1.

Battery Cover: 74H00777-00M/Q'ty:1 [Option].

Stylus: 74H00712-00M/Q'ty:1.



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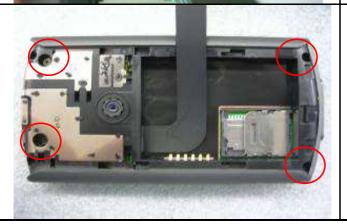
## **Disassembly Process**



Open battery cover and take off the battery



Insert a plastic stick into the beside the camera lens to unlock the antenna cover



Unfasten 4 screws on the main unit



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Insert a plastic stick under the housing and push up to unlock hook of the antenna cover (Step1)



Push up to unlock hook of the antenna cover (Step2)



Move the stick slightly around the device to unlock the hook (Step3)



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Move the stick slightly around the device to unlock the hook (Step4)



Move the stick slightly around the device to unlock the hook (Step5)



Separate main board and housing



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Insert a plastic stick into space between chassis and bezel to unlock chassis and bezel



Separate chassis ad bezel



Open LCM FPC gate and pull off the LCM FPC



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Peel off the LCM from the chassis



Unfasten 3 screws on the main board



Open the switch board FPC gate and pull off the switch board FPC to separate the chassis and main board

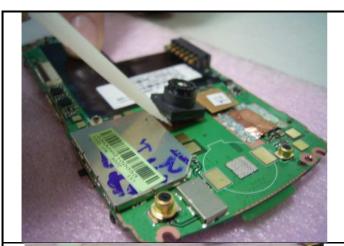


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Use plastic stick to separate the camera from main board



Unfasten 2 screws of the switch board



Take off jogball supporter



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Take off jogball holder from the switch board



Use a plastic stick to push speaker out of the housing to separate



Remove vibrator from the housing



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Pull hook of the bezel and push the keypad out of the bezel

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## 7. Function Test Procedure

## Test Plan

Mode	No	Item	Description	Remark		
	Fun	ction Test				
	1	SDRAM Test	RAM memory test.			
	2	Display Test	Color bar/R/G/B/Black/White/Gray pattern.			
	3	Touch Screen Test	Align screen test.			
	4	LED Test	Green/Red/Blue/Key Pad.			
	E Kan Taat	Send/End/GPS/IE/Soft1,2/Start/OK/Up/Down/Left/Right				
	5	Key Test	/Action/Record/Volume Up, Down/Power/Camera.			
	6	Wheel	Clockwise, Anti-clockwise test.			
	7	B. L Test	Front light test (On/Dim/Off).			
Diagnostic	8	Timer Test	RTC (Real time clock) test.			
	9	SD Card Test	SD card Read/Write test.			
	10	Mega SIM Test	Mega SIM card test.	Option		
	12	Checksum Test	ROM checksum test.			
	13	Battery Test	Battery info check.			
	14	Vibrator Test	Vibrator on test.			
	15	Speaker Play Test	Speaker out test.			
	16	Receiver Play Test	Receiver out test.			
	17	Headset Play Test	Headset out test.			
	18	Int. Rec-Spk out Test	Internal MIC record and play to Speaker test.			
	19	Int. Rec-Rev out Test	Internal MIC record and play to Receiver test.			
	20	Int. Rec-HST out Test	Internal MIC record and play to Headset test.			
	21	HST Rec-HST out Test	External MIC record and play to Headset test.			
	Run-in Test					
	1	1 Hour	1 Hour Run-in Test/Press Soft-1 key.	Option		
	2	2 Hours	2 Hours Run-in Test/Press Soft-2 key.	Option		
	3	4 Hours	4 Hours Run-in Test/Press Start key.	Fixed		
	4	8 Hours	8 Hours Run-in Test/Press OK key.	Option		
		Format FAT // Clear PIN (Personal information, talk times)				
	Unit Information					
	1	USB Test	USB link test (Microsoft ActiveSync).			
WinCE	2	Camera Test	Camera test.			
	3	Bluetooth Test	Bluetooth test.			
	4	WLAN Test	WLAN test.			
	5	GPS Test	GPS test.			
	6	FM Test	FM radio test			

Test Procedure



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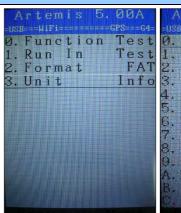
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### Diagnostic Test

#### Main Menu/Function Test Menu

- I. Turn the device power off and insert Diagnostic SD card.
- II. Press and hold <u>Power + Record</u> button, including <u>Reset</u> button, and then enter Diagnostic mode.
- III. Using Jog-ball to select the test item and move to next page as well.
- IV. Select item "Function Test" to find the Function test menu.





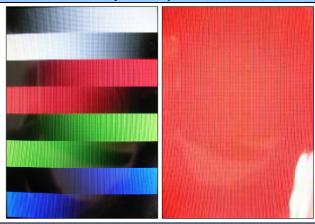
#### **SDRAM Test**

- Press Action key (Jog-ball) to select <u>SDRAM Test</u> on Function test menu.
- II. The program will test SDRAM block automatically.
- III. The screen will return to Function test menu after the test is finished.



