

Trinity Service Manual



HTC Proprietary Confidential Treatment Requested

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HTC Corp.

Engineering Mobility



Revision Control Table

| Rev | Date | Contents | Dept. | Revised | App Dept | Stage/Per |
|------|------------|---------------------------------|-------|--------------|----------|-----------|
| AX01 | 2006/9/28 | First Draft | PSE | Jerry W. Lin | GSD | PVT |
| AX02 | 2006/9/29 | Fix the description and picture | PSE | Jerry W. Lin | GSD | PVT |
| A01 | 2006/10/5 | First release | PSE | Jerry W. Lin | GSD | PVT |
| A02 | 2006/10/25 | Add board level | PSE | Jerry W. Lin | GSD | MV |
| | | | | | | |
| | | | | | | |



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CHAPTER 1 – INTRODUCTION

This manual provides the technical information to support the service activities of the PPCP. This document contains highly confidential information, so any or all of this document should not be revealed to any third party.

1.1 Production Specification

- Platform
 - Dual-Mode PDA form factor
 - OS: Microsoft Windows Mobile 5.0-PocketPC Phone Edition
- Dimension
 - 108mm (L) x 58.2mm (W) x 18.4mm (T), 150g with battery
- Processor/Chipset
 - CPU + Base band: Samsung with 400MHz + Qualcomm 6275
- Memory
 - Flash ROM: 128MB (for program and users' storage)
 - SDRAM: 64MB DDR SDRAM
- LCD Module
 - Main LCD Module
 - 2.8", 240x320 dots resolution
 - 65K-color TFT Transmarine LCD with white LED backlight
 - Sensitive Touch Screen
- HSDPA/WCDMA/GPRS/EDGE/GSM Functional
 - Internal Antenna
 - Dual mode: HSDPA/WCDMA and GSM//GPRS/EDGE
 - HSDPA/UMTS:
 - Tri-band (2100MHz and 850MHz/1900MHz)
 - GSM/GPRS/EDGE:
 - Quad-band (850/900/1800/1900MHz)
 - Auto Band Switching
 - Global roaming
 - Handover and cell selection between 2G and 3G
 - Audio codec: AMR, EFR, FR, HR
 - SMS (MO, MT), concatenated SMS (640 characters)
 - Generic services
 - Call holding, waiting, forwarding and barring
 - CLI (Call Line Identity)
 - Display own number
 - Network selection
 - Cell broadcast
 - Multi-party conference capability
 - Spool icon
 - Network lock
 - Phase 2+ unstructured supplementary service data
 - CPHS
 - HSDPA/UMTS Function
 - UMTS R99 compliant, HSDPA Release 5
 - UE category 12/6, QPSK, 1.8/3.6Mbps peak rate
 - PS RAB on HSDPA channel and CS data call(VT call)
 - EDGE/GPRS/GSM Function
 - (E)GPRS Class B



- Multi-slot Standard Class 10
- WAP over (E)GPRS
- (E)GPRS indicator
- Coding Scheme
- (E)GPRS PBCCH
- USIM/SIM
 - 1.8V/3V of UICC
 - USIM application
 - SIM application tool kit
 - Over the Air (OTA) programming
 - FDN (Fixed Dialing Number)
 - ADN (Abbreviated Dialing Number)
 - Security PIN 1&2 control
 - Mega-SIM(SIM+)/EAP-SIM
- GPS
 - Acquisition time
 - Hot start 8 seconds
 - Warm start 35 seconds
 - Cold start 45 seconds
 - Update rate is user configurable once/1,10,30 sec continuous
 - GPS Accuracy
 - Position: < 15 meters, 95% typical
 - Velocity: 0.05 meter/sec steady state
- Keyboard/Button
 - Button
 - Power button, 5-way navigate d-pad, Send/Hands-free button, End button, Ok button
 - Full-Scrolling Jog Wheel/Volume up & down (left side)(wake-up key)
 - Voice command / Voice record button
 - 2 soft-keys button (Calendar and Contact)
 - Start button
 - Back button(Below Jog Wheel, left hand side)
 - Camera capture button(right hand side)
 - Reset
- Notification
 - One bi-color(red & green) LED for UMTS/GSM standby, UMTS/GSM message, UMTS/GSM network status, and charging status
 - Two respective (blue and green) LEDs for Bluetooth/Wi-Fi notification
 - Notification by LED, sound, Vibration, message on the display
- Audio
 - Build-in Microphone
 - Receiver
 - Loud speaker for Hands-free supported
 - Full duplex
 - WAV/WMA/AMR/AAC/MP3 codec
 - 16 bits with 8KHz, 11KHz, 22KHz, 44.1KHz and 48KHz
- Camera
 - Main camera 2 mega-pixel CMOS
 - Second camera VGA CMOS
 - Lighting min 5 LUX
 - Continuous Digital Zoom
 - Night Mode
- Bluetooth
 - Compliant with V2.0

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- Class 2 transmit power
- Co-exist with WLAN
- Supported profiles:
 - Generic Access Profile
 - Serial Port Profile
 - Object Push Profile
 - Generic Object Exchange Profile
 - ActiveSync legacy application via SPP
 - Headset Profile
 - Heads-free Profile
 - Advanced Audio Distribution Profile (A2DP)
 - Audio/Video Remote Control Profile (AVRCP)
 - Service discovery application profile
 - Human Interface Device Profile

WiFi

- IEEE 802.11b/g supported
- Internal WLAN antenna
- Interface
 - Infrared IrDA SIR
 - 1.8V/3V USIM/SIM card
 - 11-pin min-USB (USB 1.1)/audio jack in one
 - Mini SD card
- Power
 - Removable rechargeable Lithium Polymer battery
 - Capacity: 1500mAh
 - Charging time: 3.5 hours
 - GSM Talk-Time: 4~5 hours
 - UMTS Talk-Time: 2~4 hours
 - GSM Standby Time: 200+ hours
 - UMTS Standby Time: 180~250 hours
 - Playing WMV 8 hours
 - Playing WMA 12 hours
 - AC Adapter.
 - AC input rating: 100-240Vac, 50-60 Hz.
 - DC output: 5V / 1A
- Hanger Hole
 - Stylish hanger on the cover to wear phone with neck strap as pendant or to attach various phone hangers.
 - Lanyard support.
- Accessories
 - Inbox
 - AC adapter with mini-USB power plug
 - Sync. Cable (mini-USB)
 - Battery (rechargeable and replaceable)
 - Stylus
 - Carrying case
 - Stereo-wired headset with microphone
 - Option
 - Car adapter.
 - Cradle
 - 11-pin to 3.5 connector
 - TTY adapter
 - Battery Charger

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- Microsoft Windows Mobile 5.0 Applications
 - Pocket Outlook: Calendar, Contacts, Messaging, Tasks, and Voice Notes
 - Push Mail
 - Internet Explorer Mobile
 - Office Mobile: Word, Excel & PowerPoint Mobile
 - Windows Media Player 10 Mobile
 - Pictures & Videos
 - ActiveSync Client
 - Pocket MSN
 - Device Management
 - OTA Provisioning
 - Terminal Service Client
 - Calculator
 - Games
- Value Added Application
 - Camera/Camcorder
 - Picture Enhancement for Pictures & Videos
 - Polyphonic MIDI Ringtone
 - Audio/Video enhancement for WMP
 - 3G-324M Video Telephony
 - ZIP
 - Smart Dialing
 - MMS Client: MMS 1.1 supported
 - Java virtual machine (J2ME, CLDC 1.1, MIDP 2.0)
 - Voice Dial & Command
 - Document Viewer PDF
 - OMA DRM 1.0 supported
 - SIM Manager
 - Comm. Manager
 - Wireless Modem
 - BlackBerry Web Client
 - Smart Dial
 - Voice over IP Client(SIP)
 - GPS Navigation Software
- Carrier Specific Applications
 - 3GPP(T-mobile, CHT, Vodafone)
 - Java-VFX Phase I (Vodafone)
 - Visto (Vodafone)
 - SEVEN(Cingular)
 - WAP Push OTA(Vodafone)
 - TTY for US Market
- Regulatory
 - PTCRB
 - R&TTE
 - FCC
 - BQB (Bluetooth Qualification Body) certification
 - Windows Mobile Logo (NTSL)
 - USB certification
 - GCF certification
 - WiFi certification



CHAPTER 2 – SERVICING TOOLS

2.1 Repair Level Definition

Unit

L0 Accessory test and unit swapL1 Unit Test and ROM Re-flash

L2 Refurbishment and Module Swap +L1

L2.5 M/B Repair(connecter, button, MIC...) +L2

2.2 List of Servicing Tools

| level | No. | Item | Use for | Remark |
|-------|-----|---------------------------------------|---------------------------------|-------------|
| | 1 | Mini USB DATA interface | Check for mini USB | |
| | | Cable | communication; RUU re-flash | |
| | 2 | Earphone Headset | For Audio test. | |
| | 3 | AC Adapter | Transfer AC to DC for Unit | |
| | 4 | WLAN AP | For WiFi test | |
| L1 | 5 | Mini SD Card with Diagnostic | For unit diagnostic test | HTC design |
| | | test program (must be encoded by HTC) | | |
| | 6 | 128MB mini SD memory card | For unit ROM code transfer to | HTC design |
| | | (must be encoded by HTC) | SD card for re-flash | |
| | 7 | Unit current consumption test | | HTC design |
| | | fixture | Measure Unit current | |
| | 8 | Power supply | consumption | |
| | 9 | Current Meter | | |
| | 10 | Mobile tester | For RF test | |
| | 11 | Special Made Plastic Stick | Assembly & Disassembly | HTC special |
| L2 | | | | tools |
| | 12 | Hand tools | Assembly & Disassembly | |
| | 13 | Label printer | Print agency label if replacing | |
| | | | M/B | |
| L 2.5 | 14 | Lead-free Soldering station | Board level repair | |
| L Z.J | 15 | Air heater | Board level repair | |

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CHAPTER 3 – ASSEMBLING AND DISASSEMBLING

3.1 Disassembling



Tools needed for Assembling and Disassembling

- 1. Glove & Lens Cleaning Tissue.
- 2. Plastic type tweezers.
- 3. Philip Screw Driver 000X40.
- 4. Philip Screw Driver T6X40
- 5. Flat Plastic Stick



- 1. Eject the Stylus.
- 2. Eject the mini SD card if available.