# Display Test (Color bar and RED pattern)

- Press Action key (Jog-ball) to select
   Display Test on Function test menu.
- After the test pattern is show up, please check the pattern if any un-uniform color or chromatist.
- III. Press Action key (Jog-ball) to go next test pattern.



#### **Display Test (GREEN/BLUE pattern)**



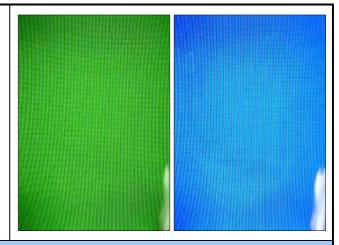
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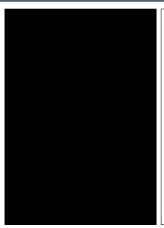
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V. Press Action key (Jog-ball) to go next test pattern.



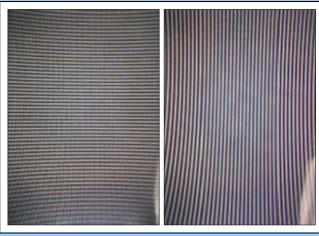
# **Display Test (BLACK/WHITE pattern)**

VI. Press Action key (Jog-ball) to go next test pattern.



## **Display Test (Crabwise/Straight lines pattern)**

VII. Press Action key (Jog-ball) to exit and return to Function test menu.



**Touch Screen Test** 



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- Press Action key (Jog-ball) to select Touch Screen Test on Function test menu.
- II. Using Stylus to tap and follow the symbol "+" at Center, Up-left, Down-left, Down-right position of the screen to perform the test.
- III. The screen will return to Function test menu after the test is finished.



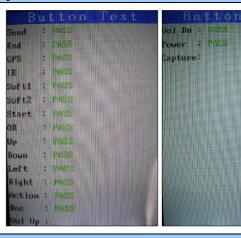
#### **LED Test**

- Press Action key (Jog-ball) to select Ι. LED Test on Function test menu.
- II. Press Action key (Jog-ball) and follow the instruction on screen to perform the LED inspection test (Green, Red, Blue, WLAN, GPS, and Keypad).
- III. Press Action key (Jog-ball) to exit and return to Function test menu.



## **Key Test**

- Press Action key (Jog-ball) to select Key Test on Function test menu.
- II. Follow the instruction on screen to perform the Key/Button test (Send, End, GPS, IE, Soft1/2, Start, OK, Up/Down/Left/Right, Action, Record, Volume Up/Down, Power, and Camera).
- III. The screen will return to Function test menu after the test is finished.



#### **Wheel Test**



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- Press Action key (Jog-ball) to select Wheel Test on Function test menu.
- II. Wheeled the dial scale clockwise from scale1 to 10 to check the acting area is functional.
- III. Wheeled the dial scale anti clockwise from scale1 to 10 to check the acting area is functional.
- IV. The screen will return to Function test menu after the test is finished.



### **LCD Back Light Test**

- Press Action key (Jog-ball) to select ١. B.L Test on Function test menu.
- II. Press Action key (Jog-ball) to switch the LCD backlight level from Super (100%) -> Typical (75%) -> High (50%) -> Low (25%) -> Off (0%).
- III. Press Action key (Jog-ball) to exit and return to Function test menu.



# Timer (RTC) Test

- ١. Press Action key (Jog-ball) to select Timer Test on Function test menu.
- II. The screen will return to Function test menu after the test is finished.



#### **SD Card Test**



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- ١. Press Action key (Jog-ball) to select SD Card Test on Function test menu.
- II. The screen will return to Function test menu after the test is finished.



### **Mega SIM Test (Option by Model)**

- ١. Please inset Mega SIM card to the device before test.
- II. Press Action key (Jog-ball) to select Mega SIM Test on Function test menu.
- III. The screen will return to Function test menu after the test is finished.



### **ROM Checksum Inspection**

- Ι. Press Action key (Jog-ball) to select ROM Checksum Inspection on Function test menu.
- II. Press Action key (Jog-ball) to exit and return to Function test menu.

= 0xF375C68D

#### **Battery Test**

SPL 8x424nM9F SSM CE = 8x44F493AB SPLASH = U×UUUUUUUU - 0×4E00C438 EXTSize= 8x88888888 EXTRON = 0x00000000 = 8×88888778C

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- Ι. Press Action key (Jog-ball) to select Battery Test on Function test menu.
- II. Plug In/Out the AC-Adapter to check the battery charging/discharging status.
- III. Press Action key (Jog-ball) twice time to exit and return to Function test menu.

Satiery Into	Battery Info
AC: In	WC: Out
Battory Fall	Nattery Discharge
ID: 1589	1b: 1589
Temp: 29	Temp: 29
Percentage: 100	Percentage: 180
Voltage: 4214	Voltage: 4214
Current: 12287	Current: 12287
ress (Act) to exit	Press (Act) to exit

#### **Vibrator Test**

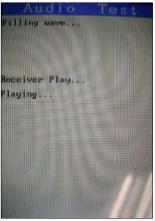
- Press Action key (Jog-ball) to select ١. Vibrator Test on Function test menu.
- II. Press Action key (Jog-ball) to exit and return to Function test menu.



# Speaker Play, Receiver Play Test

- ١. Press Action key (Jog-ball) to select Speaker Play Test on Function test menu.
- Press Action key (Jog-ball) to select II. Receiver Play Test on Function test menu.
- III. The screen will return to Function test menu after the test is finished.





### **Headset Play Test**



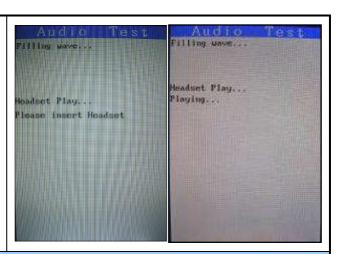
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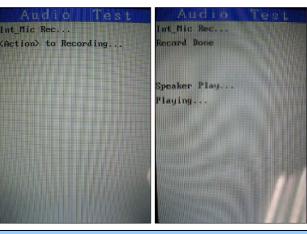
l.	Press Action key (Jog-ball) to select
	Headset Play Test on Function test
	menu.

- Insert Headset and hear the sound II. from device.
- III. The screen will return to Function test menu after the test is finished.



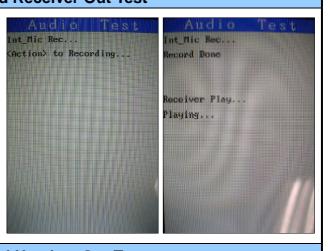
### **Internal Record Speaker Out Test**

- Ι. Press Action key (Jog-ball) to select Internal Record Speaker Out Test on Function test menu.
- II. Press Action key (Jog-ball) to record the sound.
- III. Check the voice quality after the sound playback from speaker.
- IV. The screen will return to Function test menu after the test is finished.



#### **Internal Record Receiver Out Test**

- Press Action key (Jog-ball) to select Ι. Internal Record Receiver Out Test on Function test menu.
- Press Action key (Jog-ball) to record II. the sound.
- III. Check the voice quality after the sound playback from receiver.
- IV. The screen will return to Function test menu after the test is finished.



#### **Internal Record Headset Out Test**

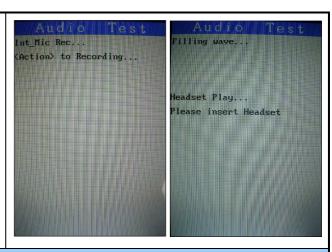


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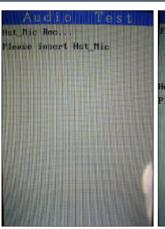
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- Press Action key (Jog-ball) to select Internal Record Headset Out Test on Function test menu.
- II. Press Action key (Jog-ball) to record the sound.
- III. Inset headset and check the voice quality when the sound playback from device.
- IV. The screen will return to Function test menu after the test is finished.



#### **Headset Record Headset Out Test**

- I. Press Action key (Jog-ball) to select Headset Record Headset Out Test on Function test menu.
- II. Insert headset and press Action key (Jog-ball) to record the sound.
- III. Check the voice quality after the sound playback from device.
- IV. The screen will return to Function test menu after the test is finished.





#### **Run-In Test**

- ١. Return to Main Menu and press Action key (Jog-ball) to select Run In Test.
- II. Insert AC-adapter and press Start key to setup Run-In hour to 4.
- III. The program will perform cycling test (Vibrator, SDRAM, LED, Display, BL, Timer, and Audio) within 4 hours.





Format FAT // Clear PIN (Personal information, talk times)

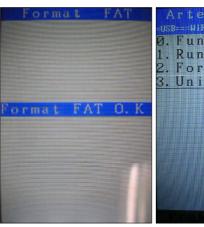


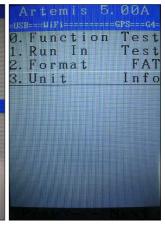
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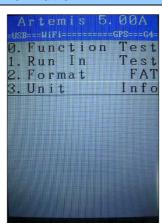
- Return to Main Menu and press I. Action key (Jog-ball) to select Format FAT.
- II. The screen will return to Function test menu after the test is finished.





### **Unit Information**

- I. Return to Main Menu and press Action key (Jog-ball) to select Unit Information.
- II. Press Action key (Jog-ball) to exit and return to Main menu.



Model ID : ARTELBURG Module SN : 487/562588113 OK Flag : OK System SN : TY625FL08188 353,695818816758 Inki RE1201408891 BT Addr mnc ndar 60092DACEBEE C' ty Code 85:18 SIM Lock DIMES 351695819816758 CID 111111111 MCCZMNC - 8 GID

WinCE Test

**USB Test** 



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- I. Start up the Microsoft® ActiveSync®program in the PC.
- Insert USB cable and connect unit to desktop/ or laptop.
- III. The USB to PC icon is appears on the Today screen when your device is connected to your desktop/ or laptop.



### Cam

Countries Settings

Waiting for device to connect

- Tap <u>Start->Program->Camera</u> or Press Camera button to turn on the Camera.
- II. Make sure the device will present and enter the preview display.
- III. Check camera pre-view and image quality.





#### **Bluetooth Test - 1**

- Tap icon <u>Comm Manager</u> on the Today screen and turn on Bluetooth.
- II. Tap the icon "Settings" down-right the corner of the screen and select the "Make this device...." Checkbox.
- III. Press Action key (Jog-ball) to go next test pattern.