Push battery cover to remove.





Remove the battery.

Warning: To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries properly



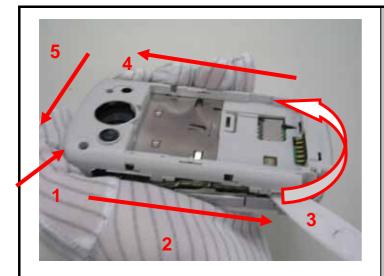


Release 5 screws on housing.

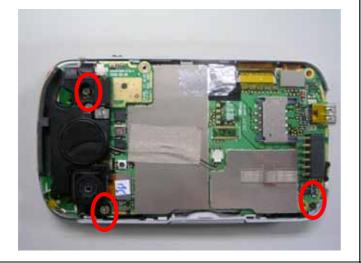


Use screwdriver insert tophook and release the top side of housing.

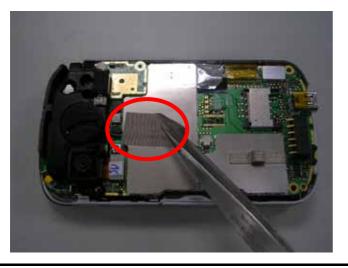




- 1. Insert plastic stick into the gap.
- 2. Release the hooks around the sides of unit to remove the housing.

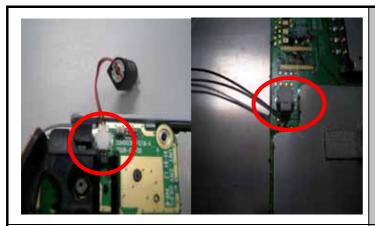


Release 2 screws of speaker and 1 screw of main board.



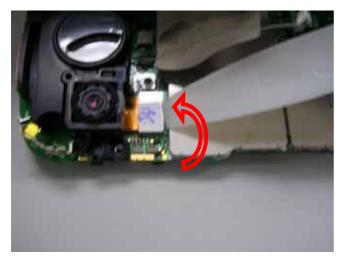
Rip off the gasket from main board.





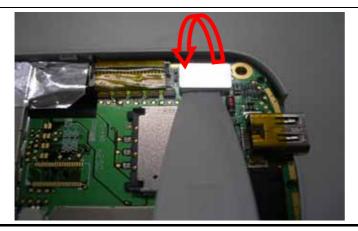
Disconnect the connector of vibrator and speaker.





Remove main camera module and rubber.





Remove keypad connector.

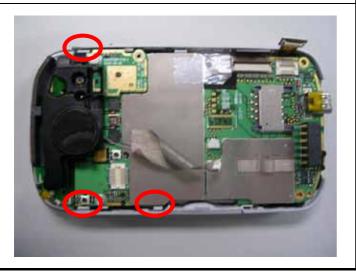




Remove the LCM connector Tape.

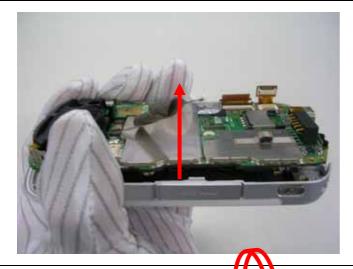


Open the LCM connector cover .



Release the hook.





Lift the main board to take it out.



Disconnect camera module and rubber



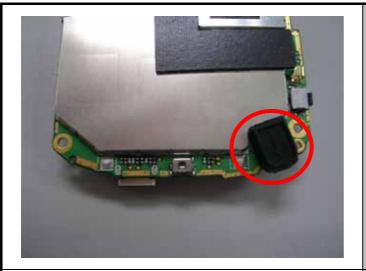


Release the hook of speaker and take it out.



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Remove rubber cap of microphone.





- 1. Release 1 screw of Jog wheel board.
- 2. Remove the Jog wheel board.





Release the receiver from the bezel .

***Be informed to avoid the pin deforme.







- 1. Remove the SD cover.
- 2. Release the hook and take out the LCM.





- 1. Release 2 screws of bezel.
- 2. Take out the keypad.





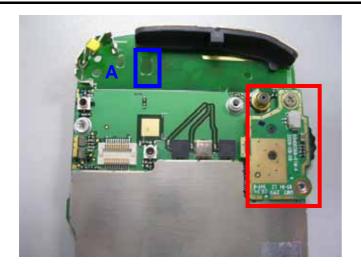
- 1. Release 2 screws of FPC.
- 2. Take off the FPC.

The disassembly procedure is finished.





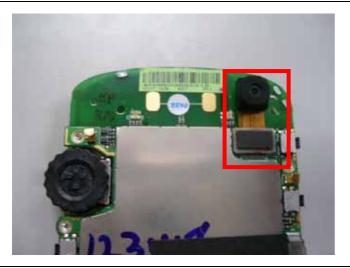
3.2 Assembling



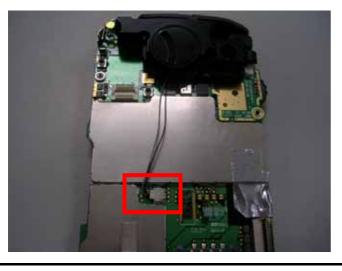
- 1. Connect the Jog wheel board.
- 2. Fasten 1 screw to fix the Jog wheel board.

Note point A in picture is fix point for speaker insertion

Screw:72H00800-00M Torque:1.1+-0.1 kgf-cm

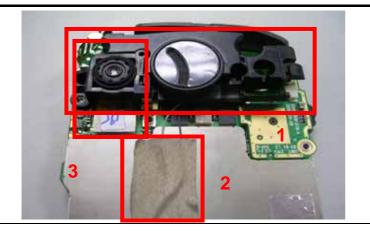


Connect the Camera module.



Connect the speaker.



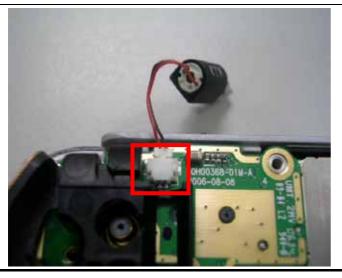


- 1. Insert the speaker into main board and make sure it is fixed into hook "A".
- 2. Stick the gasket on main board.
- 3. Assemble the main camera on main board.



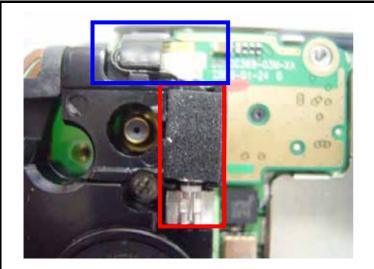
Fasten 2 screws to fix it.

Screw:72H00800-00M Torque: 1.1+-0.1 kgf-cm



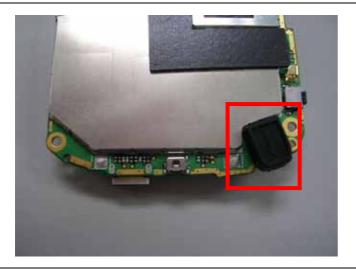
Connect the vibrator.





Insert the vibratory into main board and route its cable along as shown in picture.

The vibrator is placed between Jog wheel board and speaker module as shown in picture.



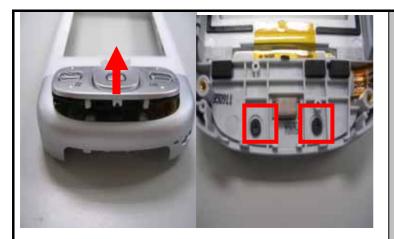
Assemble microphone rubber on the main board.



- 1. Insert the FPC into bezel.
- 2. Fasten 2 screws to fix it.

Screw:72H00459-00M Torque: 0.4 +-0.1 kgf-cm





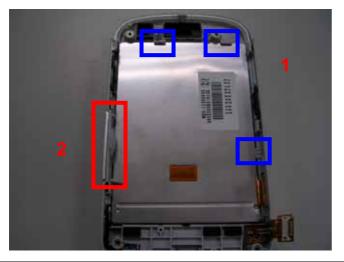
- 1. Assemble the keypad into the bezel.
- 2. Fasten 2 screws to fix it.

Screw:72H01588-00M Tarque: 0.7+-0.1 kgf-cm

When assembling is done, check keypad, navigation key and keypad click feeling, especially key stuck isn't allowed.

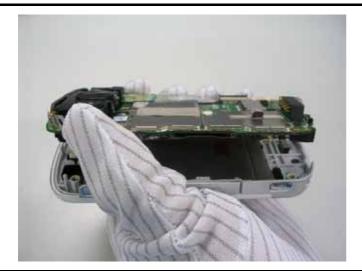


Assemble receiver to the bezel.

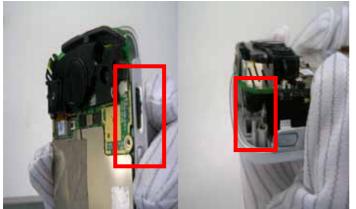


- 1. Assemble LCM into bezel starting from its bottom side; ensure it is fixed in three hooks as shown in picture.
- 2. Assemble SD cover into bezel.



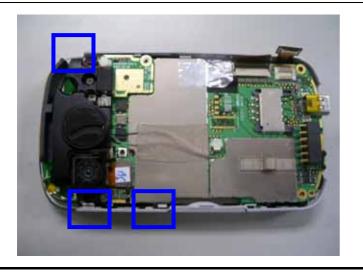


Assemble the LCM and the main board.



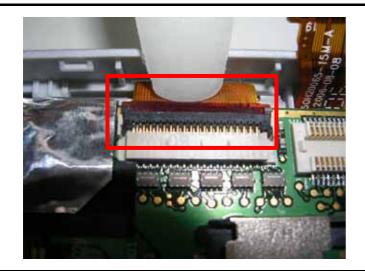
Assemble the Jog wheel and camera module.

Ensure it is placed into bezel as shown in picture.

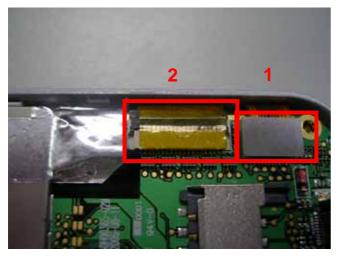


Ensure main board is fixed in three hooks as shown in picture.





Assemble the connector of LCM to main board.



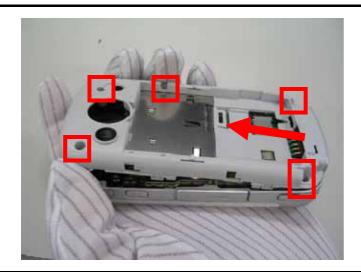
- 1. Connect keypad connector to main board.
- 2. Stick a tape on the top.



Fasten 1 screw to fix main board.

Screw:72H00459-00M Torque: 0.4+-0.1 kgf-cm





- 1. Assemble the housing on the bezel
- 2. Fasten 5 screws to fix it.

Screw:72H01059-00M Torque: 1.1+-0.1 kgf-cm



Assemble the battery, follow direction shown in picture.



- 1. Assemble the battery cover on the housing.
- 2. Assemble the stylus on the housing.

The assembly process is finished.



CHAPTER 4 – FUNCTION TEST PROCEDURE

4.1 List of Diagnostic / WinCE Test Items

| Mode | No | Item | Description | Remark | |
|------------|---|--|---|--------|--|
| | Function Test | | | , | |
| | 1 | SDRAM Test RAM memory test. | | | |
| | 2 | Display Test Color bar/R/G/B/Black/White/Gray pattern. | | | |
| | 3 | Touch Screen Test | Align screen test. | | |
| | 4 | LED Test | Green/Red/Blue/Key Pad. | | |
| | 5 | Button Test | Send/End/Soft1,2/Start/OK/Up/Down/Left/Right/Action | | |
| | | | /Power/Record//Camera/Jog Up, Act, Dn/Back | | |
| | 6 | B. L Test Front light test (On/Dim/Off). | | | |
| | 7 | Timer Test | RTC (Real time clock) test. | | |
| | 8 | SD Card Test | SD Card Test SD card Read/Write test. | | |
| | 9 | Mega SIM Test Mega SIM card test. | | | |
| | 10 | Checksum Test ROM checksum test. | | | |
| tic | 11 | Battery Test | Battery info check. | | |
| SOU | 12 | Vibrator Test | Vibrator on test. | | |
| Diagnostic | 13 | Speaker Play Test | Speaker out test. | | |
| Dis | 14 | Receiver Play Test | Receiver out test. | | |
| | 15 | Headset Play Test Headset out test. | | | |
| | 16 | Int. Rec-Spk out Test | Internal MIC record and play to Speaker test. | | |
| | 17 | Int. Rec-Rev out Test | Internal MIC record and play to Receiver test. | | |
| | 18 | Int. Rec-HST out Test | Internal MIC record and play to Headset test. | | |
| | 19 | HST Rec-HST out Test | External MIC record and play to Headset test. | | |
| | Run-in Test | | | | |
| | 1 | 1 Hour | 1 Hour Run-in Test/Press UP key. | Option | |
| | 2 | 2 Hours | 2 Hours Run-in Test/Press DN key. | Option | |
| | 3 | 4 Hours | 4 Hours Run-in Test/Press LF key. | Option | |
| | 4 | 8 Hours | 8 Hours Run-in Test/Press RG key. | Option | |
| | Format FAT / Clear PIN (Personal information, talk times) | | | | |
| | Unit Information | | | | |



| WinCE | 1 | USB Test | USB link test (Microsoft ActiveSync). | |
|-------|---|----------------|---------------------------------------|--|
| | 2 | Camera Test | Camera test. | |
| | 3 | Bluetooth Test | Bluetooth test. | |
| | 4 | WLAN Test | WLAN test. | |
| | 5 | GPS Test | GPS test. | |

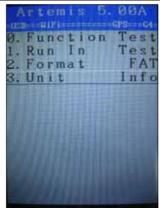
4.2 Test Procedure

How to select test item: Using navigation button -"Up" or "Down" or "Jog Wheel" to select the test items How to execute the test program: Press "Action" button to start each of test items.

4.2.1 Diagnostic Test

Main Menu/Function Test Menu

- Turn the device power off and insert Diagnostic SD card.
- II. Press and hold <u>Power + Capture</u> button, including <u>Reset</u> button, and then enter Diagnostic mode.
- III. Using Jog-wheel to select the test item and move to next page as well.
- IV. Select item "Function Test" to find the Function test menu.





SDRAM Test

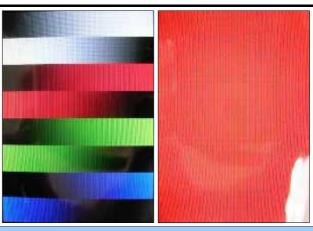
- Press Action key (Jog-ball) to select <u>SDRAM Test</u> on Function test menu.
- II. The program will test SDRAM block automatically.
- III. The screen will return to Function test menu after the test is finished.



Display Test (Color bar and RED pattern)

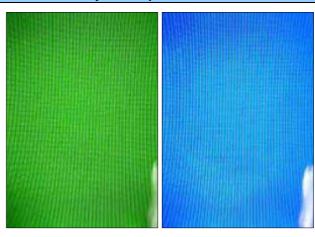


- I. Press Action key (Jog-ball) to select <u>Display Test</u> on Function test menu.
- II. After the test pattern is show up, please check the pattern if any un-uniform color or chromatist.
- III. Press Action key (Jog-ball) to go next test pattern.



Display Test (GREEN/BLUE pattern)

V. Press Action key (Jog-ball) to go next test pattern.



Display Test (BLACK/WHITE pattern)

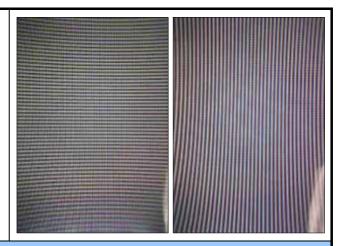
VI. Press Action key (Jog-ball) to go next test pattern.



Display Test (Crabwise/Straight lines pattern)



VII. Press Action key (Jog-ball) to exit and return to Function test menu.



Touch Screen Test

- Press Action key (Jog-ball) to select <u>Touch Screen Test</u> on Function test menu.
- II. Using Stylus to tap and follow the symbol "+" at Center, Up-left, Down-left, Down-right position of the screen to perform the test.
- III. The screen will return to Function test menu after the test is finished.



LED Test

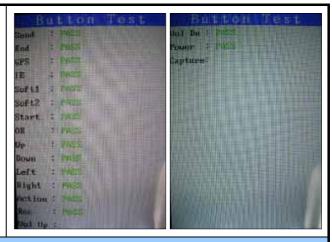
- I. Press Action key (Jog-ball) to select LED Test on Function test menu.
- II. Press Action key (Jog-ball) and follow the instruction on screen to perform the LED inspection test (Green, Red, Blue, WLAN, GPS, and Keypad).
- III. Press Action key (Jog-ball) to exit and return to Function test menu.



Key Test



- Press Action key (Jog-ball) to select <u>Key Test</u> on Function test menu.
- II. Follow the instruction on screen to perform the Key/Button test (Send, End, Soft1/2, Start, OK, Up/Down/Left/Right, Action, Record, Volume Up/Down, Power, and Camera).
- III. The screen will return to Function test menu after the test is finished.