#### **Bluetooth Test - 2**

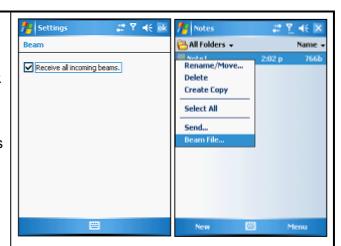


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- V. Tap <u>Start->Settings->Connections-></u>
  <u>Beam</u> and select "Receive all...."
  Checkbox.
- VI. To create a file, tap Start->Programs ->Notes->New.
- VII. Tap and select the "Beam file..."

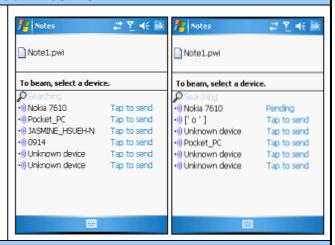


#### **Bluetooth Test - 3**

- VIII. Once device is searched, tap the device to send the file.
- IX. Return to Today screen and tap

  <u>Start->Program->Comm Manager</u>

  ->Bluetooth to turn off Bluetooth.



#### **WLAN Test**

- Tap icon <u>Comm Manager</u> on the Today screen and turn on WLAN.
- Select the hot-spot/ or access point which searchable and appears on screen.
- III. Once the hot-spot (access point) is connected, press the IE button and logon Internet.



#### **GPS Test**



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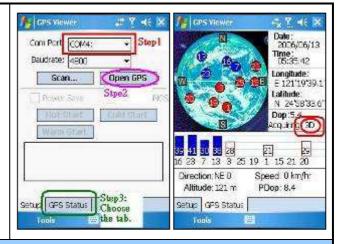
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- Install GPS tool to device and execute the program.
- II. Setup the COM port to COM4.
- III. Place device in GPS receptor coverage area and tap the icon "Open GPS".
- IV. Check the GPS status as picture shown.

[Note]: Please build up similar GPS test station in repair center.



#### **FM Test**

- Insert headset in device and tap <u>Start-> Program->FM radio.</u>
- II. Tap the search icon to search the radio channel.
- III. Once the channel is searched, tap headset icon and switch to speaker mode, make sure the FM radio is functional.







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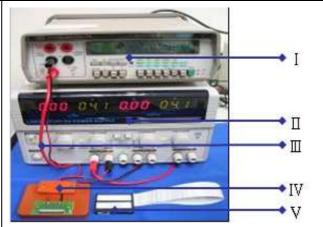
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Leakage Current Measurement

### **Equipments & Fixtures**

- Micro-Current Meter.(2 A)
- Power Supply.(4V) II.
- III. Cable.
- IV. Current series jig.
- V. Battery with extension cable.



### Connect device to test Jig

- VI. Insert battery/ with extension cable to UUT (unit under test).
- VII. Turn on the device and enter WinCE mode.



### WinCE setup

- VIII. Tap the icon on the Today screen.
- IX. Turn on Flight mode.
- X. Turn off WLAN, BT, and FM radio.



Leakage current measurement when Backlight off/Sleep mode



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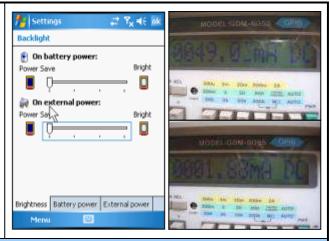
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XI. Tap Start->System->Backlight.

XII. Adjust the backlight level to 0% and checks the current from current meter. [Note1]

XIII. Press power button to initial device enter sleep mode and checks the current from current meter. [Note2]

**[Note1]:** 49mA (Spec≤105mA). [Note2]: 1.88mA (Spec≤3mA).



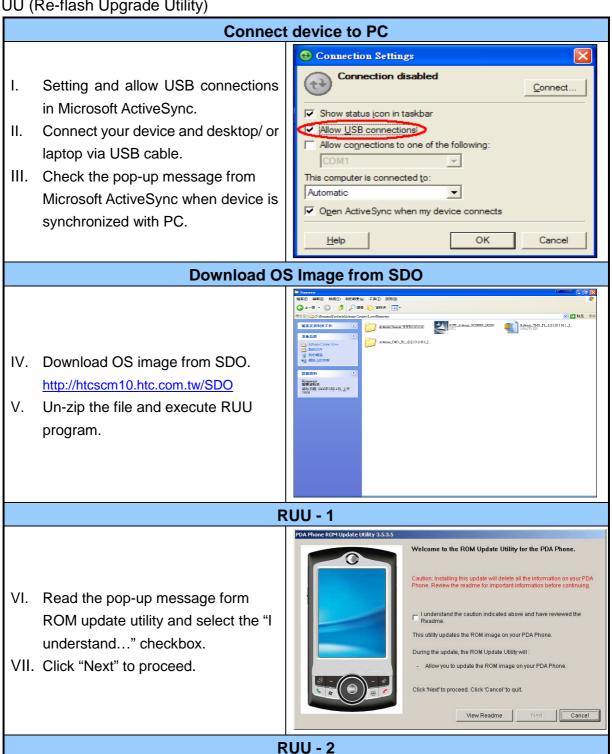
#### Conclusion

- If current consumption test PASS when UUT in Flight and Sleep mode, it means that Ι. the M/B works normal.
- II. If current consumption test FAIL when UUT in Flight or Sleep mode, it means that the M/B works abnormal, please replace M/B and re-test again.