Wheel Test

- I. Press Action key (Jog-ball) to select Wheel Test on Function test menu.
- II. Wheeled the dial scale clockwise from scale1 to 10 to check the acting area is functional.
- III. Wheeled the dial scale anti clockwise from scale1 to 10 to check the acting area is functional.
- IV. The screen will return to Function test menu after the test is finished.



LCD Back Light Test

- I. Press Action key (Jog-ball) to select B.L Test on Function test menu.
- II. Press Action key (Jog-ball) to switch the LCD backlight level from Super (100%) -> Typical (75%) -> High (50%) -> Low (25%) -> Off (0%).
- III. Press Action key (Jog-ball) to exit and return to Function test menu.



Timer (RTC) Test



- Press Action key (Jog-ball) to select <u>Timer Test</u> on Function test menu.
- II. The screen will return to Function test menu after the test is finished.



SD Card Test

- Press Action key (Jog-ball) to select <u>SD Card Test</u> on Function test menu.
- II. The screen will return to Function test menu after the test is finished.



Mega SIM Test (Option by Model)

- Please inset Mega SIM card to the device before test.
- II. Press Action key (Jog-ball) to select Mega SIM Test on Function test menu.
- III. The screen will return to Function test menu after the test is finished.



ROM Checksum Inspection



- I. Press Action key (Jog-ball) to select ROM Checksum Inspection on Function test menu.
- II. Press Action key (Jog-ball) to exit and return to Function test menu.



Battery Test

- I. Press Action key (Jog-ball) to select <u>Battery Test</u> on Function test menu.
- II. Plug In/Out the AC-Adapter to check the battery charging/discharging status.
- III. Press Action key (Jog-ball) twice time to exit and return to Function test menu.





Vibrator Test

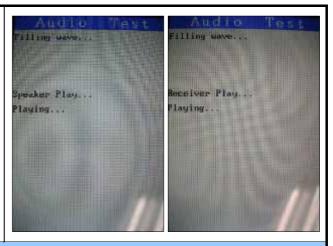
- Press Action key (Jog-ball) to select <u>Vibrator Test</u> on Function test menu.
- II. Press Action key (Jog-ball) to exit and return to Function test menu.



Speaker Play, Receiver Play Test

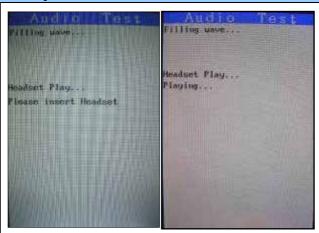


- Press Action key (Jog-ball) to select <u>Speaker Play Test</u> on Function test menu.
- II. Press Action key (Jog-ball) to select <u>Receiver Play Test</u> on Function test menu.
- III. The screen will return to Function test menu after the test is finished.



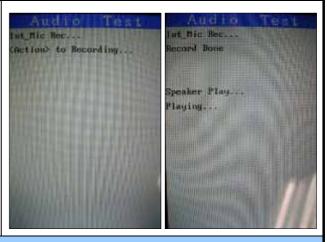
Headset Play Test

- Press Action key (Jog-ball) to select <u>Headset Play Test</u> on Function test menu.
- II. Insert Headset and hear the sound from device.
- III. The screen will return to Function test menu after the test is finished.



Internal Record Speaker Out Test

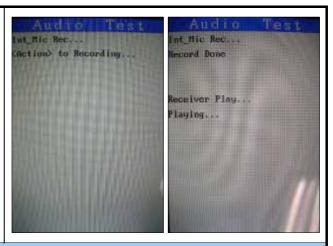
- I. Press Action key (Jog-ball) to select Internal Record Speaker Out Test on Function test menu.
- II. Press Action key (Jog-ball) to record the sound.
- III. Check the voice quality after the sound playback from speaker.
- IV. The screen will return to Function test menu after the test is finished.



Internal Record Receiver Out Test

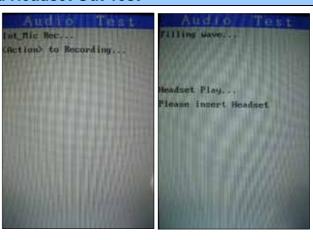


- Press Action key (Jog-ball) to select <u>Internal Record Receiver Out Test</u> on Function test menu.
- II. Press Action key (Jog-ball) to record the sound.
- III. Check the voice quality after the sound playback from receiver.
- IV. The screen will return to Function test menu after the test is finished.



Internal Record Headset Out Test

- I. Press Action key (Jog-ball) to select Internal Record Headset Out Test on Function test menu.
- II. Press Action key (Jog-ball) to record the sound.
- III. Inset headset and check the voice quality when the sound playback from device.
- IV. The screen will return to Function test menu after the test is finished.



Headset Record Headset Out Test

- I. Press Action key (Jog-ball) to select Headset Record Headset Out Test on Function test menu.
- II. Insert headset and press Action key (Jog-ball) to record the sound.
- III. Check the voice quality after the sound playback from device.
- IV. The screen will return to Function test menu after the test is finished.

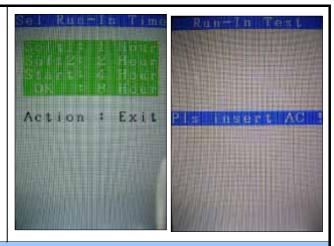




Run-In Test

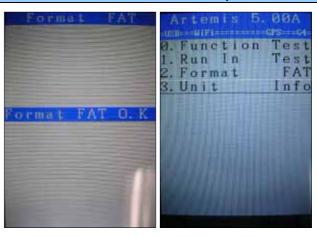


- Return to Main Menu and press
 Action key (Jog-ball) to select <u>Run</u>
 In Test.
- II. Insert AC-adapter and press Start key to setup Run-In hour to 4.
- III. The program will perform cycling test (Vibrator, SDRAM, LED, Display, BL, Timer, and Audio) within 4 hours.



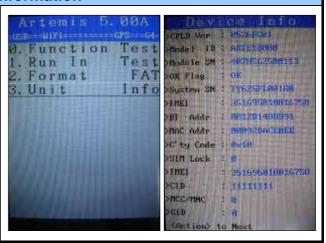
Format FAT / Clear PIN (Personal information, talk times)

- Return to Main Menu and press Action key (Jog-ball) to select Format FAT.
- II. The screen will return to Function test menu after the test is finished.



Unit Information

- I. Return to Main Menu and press
 Action key (Jog-ball) to select <u>Unit</u>
 Information.
- II. Press Action key (Jog-ball) to exit and return to Main menu.

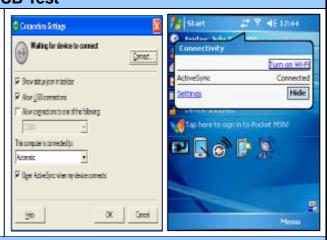




4.2.2 WinCE Test

USB Test

- I. Start up the Microsoft®ActiveSync®program in the PC.
- Insert USB cable and connect unit to desktop/ or laptop.
- III. The USB to PC icon is appears on the Today screen when your device is connected to your desktop/ or laptop.



Camera Test

- Tap <u>Start->Program->Camera</u> or Press Camera button to turn on the Camera.
- II. Make sure the device will present and enter the preview display.
- III. Check camera pre-view and image quality.



Bluetooth Test - 1

- Tap icon <u>Comm Manager</u> on the Today screen and turn on Bluetooth.
- II. Tap the icon "Settings" down-right the corner of the screen and select the "Make this device...." Checkbox.
- III. Press Action key (Jog-ball) to go next test pattern.



Bluetooth Test - 2

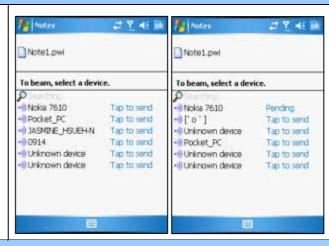


- V. Tap <u>Start->Settings->Connections-></u>
 <u>Beam</u> and select "Receive all...."
 Checkbox.
- VI. To create a file, tap Start->Programs ->Notes->New.
- VII. Tap and select the "Beam file..."



Bluetooth Test - 3

- VIII. Once device is searched, tap the device to send the file.
- IX. Return to Today screen and tapStart->Program->Comm Manager->Bluetooth to turn off Bluetooth.



WLAN Test

- Tap icon <u>Comm Manager</u> on the Today screen and turn on WLAN.
- II. Select the hot-spot/ or access point which searchable and appears on screen.
- III. Once the hot-spot (access point) is connected, press the IE button and logon Internet.

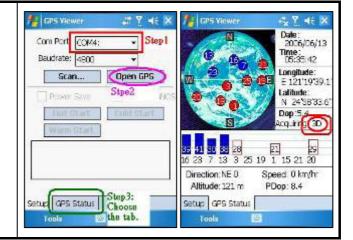


GPS Test



- Install GPS tool to device and execute the program.
- II. Setup the COM port to COM4.
- III. Place device in GPS receptor coverage area and tap the icon "Open GPS".
- IV. Check the GPS status as picture shown.

[Note]: Please build up similar GPS test station in repair center.





CHAPTER 5 – SOFTWARE UPGRADE PRCEDURE

System Requirement:

- -Windows 2000/XP
- -USB Cable
- -ActiveSync 4.0 above
- -Master Unit
- -128 MB Mini SD card

Caution: The unit must have at least 70% of battery capacity before starting the re-flash process. Charge the battery in advance if necessary.

For the master unit, you could prepare it in the following ways:

- Take one from Swap unit with the most up to date Rom Code.
- Build one first by connecting to SDO for OS Upgrade/ Download via RUU.

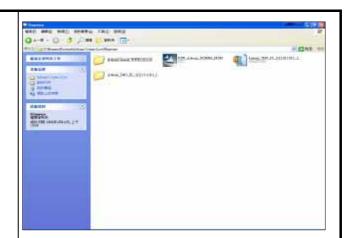
HTC RMAIII - Service Document Online: https://rma.htc.com.tw/rmaiii/home/index.asp

5.1 RUU (Re-flash Upgrade Utility)





- IV. Download OS image from SDO.
 http://htcscm10.htc.com.tw/SDO
- V. Un-zip the file and execute RUU program.



RUU - 1

- VI. Read the pop-up message form ROM update utility and select the "I understand..." checkbox.
- VII. Click "Next" to proceed.



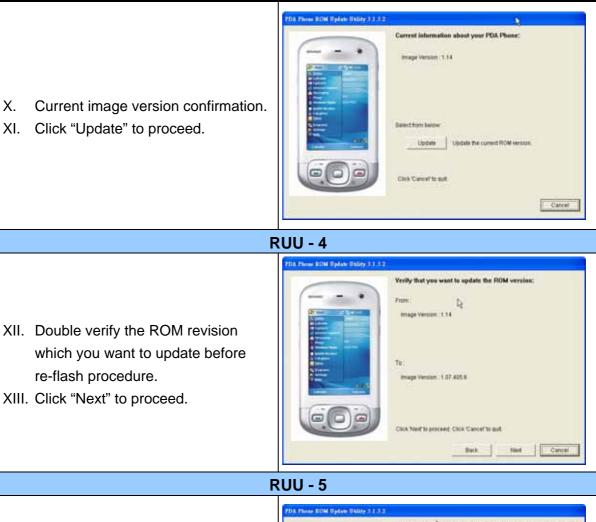
RUU - 2

- VIII. Read the pop-up message form ROM update utility to follow and perform the instructions and select the "I completed..." checkbox.
- IX. Click "Next" to proceed.

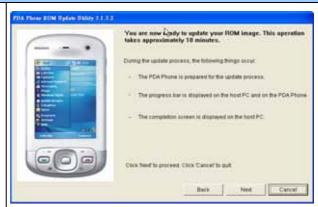


RUU - 3





- XIV. Read the information from pop-up message and the OS update procedure will takes 10 minutes long.
- XV. Click "Next" to proceed.



RUU - 6



XVI. You can see the update progress from your PC and in your device.

Updating the ROM image on your PDA Phone...

Please do not remove the USB connection from the PDA Phone or launch any program during the update process.

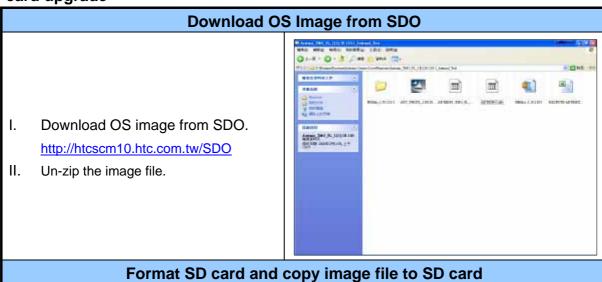
Remember, the operation will take about 10 minutes.

RUU - 7

XVII.The OS upgrade is finished, click "Finish" to close the utility.



5.2 SD card upgrade





- III. Select file system and format the SD card to FAT32 mode.
- IV. Copy the image file XXX.nbh to Mini SD card and rename to TRINIMG.NBH.

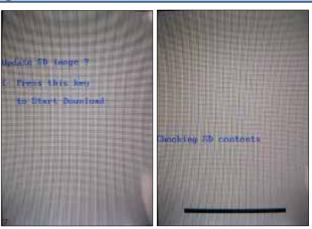




SD Upgrade - 1

- V. Turn the device power off and insert Diagnostic SD card.
- VI. Press and hold Power + Capture
 button, and Reset button to entry
 Boot loader mode.
- VII. Press power key to start upgrade procedure.

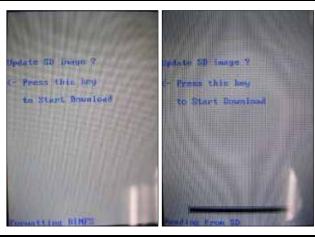
[Note]: This process will takes 5 mins, please don't power off the device.



SD Upgrade - 2

VIII. Take out the SD card.

IX. Cold boot the device.



Now the upgrade is done!

Note: Due to security issue, it is not allowed to re-flash different customer ID.



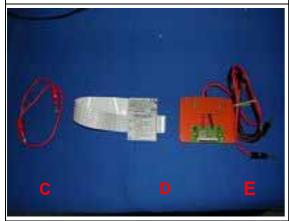
CHAPTER 6 -LEAKAGE CURRENT MEASUREMENT

This is a quick method to measure if any abnormal leakage current on main board which caused high power consumption compare to GOOD main board.

- (1) Requirement:
 - Power Supply
 - Micro-current Meter
 - Current series JIG
 - CABLE
 - Battery JIG



- 1.Equipment need:
- A. Power Supply (set at 4 V /1A).
- B. Micro-Current Meter (support 0.5mA ~ 1A).



- 2. Fixture needed
- C. Cable
- D. Battery with extension cable
- E. Current series jig.(with black and red cable)





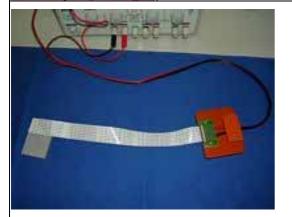
Connect cable (D) to positive polarity of power supply (A) and current meter (B)





 Connect cable of fixture(C) to negative polarity of power supply (A) and current meter (B)

Note: black cable to power supply (A) and red cable to current meter (B)



5. Setting is **Ready for testing**Assemble Battery into device.
(Don't turn the power on at this moment)

Assemble Battery into device.

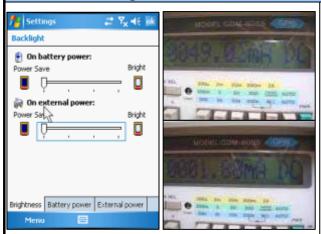




- I. Tap the icon on the Today screen.
- II. Turn off Phone.
- III. Turn off WLAN, Bluetooth.

Note: Need to put SIM card first on the unit.

Leakage current measurement when Backlight off/Sleep mode



Tap Start->System->Backlight.

- IV. Adjust the backlight level to 0% and checks the current from current meter.[Note1]
- V. Press power button to initial device enter sleep mode and checks the current from current meter. [Note2]

[Note1]: 49mA (Spec TBDmA). [Note2]: 1.88mA (Spec TBDmA).

Conclusion

- I. If current consumption test PASS when UUT in Flight and Sleep mode, it means that the M/B works normal.
- II. If current consumption test FAIL when UUT in Flight or Sleep mode, it means that the M/B works abnormal, please replace M/B and re-test again.



CHAPTER 7 – COSMETIC INSPECTION CRITERIA

7.1 Definition

- Examination of the device shall be made with workbench light turned on.
- Ambient illumination is to be 500-1000 Lux.
- The inspector shall examine the device at a distance of 30cm ±45degrees.
- Inspection time: 2 seconds per surface.

7.2 Inspection Defects and Area

- Scratch: A linear cut that penetrated beyond the surface of the material/ A scratch can be felt by running your finger over it.
- Dot / Dent : A recessed spot or void in the surface of the material.
- Lint: A linear foreign object beyond the surface of the LCD.
- D: Diameter/ L: Length/ W: Width/ Number: Number of defects/ S: Distance of dot to dot.
- Class A area: The front side of main unit involves all buttons and LED lens except LCD.
- Class C area: Four sides and back views of main unit.
- Class D area: Socket of battery, inner side of battery cover and back side of upper sliding part.

Figure 1: Photo of inspection areas





7.3 Criteria Table

Main unit inspection:

| Description | Accept criteria | | | | |
|-------------|--|--|--|--|--|
| Class A | Exposure of substratum is not acceptable Scratch: L 3mm, W 0.2mm, N 2 | | | | |
| | Exposure of substratum is not acceptable | | | | |
| Class B & C | Scratch: L 7mm, W 0.25mm, N 3 Unconscious scratch on IR window is ignorable. | | | | |
| | IR window conscious scratch: L 3mm,W 0.2mm,N 3 Bright mark area should be less than 1 mm x 10 mm | | | | |
| | Label area could be ignorable. | | | | |
| Class D | Exposure of substratum is not acceptable. | | | | |
| | Scratch : L 10mm ,W 0.4mm ,N 5 | | | | |

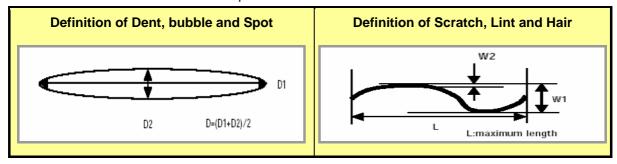
LCM inspection:

- Electrical characteristic inspection standard

| Symptom | | Standard | | Distance between defect dots | | |
|----------------------------|--------------------|--------------------|--|------------------------------|------|--|
| | Single | Red+ Green+ Blue 3 | | S | 5 mm | |
| Bright Dots | 2 adjacent | N=0 | | | | |
| | 3 or more adjacent | N=0 | | | | |
| Dork Doto | Single | Total Number 2 | | S | 5 mm | |
| Dark Dots | 2 adjacent | N=0 | | | | |
| Dark or Bright lines | | N=0 | | | | |
| All Allowable Dots Defects | | Total Number 3 | | S | 5 mm | |

^{*} The total of LCM defect number must be less than 4 counts.