# 8. OS upgrade procedure

RUU (Re-flash Upgrade Utility)





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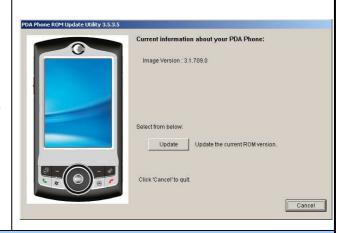
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- VIII. Read the pop-up message form ROM update utility to follow and perform the instructions and select the "I completed..." checkbox.
- IX. Click "Next" to proceed.



#### **RUU - 3**

- Χ. Current image version confirmation.
- XI. Click "Update" to proceed.



#### **RUU - 4**

- XII. Double verify the ROM revision which you want to update before re-flash procedure.
- XIII. Click "Next" to proceed.



#### **RUU - 5**



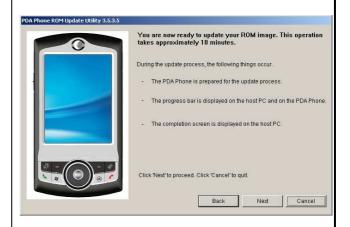
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XIV. Read the information from pop-up message and the OS update procedure will takes 10 minutes long.

XV. Click "Next" to proceed.



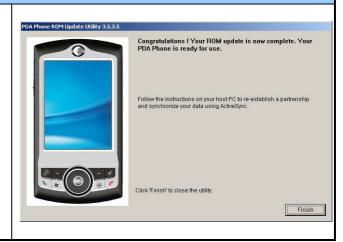
#### **RUU - 6**

XVI. You can see the update progress from your PC and in your device.



### **RUU - 7**

XVII. The OS upgrade is finished, click "Finish" to close the utility.



SD card upgrade

### **Download OS Image from SDO**

HTC CONFIDENTIAL

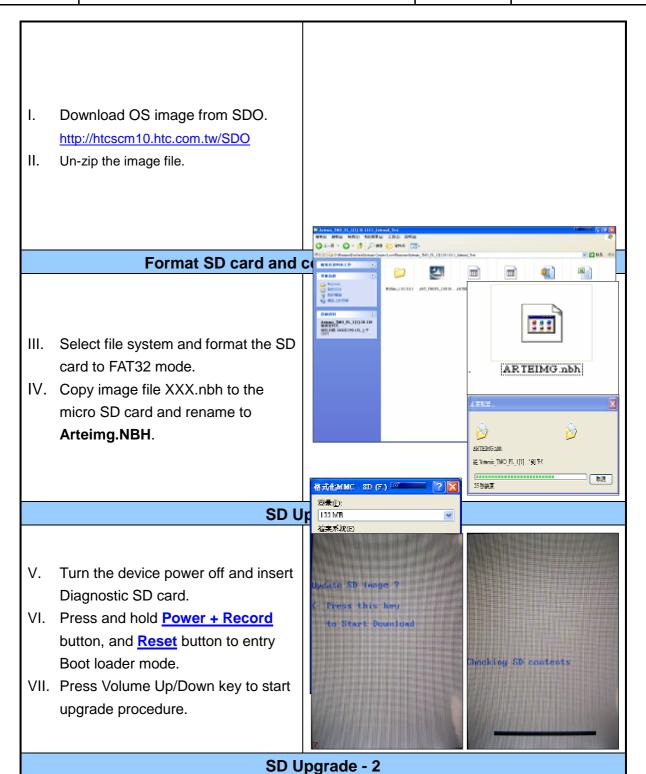


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VIII. Format BINFS.

IX. Reading source code from SD card. [Note]: This process will takes 5 mins, please don't power off the device.





### SD Upgrade - 3

- X. Re-flash Ext. ROM.
- XI. Re-flash 1st phase OS image to flash ROM.



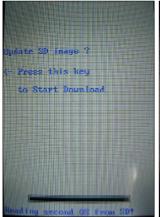


### SD Upgrade - 3

XII. Reading 2<sup>ND</sup> phase OS image from SD card.

> [Note]: This process will takes 6 mins, please don't power off the device.

XIII. Re-flash 2<sup>nd</sup> phase OS image; press any key to exit once the process is finished.



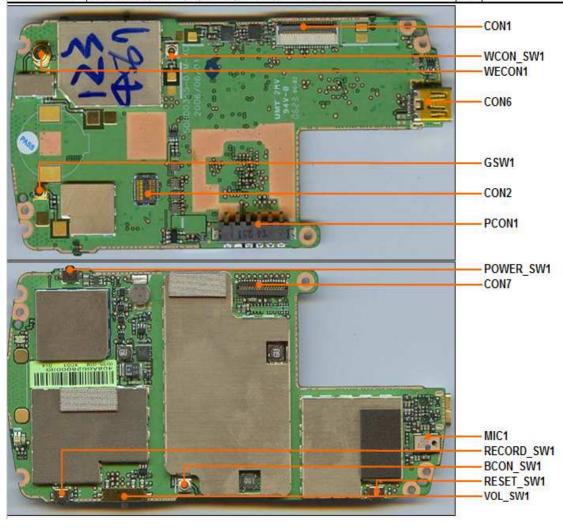


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# 9. Board Level 2.5 Inspection

### Main Board

Number	Description	Qty	Location
75H00248-00M	COAXIAL CONNECTOR, RF, WITH SWITCH, SMD, MM8430-2600RA1, MURATA	2	BCON_SW1 WCON_SW1
75H00372-00M	Connector FPC,39P,0.3PITCH,FH23-39S-0.3SHW(05),HIROSE,50mohm,0.3A,30V	1	CON1
75H00420-00M	Connector B to B,Female,22P,0.4Pitch,AXK7L22227,MATSUSHITA,6.8*5.0*0.87mm	1	CON2
75H00454-00M	Connector I/O,Normal,11P,0.4Pitch,302-11101-00,ACT	1	CON6
75H00570-00M	Connector FPC,35Pin,30V,FH26-35S-0.3SHW(05),HIROSE	1	CON7
75H00276-00P	Connector RF,5.8*5.4*3.9,Female,MS-147(06),4pin,HRS	1	GSW1
36H00208-00M	MIC,SP0103NB3-SB-3,EMKAY,Pb-FREE,100/-40degC	1	MIC1
75H00582-00M	Connector Device, 6Pin, 2.5Pitch, 2A, 12V, 250037MB006G513ZL, SUYIN, Artemis	1	PCON1
36H00230-00M	SWITCH,SOH-213HST,MITSUMI,70/-20degC	3	POWER_SW1 RESET_SW1 RECORD_SW1
36H00160-00M	Slide_Switch,HSS112,HCH	1	VOL_SW1
75H00514-00P	Connector RF,Female,4P,MS-162,HIROSE,3.5*3.1*2.5mm	1	WECON1





### Rigid-Flex Board

Number	Description	Qty	Location
27H00096-00M	LED,2mA,3V,100uA,WHITE,HT-F196BPZ,HARVATEK,80/-30degC,1.6*0.8*0.36mm	4	LED1 LED2 LED3 LED4
36H00230-00M	SWITCH,SOH-213HST,MITSUMI,70/-20degC	1	CAMERA_SW1
6H00350-00M	Switch,PANASONIC,EVQP6EB35,Blizzard	1	SW2
6H00467-00M	Switch,ABC3112P,MATSUSHITA,2-way	1	SW1
2.2.5	The state of the s		U 1111
			LED1
			SW1 LED3
			Camera_SW1

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# 10. Generic Troubleshooting

#### 1 · Main Unit Does Not Respond to Power Button

- (1) Connect the AC adapter, maybe the battery pack is exhaust and wait for few minutes if unit boot.
- (2) Check if battery installed well and switch to lock.
- (3) Check key lock switch if enable
- (4) Check the Power Button if any damage.
- (5) Try with another battery pack.
- (6) Try if unit can enter boot-loader mode. If so, try to re-flash ROM if can solve the problem.
- (7) Check all connections including LCD FPC to Main Board.
- (8) Replace Main Board if necessary.
- (9) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

### 2 · Touch Panel Does Not Respond to Screen Tap

- (1) Check the connection of LCM FPC cable whether is properly connected.
- (2) Try to cold boot the unit then tries again.
- (3) Try with another LCM.
- (4) Try with another Main Board.
- (5) Replace LCM if necessary
- (6) Replace Main Board if necessary.
- (7) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 3 · Buttons Do Not Respond

- (1) Try to cold boot the unit then tries again.
- (2) Dismantle the unit; check the status of switches on the Main Board and the plastic parts of the Button not responding.
- (3) Try with another Main Board or Front Bezel.
- (4) Replace Main Board or Front Bezel if necessary.
- (5) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 4 · Unusual Vertical / Horizontal lines or partial display

(1) Check the connection of LCM FPC whether is properly connected.



- (2) Try to cold boot the unit then tries again.
- (3) Try to re-flash the ROM code.
- (4) Try with another LCM.
- (5) Try with another Main Board.
- (6) Replace LCM if necessary
- (7) Replace Main Board if necessary.
- (8) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

### 5 · Back Light Does Not Turn ON/OFF

- (1) Check the connection of LCM FPC whether is properly connected.
- (2) Try to re-flash the ROM code.
- (3) Try with another LCM.
- (4) Try with another Main Board.
- (5) Replace LCM if necessary
- (6) Replace Main Board if necessary.
- (7) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 6 · CF/SD Card cannot be used

- (1) Check whether CF/SD Card is fully inserted to the slot until you hear a click.
- (2) Try to re-flash the ROM code.
- (3) Try with another CF/SD Card.
- (4) Try with another Main Board.
- (5) Replace Main Board if necessary.
- (6) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 7 · PC Connection not possible

- (1) If test result is NFF, it is possible caused by user connect cradle to computer before ActiveSync is installed.
- (2) Check whether "Connection Settings" in the MS ActiveSync is properly set.
- (3) Check whether it connects with other cables or cradle, customer's cable might be damaged.
- (4) Check the external appearance of the connector on the unit whether it is physically damaged.
- (5) Try to re-flash the ROM code.