- Cosmetic/ Visual defect inspection standard





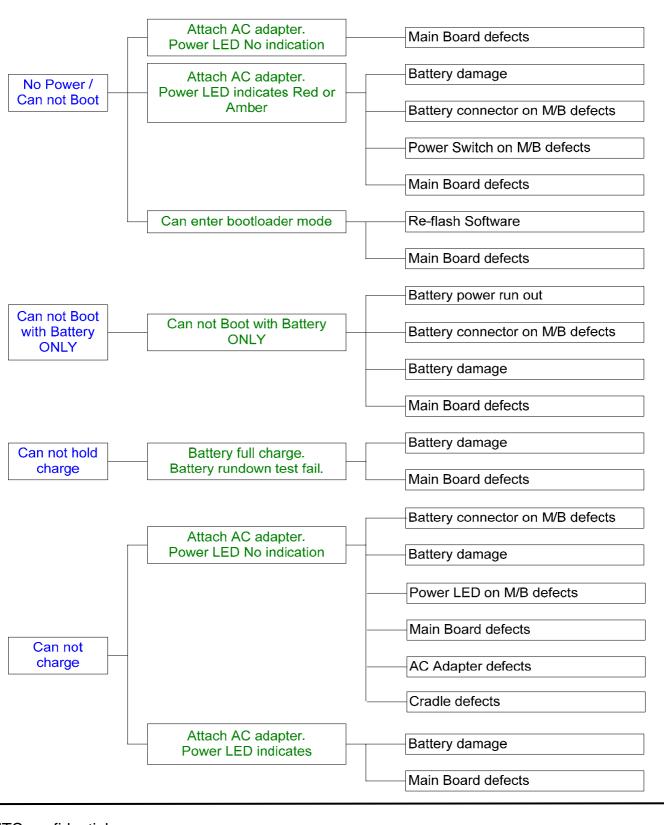
| Symptom | Standard | Accept N | Check pattern | |
|---|--|----------|---------------------|--|
| (D. 1 (M)); (D. 1) | D 0.1mm | | Backlight turned on | |
| (Dark/ White Spot) | 0.1mm< D 0.25mm | N 2 | backlight turned on | |
| Bright/Dark Line (Lint/Hair) W1 0.1mm W2 0.03mm and L 1.0mm | | | Backlight turned on | |
| | 0.1mm< D 0.2mm | N 3 | | |
| Cosmetic spot | etic spot 0.2mm< D 0.3mm N 3 | | Power turned off. | |
| | Total Number 5 | | | |
| Lint/ Scratch | 0.02mm <w2< td=""><td>N 3</td><td>Power turned off.</td></w2<> | N 3 | Power turned off. | |
| LINV SCIAICH | 0.03mm <w2< td=""><td>N 3</td><td>r ower turned on.</td></w2<> | N 3 | r ower turned on. | |
| Dents D 0.15mm | | N 5 | Power turned off. | |
| Bubble | 0.1mm< D 0.15mm | N 3 | Power turned off. | |
| Breakage on film surface | Not acceptable | N=0 | | |
| LCM light leakage | Not acceptable | N=0 | | |

Gap inspection standard

| | Description | Accept Criteria | | |
|---|---|---|--|--|
| 1 | Gap between each key and mechanical parts | Can't stuck up or no click feeling | | |
| 2 | Gap between all generic mechanical parts | Gap between all generic ME parts < 0.4 mm | | |
| | | Stylus assembly protruding, loose, missing, | | |
| 3 | Stylus | falling and deformed is not allowed | | |



CHAPTER 8 – FAULT TREE ANALYSIS

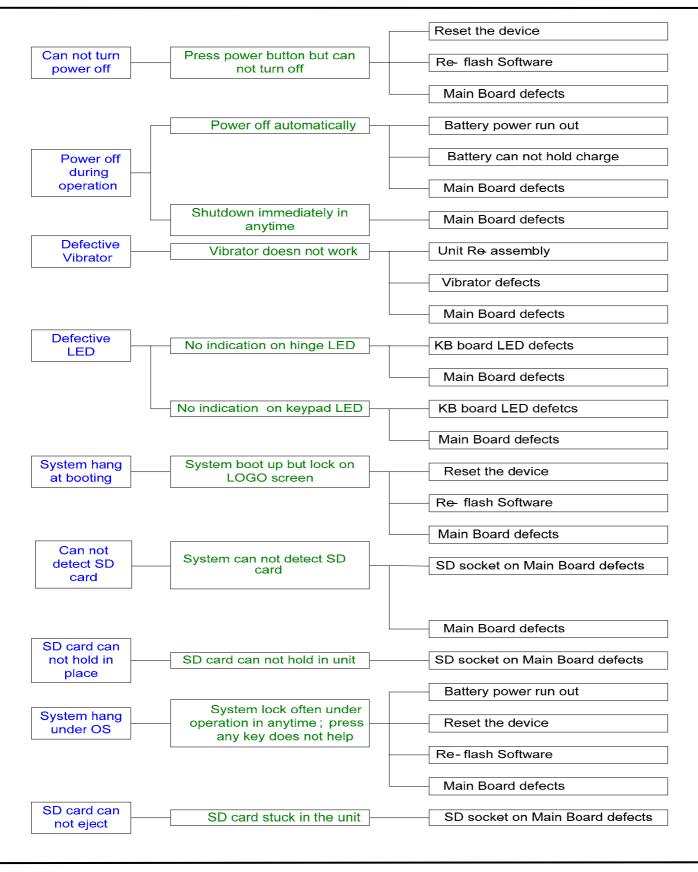


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TOTAL 59 CONT.ON. 49 PAGE NO. 48



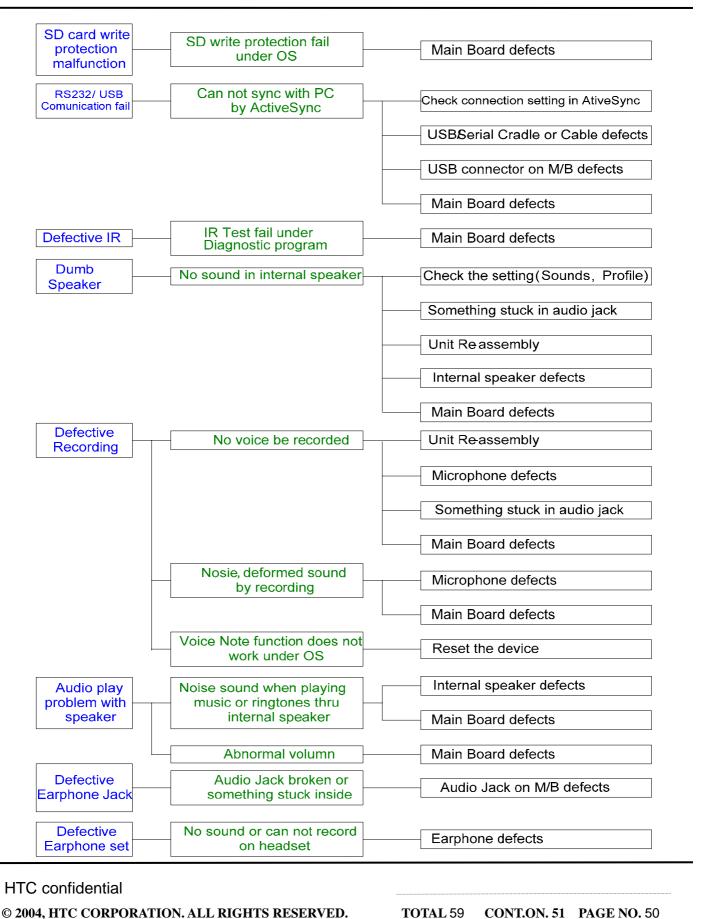


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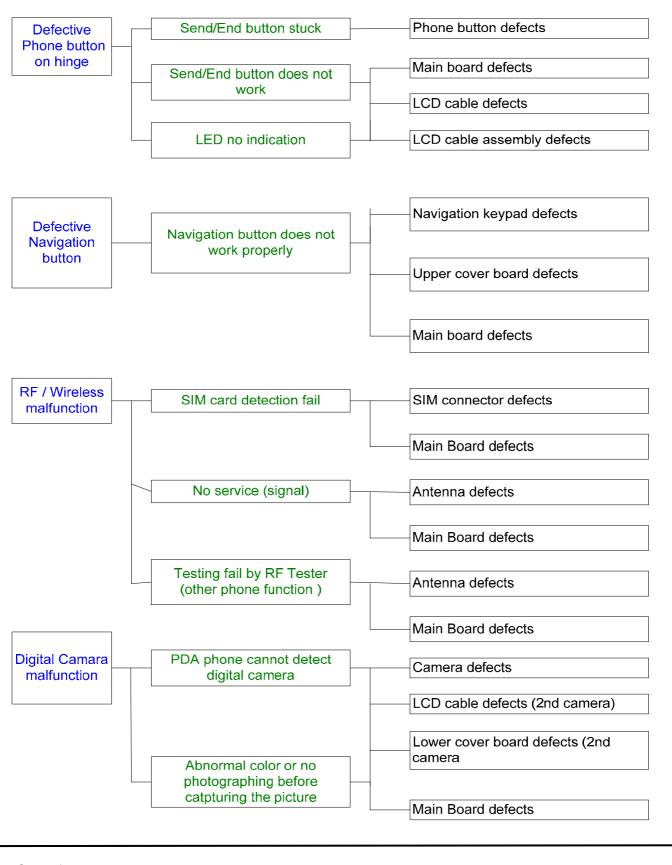






| t Re-assembly |
|-----------------------------------|
| t Re-assembly |
| |
| O defects |
| in Board defects |
| O cable defects |
| ver cover board defects |
| t Re-assembly |
| O defects |
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| O cable defects |
| ver cover board defects |
| in Board defects |
| D defects |
| |
| O defects |
| J delects |
| |
| wer button (KB bezel) defetcs |
| ver switch on M/B defects |
| cord button (KB bezel) defetcs |
| , |
| cord switch on M/B defects |
| ume button (KB bezel) defetcs |
| |
| ume switch on M/B defects |
| Lilland hautten /IZD barrell L.C. |
| cklight button (KB bezel) defetcs |
| cklight switch on M/B defects |
| |
| |



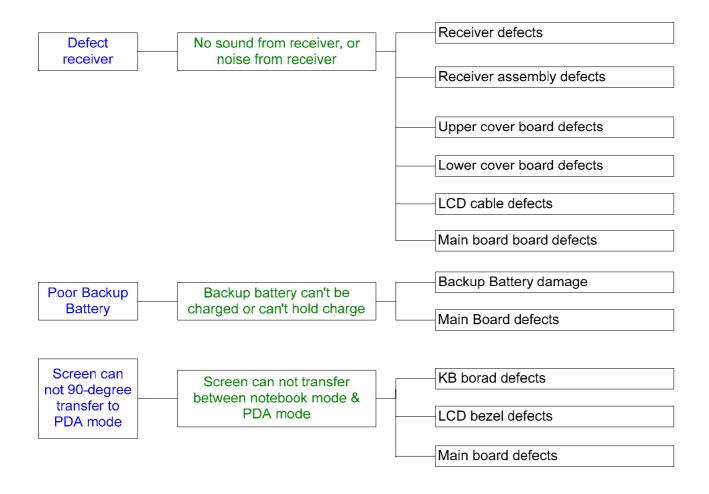


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CHAPTER 9 – GENERIC SPARE PART LIST

9.1 SPL for Repair

| Item | HTC P/N | De Fription | Using Qty |
|------|--------------|---|--------------|
| 1 | 35H00077-00М | BATTERY_LI-ION SONY Li-Polymer cell 45426.1590mAh.3.7V DYNAPA | 1 |
| 2 | 36H00226-00M | Receiver EASCID 901E2 NAIS | 1 |
| 3 | 36H00475-00M | Vibrator A4A-05-WB8-2 CIKASEI | 1 |
| 4 | 36H00476-00M | Antenna-W/O Elec Inspection,WiFi & BT antenna ACON | 1 |
| 5 | 36H00479-00M | Speaker SBI001538P-CC01M.SAMBU | 1 |
| 6 | 21H00362-00M | PCBA-MAIN BOARD TRINITY | 1 |
| 7 | 21H0036B-00M | PCBA.Jog wheel board | 1 |
| 8 | 54H001B4-00P | Module Assy Camera 06PE02 LITEON 2MP/FF with Samsong sensor. CERS | 1 |
| 9 | 54H001B5-00P | Modole Assy Camera06P014LITEON.OV7670 sensor.CER523 | 1 |
| 10 | 60H00071-00M | LCD Modele.TX07D05VM0APA.HTTACHI.73.7*52.9*3.51mm | 1 |
| 11 | 71H01604-01M | Cover SD Black (White) | 1 |
| 12 | 72H00459-00M | 8CREW_KH-B12X3 BZ AI8I-1018 | 3 |
| 13 | 72H00B00-00M | 8CREWMI6#3.ILFD.I.NI.鑫笙 | 3 |
| 14 | 72H01059-00M | Screw POINT Mechanical P.1.6*4.5 BZ+NYLOK | 5 |
| 15 | 72H01539-00M | EMI Gasket Gasket tape for speaker cable 25*13*0.12mm | 1 |
| 16 | 72H015BB-00M | Screw KH-B12*2.5 BZ-TC.black | 2 |
| 17 | 72H01613-00M | Alominiom foil 25*20*0.1mm | 1 |
| 18 | 73H20065-15M | FPC Pre-Assy AFLEX | 1 |
| 19 | 74H00707-01M | Stylos Pre-Assy Black (White) | 1 |
| 20 | 74H0070B-01M | Keypad Pre-Assy Black (White) | 1 |
| 21 | 74H0072B-01M | Housing Pre-Assy Black (White) | 1 |
| 22 | 74H00730-03M | Bezel Pre-Assy Black,HTC logo KEYPAD (White) | 1 |
| 23 | 74H00731-03M | Cover Pre-Assy BATTERY Black HTC logo (White) | 1 |
| 24 | 76H0143B-00M | Robber CAMERA | 1 |
| 25 | 76H01439-00M | Robber 2nd_CAMERA | 1 |
| 26 | 76H01440-00M | Robber MIC | 1 |
| 27 | 76H01445-00M | Tape KAPTON_LCM_FPC | 1 |
| 28 | 76H0153B-00M | Robber LCM SILICON | 2 |
| 29 | 76H01S60-00M | Porm.NINI_SD.IRINITY | 1 |
| 30 | 77H00116-00M | LCD Film for EULA PDA E/S/P/G/I/D.85*55mmV0.2.Himalayas | 1 |
| 31 | 77H00203-00M | Water Sensitive Label 4*2.5mm Ming Jye BloeAngels | 1 |
| 32 | 77H00314-00М | Warranty LabelLABLE SECURITY HERMES | 1 |
| 33 | 77H00439-00M | Regulation Label P3600 FRN Made in Taiwan MING TYE.15*40mm | 1 |
| 34 | 77H00444-00М | Anti-coonterfeit Laser Label For Jopiter RUS.30 *20mm.CHENG MAY | 1 |

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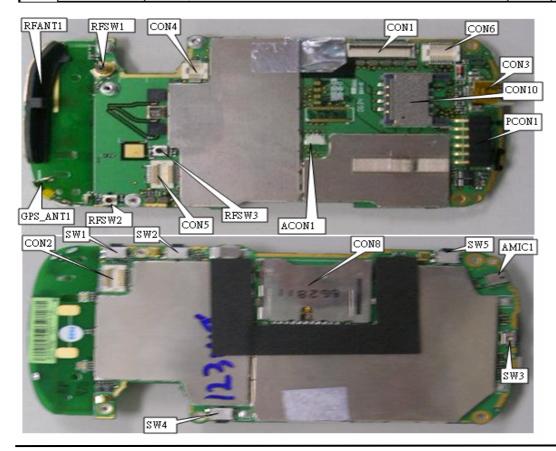
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9.2 Board Level

| Item | НТС Р/Н | Description | Using Q'ty | Location | Remark |
|------|--------------|--|---------------|-------------------|-----------------------------|
| 1 | 36H00129-00M | SWITCH BUTTON,PTS-106,HCH,4.7*4.5*1.65,70/-20degC,BLUE ANGELS | 4 | (\$701,2,5,4) | command, Capture, OK |
| 2 | 36H00230-00M | SWITCH,SOH-213HST,MITSUMI,70/-20degC | 1 | (SW3) | Reset |
| 3 | 36H00395-00M | Antenna-W/O Bec Inspection, GPS ANTENNA, ACON | 1 | (GPS_ANT1) | GPS antenna |
| 4 | 36H00440-00M | Microphone,SPM0208HE5-SB,KNOWLES,100/-40degC,4.72*3.76*1.25mm | 1 | (AMIC1) | Mic |
| 5 | 36H00477-00M | Antenna,main_antenna,ACON | 1 | (RFANT1) | RF antenna |
| 6 | 75H00228-00M | Connector Others,SM02B-SURS-TF(LF),JST | 1 | (ACON1) | Speaker connector |
| 7 | 75H00321-00M | Connector RF,4P,LPC TP-1,120220-0129,ITT Cannon,Pb-FREE | 1 | (RFSW1) | RF connector |
| 8 | 75H00372-00M | Connector FPC,39P,0.3PITCH,FH23-39S- 0.3SHW(05),HIROSE,50mohm,0.3A,30V | 1 | (CON1) | FPC connector |
| 9 | 75H00396-00M | Connector,Battery,6PIN,Pitch=2.5mm,R-angle,BTR1M- 6K2000,Acon | 1 | (PCON1) | Battery connector |
| 10 | 75H00432-00M | Connector SD Card,mini-SD,CIM- F07N,11pin,Pitch=1.3mm,MITSUMI,0.0*0.0*2.2mm | 1 | (CON8) | Mini SD Cardr |
| 11 | 75H00465-10M | Connector I/O,Reverse,11P,0.4pitch,302-11101-01,ACT,Vera | 1 | (CON3) | Mini USB |
| 12 | 75H00482-00M | Connector B to B,10P,0.5Pitch,AXK5F10347Y,MATSUSHITA | 1 | (CON4) | Jog Wheel Switch Board |
| 13 | 75H00491-00M | Connector B to B,20P,0.5PITCH,AXK5F20347Y,MATSUSHITA | 2 | (CON2), (CON6) | Connector,Ca mera Module |
| 14 | 75H00494-00M | Connector B to B,22P,0.5PITCH,AXK5F22347Y,MATSUSHITA | 1 | (CON5) | Main Camera Module |
| 15 | 75H00591-00M | Connector SIM Card,8P,2.54Pitch,1A,500V,100mohm,4250819- SINRO2,HAMBURG | 1 | (CON10) | Connector SIM Card |