- (6) Replace Main Board if necessary.
- (7) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 8 · Battery Pack does not start

- (1) Make sure the battery cover is closed properly.
- (2) Connect to the AC Adapter and see if it takes charge. Also check AC Adapter condition.
- (3) Check whether AC Adapter is functioning properly.
- (4) Check whether the condition of Battery Charging status is correct.
- (5) Check the appearance of Battery Pack if any abnormal..
- (6) Try with another Battery Pack or Replace Battery Pack if necessary
- (7) Try with another Main Board or Replace Main Board if necessary.
- (8) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 9 · Battery discharges quickly even after fully charged

- (1) Make sure the Battery Pack takes fully charge with AC Adapter.
- (2) Check whether the condition of Battery Charging status is correct.
- (3) Dismantle the unit and check the appearance of Battery Pack.
- (4) Try with another Battery Pack or Replace Battery Pack if necessary
- (5) Try with another Main Board or Replace Main Board if necessary.
- (6) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 10 · Battery Pack does not recharge

- (1) Make sure the Battery Pack takes fully charge with AC Adapter.
- (2) Check whether the condition of Battery Charging status is correct. Charge should be done no more than 4 hours.
- (3) Dismantle the unit and check the appearance of Battery Pack.
- (4) Try with another Battery Pack or Replace Battery Pack if necessary
- (5) Try with another Main Board or Replace Main Board if necessary.
- (6) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 11 · No Sound from Speaker or Distorted sound

(1) Check "Sound & Notifications" Settings in the unit for Sound Enabling.



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- (2) Make sure it's not MUTED.
- (3) Try to re-flash the ROM code.
- (4) Clean up the speaker connection side on MB if there is any contamination.
- (5) Dismantle and Check whether the Speaker is properly installed (Orientation)
- (6) Replace Speaker if necessary.
- (7) Replace Main Board if necessary.
- (8) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 12 · No Recorded Sound or Distorted sound

- (1) Check "Sound & Notifications" Settings in the unit for Sound Enabling.
- (2) Make sure it's not MUTED.
- (3) Try to re-flash the ROM code.
- (4) Dismantle and Check whether the Microphone is properly installed.
- (5) Replace Microphone if necessary.
- (6) Replace Main Board if necessary.
- (7) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.

#### 13 · Wireless connection (WLAN/BT) not possible

- (1) Make sure the wireless environment is OK before your checking.
- (2) Make sure the wireless connection setting has been properly set.
- (3) Make a life connection with Internet or another device.
- (4) Try to re-flash the ROM code.
- (5) Try with another main board if necessary
- (6) Once the defective part has been identified, verify it again with the defective part whether the symptom could be duplicated.



# 11. Photo for 80H & 99H Level

Part No	72H01655-00M		Part No	60H00070-XXM	
Description	EMI Gasket,EMC,PCB		Description	LCD Module,	A STATE OF THE STA
Q'ty	1		Q'ty	1	(3)
Part No	51H00355-XXM		Part No	51H10046-00M	<b>(2)</b>
Description	PCBA-MAIN BOARD,W/MegaSIM, W/Wiff,ARTEMIS		Description	Rigid-Flex Board	
Q'ty	1		Q'ty	1	
Part No	76H01520-00M	ter test top test test	Part No	76H01525-00M	T4000 _ T4000 _ T4000
Description	Adhesive-Double Tape,TESA 60975	(100) (100) (100) (100) (100) (100) (100) (100)	Description	Adhesive-Double Tape,SONY T4000	00 - 000 - 000 - 000 - 000 - 000
Q'ty	1	70507 20507 2 1050, 1050	Q'ty	1	T407 L T400 L 140
Part No	36H00375-00M		Part No	72H01635-00M	
Description	Switch,PANASONIC, EVQWJN011,jogball		Description	Jog-ball holder	
Q'ty	1		Q'ty	1	
Part No	76H01559-00M		Part No	76H01495-00M	
Description	Mylar,PET+TESA 4972,Camera		Description	Rubber,Silicon Rubber,Microphone	
Q'ty	1		Q'ty	11	
Part No	76H01516-00M		Part No	72H01671-00M	
Description	Rubber,Silicon Rubber,Reset		Description	SCREW,PH,FD,T1.6*	7 4g
Q'ty	1		Q'ty	5	



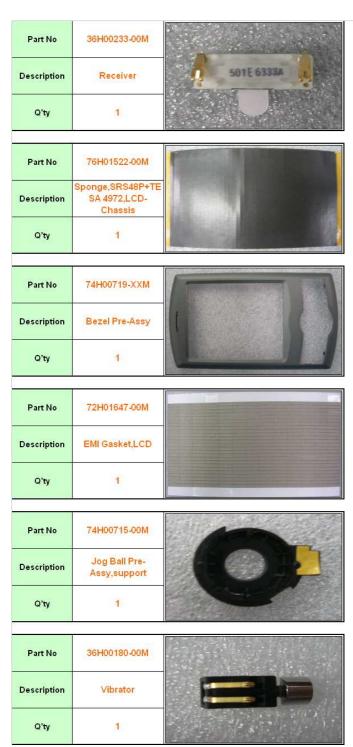
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Part No	74H00720-00M
Description	Chassis Pre-Assy
Q'ty	Ĭ