APPENDIX

A. Generic Labeling Plan

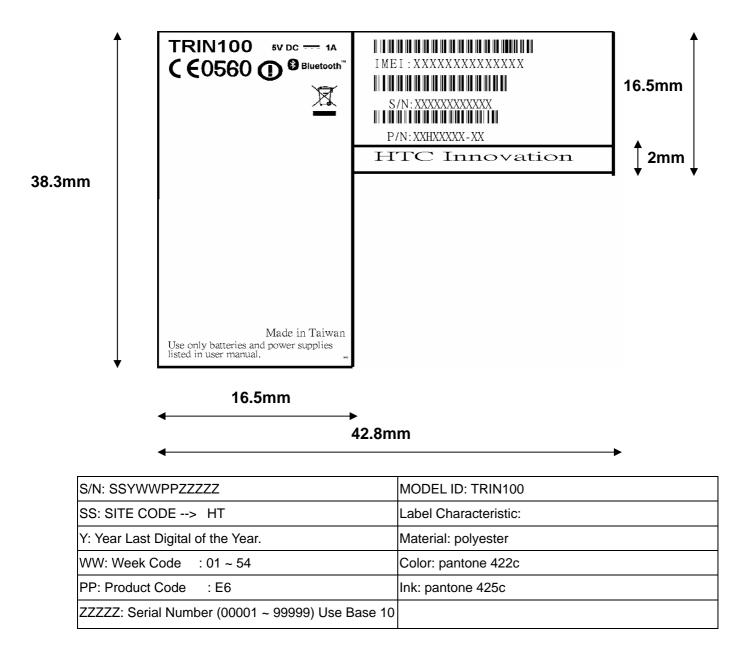
Main unit Regulatory label (on the rear housing of main unit)

HTC P/N: 77H00439-00M

Image file name: Main_Unit_Regulation

Please note: 1. The brand name is shown on bezel.

2. All bar codes must be code 128 symbology.





B. RF Antenna Test Specification

| GSM Antenna Test Specification | | | | | | | | | |
|--------------------------------|-------------------------|---------------|-----------|----------------------------|----------|--|--|--|--|
| Items | Test Name | Tx Level | тсн | 1st Downlink Cell Power | Note | | | | |
| 1 | Camp @ DCS Band | 0 | 512 | -75 | BCCH=600 | | | | |
| 2 | BS Originate Call | 0 | 512 | -75 | | | | | |
| | E-GSM 900 Receiver Test | | | | | | | | |
| 3 | Fast Bit Error Rate | 5 | 975 | -104 | <= 2 % | | | | |
| 4 | Fast Bit Error Rate | 5 | 37 | -104 | | | | | |
| 5 | Fast Bit Error Rate | 5 | 124 | -104 | | | | | |
| | E-G | SM 900 Trans | mitter Te | est | | | | | |
| 5 | Check TX Power | 5 | 975 | -75 | >=29 dBm | | | | |
| 6 | Check TX Power | 5 | 37 | -75 | | | | | |
| 7 | Check TX Power | 5 | 124 | -75 | | | | | |
| | DC | CS 1800 Rece | iver Tes | t | | | | | |
| 8 | Fast Bit Error Rate | 0 | 512 | -104 | <= 2 % | | | | |
| 9 | Fast Bit Error Rate | 0 | 698 | -104 | | | | | |
| 10 | Fast Bit Error Rate | 0 | 885 | -104 | | | | | |
| | DC | S 1800 Transı | nitter Te | st | | | | | |
| 11 | Check TX Power | 0 | 512 | -75 | >=26 dBm | | | | |
| 12 | Check TX Power | 0 | 698 | -75 | | | | | |
| 13 | Check TX Power | 0 | 885 | -75 | | | | | |
| | PC | CS 1900 Rece | iver Tes | t | | | | | |
| 14 | Fast Bit Error Rate | 0 | 512 | -104 | <= 2 % | | | | |
| 15 | Fast Bit Error Rate | 0 | 662 | -104 | | | | | |
| 16 | Fast Bit Error Rate | 0 | 810 | -104 | | | | | |
| | PC | S 1900 Transr | nitter Te | st | | | | | |
| 17 | Check TX Power | 0 | 512 | -75 | >=26 dBm | | | | |
| 18 | Check TX Power | 0 | 662 | -75 | | | | | |
| 19 | Check TX Power | 0 | 810 | -75 | | | | | |
| | G | SM 850 Rece | iver Test | | | | | | |
| 20 | Fast Bit Error Rate | 5 | 128 | -104 | <= 2 % | | | | |
| 21 | Fast Bit Error Rate | 5 | 189 | -104 | | | | | |

HTC confidential



| 22 | Fast Bit Error Rate | 5 | 251 | -104 | | | |
|----|--------------------------|---|-----|------|----------|--|--|
| | GSM 850 Transmitter Test | | | | | | |
| 23 | Check TX Power | 5 | 128 | -75 | >=29 dBm | | |
| 24 | Check TX Power | 5 | 189 | -75 | | | |
| 25 | Check TX Power | 5 | 251 | -75 | | | |

| WCDMA Antenna Test Specification | | | | | | | |
|----------------------------------|------------------------------|----------------|---------------------------|-------------------------------|-----------|--|--|
| Items | Test Name | Power Level | Uplink/Downlink UARFCN | 1st Downlink Cell Power | Note | | |
| 1 | Camp @ W-CDMA Band I (2100) | 3 | 9613/10563 | -60 | | | |
| 2 | BS Originate Call | 3 | 9613/10563 | -60 | | | |
| | | Receiver | Test | | | | |
| 3 | Bit Error Rate | 3 | 9613/10563 | -104 | <= 0.1 % | | |
| 4 | Bit Error Rate | 3 | 9750/10700 | -104 | | | |
| 5 | Bit Error Rate | 3 | 9887/10837 | -104 | | | |
| | Tr | ansmitter | Test | | | | |
| 6 | Check TX_Max Power | 3 | 9613/10563 | -60 | >= 18 dBm | | |
| 7 | Check TX_Max Power | 3 | 9750/10700 | -60 | | | |
| 8 | Check TX_Max Power | 3 | 9887/10837 | -60 | | | |
| | Test Name | Power | Uplink/Downlink | 1st | | | |
| Items | | Level | UARFCN | Downlink | Note | | |
| | | Levei | OAKI ON | Cell Power | | | |
| 1 | Camp @ W-CDMA Band II (1900) | 3 | 9263/9663 | -60 | | | |
| 2 | BS Originate Call | 3 | 9263/9663 | -60 | | | |
| | | Receiver | Test | | | | |
| 3 | Bit Error Rate | 3 | 9263/9663 | -104 | <= 0.1 % | | |
| 4 | Bit Error Rate | 3 | 9400/9800 | -104 | | | |
| 5 | Bit Error Rate | 3 | 9537/9937 | -104 | | | |
| | Transmitter Test | | | | | | |
| 6 | Check TX_Max Power | 3 | 9263/9663 | -60 | >= 18 dBm | | |
| 7 | Check TX_Max Power | 3 | 9400/9800 | -60 | | | |
| 8 | Check TX_Max Power | 3 | 9537/9937 | -60 | | | |



| Items | Test Name | Power Level | Uplink/Downlink UARFCN | 1st Downlink Cell Power | Note |
|---------------|-----------------------------|----------------|---------------------------|-------------------------------|-----------|
| 1 | Camp @ W-CDMA Band VI (850) | 3 | 4133/4358 | -60 | |
| 2 | BS Originate Call | 3 | 4133/4358 | -60 | |
| Receiver Test | | | | | |
| 3 | Bit Error Rate | 3 | 4133/4358 | -104 | <= 0.1 % |
| 4 | Bit Error Rate | 3 | 4175/4400 | -104 | |
| 5 | Bit Error Rate | 3 | 4232/4457 | -104 | |
| | Tr | ansmitter | Test | | |
| 6 | Check TX_Max Power | 3 | 4133/4358 | -60 | >= 18 dBm |
| 7 | Check TX_Max Power | 3 | 4175/4400 | -60 | |
| 8 | Check TX_Max Power | 3 | 4232/4457 | -60 | |