Part No	76H01524-00M
Description	Rubber,silicon rubber,FPC,Switch Board
Q'ty	1



Part No	74H00713-XXP
Description	Keypad
Q'ty	1



Part No	74H00723-XXM	
Description	Housing Pre-Assy	
Q'ty	1	



Part No	54H00187-00P
Description	Module Assy,camera,LITEO N
Q'ty	1



Part No	76H01498-00M
Description	Mylar,Mylar+TESA 4972,Battery
Q'ty	11





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Part No	36H00420-00M	
Description	Speaker, Merry	
Q'ty	1	

Part No	72H00951-00M	_
Description	Screw,KT-BT1.6_8	
Q'ty	2	

Part No	74H00712-XXM	
Description	Stylus	The state of the s
Q'ty	1	

Part No	74H00722-XXM	
Description	Cover Pre- Assy,Battery	
Q'ty	1	

Part No	35H00062-04M	Celxpart Model( #.2): ARTE180 Rating( 2.8): 3.7VDC ===1200mAh Rechargeoble Livion Battery, Recycle or dispuse o
Description	BATTERY_LI-ION	WARRING. To reduce risk of fire or burns.  O no not retemp to open, all (seasemble, as the battery mack.  Do not create, posebure, short external or dispose of in five or water, as above 10.  Banica only with the battery pack design this product.
Q'ty	1	Disconsistence CE

Part No  Description	74H00721-XXM	
Description	Cover Pre- Assy,Antenna	
Q'ty	1	



Part No	72H00685-00M	
Description	Screw,PH(T6),M1.6°7	A
Q'ty	2	

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# 12. RF Antenna Specification

Items	Test Name	TX Level	TCH	1 <sup>st</sup> Downlink Cell Power	Note		
1	Camp @ DCS Band	0	512	-75	BCCH=600		
2	BS Originate Call	0	512	-75			
	E-GSM 900 Receiver Test						
3	Fast Bit Error Rate	5	975	-104			
4	Fast Bit Error Rate	5	42	-104			
5	Fast Bit Error Rate	5	124	-104			
	E-GS	SM 900 Trans	smitter T	est			
6	TX Phase RMS Error	5	975	-104			
7	TX Phase Peak Error	5	975	-104			
8	TX Frequency Error	5	975	-104			
9	TX Phase RMS Error	5	42	-104			
10	TX Phase Peak Error	5	42	-104			
11	TX Frequency Error	5	42	-104			
12	TX Phase RMS Error	5	124	-104			
13	TX Phase Peak Error	5	124	-104			
14	TX Frequency Error	5	124	-104			
15	Check TX Power	5	975	-104			
16	Check TX Power	5	42	-104			
17	Check TX Power	5	124	-104			
	DC	S 1800 Rec	eiver Tes	t			
1	Fast Bit Error Rate	0	512	-104			
2	Fast Bit Error Rate	0	698	-104			
3	Fast Bit Error Rate	0	885	-104			
		5 1800 Trans		1			
4	TX Phase RMS Error	0	512	-104			
5	TX Phase Peak Error	0	512	-104			
6	TX Frequency Error	0	512	-104			
7	TX Phase RMS Error	0	698	-104			
8	TX Phase Peak Error	0	698	-104			
9	TX Frequency Error	0	698	-104			
10	TX Phase RMS Error	0	885	-104			
11	TX Phase Peak Error	0	885	-104			
12	TX Frequency Error	0	885	-104			
13	Check TX Power	0	512	-104			
14	Check TX Power	0	698	-104			
15	Check TX Power	0	885	-104			
		S 1900 Rec					
1	Fast Bit Error Rate	0	512	-104			
2	Fast Bit Error Rate	0	661	-104			
3	Fast Bit Error Rate	0	810	-104			



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	PCS 1900 Transmitter Test					
4	TX Phase RMS Error	0	512	-104		
5	TX Phase Peak Error	0	512	-104		
6	TX Frequency Error	0	512	-104		
7	TX Phase RMS Error	0	661	-104		
8	TX Phase Peak Error	0	661	-104		
9	TX Frequency Error	0	661	-104		
10	TX Phase RMS Error	0	810	-104		
11	TX Phase Peak Error	0	810	-104		
12	TX Frequency Error	0	810	-104		
13	Check TX Power	0	512	-104		
14	Check TX Power	0	661	-104		
15	Check TX Power	0	810	-104		
	G	SM 850 Rece	eiver Test			
1	Fast Bit Error Rate	5	128	-104		
2	Fast Bit Error Rate	5	189	-104		
3	Fast Bit Error Rate	5	251	-104		
		M 850 Trans	mitter Te	st		
4	TX Phase RMS Error	5	128	-104		
5	TX Phase Peak Error	5	128	-104		
6	TX Frequency Error	5	128	-104		
7	TX Phase RMS Error	5	189	-104		
8	TX Phase Peak Error	5	189	-104		
9	TX Frequency Error	5	189	-104		
10	TX Phase RMS Error	5	251	-104		
11	TX Phase Peak Error	5	251	-104		
12	TX Frequency Error	5	251	-104		
13	Check TX Power	5	128	-104		
14	Check TX Power	5	189	-104		
15	Check TX Power	5	251	-104		